



ANNUAL REPORT

2019



ACTED

2019 ANNUAL REPORT - A PUBLICATION BY ACTED

ACTED | Act Today, Invest in Tomorrow

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"DON EN CONFIANCE" CERTIFICATION

ACTED is certified by the Chartered Committee of Don en Confiance, an organisation that accredits and monitors French fundraising organisations and foundations. This certifies our commitment to respecting our principles of statutory operation, selfless management and financial transparency. For more information: www.comitecharte.org

The figures presented in this annual report come from our 2019 accounts, which were certified by an independent statutory auditor.



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OUR HISTORY

FROM A LOCAL INITIATIVE...



In 1995, Kabul is half destroyed and under siege. ACTED launches a bread and charcoal programme (photo above).

With an operational Headquarters divided between Kabul (Afghanistan) and Peshawar (Pakistan), ACTED provided emergency response and information management support to inform humanitarian interventions in Afghanistan.

After Kabul fell to the Taliban in 1996-97, ACTED moved to Tajikistan, Kyrgyzstan and Uzbekistan.

In 1997, ACTED responds to the crisis in the Congo (Brazzaville) and to Hurricane Andres in Nicaragua, working for the first time outside of Central Asia. The international NGO ACTED was born.

In 1999, the Headquarters were transferred from Kabul/Peshawar to Paris, France, marking the consolidation of processes and programmatic approaches, as well as geographic expansion on all continents.

1993 -

ACTED was born in Kabul against the backdrop of the forgotten crisis of Afghanistan.

ACTED is the result of a will to go where others did not want to go, and to act differently: with an **area-based approach, no mandate restriction**, and by **investing in local knowledge and expertise**, following the motto "Think outside the box."





Paris, 2019 - ACTED's Co-Founder and Development Director Frédéric Roussel launches the 3Zero House, a collaborative space for grassroots solutions and innovations, during the 12th edition of the Convergences' World Forum. The ACTED sister initiative Convergences gathers every year over 5,000 stakeholders from the northern and southern world to think and inspire solutions towards the achievement of the UN Global Goals (photo left).

...TO A GLOBAL NETWORK

A 25-YEAR COMMITMENT TO SUPPORT THE MOST VULNERABLE WORLDWIDE

- 2019

Over 25 years later, ACTED works in 37 countries worldwide, providing humanitarian and development support to the most vulnerable in hard-to-reach areas.

With more than 25 years experience working closest to the needs of the most vulnerable worldwide, ACTED contributes to reaching the Global Goals, advocating for an integrated, "decompartmentalized" approach to humanitarian action, for co-construction and global partnerships towards the sustainable development of territories.

In association with French, European and International partners, ACTED is committed to promoting and developing innovative approaches and initiatives, new forms of solidarity and convergences between private, public, and solidarity actors from the north and the south.



OUR VISION

EVERY HUMAN BEING HAS THE RIGHT TO LIVE IN DIGNITY

WE CHOOSE TO ACT FOR IMMEDIATE CHANGE IN THE LIFE OF THOSE IN URGENT NEED

WE CO-CREATE SUSTAINABLE CHANGE BY INVESTING IN PEOPLE'S POTENTIAL



OUR MISSION

ACTED teams are devoted to supporting vulnerable communities throughout the world and accompanying them in building a better future by providing a response adapted to specific needs.

ACTED is committed to immediate humanitarian relief to support those in urgent need and protect people's dignity, while co-creating longer term opportunities for sustainable growth and fulfilling people's potential.

ACTED endeavors to respond to humanitarian crises and build resilience; promote inclusive and sustainable growth; co-construct effective governance and support the building of civil society worldwide by investing in people and their potential.



OUR VALUES & PRINCIPLES

Independent, private and non-profit, ACTED respects a strict political and religious impartiality. **Our work is guided by 4 core values:**

Responsibility: we ensure the efficient and responsible delivery of humanitarian aid with the means and the resources that have been entrusted to us. To fulfil this responsibility, we, as an organisation and as individuals, commit to being accountable, transparent and compliant towards beneficiaries, communities, as well as towards donors, partners and stakeholders.

Impact: we are committed to having the most sustainable impact for the communities and the people with whom we engage. All our actions aim to have impact which improves the living conditions of the people, contributing to reaching dignity every human being is entitled to.

Enterprising-spirit: we are enterprising and engage in our work with a spirit that creates value and overcomes challenges. Providing effective and timely humanitarian aid which has an impact also comes with being enterprising professionals, applying the highest standards, choosing to be flexible, reactive, daring, forward looking, pro-active, creative and innovative.

Inspiration: we strive to inspire and be inspired by all those around us to through our vision, values, approaches, choices, practice, actions and advocacy. We look for inspiration in our team, partners and the world around us, and seek to inspire those we have contact with.

In line with its core values, ACTED adheres to the following 8 principles:

Independence: We act in accordance with our own principles. Our actions are in no way influenced by political entities or the internal or foreign policy of a particular government.

Impartiality: We operate with strict respect of

political and religious neutrality and impartiality.

Non-discrimination: We do not accept any form of discrimination based on race, gender, age, sexuality, disability, culture, ethnicity, religion, nationality or beliefs.

Free and direct access to victims: We base our operations on the need for free access to victims and full autonomy in our projects. We strive to obtain all the necessary means to reach this goal. We manage the distribution of our resources directly through our partners in order to ensure that they reach the most populations targeted.

Ethics: We base our action on legal and fair practices that follow as ethical principles, including the non-exploitation of children and the respect of key social rights.

Professionalism: We base our conceptualisation, implementation, management and evaluation of programmes on high standards of professionalism, and capitalises on our experience in order to maximize efficiency and resources.

Anti-corruption: We refuse to directly or indirectly support fraudulent actions and undertake to minimize risks of corruption in the implementation of our activities.

Transparency and accountability: We commit to be fully accountable and transparent towards our beneficiaries, partners and financial donors, by providing access to information regarding the allocation and management of funds. We undertake to have in hand all necessary tools to ensure the correct management and operations.

ACTED is a signatory of the Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organisations in Disaster Relief.



OUR REACH & SCALE IN 2019:

WE SUPPORTED

20.7 MILLION PEOPLE

WITH OUR PROGRAMMES WORLDWIDE

OF WHICH 10.1 MILLION ARE FEMALE

EUROPE

 **162,566**

 **17**

 **104**

 **€5,192,856**

 LONDON
 PARIS
 GENEVA

 OTTAWA
 WASHINGTON

AMERICAS & CARIBBEAN


 **620,759**

 **17**

 **182**

 **€7,209,407**

WEST & CENTRAL AFRICA

 **2,092,685**

 **117**

 **1,528**

 **€76,185,578**

KEY

 NUMBER OF PEOPLE WE WORK WITH

 NUMBER OF PROJECTS

 NUMBER OF STAFF

 BUDGET

 HEADQUARTERS

 REPRESENTATION OFFICES

 COUNTRIES OF INTERVENTION

Map not to scale. This product has been created with the highest degree of accuracy possible. This map is meant for overview purposes only and is not an accurate geographical representation. ACTED cannot be held responsible for errors or omissions in this product. Figures are from 2019.

ACTED'S WORK IN FIGURES

WE IMPLEMENTED **419 PROJECTS** in 37 COUNTRIES
WITH A BUDGET OF **316 MILLION EUROS**

MIDDLE EAST & NORTH AFRICA



9,842,892



119



1,766



€134,522,487

CENTRAL ASIA



5,624,448



59



1,267



€33,314,724

SOUTH & SOUTH-EAST ASIA



454,889



25



224



€7,069,187

EAST AFRICA



1,900,325



65



722

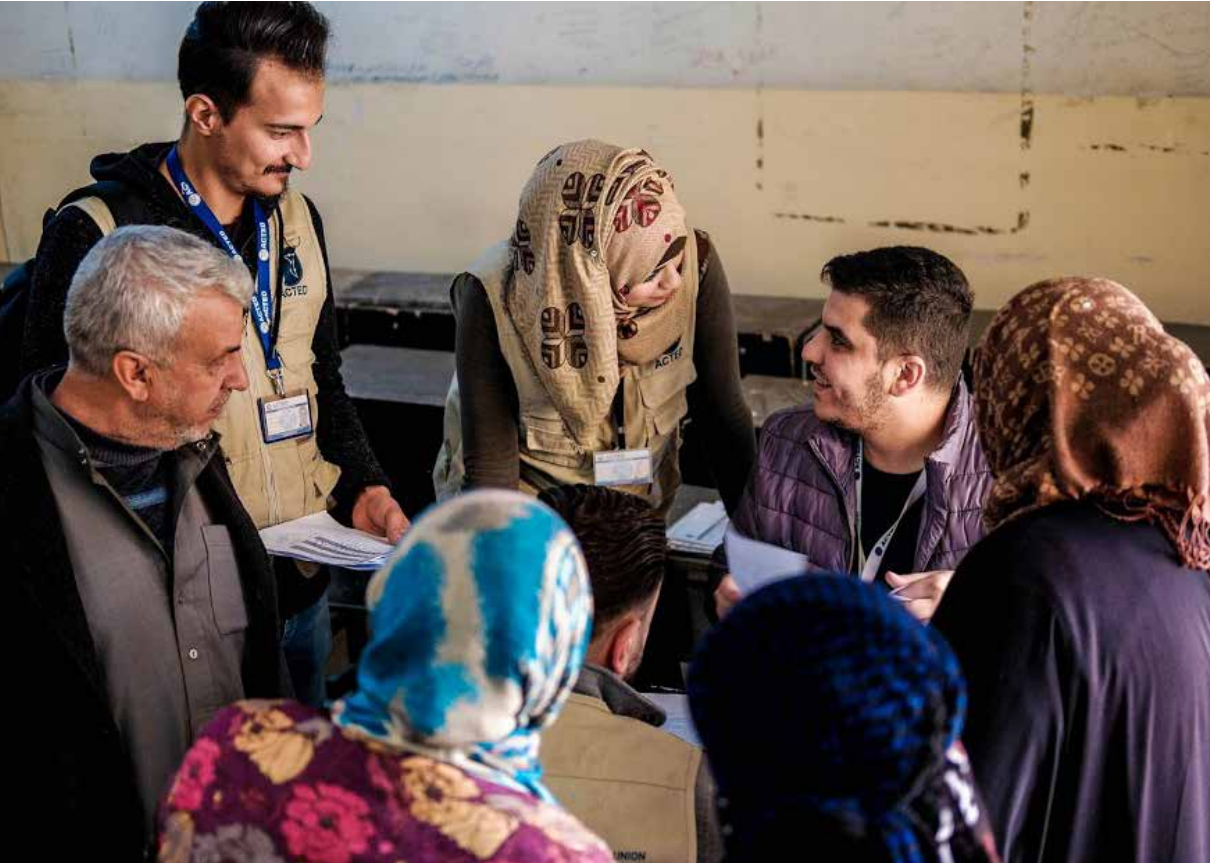


€42,398,107

NEW DELHI

AFGHANISTAN · BANGLADESH · BURKINA FASO · CENTRAL AFRICAN REPUBLIC · CHAD · COLOMBIA · CONGO REP. · CÔTE D'IVOIRE · DEMOCRATIC REPUBLIC OF THE CONGO · HAITI · INDONESIA · IRAQ · JORDAN · KENYA · KYRGYZSTAN · LEBANON · LIBYA · MALI · MYANMAR · NIGER · NIGERIA · OCCUPIED PALESTINIAN TERRITORY · PAKISTAN · PHILIPPINES · SENEGAL · SOMALIA · SOUTH SUDAN · SRI LANKA · SYRIA · TAJIKISTAN · THAILAND · TUNISIA · TURKEY · UGANDA · UKRAINE · UZBERISTAN · YEMEN

OUR PROGRAMMES



ACTED teams are devoted to supporting vulnerable communities throughout the world and accompanying them in building a better future by providing a response adapted to specific needs. Our staff provide aid to populations affected by crisis using an approach that is both local and global, multidisciplinary and adapted to each context. By ensuring the link between emergency, rehabilitation and development, ACTED teams guarantee that interventions made in a situation of crisis are useful and sustainable, because only long term support – by remaining in the area post emergency and involving communities – can end the poverty cycle and accompany populations on the road to development .

