

2023 in review



acted



In 2023, Acted supported more than **27 million** people across **43 countries**, with a budget of more than **€621 million** (97% of which was dedicated to operations). Its **7,804 employees** worked on the implementation of **580 projects**, in collaboration with thousands of partners.

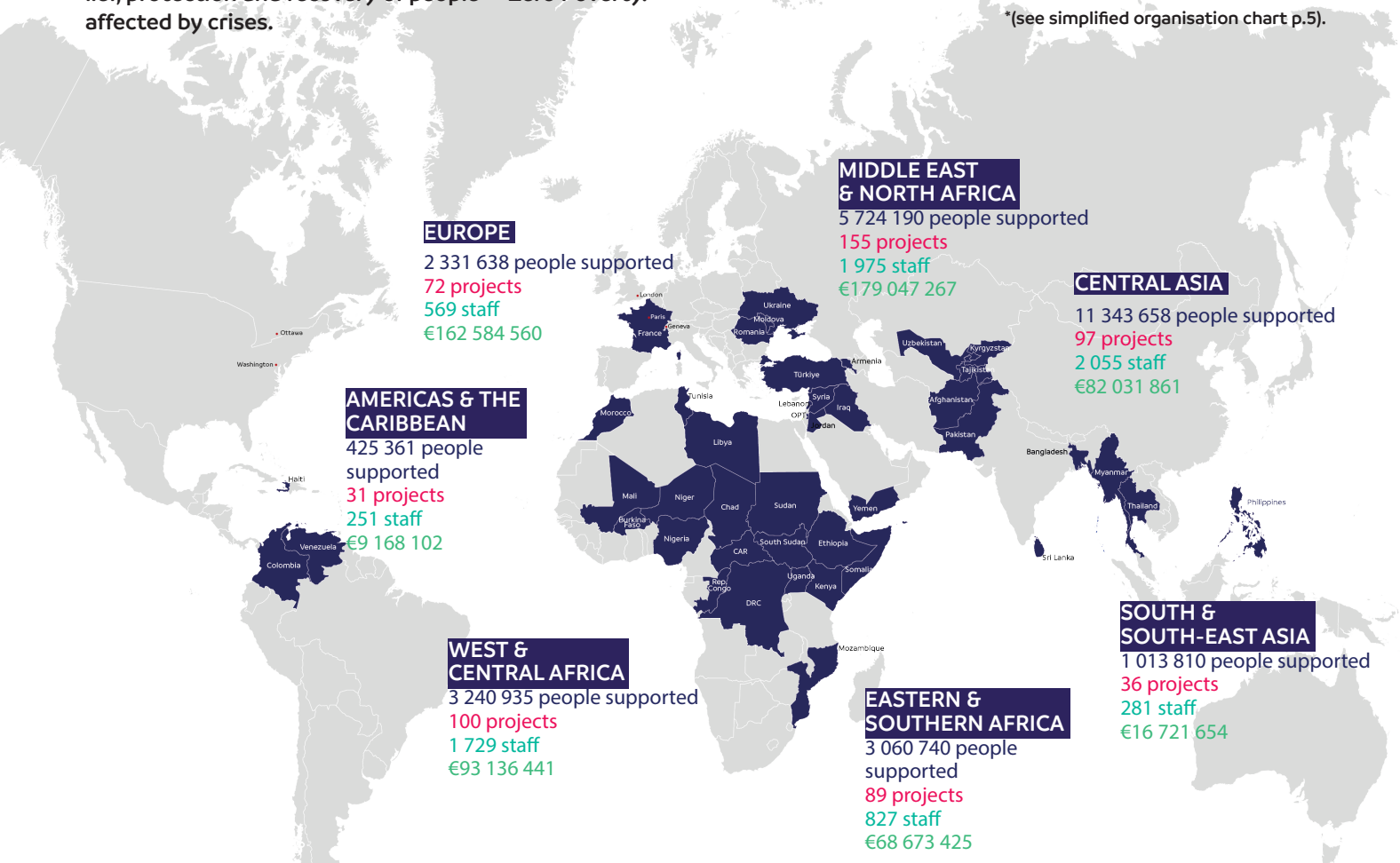
about d'acted

For 30 years, Acted has been working at the forefront of humanitarian action to save lives; help crisis-affected populations to meet their basic needs; and build a sustainable future for the planet. In the face of increasing humanitarian needs, accentuated by the climate crisis, Acted pursues a triple mandate as a humanitarian, environmental and development actor, contributing to the long-term relief, protection and recovery of people affected by crises.

