Since the armed conflict escalation in Ukraine on 24 February 2022, ACTED has rapidly expanded its existing operations in country to launch a comprehensive four pillar response plan. Through this, ACTED provided emergency life-saving assistance for the first three months of its response, reaching conflict-affected and displaced populations throughout Ukraine and in bordering countries.

Read below for key achievements during March - May 2022.

**KEY PRIORITIES**

1. **PROVIDING AID IN THE MOST AFFECTED AREAS THROUGH PARTNERSHIPS WITH CSOs**

2. **MEETING THE IMMEDIATE HUMANITARIAN NEEDS OF IDPs**

3. **MEETING THE IMMEDIATE HUMANITARIAN NEEDS OF UKRAINIAN REFUGEES**

4. **PREPAREDNESS AND STABILIZATION PROGRAMMING**
In order to respond to the needs of populations affected by the armed conflict, ACTED has expanded its geographical bases in the country since the invasion.

New offices were opened in Dnipro, Lviv, Vinnytsia, Chernivtsi, Kropyvnytsi, Odessa, and its previous Kyiv office was re-operationalized for both programming support and as its national coordination center. ACTED also opened a logistics hub in Rzeszów (Poland) and regional country offices in Moldova and Romania.
Within its #ConvoysForUkraine initiative, ACTED delivered **91 trucks with more than 2000 tons** of essential goods, such as food, bottled water, hygiene products, blankets, first aid kits and other goods donated by French people to the victims of the conflict outside the borders (Moldova and Romania) but also inside Ukraine in cities that are difficult to access.

Thus far, **66** trucks of food, water, clothes, hygiene, first-aid kits, have been successfully delivered through ACTED’s supply chain into Ukraine, most recently in Kherson, Kharkiv, Dnipro, Kropivnitsky, Vinnytsiya, Khmelnitsky, Chernivsti, and Lviv.

Through its warehouse supply chain, ACTED was able to distribute donations from the people of France to **76,864** Ukrainian people across **14** oblasts, and in collaboration with **82** local partners.
Since the armed conflict escalation, ACTED has launched strategic partnerships with 123 local organizations in western, eastern and central Ukraine, which enables it to support local responses and provide hot meals and food parcels, drinking water, hygiene kits, and shelter items to people living in directly conflict-affected and hard-to-reach areas in Ukraine, including in collective centers.
"I am very grateful for your work and for what you are doing for people. Thank you for your support during this difficult time for us. It may seem like a trifle to some, but now it is very valuable. My youngest daughter is very delighted with the new toy. Hygiene products and food items are also very necessary, since there are no children’s payments yet and my husband has not yet been paid a salary. Thank you from the bottom of my heart for your help. I wish all good deeds come back to you twice as much." - one of the displaced persons supported by ACTED’s programming, currently living in Zhemerynka, Vinnytsia oblast.

One delivery of water trucking/water supply improvements has already reached **4,100** people in Kirovohrad oblast with the help of a local partner there. Two more such deliveries are ongoing to reach **9,935** people in Donetsk oblast.
The escalation of conflict in Ukraine has caused civilian casualties and destruction of civilian infrastructure, forcing people to flee their homes in search of safety and assistance. Western and Central Ukraine became a temporary home to millions of people who fled besieged areas. Many displaced people have taken refuge in collective centers or with host families and face a lack of essential items, from food to other basic necessities. As displaced people fleeing the invasion continue to stream into these regions, ACTED's teams are working with collective centers and local partners to provide emergency assistance to those most in need.

Meeting the immediate humanitarian needs of IDPs in Central and Western Ukraine through support to collective centers, provision of Multi-Purpose Cash Assistance (MPCA), and food aid.
Thus far, ACTED’s Site Management Support activities have been launched in Vinnytsiya, Dnipro, Kropyvnytskyi, and Odesa. ACTED established regular cooperation with 21 collective centers and provides them with technical and material support in order to provide comprehensive services to displaced people staying there.

As one of the activities, information boards including useful information about available services for displaced people have been installed in the centers to ensure the timely provision of information to its residents.

Moreover, electronic communication channels (Telegram and Viber groups) have been also set up for the residents of the selected centers and their administration, allowing them to easily access information on updates, as well as pose questions and receive quick answers.

As a next step, feedback boxes will be installed next to the information boards, and detailed information shared with the communities on its usage. Feedback boxes are a tool of complaints and feedback mechanism, through which displaced people can interact with actors providing service to the site, thereby ensuring a direct way to participate to the delivery of humanitarian assistance.
Since February 24, 2022, ACTED was able to provide hot meals to **68,870** displaced people and people in transit.

29,418 individuals across **22** oblasts received life-saving multi-purpose cash assistance.

“I left my hometown with one small backpack. I am an elderly pensioner with a minimum income. On my way, I had to buy some things, and I had very little savings. It is good that I received money from ACTED to spend on food”, – one of the people supported through ACTED’s multi-purpose cash assistance.
PILLAR 3

Meeting the immediate humanitarian needs of Ukrainian refugees in Moldova and Romania.

ACTED provided over 69,400 hot meals at Refugee Accommodation Centers (RACs) and transit points in Moldova.

To support Ukrainian refugees to access information and connect with their relatives, ACTED distributed over 5,700 sim cards and installed 7 WI-FI points in RACs and at crossing points.

Over 14,400 people received transportation support from the border to Chisinau, Romania and other locations.

To address emerging WASH needs of refugees, ACTED installed and maintains 40 portable latrines and 20 handwashing stations with soap next to the portable latrines to ensure good hygiene practices.

57 RACs in Moldova received financial support, needed equipment, and technical support to strengthen their capacity in providing aid for the refugees.
PILLAR 4

Urgently reinforcing the capacities of local authorities and communities in Western and Central Ukraine for disaster preparedness and emergency response, including through evacuation planning.

To support local authorities in providing essential items to people in conflict 'hot spots', ACTED distributed essential items (e.g. food, hygiene and shelter supplies) to Severodonetsk raion administration; Bakhmut raion administration; Toretsk raion administration; Konotop City Council, Sumy oblast; Vilkiv City Council, Odessa oblast; and Kharkiv municipality.

ACTED continues to help local authorities manage a hotline on evacuation-related questions and provision of humanitarian assistance.

Since March 2022, 2641 people have called the hotline and received reliable information about evacuation processes, safety, and how to access humanitarian support.
During the first three months following the invasion, ACTED has reprogrammed its existing projects and taken on new programming to provide emergency humanitarian aid to support victims of the conflict. After expanding its geographic and operational presence in Ukraine and opening new field bases throughout the West, East, North, and South, ACTED is now transitioning its programming to provide multi-sector aid to three area 'profiles' within Ukraine:

1. Providing emergency humanitarian aid in active conflict areas
2. Supporting the recovery of recently regained areas
3. Ensuring basic needs of displaced people are met in hosting areas

Moving forward, this newsletter will only cover ACTED’s operations inside Ukraine. To stay up to date on ACTED’s work in Moldova and Romania, you can contact tatiana.tomaili@acted.org or lee.griffin@acted.org.