Responding to emergencies and building disaster resilience is at the core of ACTED's work. Under this programmatic pillar, ACTED works within the Disaster Risk Management (DRM) cycle which includes all activities, programs and measures which can be taken up before,

during and after a disaster - whether natural or manmade - with the purpose to avoid it, reduce its impact or recover from its losses. ACTED does not consider a linear continuum approach to DRM but rather a cyclical continuum approach, which forms part of a holistic cycle, with different interventions combining response, recovery, mitigation and preparedness, while promoting the Humanitarian - Development Nexus (HDN). Better development can reduce the need for emergency relief; better relief can contribute to development; and better rehabilitation can ease the transition between the two.

ACTED believes that peace and stability as well as open, effective and accountable government and public institutions are core elements to fight poverty, improve living standards and raise development outcomes – not optional extras. ACTED promotes effective governance so that the state provides essential services and fairly redistributes resources; government

officials and public service providers are held accountable; the population has access to a fair system of law and due processes and can participate in governance through civil society organisations, an independent media and political parties. ACTED believes that effective governance is the mechanism through which most basic human needs can be met, human value and wellbeing is recognized, equal access to opportunities, rights and social justice is ensured, vulnerable and disadvantaged people are protected, conflicts are managed peacefully through inclusive political processes, and competition for power occurs non-violently.

Inclusive growth which advances equitable opportunities for economic participants and promotes social justice is another key programmatic pillar of ACTED's work. ACTED aims at increasing the incomes of poor and excluded groups, especially women, youth and minorities, and raising their standards of living. On the one hand, ACTED focuses on sustainable, climate smart agriculture by taking an ecosystem approach to agriculture. ACTED promotes the efficient production of safe, high quality agricultural products, in a way that protects the natural environment and improves the social and economic conditions of farmers and local communities. On the other hand, ACTED focuses on private sector development, especially Small and Medium Enterprises (SMEs) and on rising productivity in the informal economy, particularly in urban and peri-urban contexts. ACTED supports these private sector actors to realise their growth potentials and strengthens institutions that can help increase private sector participation in the formal economy.

ACTED PROJECT PORTFOLIO 2019



419
PROJECTS IMPLEMENTED IN 2019

PROJECTS BY PILLAR & CORE AREA

70% EMERGENCY & RESILIENCE

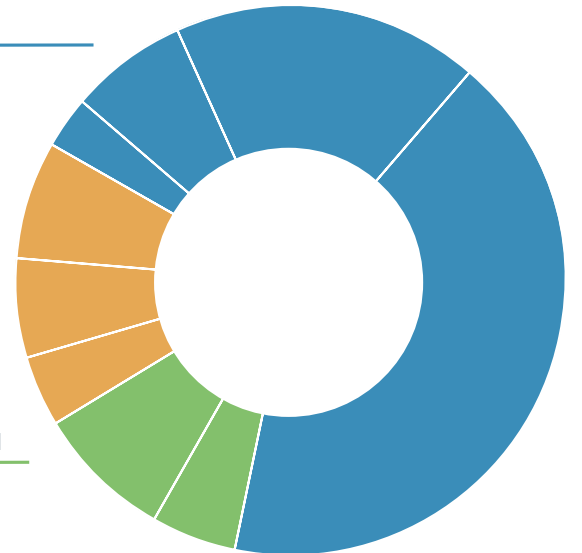
60% Emergency Response
25% Rehabilitation & Recovery
10% Preparedness
5% Mitigation & Prevention

17% EFFECTIVE GOVERNANCE

39% Pluralistic & Empowered Civil Society
36% Effective & Responsive Public Institutions
25% Social Cohesion

13% INCLUSIVE & SUSTAINABLE GROWTH

59% Employment, Income & Financial Inclusion
41% Climate-Smart Agriculture



1 HOLISTIC APPROACH:
EMERGENCY, REHABILITATION
& DEVELOPMENT

3 PROGRAMMATIC PILLARS:



RESPONDING TO EMERGENCIES &
BUILDING DISASTER RESILIENCE



CO-CONSTRUCTING
EFFECTIVE GOVERNANCE



PROMOTING INCLUSIVE
& SUSTAINABLE GROWTH

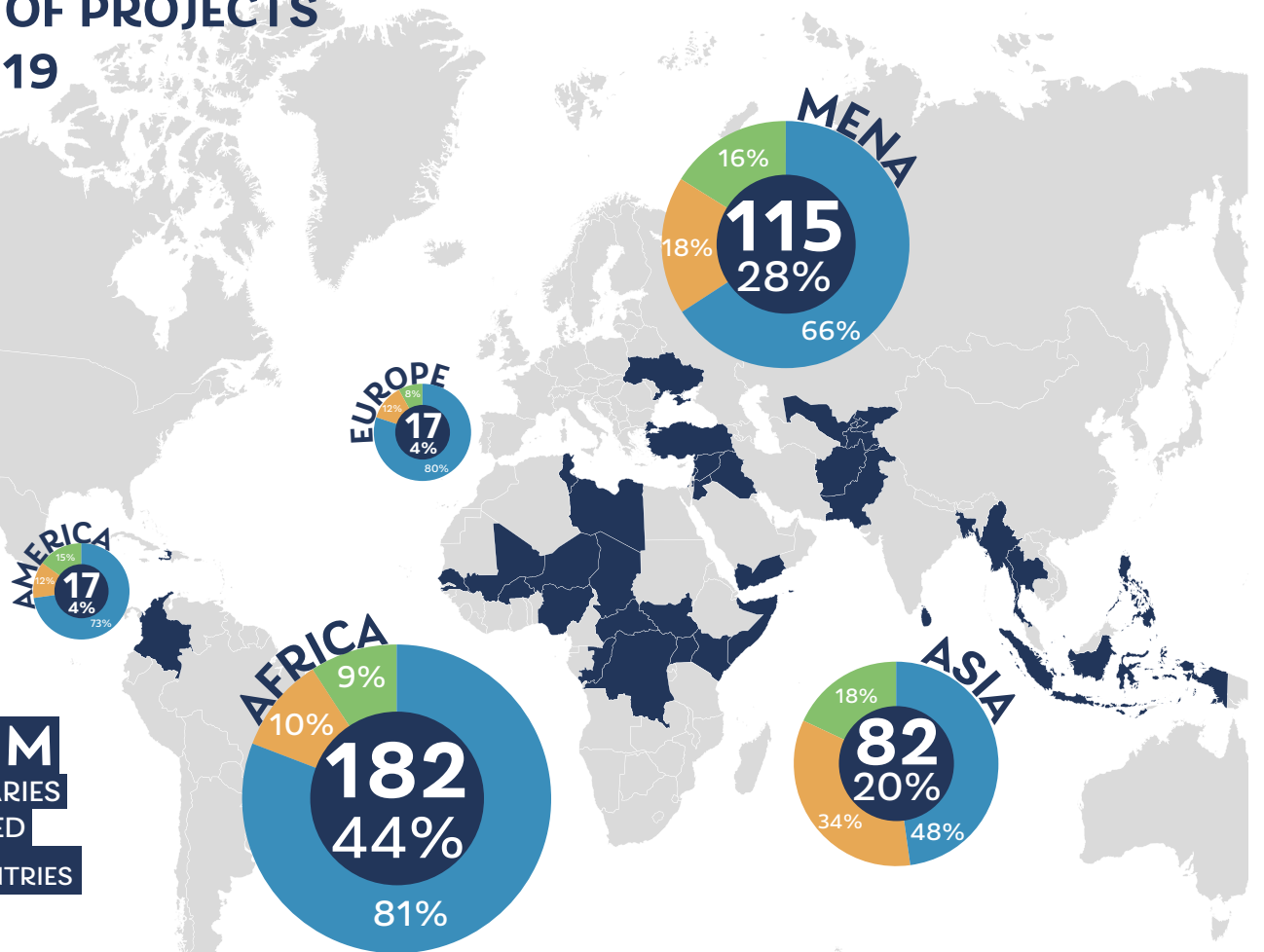
NUMBER & TYPE OF PROJECTS BY REGION IN 2019

14.8
MONTHS
AVERAGE PROJECT
DURATION

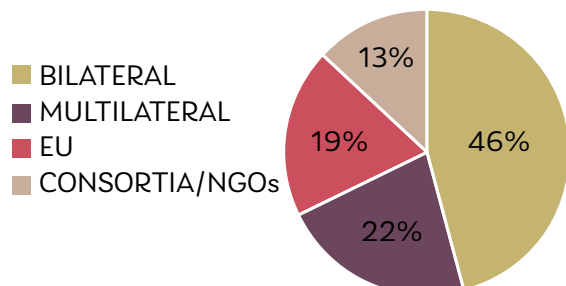
1.3M€
AVERAGE BUDGET
PER PROJECT



20.7 M
BENEFICIARIES
REACHED
IN 37 COUNTRIES



ORIGIN OF FUNDS

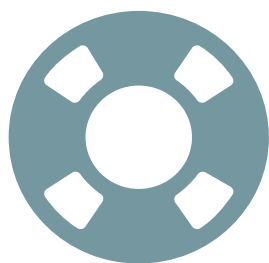
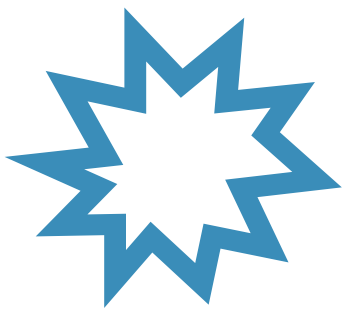


PILLAR REPARTITION BY REGION (2016-2019)



OUR ACTION IN 2019

RESPONDING TO EMERGENCIES & BUILDING DISASTER RESILIENCE



6.9 MILLION
PEOPLE PROVIDED WITH
LIFE-SAVING ASSISTANCE



WATER,
HYGIENE &
SANITATION
ASSISTANCE TO
7.1 MILLION
PEOPLE IN 24 COUNTRIES
&
20,289
WATER & SANITATION
FACILITIES
BUILT
OR
RESTORED

938,276 PEOPLE COVERED
BY DISASTER RISK
MANAGEMENT
ACTIVITIES &
EARLY-WARNING
SYSTEMS



356 DISPLACEMENT SITES
MANAGED BY ACTED IN **7** COUNTRIES



951,787 PEOPLE SUPPORTED
WITH CAMP MANAGEMENT ACTIVITIES

1 MILLION
BENEFICIARIES OF
EMERGENCY
FOOD ASSISTANCE



136,370
BENEFICIARIES OF
ACTIVITIES TO PREVENT
SEXUAL & GENDER-
BASED VIOLENCE IN **14**
COUNTRIES



729,364 PEOPLE
PROVIDED WITH
HOUSING / SHELTER
SUPPORT
&

30,498 SHELTER
BUILT / REHABILITATED / PROVIDED





**CO-CONSTRUCTING
EFFECTIVE GOVERNANCE**

1,061

**CIVIL SOCIETY
ORGANISATIONS
SUPPORTED**



4,759,195

**PEOPLE COVERED
BY LOCAL
DEVELOPMENT
PLANS**

28,663

**PEOPLE COVERED WITH
PEACEBUILDING
ACTIVITIES**



**TECHNICAL &
MANAGEMENT CAPACITY
OF 7,561**

**CIVIL SERVANTS & PUBLIC
SERVICE PROVIDERS
STRENGTHENED**



**PROMOTING INCLUSIVE &
SUSTAINABLE GROWTH**

46,253,933 €



**DISTRIBUTED TO
1,641,666
BENEFICIARIES IN
26 COUNTRIES**



2,158

**MICRO, SMALL & MEDIUM
ENTREPRISES SUPPORTED**



66,793 PEOPLE
SUPPORTED WITH
INCOME-GENERATING
ACTIVITIES



805,050

**FARMERS SUPPORTED
TO PRODUCE IN A
CLIMATE-SMART &
RESOURCE-EFFICIENT
MANNER**



40,230 PEOPLE
RECEIVED EDUCATIONAL
AND/OR
SKILL DEVELOPMENT
TRAINING

2019 HIGHLIGHTS



Pakistan - ACTED's community-based Emergency Response Team in Chitral demonstrates search, rescue and first aid drills to the Duke and Duchess of Cambridge during their official visit to Pakistan in October 2019.