Acted is guided by the motto «Think local, act global», which reflects the need to draw on an in-depth understanding of local environments and contexts to design and implement interventions based on local knowledge, structures, capacities and resources. This local reflection contributes towards a global response, to build a 3ZERO world together: a world with Zero Exclusion, Zero Carbon and Zero Poverty.

Acted also relies on a network of organisations: OXUS (microfinance), IMPACT (data collection and analysis for the aid sector) and Convergences (a platform for mobilising various actors - private, public and civil society), as well as a network of three representative offices* in the United Kingdom, the United States and Canada with the shared ambition of «act today, invest in tomorrow».

*(see simplified organisation chart p.5).



27,122,910

people benefited from Acted's support in 2023, through activities ranging from emergency aid to recovery, resilience and development.

+161M EUR

in cash and vouchers distributed to

21,822,500

people affected by crises received emergency assistance

1,632
hectares of land regenerated

8,492,441 people supported through access to basic services

8,463,209
people

2,595 civil society organisations and government institutions supported

2,772,843 displaced people supported through camp management activities in **1,661** camps and sites

236,913 trees planted

415,909 people supported through access to decent housing

2,364 green infrastructure units built, rehabilitated and/or upgraded

7,615,21
people benefited from water, hygiene and sanitation activities

11,215
micro, small and medium-sized enterprises supported

1,370,772
people received emergency food aid

our action in 2023

ZOOM ON MAJOR EMERGENCIES

A global food crisis

In 2023, record levels of acute food insecurity (+10% compared to 2022) persist due to prolonged food crises and new shocks. Acted has supported nearly 1.4 million people through food aid assistance, particularly in Sudan and eastern Chad, as well as in Afghanistan, Pakistan, DRC, Mozambique, Burkina Faso and Ukraine.

Conflict in Ukraine

In Ukraine, Acted provided aid to more than 2.3 million people, notably through a €48 million financial assistance programme for the most vulnerable, one of its largest operations to date. Following the collapse of the Kakhovka dam in June 2023, Acted also distributed drinking water to the population and rehabilitated more than 100 damaged water supply and sanitation structures.

Earthquakes in Türkiye-Syria

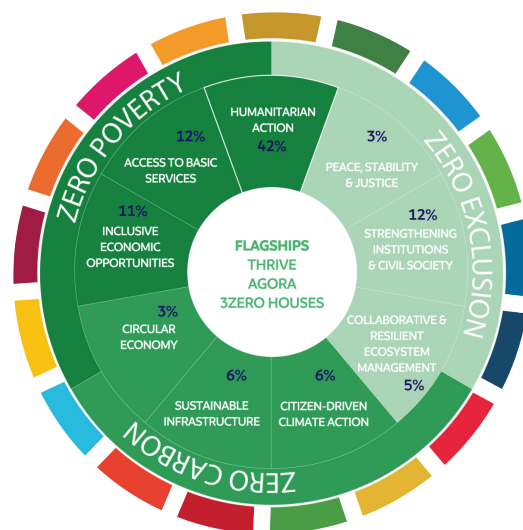
On 6 February 2023, a series of earthquakes claimed more than 64,000 victims in Türkiye and Syria. In Türkiye, Acted was one of the first international organisations to provide emergency aid in the provinces of Hatay, Adıyaman and Kahramanmaraş.

Derna dam failure

In September 2023, torrential rains resulting from the Mediterranean storm Daniel caused the deaths of almost 20,000 people in northeastern Libya. As the only international NGO already present in Derna, Acted provided emergency shelter, food aid and psychosocial support to the population, and guaranteed a supply of clean drinking water and access to hygiene kits.

War in Gaza

Since 2007, Acted has been responding to humanitarian needs and development challenges in the Occupied Palestinian Territory. Faced with the severe worsening of the humanitarian situation since 7 October 2023, Acted has mobilised to meet the basic needs of people affected by the war.



FLAGSHIPS

CCCM

Through its CCCM (Camp Coordination and Camp Management) programme, Acted has been developing flexible and adapted camp management and coordination models to effectively support displaced populations.

