ACTED IN UKRAINE

OPERATION UPDATE, APRIL 2022
Since the armed conflict escalation in Ukraine on 24 February 2022, ACTED has rapidly expanded its existing operations in country to launch a comprehensive four pillar response plan. Through this, ACTED is providing life-saving assistance to conflict-affected and displaced populations throughout Ukraine and in bordering countries.
In order to respond to the needs of populations affected by the armed conflict, ACTED has expanded its geographical bases in the country since the invasion.

New offices were opened in Dnipro, Lviv, Vinnytsia, Chernivtsi, Kropyvnytsi, Odessa and its previous Kyiv office was re-operationalized. ACTED also opened a logistics hub in Rzeszów (Poland) and regional country offices in Moldova and Romania.
Within its #ConvoysForUkraine initiative, ACTED delivered 89 trucks of essential goods, such as food, bottled water, hygiene products, blankets, first aid kits and other goods donated by French people to the victims of the conflict outside the borders but also inside Ukraine in cities that are difficult to access. In total, more than 1,500 tons of goods have been transported or are on the way to Ukraine, Moldova or Poland. Thus far, 28 convoys of food, water, clothes, hygiene, first-aid kits, have been successfully delivered through ACTED’s supply chain into Ukraine, most recently in Kharkiv, Dnipro, Vinnytsiya, Khmelnitsky, Chernivsti, and Lviv.
PILLAR 1

Harnessing a strategic network of local CSOs and self-help groups to provide emergency life-saving assistance to individuals in the most directly conflict-affected areas across Ukraine, including besieged cities.

ACTED has launched strategic partnerships with 38 local organizations in western, eastern and central Ukraine which enables it to support local responses and provide **food** (i.e. canned foods, biscuits, pastas, rice, etc.), **non-food items and hygiene kits** (i.e. toilet paper, diapers, dishwashing liquid, bed linens, blankets etc.) and other essential items to people living in directly conflict-affected and hard-to-reach areas in Ukraine.

- **38 STRATEGIC PARTNERSHIPS** WITH CSOs
- **29,000 PEOPLE** RECEIVED NON-FOOD ITEMS AND HYGIENE KITS
- **74,720 PEOPLE** RECEIVED FOOD KITS OR FOOD PARCELS
74,720 people in Donetsk, Chernivtsi, Dnipropetrovsk, Kirovohrad, Vinnytsia, Kyiv and Kharkiv oblasts received food kits or food parcels and were able to meet their basic food needs thanks to 26 local partners.

To ensure access to drinkable water, ACTED launched two water trucking/water supply improvements in Toretsk municipality, Donetsk oblast, which are expected to reach 9,935 beneficiaries. A further 14 deliveries are planned.

"It is very nice to know that you are not forgotten and not left out. I am very impressed with the quantity and quality of the products received. Thank you very much for your help and for what you are doing here in Ukraine. Your support to internally displaced persons in such a difficult time is much appreciated!» - Svitlana, internally displaced woman who received food parcels from ACTED in Kamianets-Podilskyi
The escalation of conflict in Ukraine has caused civilian casualties and destruction of civilian infrastructure, forcing people to flee their homes seeking safety and assistance. Western and Central Ukraine became a temporary home to millions of people who have fled besieged areas. Many displaced people have taken refuge in collective centers or with host families and face a lack of essential items, from food to other basic necessities. As displaced people fleeing the invasion continue to stream into these regions, ACTED’s teams are working with collective centers and local partners to provide emergency assistance to those most in need.
Since February 24, 2022, ACTED was able to provide hot meals to 61,470 displaced people and people in transit.

ACTED’s Site Management Support activities have been launched in Vinnytsiya, where ACTED visited more than 70 collective and reception centres and provided in-kind supplies of NFIs and hygiene items to more than 50 collective centres. Additionally, set up in Dnipro, Kropyvnytskyi, and Odesa is underway.

10,258 individuals, including IDPs in 21 oblasts, received life-saving multi-purpose cash assistance.

“I want to express my gratitude for the fact that we have the opportunity to eat well in a cozy place. It is important for us not only from the position of being full, but also to feel comfortable, in a quiet place and psychologically relieved after all the horror we had to go through. Friendly service, delicious food and I seem to be back in pre-war times and these moments are priceless. I forgot for a moment this terrible word “refugee” and felt calm. Thank you!” - Natalia, displaced woman who received hot meals from ACTED in Kropyvnytskyi
ACTED provides hot meals at Refugee Accommodation Centers (RACs) and transit points in Moldova. In RACs, ACTED delivers three meals per day to around 1,000 refugees. At transit points, ACTED provides hot meals to around 150 refugees on the move per day. So far over 47,000 hot meals for refugees have been delivered. In order to offer more flexible assistance that is adapted to the needs of each centre, ACTED plans to begin distributing food vouchers.

To support Ukrainian refugees access information and connect with their relatives, ACTED distributed 1,400+ SIM cards and 300 power banks. ACTED has also been providing free internet coverage in Palanca for humanitarian workers and refugees. 10 RACs have received support and been provided with WIFI.

Currently, over 4,400 refugees temporarily reside in government-supported RACs. To address their emerging hygiene needs, ACTED provided more than 700 hygiene kits among the displaced and conflict-affected populations housed in 100 refugee accommodation centers throughout Moldova.
Urgently reinforcing the capacities of local authorities and communities in Western and Central Ukraine for disaster preparedness and emergency response, including through evacuation planning.

To support local authorities provide essential items to people in conflict ‘hot spots’, ACTED distributed essential items (e.g. food, hygiene and shelter supplies) to Toretsk raion administration as well as to the Nikolaev city council, Kramatorsk raion.

ACTED continues to help local authorities manage a hot line on evacuation related questions and provision of humanitarian assistance.

In April, 689 people called the hot line and received reliable information about evacuation processes and safety, and how to access humanitarian support.