ACTED has been providing emergency response since the 2015 glacial lake outburst floods in Chitral. Our teams help the local communities to respond and adapt to the changing climate through preparedness activities, while supporting rehabilitation and recovery efforts.

The Duke and Duchess of Cambridge could witness the impact of climate change during their visit to Chitral: *"I have visited the glaciers of Broghil today and I know they are melting and melting really fast. I will take your message to the international community and I will advocate them about your condition"*.



Central African Republic - ACTED's Rapid Response Mechanism in Birao (Vakaga Province, North) provides life-saving assistance to vulnerable displaced populations.

Tajikistan - Community-based organisations look at a model of the Isfana watershed between Tajikistan and Kyrgyzstan to learn about integrated watershed management during a cross-border exchange in Langar, Spitamen District. ACTED works with communities from both Tajikistan and Kyrgyzstan to consolidate and institutionalize the management of transboundary watersheds through natural resource management and climate change adaptation strategies for better disaster risk management.



Jordan - Syrian refugees and ACTED's teams celebrating the finalization of the construction of the stormwater network to prevent flooding in District 5 of Za'atari camp.

Za'atari camp is the largest refugee camp in the Middle East, and home to 76,700 Syrian refugees, 20% of whom are under five years old.

Since 2011, ACTED Jordan has supported Syrian refugees who fled their country torn by conflict to find refuge in camps and host communities throughout the Irbid and Mafraq governorate of Jordan, on the other side of the border.

Most notably, the teams worked on the construction of the wastewater network of Za'atari refugee camp, improving overall sanitation by ensuring the connection of households to the wastewater network and the treatment of grey waters.

Haiti - Shelter construction carried out by workers trained in the use of improved local construction techniques that follow Build Back Safer (BBS) standards and principles in Les Irois, Grand'Anse. This contributes to the effort of reconstruction to support the most vulnerable who lost everything due to Hurricane Matthew in October 2016.



DRC - Financial literacy training for recipients of ACTED's cash transfer programme at the Butuzi-Luzirhu axis. Such training helps beneficiaries to become better equipped with the tools needed to manage their cash and cash transfers appropriately. Cash transfer programmes are often beneficiaries' first exposure to a formal financial service, and it is important to introduce financial concepts and promote a thorough understanding of money-management strategies, among other topics, to achieve expected poverty-alleviating effects. In 2019, ACTED provided cash transfers of over 45M EUR to more than 1.6 million beneficiaries.

Myanmar - Students undergoing Technical Vocational Education and Training (TVET) at a Government Technical High School in Myeik. ACTED in Myanmar looks beyond mainstream paths to education and supports the strengthening of career-relevant education streams that recognize the 21st-century needs for hard and soft skill sets. We are supporting a demand-driven TVET system to contribute to Myanmar's sustainable economic development, realign the current skills mismatch and improve forecasting of occupational skills to meet ever-evolving demands from the private sector.



Ukraine - The French Ambassador visits an ACTED beneficiary in Talakivka (Donetsk Oblast) supported with cash assistance, to discuss enduring needs and humanitarian programming in Eastern Ukraine. ACTED provides life-saving and life preserving humanitarian cash assistance to people affected by conflict along the line of contact, a 427 km border separating the Donetsk and Luhansk regions.

Since the start of the conflict in 2014, more than 3,300 civilians have been killed and nearly 1.5 million people have been displaced. Almost daily bombardments and heavy artillery fire continue along the line of contact. People living near the Line of Contact also suffer frequent power and water cuts, and are exposed to major risks of industrial, ecological and natural disasters. High levels of poverty and a crippled regional economy have left millions of people unable to meet their basic needs.

Present in Ukraine since 2015, ACTED provides some of the most vulnerable conflict-affected people with emergency cash assistance to help meet their food security, winterization and other basic needs: more than 162,000 people were supported in 2019.

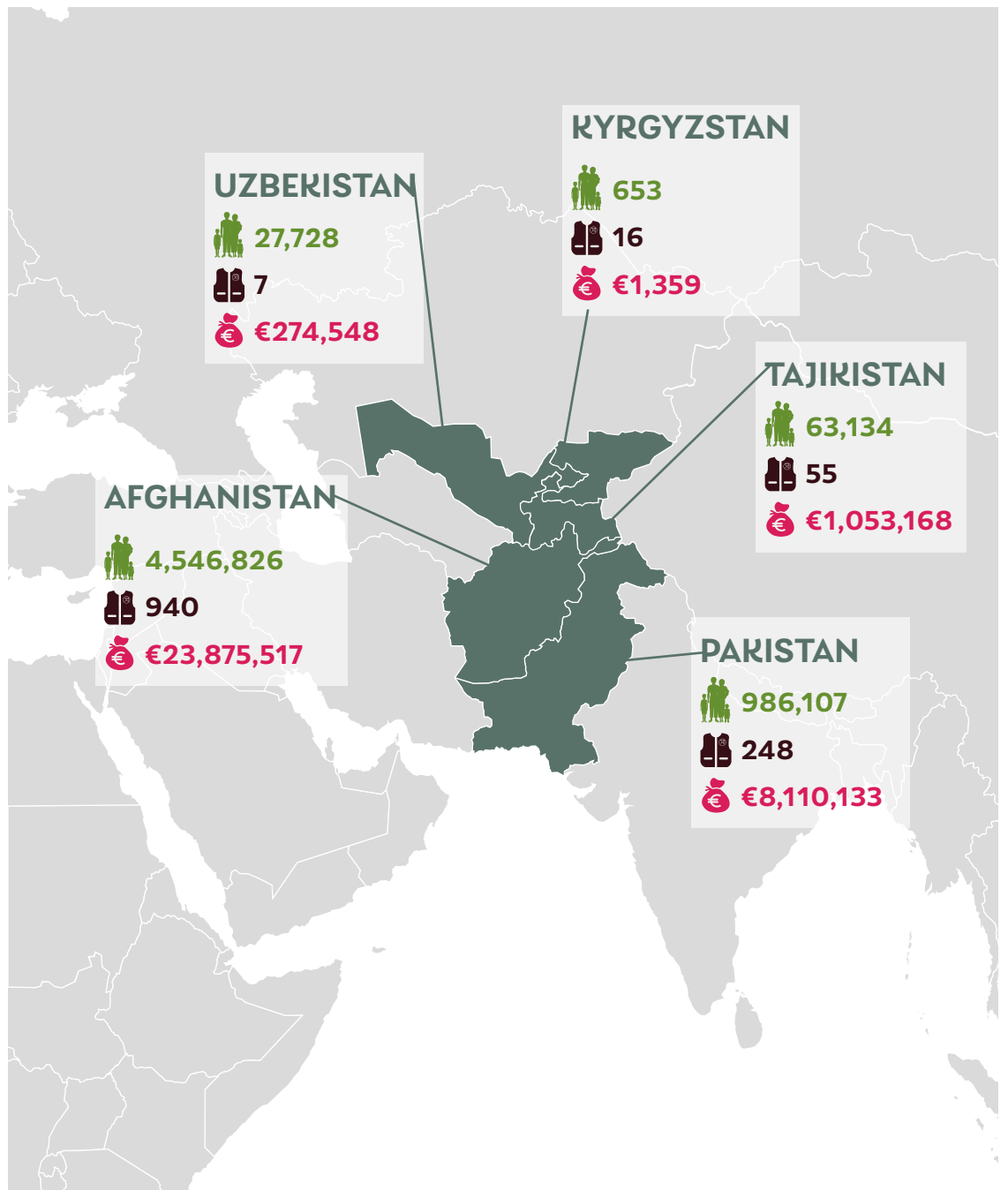




OUR ACTION PER COUNTRY



CENTRAL ASIA



KEY



PILLAR 1 - Responding to Emergencies & Building Disaster Resilience

- 1.a. Mitigation & Prevention
- 1.b. Preparedness
- 1.c. Emergency Response
- 1.d. Rehabilitation & Recovery



PILLAR 2 - Co-constructing Effective Governance

- 2.a. Pluralistic & Empowered Civil Society
- 2.b. Effective Public Institutions
- 2.c. Social Cohesion



PILLAR 3 - Promoting Inclusive & Sustainable Growth

- 3.a. Climate-Smart Agriculture
- 3.b. Employment, Income & Financial Inclusion

NUMBER OF BENEFICIARIES

NUMBER OF STAFF

BUDGET

AFGHANISTAN

-  **4,546,826** beneficiaries
-  **€23,875,517** annual budget
-  **31** projects
-  **940** staff
-  **14** donors & supporting NGO partners
-  **4** partners

CONTEXT

The humanitarian situation in Afghanistan continued to worsen in 2019, becoming the deadliest conflict on earth and leaving 6 million people in need of assistance.

Afghanistan is afflicted by high levels of civilian casualties, significant levels of displacement, and recurrent natural disasters, which result in disruptions to essential services such as food, water, education, health and shelter, and fuel a governance and protection crisis.

NORTH-WEST (Balkh, Faryab, Jawzjan, Samangan, Sar-e-Pul)



NORTH-EAST (Baghlan, Kunduz, Takhar, Badakhshan)



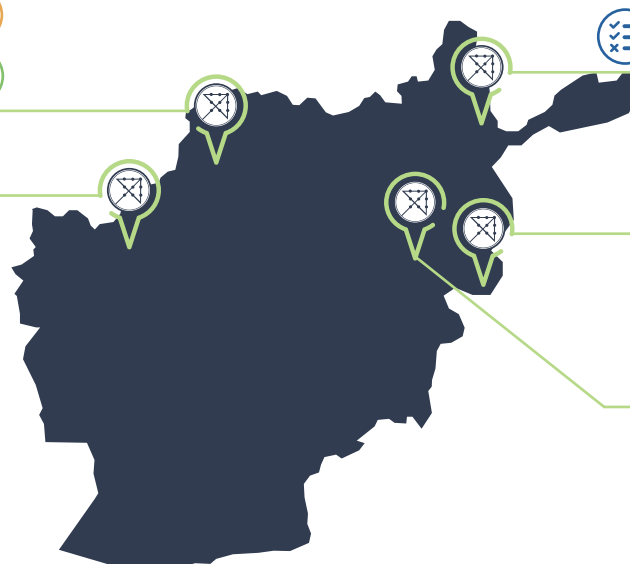
WEST (Badghis)



EAST (Nangarhar, Kunar, Laghman)



CENTRAL (Kabul)



OUR ACTION IN 2019

In 2019, ACTED Afghanistan developed further its programming to respond to both emergency and development needs across the country.