GOCA

Acted created the participatory Grassroots Organisation Capacity Assessment (GOCA) tool, which aims to identify the priority needs of Civil Society Organisations (CSOs), and support them to strengthen their organisational and institutional capacities.

THRIVE

THRIVE - Towards Holistic Resilience in Vulnerable Environments aims to repair ecosystems, provide sustainable livelihoods and improve social cohesion to strengthen the resilience of agro-pastoral communities.

3ZERO HOUSE

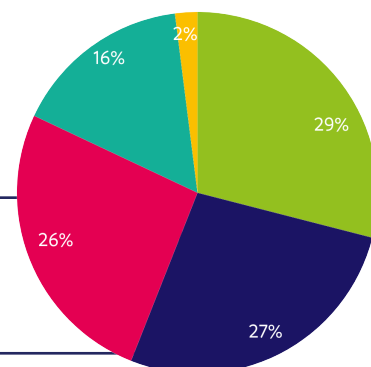
The 3ZERO House is a collaborative space designed to support, strengthen and empower the next generation of local change agents working on Zero Exclusion, Zero Carbon and Zero Poverty projects.

AGORA

AGORA is an approach jointly developed by Acted and IMPACT Initiatives, anchored in local territories and knowledge, grounded in evidence, to better support people in protracted crises.

BUDGET SHARE PER REGION

AMERICA MENA EUROPE AFRICA ASI



our commitments

Acted is governed by a Code of Conduct, nine policies and four core values. In 2023, Acted also launched the «Towards Net Zero» advisory committee - made up of climate professionals - to provide expertise and guide Acted in its trajectory to reduce greenhouse gases linked to its operations, while strengthening its pro-environmental programmes and investments.



4 VALUES

RESPONSABILITY

To ensure an effective, responsible and transparent response, respectful of all the individuals and stakeholders involved.

IMPACT

Co-constructing relevant, inclusive and sustainable solutions and responses, developed with and for the benefit of the communities affected.

ENTREPRENEURIAL SPIRIT

Thinking outside the box, combining flexibility, innovation, boldness and agility to provide a realistic response tailored to contexts and needs.

INSPIRATION

Mobilising individuals and stakeholders from diverse backgrounds around a common ambition «3ZERO» and investing in their potential to co-create sustainable change.

GREEN STRATEGY

Acted's 2021-2025 green strategy aims to anticipate and reduce the impact of its activities on climate change and to promote actions that have a positive impact on the environment. Its objective is to reduce the organisation's carbon footprint by at least 30% by 2025; 50% by 2030; and, ultimately, to achieve carbon neutrality in its operations. Acted also intends to step up its programmatic efforts to protect the environment, so that at least 25% of its programmatic portfolio includes a green component by 2025.

In 2023, Acted's carbon footprint represented 71,664 tCO₂, a reduction of 22.6% compared to 2021. Some examples of emission reduction initiatives:

- solarisation of local offices and sustainable infrastructure built or rehabilitated
- eliminating single-use plastics from the supply chain
- refurbishment and modernisation of its vehicle fleet
- improved waste management on the premises and on project sites.

In addition, Acted has reviewed its environmental and social protection policy, in particular to systematise the anticipation and mitigation of environmental risks in the design and implementation of programmes and operations, and to accelerate actions that have a positive impact on the planet.

ENVIRONMENT, SOCIAL AND GOVERNANCE

In 2023, Acted conducted a materiality study and an ESG (Environment, Social & Governance) perception assessment with several internal and external stakeholders (employees, donors, board members, investors, suppliers, partners...) to determine priority ESG issues.



ASSOCIATIVE GOVERNANCE

The General Assembly is Acted's governing body. The members meet annually to approve the Association's financial and report, deal with important issues and report on the past year. It may also meet in the form of an Extraordinary General Meeting.

The Board of Directors is composed of directors elected for three years by the General Meeting; it oversees the Association's main strategic and development orientations, approves policies and the Code of Conduct, the annual budget, the operational scope - and in particular the opening and closing of country missions - closes the accounts, and supervises overall legal compliance. It meets at least once every three months.

