

Vacancy Announcement

Position	Country Logistics Manager	Starting date	ASAP
Location	Jerusalem, Occupied Palestinian Territories	Type of contract	Fixed term
Contract duration	12 months (renewable)	Security risk level	Sensitive (2/4)

About Acted

For the past 30 years, Acted has been working at the forefront of humanitarian action to save lives. Acted supports more than 27 million people in 43 countries, meeting their needs in hard-to-reach areas, while pursuing a triple mandate as a humanitarian, environmental, and development actor. Acted relies on a deep understanding of local contexts to develop and implement long-term actions, in collaboration with a wide range of local and international partners, to collectively build a 3ZERO world: Zero Exclusion, Zero Carbon and Zero Poverty.

Position's context and key challenges

Acted has been present in the West Bank since 2007 and in the Gaza Strip since 2008. With its office in Jerusalem, Acted has been responding to humanitarian needs and development challenges in the Occupied Palestinian Territory through an integrated approach. In view of the worsening of the humanitarian situation in recent years, and even more so since 7 October 2023, Acted is mobilized to respond to the basic needs of the populations affected by the conflict.

Key roles and responsibilities

The Country Logistics Manager (CLM) is a key member of the Management Team at country level. Under the authority of the Country Director/Representative, the CLM is responsible for supply chain management intended to program implementation, as well as for logistical transversal management such as fleet, fuel, premises, assets & communication management. S/He should ensure compliance of all logistics operations in country with Acted logistics & donors' procedures, best practices & national regulations, with an emphasis given to the value for money principle. He/She will also lead, provide technical support and capacity building to the country logistics staff.

1. Supply chain management

a) Procurement: Ensure that any need should be delivered according to the defined chronogram, requested quality standards, and proper procurement scenario.

- For any procurement, guarantee the compliance of the supplier selection & related documentation as per Acted & donor's procurement guidelines.
- Build the sourcing capacity in the country and in the region, and maintain a supplier database accordingly.
- Coordinate the procurement cycle across the country with all stakeholders (program, finance, coordination, suppliers, etc.) from the planning stage, to contract signature until delivery completion; the Senior CLM is in particular arranging Procurement Committee sessions.
- Ensure constant availability of running supplies/services/works such as fuel, stationery, transportation means, etc. through framework contracts in particular.
- Manage traceability & reconciliation between orders, contracts & deliveries, and liaise with finance for problem solving.

b) Stocks & deliveries: Ensure appropriate storage network & stock management standards across the country

- Identify & settle warehouses/storage space based on needs.
- Ensure goods transportation means are secured as per needs.

- Coordinate & follow-up deliveries & liaise efficiently with suppliers for problem solving.
- Maintain a regular information across teams about stock levels & expected lead-times.
- Manage periodic inventories, stock clearance and investigations over discrepancies.

2. Transversal logistical management

a) Fleet & transportation: Deploy efficient transportation means across the country

- Anticipate vehicles needs and liaise with (Deputy) Country Director & Country Finance Manager to anticipate budgets accordingly.
- Maintain efficient monthly, weekly & daily planning & movements follow-up tools.
- Identify reliable external transportation companies.
- Control & optimize fleet costs.
- Coordinate an efficient maintenance framework across the country (in terms of operations as well as in terms of costs).
- Ensure administrative requirements are met toward customs and any other local authority when transporting goods/staff.
- Organize regular drivers training and refreshers.

b) Fuel: Manage fuel supply across the country; anticipate & mitigate fuel supply risks, including quality requirements.

c) Asset: Deploy an efficient asset allocation & maintenance plan across the country

- Anticipate needs for assets and liaise with (Deputy) Country Director & Country Finance Manager to anticipate budgets accordingly;
- Maintain an up-to-date asset inventory, including proper asset labelling; investigate and document any loss or damage.
- Manage random asset inventories to check the monthly asset follow-up reliability and take the needed corrective actions.
- Manage asset maintenance plans, control & optimize related costs.
- Organize regular staff trainings and refreshers (right use of computers & radios, installation & use of generators, etc);
- Manage assets donations, obsolescence & replacements over the time in compliance with internal & external regulations.