In particular, across the north and east of Afghanistan, ACTED continued to build on its access and presence at the closest of communities, built over decades, to implement a wide range of programmes to address the acute emergency needs of vulnerable conflict and disaster-affected and displaced households: food security, livelihoods, shelter

and non-food items, water and sanitation infrastructure, hygiene promotion, education, and multi-purpose cash assistance have been provided to over 4.5 million beneficiaries.

ACTED also continued to support communities with longer-term recovery and development efforts, through strengthening local governance, the construction of local infrastructure, vocational training, and agricultural, livelihoods and market support, including through its flagship AGORA programme.

2019 KEY ACHIEVEMENTS



DEVELOPMENT PLANNING

Through its AGORA flagship programme, ACTED mapped out and supported **3.6 million people in 58 manteqas** (community catchment areas) across the Northwest of Afghanistan, and facilitated a bottom-up participatory and inclusive development planning process.



EDUCATION

ACTED facilitated access to quality primary education and basic literacy/numeracy classes for **23,549 children and youth, in particular girls** from remote, hard-to-reach areas. ACTED provided supplementary education for girls to prepare for university entry exams.



CASH TRANSFER

Through the Emergency Response Mechanism (RRM), ACTED provided emergency cash assistance to **70,056 displaced and vulnerable beneficiaries** across the northern provinces in 2019.



FOOD SECURITY

ACTED supported **470,904 drought-affected communities and farmers** with agricultural interventions to restore production and livelihoods.



MOHAMMAD

FARMER, BENEFICIARY OF ACTED'S ALTERNATIVE LIVELIHOODS PROGRAMME (JAWZJAN)



My harvest has increased by 70%, more than what I used to obtain. My village is very poor and remote, and we have limited opportunities. This project has been really helpful to me since I have learned many techniques and my yields have increased.



TAJIKISTAN



63,134 beneficiaries



€1,053,168 annual budget



12 projects



55 staff



12 donors & supporting NGO partners



OUR ACTION IN 2019

In 2019, ACTED in Tajikistan continued to promote sustainable management of natural resources to improve rural livelihoods, food security and resilience to risks of natural disasters. ACTED promotes improved collective governance of natural resources, to reduce the risks of natural disasters through an innovative combination of technical measures with participatory, inclusive planning activities.

ACTED also continued its efforts to promote inclusive employment opportunities and

development of a vibrant and pluralistic civil society.

Bactria Cultural Centre, an ACTED initiative, continued arts, cultural and educational activities, including professional English for Government Ministries, Universities and Micro, Small and Medium Enterprises (MSMEs), and launched a Digital Arts Academy for young women from Afghanistan and Tajikistan.

CONTEXT

In 2019, Tajikistan remained the poorest country in the post-Soviet space, and one of the most remittance and foreign assistance dependent countries in the world, with a weak private sector and few opportunities for the growing young population.

At the same time, the country is highly vulnerable to natural disasters and climate change. In 2019, cross-border clashes over land and water between Tajik and Kyrgyz villages in the north flared up on several occasions.

2019 KEY ACHIEVEMENTS



CLIMATE-SMART AGRICULTURE

To promote reforestation, ACTED established and trained **76 Joint Forest Management Groups**, and achieved reforestation measures of **93 ha of forest land**. ACTED supported 24 craftsmen to produce energy-efficient technologies to reduce deforestation, and held a multi-stakeholder forum on renewable energy for climate change adaptation.



DISASTER RISK REDUCTION

ACTED developed a participatory watershed monitoring plan in Aksu, trained water users on its implementation and conducted the national Views From the Frontline 2019 survey on the impact and perceptions of national DRR measures at community level.

Through participatory watershed management and physical measures implemented by ACTED, **600 ha of rain-fed agriculture land, 897 ha of pastures and 460 ha of forests** have been successfully restored or protected from landslides, mudslides and flooding.



LIVELIHOODS, SOCIAL COHESION

Bactria empowered 12 young Tajiks and Afghans with professional digital skills, through training, grants and internships. ACTED established a **cross-border co-working centre** to improve livelihoods and promote peaceful exchange between Tajik and Kyrgyz communities.

SHAVKAT

ACTED COMMUNITY MOBILIZER



ACTED actively involves local communities in disaster risk reduction issues. Communities take part in all stages of the disaster risk reduction process, starting from disaster risk analysis until the development of watershed management plans. This way ACTED contributes to strengthening disaster risk preparedness and management capacities of the communities.

PAKISTAN

-  **986,107** beneficiaries
-  **€8,110,133** annual budget
-  **13** projects
-  **248** staff
-  **9** donors & supporting NGO partners
-  **5** partners

CONTEXT

Pakistan experiences earthquakes, floods, prolonged droughts, glacial lake outbursts and heat waves. Climate change, food insecurity, inadequate water, sanitation and hygiene, unsafe shelter and malnutrition are key challenges for the extremely poor in Pakistan. Poverty, inequality and limited access to education and basic services limit the personal development of especially girls and women. Insufficient skill training opportunities pose serious challenges for youth in securing income and employment opportunities.

KHYBER PAKHTUNKHWA (Peshawar, Chitral)



ISLAMABAD



SINDH (Badin, Kashmore, Sanghar, Umerkot)



OUR ACTION IN 2019

ACTED builds resilience of local communities and public institutions to cope with climate change, disasters, poverty and inequality, and facilitates transition from emergency to recovery and development.

In 2019, ACTED provided integrated emergency life-saving assistance to disaster-affected communities and strengthened communities' and authorities' capacity to plan, prepare and manage disaster mitigation and response. Addressing socio-cultural barriers that prevent especially girls in most marginalized areas from accessing education, ACTED established learning spaces for girls,

facilitated travel to school, rehabilitated learning spaces to improve accessibility, especially for persons with disabilities, and relied on concrete community buy-in for provision of spaces. ACTED implements innovative Technical and Vocational Education and Training (TVET) models that realize market-driven skill development and non-traditional income generation for men and women by providing training in vocational and entrepreneurship skills, access to Microfinance Institutions (MFIs) and other business services, and job matching platforms opportunities.

2019 KEY ACHIEVEMENTS



DISASTER RISK MANAGEMENT

227,130 community members and local government representatives received disaster risk reduction training, engaged in the development of early warning systems and in the rehabilitation of disaster-resilient infrastructure.



WATER, HYGIENE & SANITATION

Provision of safe drinking water and good sanitation practices to **202,046** beneficiaries to ensure health and basic living standards.



EDUCATION & TVET

1,759 children, especially girls in most vulnerable communities, were provided access to quality education to transition to formal schools. **659** men and women in the poorest communities and conflict-affected areas were equipped with market-driven skills for employment.



CASH TRANSFER

46,722 disaster-affected people participated in cash for work, cash for training and conditional cash grant activities, and received cash to meet their immediate food, shelter and livelihood needs.



ABRAR

ACTED AREA COORDINATOR - SINDH, PAKISTAN

About ACTED's Drought Emergency Programme in Sanghar



Thanks to the extension of the Dodhar water supply network by 27 km, and the use of solar energy to pump groundwater, 6,000 people in 16 villages have now better access to environmental-friendly water system.



KYRGYZSTAN



653 beneficiaries



€1,359 annual budget



1 project



16 staff



1 donor



OUR ACTION IN 2019

In 2019, ACTED in Kyrgyzstan promoted emergency preparedness to natural disasters, economic development, peaceful dialogue, and coexistence.

ACTED continued its disaster risk reduction activities in the Ferghana Valley, which frequently suffers from extreme weather events and natural disasters. In 2019, ACTED finalized its project on assisting vulnerable families affected by the 2017 earthquake in the Chong-Alai District.

ACTED increased advocacy efforts to

promote sustainable development and circular economy as part of the Central Asia Water, Environment and Climate Change Cooperation (WECOOP) project.

ACTED also continued promoting sustainable agriculture and food security by conducting a survey among farmers in southern Kyrgyzstan to assess their access to commercial development services, including finance, insurance, quality seeds, extension services and market information.

CONTEXT

Kyrgyzstan is one of the poorest former Soviet countries and is highly vulnerable to natural disasters and climate change.

In 2019 the country continued to face several challenges, including widespread poverty, cross-border clashes along the Kyrgyz-Tajik border and heavy reliance on remittances and economic vulnerability to external shocks.

2019 KEY ACHIEVEMENTS



REHABILITATION & RECONSTRUCTION

Under ACTED's Chong-Alai Earthquake Relief project, **142 highly vulnerable households** received construction materials to support affected families rebuild their damaged houses.



SOCIAL COHESION

Pasture, Forest and Disaster Management Community Groups in the Southern border areas took part in cross-border visits with their Tajik counterparts to exchange best practices and promote peaceful cooperation between cross-border communities.



LIVELIHOODS & AGRICULTURE

ACTED conducted a pilot study among **151 farmers** in southern provinces of Kyrgyzstan on their access to commercial business development services, including access to finance, agricultural insurance, extension services and market information.



DISASTER RISK REDUCTION

In the framework of the project funded by the EU's WECOOP platform, ACTED analyzed environmental challenges facing Kyrgyzstan and prepared ground for promoting environmental policies and frameworks.

BAATYR

PROJECT ENGINEER



“ACTED was one of the few organisations that responded to the needs of the population following the Chong-Alai earthquake. The beneficiaries are very grateful. It would have been much more difficult for them to repair or rebuild their houses without ACTED's assistance. They have also learned about construction norms and regulations by witnessing project activities and using the guidelines developed by ACTED.”

UZBEKISTAN

-  **27,728** beneficiaries
-  **€274,548** annual budget
-  **3** projects
-  **7** staff
-  **4** donors & supporting NGO partners

CONTEXT

In 2019, Uzbekistan was undergoing a phase of intense economic development and progressive opening of the political and civil society space, accompanied by social, legal and economic reforms.

Despite this, some areas, especially in remote regions, still lack basic services such as clean water access.

In addition, Uzbek civil society is vibrant and present in the country but often does not have the capacity to support vulnerable communities.



OUR ACTION IN 2019

ACTED is committed to supporting Uzbek civil society to strengthen its role in driving sustainable social and economic development, and to increase its capacity to provide support to vulnerable groups and communities. This involves responding to gender-based and domestic violence.

In 2019, ACTED and its partners provided shelter, consultations and a reintegration programme for women affected or at risk of domestic violence in the Tashkent, Samarkand and Bukhara regions.

ACTED also increased advocacy efforts to promote sustainable development and circular economy as part of the Central Asia Water, Environment and Climate Change Cooperation (WECOOP) project.

ACTED furthermore works to build basic water, hygiene and sanitation infrastructure to guarantee clean water access to vulnerable communities.

2019 KEY ACHIEVEMENTS



SGBV PREVENTION

ACTED supported local partners to provide shelter and psychosocial support to **766 women survivors or at risk of domestic violence**, as well as life skills, vocational training and business grants to support their economic independence.



CIVIL SOCIETY

ACTED supported **six civil society organisations** with small grants to develop income-generating activities and become social enterprises in order to become financially independent and sustainable in the long-term.



WATER, HYGIENE & SANITATION

ACTED rehabilitated water, hygiene and sanitation infrastructure of **three schools** in Zangiota district of the Tashkent region and raised awareness on water-borne and infectious diseases, reaching almost **9,000 teachers and children**.



DISASTER RISK REDUCTION

In the framework of the WECOOP project, ACTED analyzed environmental challenges facing Uzbekistan and prepared ground for promoting environmental policies and frameworks.