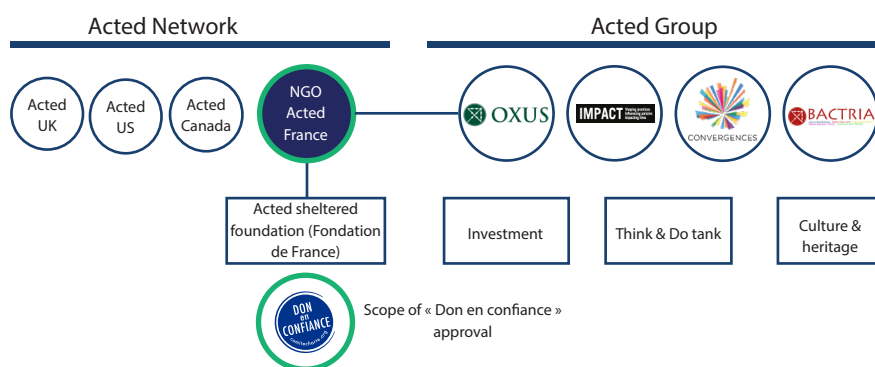
The Bureau, which reports to the Board of Directors and meets monthly, oversees the day-to-day management, monitoring, evaluation and analysis of risks, approves key decisions relating to organisational risks, takes administrative decisions relating to operations, examines policies and the Code of Conduct in advance and approves memberships.

The Committees of the Board of Directors are responsible for monitoring specific risks and report to the Board once a year:

- The Risk & Audit Committee;
- The Safety and Security Committee;
- The Remuneration Committee;
- The Safeguarding and Compliance
- Committee with the Code of Conduct;
- The Zero Carbon Committee.

The 'Don en confiance' Charter Committee: As a donation-collecting association carrying out missions of general interest, and in accordance with its policies and Articles of Association, Acted is committed to respecting the principles of transparency, rigorous and disinterested management and the efficient use of resources.

SIMPLIFIED ORGANISATIONAL CHART



PRINCIPLE OF TRANSPARENCY

Acted is committed to being fully accountable and transparent towards its beneficiaries, partners and donors, by providing access to information regarding the allocation and management of its funds. The organisation undertakes to have on hand all the necessary tools to ensure its proper management and operation.

Acted's activities are implemented in compliance with the highest standards of transparency. Acted's internal control systems allow each operational process to be verified and monitored at every stage. They are based in particular on the principles of separation of tasks; double validation; competitive and transparent procurement; «value for money»; and traceability as described in the organisation's internal procedures.

Acted maintains a zero-tolerance approach to corruption and is committed to the highest standards of efficiency, accountability and transparency in its activities. An internal and independent complaints mechanism for transparency helps to prevent, anticipate and identify possible corruption issues. To this end, a digital platform for reporting and processing complaints for fraud and abuse has been set up (www.transparency.acted.org). These mechanisms are managed by the investigation unit of the Transparency, Compliance & Investigations department at Acted's headquarters. The policy against conflicts of interest also enables Acted to encourage prevention, promote detection, define a clear investigation procedure in the event of suspicion and put in place sanction mechanisms.

Since its creation in 1993, Acted has presented its accounts on an annual basis. Since 1997, the annual accounts have been audited and certified by an auditor, currently PKF Arsilon. The auditors' report (opinion and assessment) is presented with the annual accounts and is available on the association's website: www.acted.org

The financial reports of the projects implemented by Acted in its areas of intervention are also audited by donors or independent audit firms specifically mandated both at the level of headquarters and in the countries concerned (for almost 70% of projects

- **366** audits in 2023).

our ressources

In accordance with the applicable provisions, the Statement of Use and Resources ('Compte d'Emploi et des Ressources / CER') and the Income Statement by Origin and Destination ('Compte de Résultat par Origine et par Destination / CROD') as of December 31, 2023 are prepared in application with the of ANC regulation no. 2018-06 of December 30, 2018 relating to the annual account of non-profit private entities.

Donations from public generosity and corporate philanthropy, amounting to **€8,291,060,00**, have been allocated as indicated in the simplified CER below.

