

Vacancy announcement

Position	Emergency WASH, Infrastructure & Telecommunications Project Manager	Starting date	ASAP
Location	Chisinau, Moldova	Type of contract	Fixed Term
Contract duration	6 months (renewable)	Security Risk Level	Calm (1/4)

About ACTED

Since 1993, as an international non-governmental organization, ACTED has been committed to immediate humanitarian relief to support those in urgent need and protect people's dignity, while co-creating longer term opportunities for sustainable growth and fulfilling people's potential. ACTED endeavors to respond to humanitarian crises and build resilience; promote inclusive and sustainable growth; co-construct effective governance and support the building of civil society worldwide by investing in people and their potential. We go the last mile: ACTED's mission is to save lives and support people in meeting their needs in hard to reach areas. With a team of 4,800 national staff 450 international staff, ACTED is active in 38 countries and implements more than 505 projects a year reaching over 20 million beneficiaries. More on www.acted.org

Position context and key challenges

As of February 24th 2022, ACTED deployed an emergency team in Moldova to support people who were affected by the conflict in Ukraine and had to cross the border.

Our teams mobilized quickly to carry out needs assessments along the border and in reception centers, in close coordination with the Moldovan authorities.

ACTED's first actions concerned the deployment of buses in Palanca and Tudora, in addition to buses provided by the Moldovan and Romanian authorities, in order to transport refugees from crossing points to reception centers or to Romania, in agreement with the authorities of both countries.

Today, ACTED has diversified its fields of action in the country and implements or participates, with its partners, in the following operations:

- Support to the government for the site management of over 100 refugee accommodation and reception centers
- Reception and distribution of donations of basic necessities to refugees for NFIs and hot meals (around 20,000 hot meals were distributed from February to April) and multi purpose cash assistance for refugees and Moldovan families hosting refugees
- Installation of sanitation facilities at border points and provision of free transportation services to Romania and within Moldova for newly arrived refugees
- Distribution of SIM cards and power banks to facilitate access to information for refugees and provision of Wi-Fi-connectivity at transit and accommodation centers

Key roles and responsibilities

1. Project Planning

- a) Develop overall project implementation strategy, systems, approaches, tools, and materials
- b) Organize project kick-off and close-out meetings
- c) Plan the various stages of project implementation and set direction by prioritizing and organizing activities and resources to achieve project objectives

2. Project Implementation Follow-up

- a) Oversee and manage the implementation of the project ensuring that technical quality and standards are considered and respected during project(s) implementation
- b) Organize regular project coordination meetings with project team
- c) Ensure budget utilization and physical target achievements are reviewed at least once a month as per work plan
- d) Ensure project implementation is on time, target and budget, using effective M&E systems to reach desired impacts
- e) Ensure that the project is implemented in accordance with relevant ACTED technical guidelines and standards
- f) Anticipate and mitigate risks and trouble-shoot any unforeseen challenges during the project implementation
- g) Regular update the work plan, output tracker, PMF and other documents relevant for effective project management

3. Service delivery

- a. Engage in the assessment, planning and implementation of The Refugee Emergency Telecommunications Sector (RETS) response, and play an active role in identifying sites where connectivity services are a core requirement for operational enhancement.
- b. Ensure internet connectivity delivery in reception centers and other key operational sites (such as bus terminals, train stations...)
- c. Work with UNICEF to connect Blue Dot hubs across the country.
- d. Oversee infrastructure standards and repair in all refugee's accommodations
- e. Oversee installation and maintenance of WASH facilities in transportation areas (bus station, train station etc.)

4. Administration and Operational Management of Project Implementation

4.1. Finance

- a) Review the BFU(s) and provide accurate forecasts with BOQs
- b) Forecast monthly cash requirements of the project and submit to AC

4.2. Logistics

- a) Contribute to the development of Procurement plans
- b) Send accurate and precise order forms in a timely manner
- c) Contribute to quality checks and procurement committees to finalise suppliers' selection according to applicable scenario
- d) Keep track of existing connectivity contract and support negotiation of new contracts for priority sites
- e) Confirm quality of material selection if and when applicable
- f) Ensure a proper management and use of the project assets and stocks
- g) Plan team movements based on available fleet and applicable policies