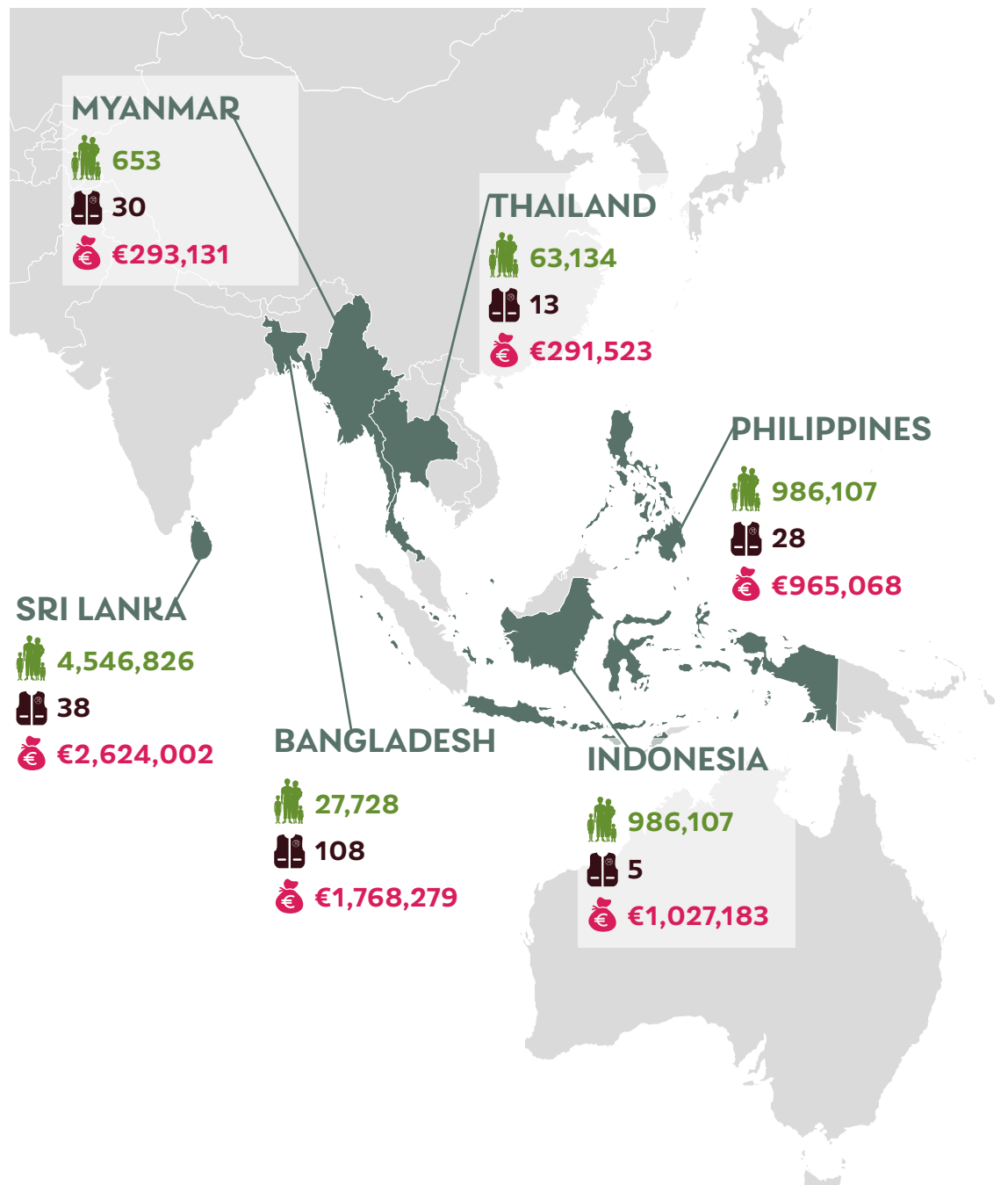


DILFUZA


AREA COORDINATOR,
ACTED UZBEKISTAN

Local NGOs who work tirelessly to provide the much-needed services to survivors of gender-based violence have achieved so much this year with the support of ACTED. Now they are not only providing services, but raising their profiles and advocating for women's rights on the local and national stages.




SOUTH & SOUTH-EAST ASIA



KEY

-  **PILLAR 1 - Responding to Emergencies & Building Disaster Resilience**
 -  1.a. Mitigation & Prevention
 -  1.b. Preparedness
 -  1.c. Emergency Response
 -  1.d. Rehabilitation & Recovery

-  **PILLAR 2 - Co-constructing Effective Governance**
 -  2.a. Pluralistic & Empowered Civil Society
 -  2.b. Effective Public Institutions
 -  2.c. Social Cohesion

-  **PILLAR 3 - Promoting Inclusive & Sustainable Growth**
 -  3.a. Climate-Smart Agriculture
 -  3.b. Employment, Income & Financial Inclusion

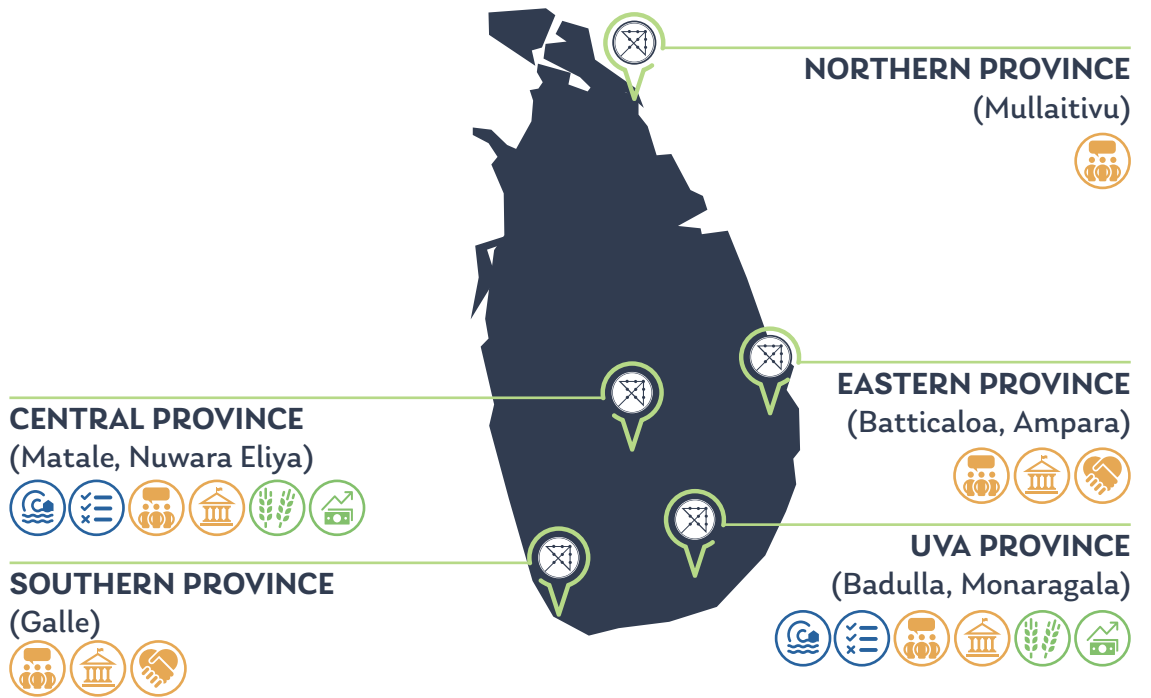
-  **NUMBER OF BENEFICIARIES**
-  **NUMBER OF STAFF**
-  **BUDGET**

SRI LANKA

-  **171,989** beneficiaries
-  **€2,624,002** annual budget
-  **5** projects
-  **38** staff
-  **7** donors & supporting NGO partners
-  **6** partners

CONTEXT

Sri Lanka faced a variety of socio-economic and political challenges in 2019. Climate change and intense weather events posed economic risks for vulnerable groups, especially Micro, Small and Medium Enterprises (MSMEs), farmers and daily labourers. The Easter terrorist attack and resulting lockdown curtailed economic activity and affected social-religious cohesion. Industrialization and population growth are major drivers of environmental issues. A lack of public awareness and governmental guidelines intensify the problems.



OUR ACTION IN 2019

In 2019, ACTED in Sri Lanka contributed to poverty alleviation, particularly among vulnerable groups, i.e. persons with disabilities, women and plantation communities, by boosting the economic growth of 320 agricultural MSMEs. The aim of the intervention is to facilitate inclusive, decent job creation in rural communities.

ACTED also began the rehabilitation of a water reservoir to increase sustainable access to water for irrigation for over 1,700 farmers.

ACTED conducted an emergency response to cyclical drought and strengthened resilience through the provision of water tanks and filters to affected communities.

Lastly, the capacity of civil society, including farmers' organizations and coexistent societies, was enhanced to strengthen service delivery and facilitate risk sensitive development plans as well as to effectively engage in governance and promote inter-religious cohesion.

2019 KEY ACHIEVEMENTS



CIVIL SOCIETY

Supported the organizational capacity development of **120 civil society organizations** throughout the country to enhance their role as community leaders and agents of change.



CLIMATE-SMART AGRICULTURE

480 entrepreneurs and farmers introduced to sustainable, climate-resilient agriculture techniques to promote the adoption of eco-friendly practices and mitigate the impact of cyclical disasters.



MSME SUPPORT

Enabling **320 micro, small and medium enterprises** in agricultural value chains to develop risk-sensitive business plans, expand their business operations and create inclusive job opportunities.



SOCIAL COHESION

290 individuals engaged in inter-religious collaboration and the promotion of peaceful coexistence through inclusive dialogue and capacity development.



LARMALI

ENTREPRENEUR,
BENEFICIARY OF ACTED'S
INTEGRATED ECONOMIC
DEVELOPMENT PROJECT



We have come so far since we started this business. When I think about where we were when we started, I am so happy to be growing now... I have created job opportunities and am looking forward to creating many more in the years to come.



INDONESIA



62,596 beneficiaries



€1,027,183 annual budget



3 projects



5 staff



2 donors & supporting NGO partners



OUR ACTION IN 2019

In 2019, ACTED continued to provide humanitarian assistance to over 60,000 disaster affected populations in Palu, Sulawesi and Banten, Java. ACTED worked with local partners to address multi-sectoral needs through water, hygiene and sanitation, shelter and cash interventions, as well as psychosocial and disaster risk management support.

In particular, ACTED successfully expanded access to water, improved access to sanitation and equipped community members with the knowledge and tools to adopt better hygiene

practices. This was achieved through interconnected actions, including the distribution of hygiene and baby kits, the provision of water trucking in IDP camps, the organisation of large-scale awareness raising campaigns including in schools and markets, and the installation of latrines with hand-washing facilities and septic tanks.

Hygiene and hand-washing practices significantly improved as a result of these interventions, and contributed to a better resilience of community-members.

CONTEXT

Indonesia's geography makes it prone to a range of cyclical natural disasters, ranging from earthquakes to tsunamis and volcanic eruptions. On average, at least one major natural disaster has hit Indonesia each month since the tsunami of 2004. In September 2018, a large earthquake struck the northern area of Sulawesi province, triggering a tsunami in addition to major soil liquefaction in areas in and around Palu. More than 70,000 houses were damaged, leaving an estimated 191,000 people in urgent need of humanitarian assistance. Tens of thousands of internally displaced people lived in shelters and tents. In December 2018, a tsunami that followed an eruption and partial collapse of the Anak Krakatau volcano in the Sunda Strait struck several coastal regions of Banten in Java and Lampung in Sumatra. At least 426 people were killed and 14,059 were injured.

2019 KEY ACHIEVEMENTS



WATER, HYGIENE & SANITATION

ACTED installed **communal latrines and handwashing facilities** and provided **clean drinking water through water trucking to 21,542 people** living in Internally Displaced Persons (IDP) camps.



DISASTER RISK MANAGEMENT

ACTED organized a **two-days disaster risk reduction workshop to engage 30 representatives of civil society, media, academia and NGOs** on the topic of improving communication and promoting awareness around early warning systems.