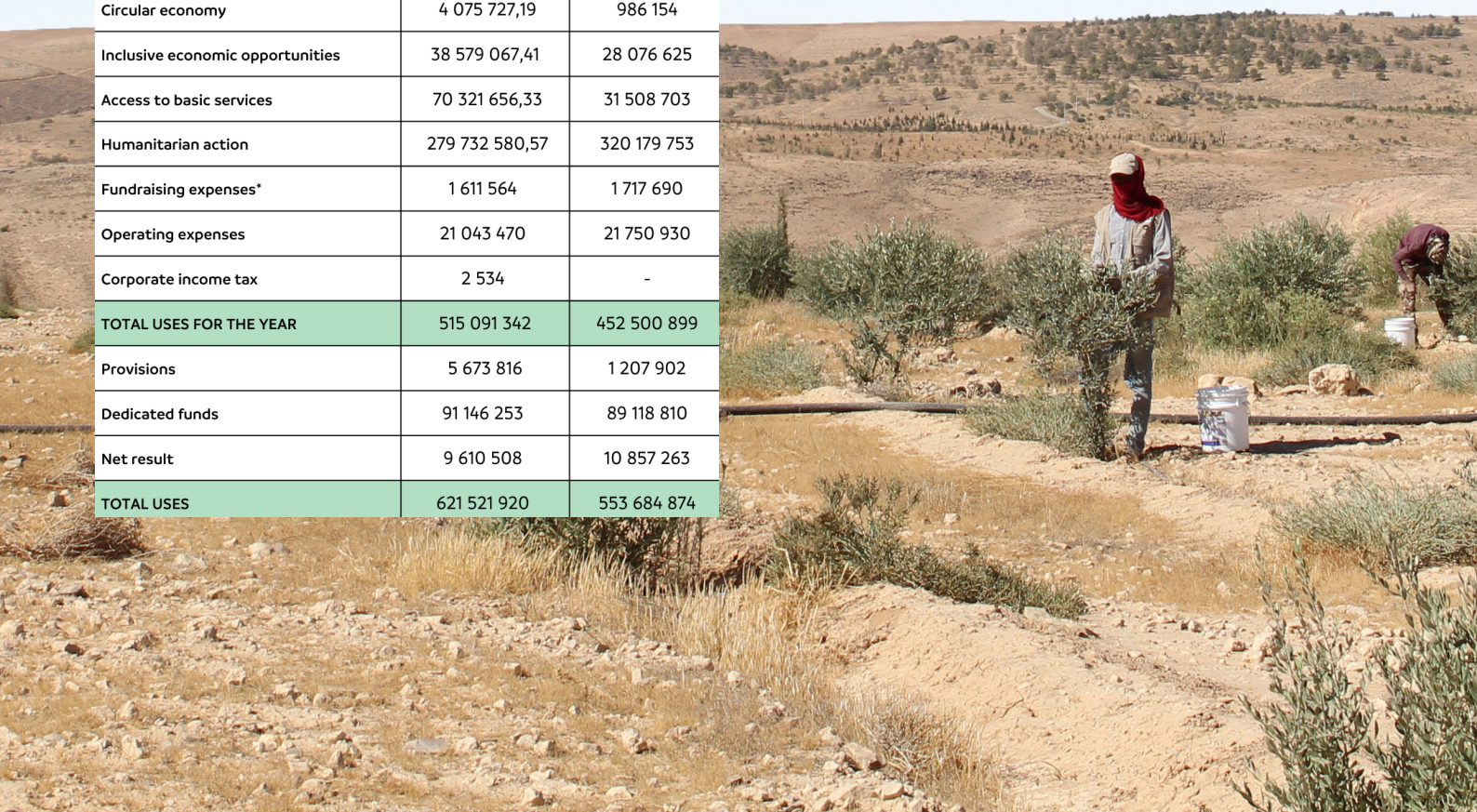
Income Statement by Origin and Destination (CROD)