d) Premises: Ensure proper working & living conditions for all staff in each premise, always, by maintaining an efficient general services approach

- Identify & settle premises (offices, guesthouses & warehouses) based on geographical, operational, security, and financial criteria, in close liaison with Country Director and Country Finance Manager.
- Coordinate monthly inventories of other goods.
- Ensure that security & safety guidelines are applied in premises.

e) Communications & IT management: Deploy an efficient IT plan across the country based on Acted global standards.

- Anticipate communication & IT needs and liaise with (Deputy) Country Director & Country Finance Manager to anticipate budgets accordingly.
- Control & optimize communication & IT costs.
- Ensure administrative requirements are met toward local authorities for communication means in use.
- Ensure monthly data back-up (server, computers local data, emails, etc.).
- Guarantee that IT security standards are applied, and lead crisis management in country in close liaison with HQ if required.
- Organize IT staff regular training & refreshers.

3. Compliance & transparency

- Ensure Acted logistics manual is applied across the country and donors' specific requirements for logistics & procurement are met.
- Enforce a zero-tolerance policy regarding corruption and ensure adherence to Acted Code of Conduct and Anti-Fraud policy.
- Coordinate logistics TITANIC reporting on a monthly basis, and ensure checking the reliability & relevance of data reported.
- Organize a 6-month planning for field visits with clear ToRs, including ad hoc checks and written report following each visit.
- Organize regular logistics staff training & refreshers internally about Acted procedures, lessons learnt, FAQ, etc. across workshops or field visits.
- Capitalize on lessons learnt through memos, training module, etc. for continuous improvements of logistics compliance in country.
- Follow-up & update internal & external audit report for logistics.
- Ensure a timely and accurate logistics document flow in liaison with other FLAT departments.

4. Leadership

- Update the organigram of the logistics department according to the mission development;
- Plan & conduct logistics staff recruitments & appraisals; train & build capacities of logistics staff in country; identify staff with potential, and contribute to internal mobility strategy;
- Always actively promote strong & structured articulations with all teams for all logistics operations (program & finance in particular).
- Manage Implementing Partners relationship on logistics aspects such as procurement, stock & asset management, logistics reporting. Ensure the timely & exhaustive review of IPs logistics documentation.
- Represent Acted with relevant logistics and communication networks, actively building relevant relationships (logistics cluster, etc.)
- Actively participate in country level coordination meetings by reporting on progress, and risks.
- Contribute to donor proposals, budgets and reports.
- Contribute to Emergency Response planning and Contingency Planning efforts for logistics and procurement needs and execution.

Required qualifications and technical competencies

- At least 2-3 years of working experience in logistics, supply chain management and/or security management and procedures;
- Ability to train, mobilize, and manage both international and national staff;
- Flexibility and ability to multi-task under pressure;
- Ability to work well in unstable and frequently changing security environments;
- Advanced proficiency in written and spoken English;
- Previous experience abroad is an asset.

Conditions

- Salary between 2900 and 3100€ monthly (before income tax), depending on the level of education, security level, etc as well as a monthly living allowance of \$300
- Accommodation and food provided in Acted guesthouse
- Pension, health insurance, life insurance and repatriation assistance (& unemployment insurance for EU citizens)
- Flight tickets every 6 months & visa fees covered
- Contribution to the luggage transportation: up to 100 kgs, depending on the length of the contract
- Annual leave of 25 to 43 days per year
- One week pre-departure training in Acted HQ, including a 4-days in situ security training



- Tax advice (free 30-minute call with a tax consultant)
- Psychological assistance

How to Apply

Please send your application (cover letter + resume) to jobs@acted.org under **Ref: CLM/OPT**