SHELTER

ACTED distributed **emergency shelter kits benefiting over 17,000 people** living in precarious conditions after their houses had been destroyed by the disaster.



PROTECTION

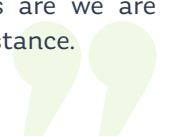
ACTED engaged **over 3,000 people** in psychosocial training sessions to better prepare them to deal with future shocks.

DIAN

BENEFICIARY OF ACTED'S SHELTER SUPPORT



After the earthquake and tsunami, me and my family had to leave our area and had no access to adequate housing. ACTED gave us a shelter kit which helped us to protect ourselves from the rainy weather and from mosquito bites. This alleviated our problems as we are grateful to ACTED for its assistance.



BANGLADESH

-  **136,907** beneficiaries
-  **€1,768,279** annual budget
-  **5** projects
-  **108** staff
-  **2** donors & supporting NGO partners
-  **1** partners

CONTEXT

Discrimination, statelessness and violence in Rakhine State, Myanmar triggered a massive influx of almost 750,000 Rohingya people into Bangladesh in August 2017. These people found temporary shelter in refugee camps around Cox's Bazar, which is now home to the world's largest refugee camp. The vast majority live in 34 extremely congested camps, including the largest single site, the Kutupalong-Balukhali Expansion Site, which is host to approximately 626,500 Rohingya refugees. About two years into this multifaceted collaborative response, the situation has gradually begun to stabilize. Basic assistance has been provided and living conditions in the camps have improved.



COX'S BAZAR
(Ukhiya Upazila)



OUR ACTION IN 2019

In an environment that is increasingly challenging for refugees with heightened social tensions and calls for refugees to return, ACTED continues to provide lifesaving assistance through its flagship Site Improvement Sector (SMS) project, managing 5 camps in Cox's Bazar.

Since the original project initiation in early 2018, ACTED has developed coordination, information management and monitoring mechanisms in its camps to support institutionalization and improvement of the camp management system in place. As part of

this, ACTED has arranged regular coordination meetings with camp stakeholders to address gaps in service provision, strengthened the communication capacities of partners during monsoon season and other emergencies, overseen Rohingya volunteers in disaster risk reduction works to prepare and improve the camps. ACTED has also enhanced its Complaints and Feedback Mechanism with an outreach component, and set up governance structures aimed at increasing community participation, particularly of marginalized groups.

2019 KEY ACHIEVEMENTS



CAMP COORDINATION & CAMP MANAGEMENT

ACTED provided equitable access to multi-sectoral services and protection for the **136,815 Rohingya refugee and host community members** living within the five camps it manages.



DISASTER RISK MANAGEMENT

3,651 volunteers completed more than **370 disaster mitigation infrastructure** in camps, including construction and repair of bridges, stairs and anti-erosion retaining walls.



CASH TRANSFER

ACTED transferred **over 532,000 EUR to 4,125 volunteers in the camps** in exchange for their service as Outreach Workers, Safety Unit Volunteers, Cash-for-Work laborers, porters and daily laborers, and guards.



INFORMATION MANAGEMENT

ACTED's REACH Initiative helped meet the information management needs of the humanitarian response, supporting humanitarian actors and coordination structures with assessments, fact sheets, and tools.



SUNIA

SENIOR SITE OFFICER,
CAMP 4EXT

As a woman working in ACTED's SMS programme from the beginning, I feel proud to be a part of the early days of the camps' operations and how things are today. Before, women's participation in any matter in the camps was minimal. Now, it has increased day by day, with ACTED playing a vital role in raising awareness about women's rights, recruiting women as volunteers, teaching them how to defend themselves against violence, and by receiving the community's support in these areas through the trust ACTED has achieved in its camps.

MYANMAR

7,979 beneficiaries



€293,131 annual budget



3 projects



30 staff



3 donors & supporting NGO partners



RAKHINE STATE



YANGON



KAYAH STATE



TANINTHARYI REGION



OUR ACTION IN 2019

Throughout 2019, ACTED focused on the provision of vocational training to underserved youth, the promotion of social cohesion in conflict-affected areas, and the empowerment of civil society organizations as actors of positive change.

A success was the graduation of 190 youth from ACTED's Thailand/Myanmar cross-border vocational training courses in construction, mechanics and computer science.

Also, inter-communal social cohesion in conflict-affected Rakhine State improved,

with 93% of ACTED's beneficiaries reporting increased hope for peaceful co-existence after the project.

Another achievement was the kick-off of the Zero Exclusion, Zero Carbon, Zero Poverty (3Zero) Platform which currently brings 26 members of the civil society together within three thematic focuses – Climate Change, Education and Labor Rights. Through the platform, the members are empowered to advocate for sustainable change and receive capacity building to hold local and national actors accountable towards the UN Global Goals.

CONTEXT

Despite economic growth and increased democratization, Myanmar, one of Asia's poorest countries, continues to face political, security and development challenges.

The humanitarian situation is characterized by vulnerability to natural disasters, food insecurity, armed conflict and inter-communal clashes.

The situation is further complicated by fragile governance structures and high unemployment amongst youth.

2019 KEY ACHIEVEMENTS



SOCIAL COHESION

7,715 members of multi-ethnic communities benefitted from improved community assets such as roads and culverts. These were constructed through cash-for-work, which acted as a catalyst for social cohesion.



LIVELIHOODS

10 government teachers received training in **three vocational training courses** developed by ACTED and focused on construction, mechanics and computer, to ensure their ability to teach vulnerable youth.



VOCATIONAL TRAINING

190 vulnerable youth graduated from one of ACTED's vocational training courses (construction, mechanics and computer). All students received a certificate to document their new skills at their graduation.



CIVIL SOCIETY

ACTED organised a **3-day training for 36 Civil Society Organisations** to increase their skills within evidence-based advocacy.

AYE

A 21-YEAR-OLD FEMALE GRADUATE FROM ACTED'S CONSTRUCTION VOCATIONAL TRAINING



Some of the neighbours made fun of me for wanting to take a training course that is not conventional for a girl. I do not differentiate between a man's and a woman's work, we are all human beings and have different strengths and weaknesses. I have to go far in life, I have to take care of my family and myself. ACTED has allowed me to do this, and with work that I love to do. I never dared to dream that I would get a chance like this.

THAILAND

-  **705** beneficiaries
-  **€391,523** annual budget
-  **2** projects
-  **13** staff
-  **2** donors & supporting NGO partners

CONTEXT

Thailand has made remarkable progress in social and economic development, moving from a low-income to an upper-income country. Thailand has been a widely cited development success story, with sustained strong growth and impressive poverty reduction. However, in the three southernmost districts of the country a separatist insurgency has been ongoing since 2004 taking its toll on the local population and their livelihoods. Also, Thailand still hosts almost 100,000 refugees in 9 camps from ethnic minorities from Myanmar, mainly Karen and Karenni. Refugees in Thailand have been fleeing conflict and crossing Myanmar's eastern border jungles for the safety of Thailand for nearly 30 years.

MAE HONG SON
(Ban Mai Nai Soi,
Ban Mae Surin)



PATTANI



OUR ACTION IN 2019

In 2019, ACTED pursued its support to the development of sustainable livelihoods for the most vulnerable populations living in Thailand, namely Myanmar refugees and the youth of the Deep South, through vocational training, complemented with life skills development.

In refugee camps, ACTED fostered income-generating opportunities through its new initiative called "Community Markets" where camp residents sell their products once a week. ACTED continued to work with camp-

based organisations, CSOs, and government-supported vocational training institutions to provide skills development programming to beneficiaries.

In the Deep South, ACTED conducted a labor market assessment that led to the design of five vocational training courses which will be conducted in 2020 for vulnerable Thai Buddhist and Malay Muslim youth, to create greater social cohesion between conflicting ethnic groups.

2019 KEY ACHIEVEMENTS



VOCATIONAL TRAINING

130 youth and adults (of which 83% women) provided with advanced level integrated vocational training in sewing, computer, beauty therapy and business entrepreneurship.



LIVELIHOODS

10,269 camp residents have participated and/or sold their homemade products during the weekly and popular "Community Markets" organized within the camps.

499 camp residents have received information on existing livelihood opportunities in return areas in Myanmar, including monthly updates on job-market opportunities and labor regulations.



CIVIL SOCIETY

Tailored trainings have been conducted for **11 Livelihood Committees and Civil Society Organisations (CSOs)** to discuss their need for capacity development and progress towards their action plan goals to ensure the organization's sustainability.



REBECA

BENEFICIARY OF
ACTED'S VOCATIONAL
TRAINING
PROGRAMME

The 'Community Markets' initiative helps us to become self-sufficient. Before, I had no opportunity to make money. Now, I join the community market every Wednesday, where I sell the food I prepare. I am a role model for other camp residents. They look at me and feel motivated, some of them started their own activity. I am really proud of what I have achieved.



BENGUET



**MINDANAO
(Marawi, Cotabato)**



THE PHILIPPINES

74,713 beneficiaries



€965,068 annual budget



7 projects



28 staff



7 donors & supporting NGO partners



5 partners



OUR ACTION IN 2019

In 2019, ACTED engaged in peacebuilding in Mindanao, supporting the peace process in Marawi through the empowerment of its communities and the rehabilitation of priority infrastructures and services.

ACTED supported social cohesion and inter-religious dialogue in communities of the Bangsamoro Autonomous Region in Muslim Mindanao (BARMM) at risk of conflict, mainstreaming the values of tolerance and non-discrimination. This intervention, aiming at enhancing societal respect for religious freedom, represents a central

point of ACTED's positioning in BARMM, and is particularly appreciated by the local authorities, which are regularly involved in its implementation.

Finally, ACTED responded to an earthquake with the provision of emergency relief, and addressed the development needs of the rural area of Benguet with a specific project aimed at enhancing the income of vulnerable farmer communities and creating new market channels.

CONTEXT

The Philippines are one of the most dynamic economies in South-East Asia, characterized by increasing urbanization, a growing middle class, and a large and young population.

Despite the positive economic scenario, one fifth of the population still lives below the poverty line, and the country presents significant humanitarian and development needs, including assistance to internally displaced people, rural development, civil society empowerment and inclusion.

2019 KEY ACHIEVEMENTS



PEACEBUILDING & SOCIAL COHESION

2,800 families reached through activities aimed at increasing social-cohesion and peaceful coexistence between communities adversely affected by conflict and division.

10,000 people benefitted from 10 micro projects which facilitated interaction and promoted pacific dialogue between communities in conflict in Marawi City.



CAPACITY BUILDING OF LOCAL CIVIL SOCIETY

Filipino civil society organisations are supported with organisational and institutional capacity building, in particular organisational and financial management, governance, external relations and project cycle management.



EMERGENCY RELIEF

ACTED responded to the Mindanao earthquake distributing **2,052 hygiene kits**, **3,300 water kits**, **860 non-food items**, **500 dignity kits** for pregnant and lactating women and **800 shelter kits** to vulnerable populations.

BAPA APU

BENEFICIARY OF ACTED'S CASH-FOR-LIVELIHOODS SUPPORT (MINDANAO)



“Being a fisherman in Mindanao is very difficult. We risk our lives in the sea, at night, and we cannot enjoy long-lasting peace in our villages, due to regular tensions and conflicts. During the armed conflict, my fishing gear got damaged, and I was about to give up. Thanks to ACTED cash support, I was able to purchase new fishing gear and nets, and I can now be independent and rely again on my activity to generate income.”



HOW DO WE USE CASH TO SUPPORT PEOPLE?

Cash transfer programming refers to the provision of cash or vouchers to individuals, household or community recipients.