RESOURCES	2023	2022
Donations from public generosity and corporate philanthropy	8 291 060	298 648
Other private funds	1 648 670	2 297 620
Subsidies and other public contributions	516 725 317	455 606 245
Other products	10 077 943	26 370 405
TOTAL RESOURCES FOR THE YEAR	536 742 990	484 572 917
Reversal of provisions	1 023 245,29	1 473 891
Carryover of unused resources from previous years	83 755 684,53	67 638 067
TOTAL RESOURCES	621 521 920	553 684 874
USES	2023	2022
Peace, stability and justice	6 001 721,53	6 406 337
Strengthening institutions and civil society	25 024 469,11	19 836 494
Collaborative and resilient ecosystem management	7 773 838,01	5 368 522
Citizen-driven climate action	13 795 004,59	8 061 895
Sustainable infrastructure	47 129 710,11	8 607 798
Circular economy	4 075 727,19	986 154
Inclusive economic opportunities	38 579 067,41	28 076 625
Access to basic services	70 321 656,33	31 508 703
Humanitarian action	279 732 580,57	320 179 753
Fundraising expenses*	1 611 564	1 717 690
Operating expenses	21 043 470	21 750 930
Corporate income tax	2 534	-
TOTAL USES FOR THE YEAR	515 091 342	452 500 899
Provisions	5 673 816	1 207 902
Dedicated funds	91 146 253	89 118 810
Net result	9 610 508	10 857 263
TOTAL USES	621 521 920	553 684 874

Statement of Use and Resources (CER)

Use by destination (in EUR)	2023	2022
Peace, stability and justice	-	-
Strengthening institutions and civil society	417 848	-
Collaborative and resilient ecosystem management	26 420	-
Citizen-driven climate action	7 398	-
Sustainable infrastructure	289 751	-
Circular economy	-	-
Inclusive economic opportunities	2 259 326	-
Access to basic services	324 097	-
Humanitarian action	4 966 218	298 648
TOTAL USES	8 291 060	298 648
Resources by origin (in EUR)	2023	2022
Corporate philanthropy and unrestricted donations	27 838	58 706
Corporate philanthropy and restricted donations	8 263 222	239 943
TOTAL RESOURCES	8 291 060	298 648

*This item includes collection costs, advertising and publications.



Fiscal year 2023 resources

Out of every €100 of resources raised in 2023:

- **98,11€** comes from subsidies and other public contributions;
- **1,57€** comes from restricted corporate philanthropy and donations;
- **0,31€** comes from other private funds;
- **0,01€** comes from unrestricted corporate philanthropy and donations.

Subsidies and public contributions represent **98.11%** of the total resources of the Acted association recorded in the income statement (excluding reversal of provisions, income from asset sales and carryover of unused resources from previous years). This is raised from governments, governmental development agencies and international institutions.

For the 2023 financial year, **€8,291,060** came from the generosity of the public and corporate philanthropy. **64%** of these resources were allocated to fund one of our projects in Myanmar.

Other private funding (excluding donations from the generosity of the public) represents **0.31%** of the total resources of the Acted association recorded in the income statement (excluding reversal of provisions and carryover of unused resources from previous years). This is obtained from private donors such as French and foreign foundations, as well as French and foreign non-governmental organisations.

4% of Acted's resources came from the French government:

- Ministry of Foreign Affairs and International Development, Comité interministériel d'aide alimentaire, Centre de crise et de soutien, Agence Française de Développement
- Cities of Paris, Rennes, Eybens, Toulouse, Nantes, Nancy, Le Coudray-Montceaux and Le Cannet, Syndicat mixte SICASIL
- Local authorities (the Regional Councils of Bourgogne Franche-Comté, Bretagne, Provence-Alpes-Côte d'Azur, Grand Est, Nouvelle Aquitaine, Pays de la Loire, and Île-de-France, and the départements of Yvelines, Essonne, Dordogne, Aube, Hauts-de-Seine and Sarthe)
- Communauté d'agglomération de Béthune-Bruay, Artois Lys Romane and Pays-de-Saint-Omer, Agence d'Urbanisme et de développement du Pays de Saint-Omer and Agences de l'eau d'Adour et Garonne et Rhin-Meuse.

119 public or private entities contributed to the financing of projects implemented by Acted in 2023

345
operational partners

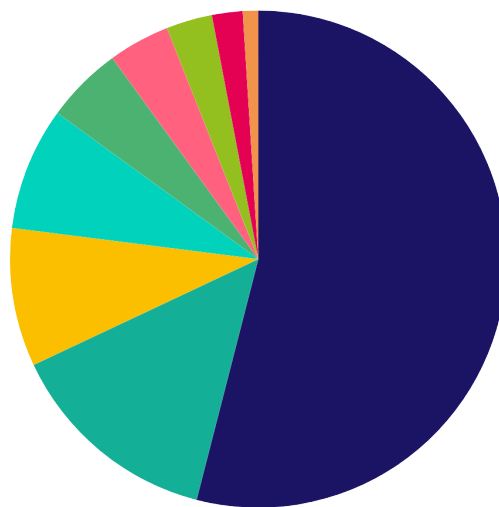
14% of Acted's total resources came from French or foreign NGOs and consortia