4.3. Administration/HR

- a) Participate in the recruitment of technical staff (development of organigrams, ToRs, facilitate testing of ICT skills by Paris HQ, elaborating the tests and reviewing them; interviews etc)
- b) Ensure that project staff understand and are able to perform their roles and responsibilities
- a) Follow-up the work plans and day-to-day activities of the project staff
- b) Manage the project staff in cooperation with Area Coordinators
- c) Ensure a positive working environment and good team dynamics
- d) Undertake regular appraisals of staff and follow career management
- e) Manage interpersonal conflicts
- c) Ensure capacity building among staff in relevant sectors

4.4. Transparency

- a) Ensure project records and documents (Flat files, beneficiary list, donation certificates, attendance sheets etc) are adequately prepared, compiled and filed according to ACTED procedures
- b) Ensure staff awareness of, and respect of, ACTED's code of conduct and FLATS procedures

4.5. Security

- a) Ensure that each member of the project team is aware of security issues, policies, SOPs and they follow them accordingly
- c) In cooperation with the relevant Security Officer, monitor the local security situation and inform the Country Director or Area Coordinator and Country or Area Security Officer of developments through regular written reports;
- d) Contribute to the updating of the security guidelines in the project area of intervention;

5. External Relations

- a) Support, facilitate or undertake communication and liaison activities to actively consult and involve beneficiaries, key informants, actors, partners and stakeholders in all stages of project design and implementation
- b) Cultivate good relations with key humanitarian actors – local, national, and international partners, as well as UN agencies and private and public sector partners in RETS, through regular attendance at Weekly RETS Coordination Meetings
- c) Communicate with internet service providers to ensure expected quality for service for managed sites
- d) Ensure that at all times contact with beneficiaries is conducted in a sensitive and respectful manner
- e) Where relevant, liaise with donors and work closely with partners on project updates, site visits and other communication
- f) Identify opportunities to collaborate and coordinate efforts with other organizations to ensure our activities build upon - rather than replicate - the work of others

6. Quality Control

- a) Assess the activities undertaken and ensure efficient use of resources;



- b) Undertake regular field visits to provide technical guidance and supervision as well as regularly monitor the progress of project activities
- c) Ensure lessons learned are documented, shared and reflected in project planning and decision making
- d) Advise on, and assist with, project reviews conducted by AMEU
- e) Ensure quality control, analysis of added-value and impact, identification and capitalization on best practices and lessons learnt and provide relevant feedback for new project development
- f) Identify and analyse gaps, ACTED's added value, synergies and opportunities in the areas the project(s) is / are implemented and pass relevant information to the N+1

7. Reporting

- a) Provide regular and timely updates on progress and challenges to supervisors and other team members
- b) Update Activity Info database for RETS Moldova
- c) Draft (internal) narrative reports and contribute to the development of financial reports through regular budgetary follow up.
- d) Contribute to drafting of (external) project progress reports, such as Situation Reports for the Refugee Emergency Telecommunications Sector in Moldova, ensuring the quality and accuracy of technical information provided

Required qualifications and technical competencies

- Good understanding of telecom concepts and computer networks principles
- Previous experience with international NGO
- Experience working on Infrastructure and WASH projects (an engineering background will be an asset)
- External representation skills
- Ability to coordinate and manage a team
- Teamwork and team building skills, capacity building skills
- Strong oral and written communication skills, analytical skills
- Ability to work efficiently under pressure

Conditions

- Salary between 2000 and 2100€ monthly (before income tax), depending on the level of education, security level, etc as well as a monthly living allowance of \$300
- Accommodation and food provided in ACTED guesthouse
- Pension, health insurance, life insurance and repatriation assistance (& unemployment insurance for EU citizens)
- Flight tickets every 6 months & visa fees covered
- Contribution to the luggage transportation: up to 100 kgs, depending on the length of the contract
- Annual leave of 25 to 43 days per year
- One week pre-departure training in ACTED HQ, including a 3-days in situ security training
- Tax advice (free 30-minute call with a tax consultant)
- Psychological assistance

How to Apply

Please send your application (cover letter + resume) to jobs@acted.org under **Ref: PM Telecom/MOL**