Cash transfer programming – including unconditional, multi-purpose cash assistance, Cash-for-Work and vouchers – offers considerable potential to transform humanitarian action.

Giving aid directly in the form of cash is often a highly effective way to reduce suffering and empower those who receive it. The flexibility of cash transfer programming allows those receiving it to work out how best to meet their priority needs at any given time.

ACTED has been implementing cash transfers for many years and considers cash transfer programming as a first priority modality in emergency response, before any other modality like in-kind distribution. In 2019, we provided cash-based assistance to over 1.6 million vulnerable people affected by conflict, climate shocks, chronic vulnerabilities and endemic poverty.

ACTED is member of the Cash Learning Partnership (CaLP) and the Collaborative Cash Delivery (CCD) Network, which brings humanitarian actors delivering cash and voucher programming together to help them maximise operational effectiveness and efficiency by being adaptable, agile, and collaborative.

ANDRÉ

VICE-CEO
PROGRAMMES,
IMPACT &
ACCOUNTABILITY



Cash-based assistance is one of the most significant reforms in the humanitarian system in recent years. Cash helps individuals, families and communities out of economic turmoil, boosting commerce in local markets and empowering recipients. Cash assistance can also link longer-term recovery and government-led efforts to support their population. At ACTED, we know cash works! People in crisis prefer cash to in-kind aid and it is also easy, fast and almost 30% more efficient. We are now investing in cash at greater scale and more consistently than ever before.

OUR ACTION IN 2019



IN 2019,
ACTED DISTRIBUTED
46,253,933 €
TO
1,641,666 BENEFICIARIES IN
26 COUNTRIES

ACTED USES CASH TRANSFER AS
THE **FIRST PRIORITY**
MODALITY IN EMERGENCY
RESPONSE

HOW DOES IT WORK?



CASH TRANSFER PROGRAMMING REQUIRES A **FUNCTIONING MARKET**



GOODS ARE AVAILABLE IN SUFFICIENT QUANTITY ON EASILY & SAFELY ACCESSIBLE MARKETS

PRICES OF GOODS IN THE MARKETS ARE STABLE & INFLATION DOES NOT SIGNIFICANTLY IMPACT THE BENEFICIARY'S ABILITY TO BUY NEEDED GOODS

IT IS SAFE TO DISTRIBUTE CASH & FOR BENEFICIARIES TO RECEIVE & CARRY CASH



IF GOODS ARE NOT AVAILABLE, OR AVAILABLE ONLY IN LIMITED QUANTITY:

IN-KIND DISTRIBUTIONS



The fastest and most flexible form of cash transfer programming are **UNCONDITIONAL CASH TRANSFERS**. They are provided to beneficiaries without them having to do anything in return to receive the assistance, and allows them the most control over their spending decisions.

WE CAN CHOOSE & BUY WHATEVER WE NEED WHERE WE WANT, WHETHER BASIC GOODS LIKE FOOD, OR HYGIENE AND HOUSEHOLD ITEMS.



MULTI-PURPOSE CASH ASSISTANCE - Unrestricted regular or one-off transfers corresponding to the amount of money a household needs to cover a set of basic needs. It can contribute to meeting a Minimum Expenditure Basket or other calculation of the amount required to cover basic needs.



VOUCHERS - A paper, token or e-voucher that provides access to cash, goods and/or services. Vouchers can be exchanged for a set quantity or value of goods, denominated either as a cash value or predetermined commodities or services, or a combination of value and commodities. They are redeemable with preselected vendors or in fairs created set up by ACTED.



CASH-FOR-WORK - Cash payments provided on the condition of undertaking designated work, usually in public or community work programmes. Cash-for-work is a form of conditional cash transfer, that requires the fulfilling of a condition before the transfer is received.

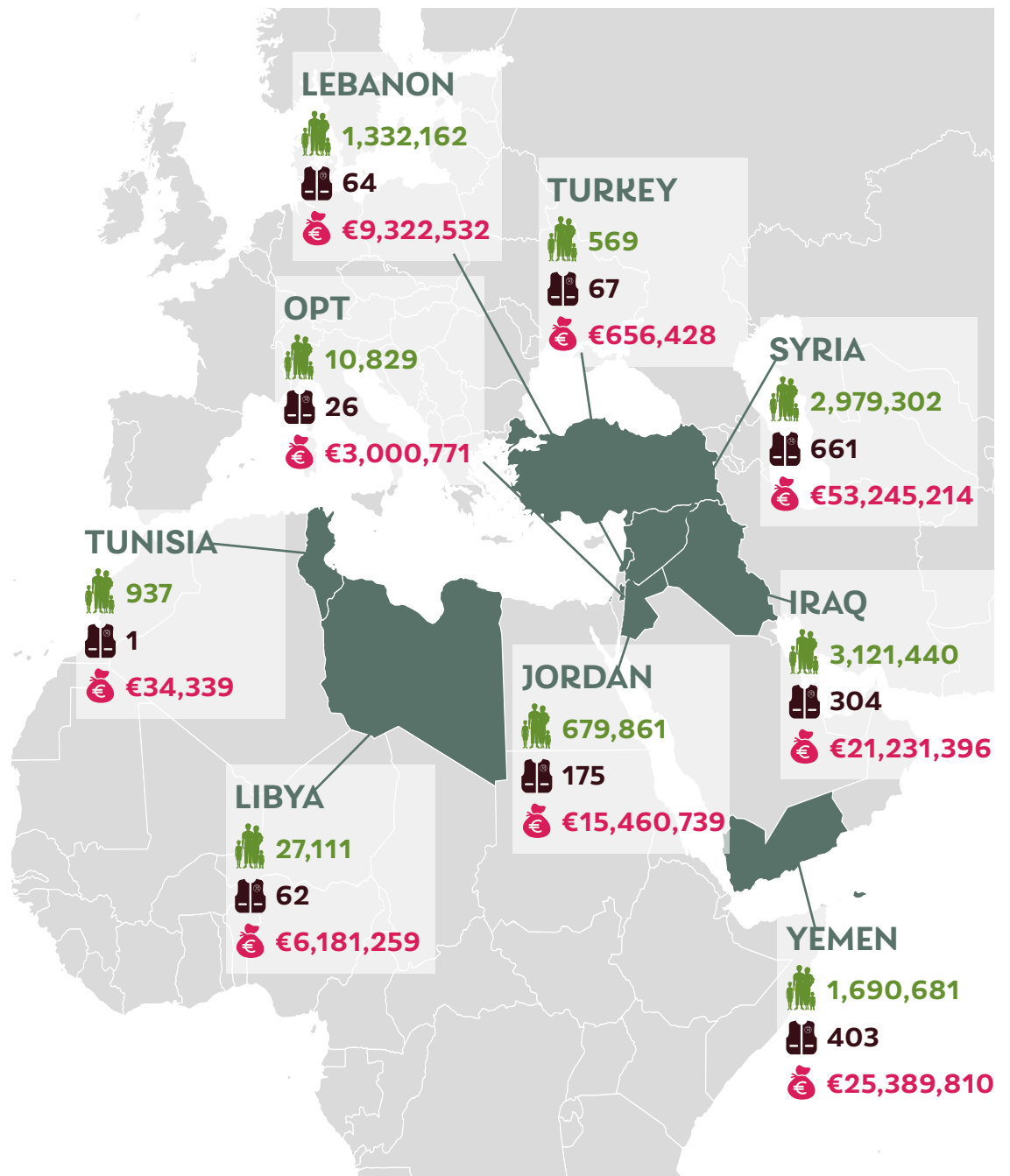
CASH-FOR-WORK ALLOWS US TO EARN MONEY FOR THE FAMILY WHILE BEING ACTIVELY ENGAGED IN THE RECOVERY PROCESS OF OUR COMMUNITY.

CASH ASSISTANCE GIVES US OUR DIGNITY BACK, WHILE BOOSTING THE LOCAL ECONOMY.





MIDDLE EAST & NORTH AFRICA



KEY



PILLAR 1 - Responding to Emergencies & Building Disaster Resilience

- 1.a. Mitigation & Prevention
- 1.b. Preparedness
- 1.c. Emergency Response
- 1.d. Rehabilitation & Recovery



PILLAR 2 - Co-constructing Effective Governance

- 2.a. Pluralistic & Empowered Civil Society
- 2.b. Effective Public Institutions
- 2.c. Social Cohesion



PILLAR 3 - Promoting Inclusive & Sustainable Growth

- 3.a. Climate-Smart Agriculture
- 3.b. Employment, Income & Financial Inclusion

NUMBER OF BENEFICIARIES

NUMBER OF STAFF

BUDGET

IRAQ



3,121,440 beneficiaries



€21,231,396 annual budget



24 projects



304 staff



16 donors & supporting NGO partners



5 partners

CONTEXT

Iraq has been ravaged in recent years by cycles of warfare, an Internally Displaced Persons (IDPs) crisis, sectarianism and, most destructively, a three-year campaign to drive the Islamic State of Iraq and the Levant (ISIL) from the third of the country it controlled. Now in a post-conflict context, 2019 has been a year of transition for Iraq: The government has been encouraging IDPs to return to their area of origin, with camps progressively closing since June 2019. While around 4.5 million IDPs have returned to their homes, many still remain displaced in and out of camps due to perceived poor living conditions in the area of origin, such as the lack of livelihood opportunities and basic services, as well as the lack of assistance.

DOHUK GOVERNORATE



NINEWA GOVERNORATE

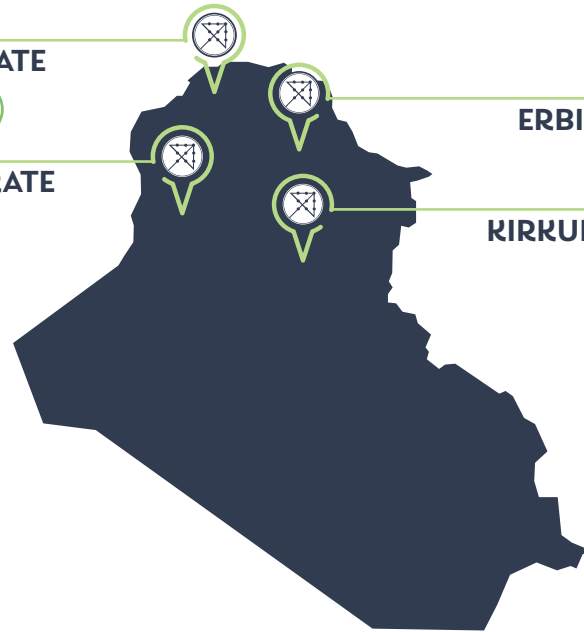
(Mosul, Telafar, Salamiyah Camp)



ERBIL GOVERNORATE



KIRKUK GOVERNORATE



OUR ACTION IN 2019

As one of the main Camp Coordination and Camp Management (CCCM) actors, ACTED has leveraged on its experience and positioning, to link in-camp and out-of-camp interventions and provide durable solutions for vulnerable populations living in protracted displacement.

Being the camp manager of Salamiyah and Nimrud camps, ACTED has been assessing the return intentions and areas of origin of the camp residents. This has allowed to prioritize areas, in Ninewa governorate, that have seen or are expected to see high numbers of returns,

through shelter rehabilitations, provision of livelihoods opportunities and water, hygiene and sanitation services, rehabilitation of water, hygiene and sanitation sites and other Quick Impact Projects.

Given the rapidly changing context, ACTED maintains a capacity of rapid deployment to humanitarian crises, which allowed to be one of the forefront actors of the emergency response following the influx of refugees, after the Turkish offensive in North-East Syria, in October 2019.