Fiscal year 2023 uses

Out of every 100 euros spent in 2023, **96€** were spent on social missions:

- 54€** for humanitarian action
- 14€** for access to basic services
- 9€** for sustainable infrastructure
- 8€** for inclusive economic opportunities
- 5€** for strengthening institutions and civil society
- 3€** for citizen-driven climate action
- 2€** for collaborative and resilient ecosystem management and circular economy
- 1€** for peace, stability and justice

4€ were spent on operating running costs, foreign exchange loss and fundraising expenses.



Operating costs for the 2023 financial year

Operating costs include expenses relating to the central functions of the organisation incurred at headquarters level or elsewhere which are not directly linked to a particular project giving them an "indirect" character. Nearly half of these costs are dedicated to salaries and social charges for administrative, financial, logistics, grant monitoring, internal audit, and general management services of the association. This item also includes external charges (rent, fees for example) or foreign exchange loss realised during the accounting year (excluding foreign exchange loss linked to financing contracts).

Their distribution in 2023 is as follows:

- Personnel costs (including taxes): **EUR 10 751 307**
- Foreign exchange loss and other financial costs: **EUR 3 668 299**
- Other operating costs (rent, fees, interests, depreciation, etc.): **EUR 6 623 864**

Total 21 043 470 EUR

financial statement

ASSETS	2023	2022
Fixed assets	11 025 815	11 681 051
Quick assets	524 349 525	494 987 547
TOTAL ASSETS	535 375 340	506 668 599
LIABILITIES	2023	2022
Reserves	68 382 412	60 771 905
Provisions for risks and charges	5 907 931	1 257 360
Dedicated funds	120 463 705	113 652 312
Debts including deferred income	340 621 292	330 987 022
TOTAL LIABILITIES	535 375 340	506 668 599

Innovative financing methods

In order to support the dynamic development of its scope of humanitarian action, Acted mobilises diversified resources (grants, debt and quasi-equity) and applies innovative allocation methods when relevant (e.g. payment by results).

Reserve policy

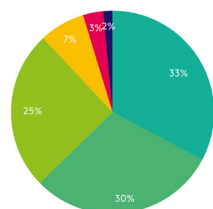
The aim of Acted's reserve policy is twofold:

- To be in a position to deal with unforeseen events, by maintaining a minimum balance on the accounts of headquarters and missions (allowing in particular for the coverage of salaries, evacuation costs, security and short-term operating expenses).
- To be able to achieve the organisation's long-term objectives by maintaining a reserve to meet the needs of humanitarian emergency response and cash collection delays, to finance internal medium-term investments and to develop the capacity to invest in innovative entities and projects as part of the 3ZERO strategy.

Human resources

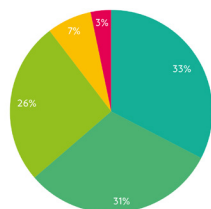
7 804 permanent and temporary staff, including
7 358 national staff
446 international staff
115 staff at headquarters (Paris)

TOTAL STAFF IN 2023 PER GEOGRAPHICAL AREA

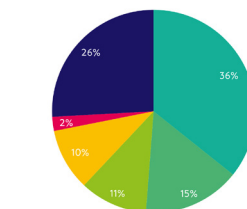


TOTAL ACTED NATIONAL AND INTERNATIONAL STAFF (INCL. PERMANENT & ON MISSION)

NATIONAL & INTERNATIONAL STAFF IN 2023 PER GEOGRAPHICAL AREA



TOTAL ACTED NATIONAL STAFF (INCL. PERMANENT & ON MISSION)



TOTAL ACTED INTERNATIONAL STAFF (INCL. PERMANENT & ON MISSION)



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The information in this document comes from the Acted Annual Report for the year 2023, available on the association's website or on simple written request.

Acted is certified by the «Don en Confiance» label, an accreditation body for fund-raising organizations carrying out missions in the public interest. This certification attests to our commitment to the principles of transparency, disinterested management and efficient use of resources in accordance with the association's bylaws.



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