2019 KEY ACHIEVEMENTS



WATER, HYGIENE & SANITATION INFRASTRUCTURE

ACTED built a pilot-scale wastewater treatment plant using waste stabilization ponds to effectively remove the harmful content of sludge to a level at which the final treated product can be used for agricultural purposes. The plant benefited more than **80,000 individuals**.



ESTABLISHMENT OF FRENCH-IRAQI CULTURAL CENTRE IN MOSUL

The cultural centre opened its doors in April 2019 and is hosted in the University of Mosul. In addition to the organization of seminars, conferences and exhibitions, the center provides French courses for children and adults.



SET-UP OF COMMUNITY RESOURCE CENTRES

ACTED is managing **two community resource centres, in Mosul and Telafar**. The centres provide services towards the socio-economic reintegration of displaced populations and serve as platforms for interaction between communities and public institutions.



CHILD PROTECTION

Through its team of social workers, ACTED provided specialized case management for more than **350 Syrian refugee children**, including unaccompanied and separated children, as well as psychosocial support activities for the children and their caregivers.



FAYSA

BENEFICIARY OF ACTED'S SHELTER REHABILITATION PROJECT (TELAFAR, NINEWA)

We had to leave our house during the ISIL occupation and the wall was destroyed when we came back. Now we can move around the entire house at night, since ACTED has repaired our lighting system. We have also more privacy in our bathroom and toilets since ACTED has provided us with doors for these rooms. Thanks to the new window in our bedroom, we feel safe again at night.

LEBANON



1,332,162 beneficiaries



€9,322,532 annual budget



12 projects



64 staff



13 donors & supporting NGO partners



12 partners



OUR ACTION IN 2019

Working closely with local authorities and nearly 120 civil society stakeholders, ACTED Lebanon continued implementing priority humanitarian interventions such as rehabilitations of water, hygiene and sanitation infrastructure in underserved urban areas, integrated river basin management as well as stimulating livelihoods growth through market-based skills trainings for 600 individuals and income generation and marketing support to over 100 local enterprises and agricultural cooperatives.

ACTED also continued working with 60 state and non-state actors for improved service delivery across health, environment and education via collective development planning and capacity building. In order to inform ACTED's programmes on how to maximize value extraction from local resources to boost the economy and protect the environment, ACTED conducted a nationwide circular economy assessment to consider major opportunities and constraints within repair, reuse and recycle economies.

CONTEXT

2019 was a landmark year in Lebanon's history, with the emergence of a deep economic and financial crisis which has drastically impacted the most vulnerable, including over 1.5 million Syrian refugees.

It has also been a year of hope and defiance, with a popular uprising sparked by high unemployment, swelling inflation and increasing poverty and mismanagement of basic public services bringing about a change of the government.

2019 KEY ACHIEVEMENTS



ACTED worked with **50 municipalities and CSOs**, supporting collaborative planning and implementation of **49 priority grassroots projects for over 800,000 residents**, fostering the engagement of civil society in participatory decision and policy making.



ACTED supported **53 cooperatives and six extensions centres** in the olive and beekeeping value chains with seed-funding of **300,000 USD**, market linkages, and coaching and mentoring to **over 70 members of cooperatives**.



To promote environmentally-sound water management, **35 rainwater harvesting systems** were installed in the northern town of Berqayel, and **seven in schools and two in Social Development Centers** across Mount Lebanon and the North, reducing household expenditure on water by up to 100USD.



ACTED, in partnership with the Ministry of Public Health, worked with the **132 frontline responders** to address mental health issues. Following trainings, social workers from **seven CSOs and three Social Development Centers** are implementing mental-health focused activities across the country serving **9,000 community members**.

YOSRA

TRAINEE OF ACTED'S DECORATIVE CONSTRUCTION TRAINING



I enjoyed the training, and I realized that learning has no age. I want to encourage everyone to keep pursuing their goals because there are no limits to our goals. Also, it is important not to think that men are the main pillars of society, but rather that women are equal, and we should work together.



OCCUPIED PALESTINIAN TERRITORY

-  **10,829** beneficiaries
-  **€3,000,771** annual budget
-  **10** projects
-  **26** staff
-  **8** donors & supporting NGO partners
-  **1** partner

CONTEXT

The Occupied Palestinian Territory faces a protracted protection crisis. Over two million Palestinians are experiencing, or at risk of, conflict and violence, displacement and inadequate access to essential services and livelihoods. Growing unemployment and poverty rates exacerbate food insecurity and worsens prospects. The crisis and the blockade in the Gaza Strip have drastically undermined living conditions of the most vulnerable families. The lack of services, building and business permits as well as limited access and movement in and out of the West Bank reduce the economic prosperity of East Jerusalem residents.

NORTH WEST BANK
(Nablus, Qalqiliya, Tubas, Tulkarem, Jenin)



CENTRAL WEST BANK
(Ramallah, Jericho, Salfit)



GAZA STRIP
(Rafah, Middle Area)



EAST JERUSALEM



SOUTH WEST BANK
(Hebron, Bethlehem)



OUR ACTION IN 2019

ACTED reinforced its expertise in emergency programming and became a key agency in the shelter cluster, leading the demolition and emergency preparedness working groups. ACTED's pre-positioning capacity allows for quick and effective emergency response to man-made or natural disasters.

As part of the West Bank Protection Consortium, ACTED provided in-kind and cash assistance to demolition-affected households with the aim of preventing forced displacement.

In Gaza, ACTED's programming focused on cash-based rehabilitation of conflict-affected households as well as non-food item distribution.

In 2019 ACTED started its first large-scale water, hygiene and sanitation project.

Finally, ACTED expanded its digital programming with the aim to support youth employability, notably by establishing a nation-wide e-learning platform.

2019 KEY ACHIEVEMENTS



**CONFLICT
EARLY-WARNING**

Pre-positioning of non-food items and establishment and capacity-building of a Community-based Emergency Response Network (CERN) to provide emergency assistance to **8,486 people** during escalation of conflicts.



**CIVIL
SOCIETY**

Strengthening of capacity and skills of **136 community members** in protection mainstreaming, SPHERE standards, monitoring and referral mechanism.



SHELTER

ACTED provided in-kind and cash-based emergency assistance to **343 affected households** following the demolition of their residences, livelihood or water, hygiene and sanitation structures.



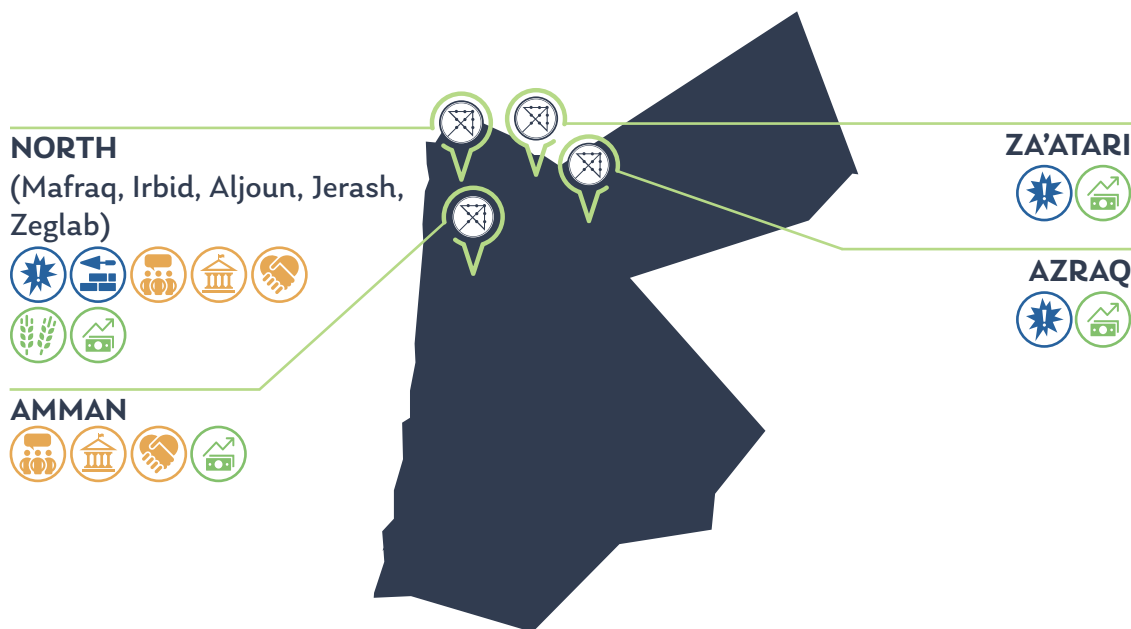
FIDAA

LOCAL CBO MEMBER,
BENEFICIARY OF ACTED
TRAINING (CERN)

Fidaa's CBO received training in protection, rapid needs assessment, emergency response planning, basic life support and psychological first aid

It was amazing to see such a big commitment and motivation coming from young people, they were motivated and eagerly waiting for my phone calls inviting them for trainings and meetings. I feel that the knowledge we acquired during the training can support us in case of emergency, but also in our everyday life. I encourage ACTED to continue working with young volunteers.

JORDAN



- 679,861** beneficiaries
- €15,460,739** annual budget
- 21** projects
- 175** staff
- 18** donors & supporting NGO partners
- 5** partners

OUR ACTION IN 2019

With the aim of strengthening institutional and technical capacities for sustainable development in Jordan, ACTED continues to work with and through local authorities and civil society organisations.

In 2019, as a key water, sanitation and hygiene stakeholder, ACTED has rehabilitated water and sanitation infrastructure, benefitting over 150,000 people in northern Jordan, including over 50,000 Syrian refugees in Za'atari camp. To mitigate the exhaustion of Jordan's scarce resources, ACTED has continued to work with

host and refugee communities to promote water saving and conservation as well as waste recycling practices in and out of camp. In this regard, ACTED also launched a circular economy assessment focused on reducing, reusing and recycling waste in Jordan.

Finally, ACTED has remained a prominent actor in the agricultural sector, by diversifying the skills and promoting market access of over 700 Jordanian and Syrian farmers as well as 7 agricultural cooperatives.

CONTEXT

Jordan hosts the second largest share of refugees compared to its population in the world, including almost 660,000 Syrian refugees. These demographic pressures have exacerbated Jordan's severe economic and environmental challenges, with water resources nearly exhausted and unemployment rates hitting record highs. Addressing the deteriorating economic situation while protecting Jordan's scarce natural resources has remained a priority throughout 2019.

2019 KEY ACHIEVEMENTS

AGRICULTURE

ACTED provided trainings and sub-grants to over **700 Jordanian and Syrian farmers** to establish microbusinesses, as well as **7 cooperatives** in Irbid and Mafrq governorate to increase their market access and revenues.

CIVIL SOCIETY

To strengthen coordination among Jordanian CSOs, ACTED conducted a participatory network analysis of civil society stakeholders in Mafrq by mapping **338 CBOs** and publishing an informative booklet.

WATER, HYGIENE & SANITATION

To promote water conservation, ACTED installed water-saving devices in over **790 households** and greywater re-use systems in **11 schools** in Za'atari camp, contributing to annual water savings of almost **20,000 m³**.

ASSESSMENT

ACTED has launched a circular economy assessment to identify value chains with the potential for reusing, reducing and recycling waste while creating employment opportunities. A preliminary report has been drafted and the assessment will continue throughout 2020.

EMAN

ENTREPRENEUR,
BENEFICIARY OF
ACTED'S LIVELIHOOD
PROGRAMME IN
THE AGRICULTURAL
SECTOR



“ Before being enrolled in ACTED's programme, I sold clothes from home but could not make ends meet. With ACTED's support I learned climate-smart agricultural techniques, and I have started to produce and sell my own vegetables through which I have reached self-sufficiency. The project boosted my self-confidence and the feeling that I can eat from my own hands and provide for my family is beautiful. ”

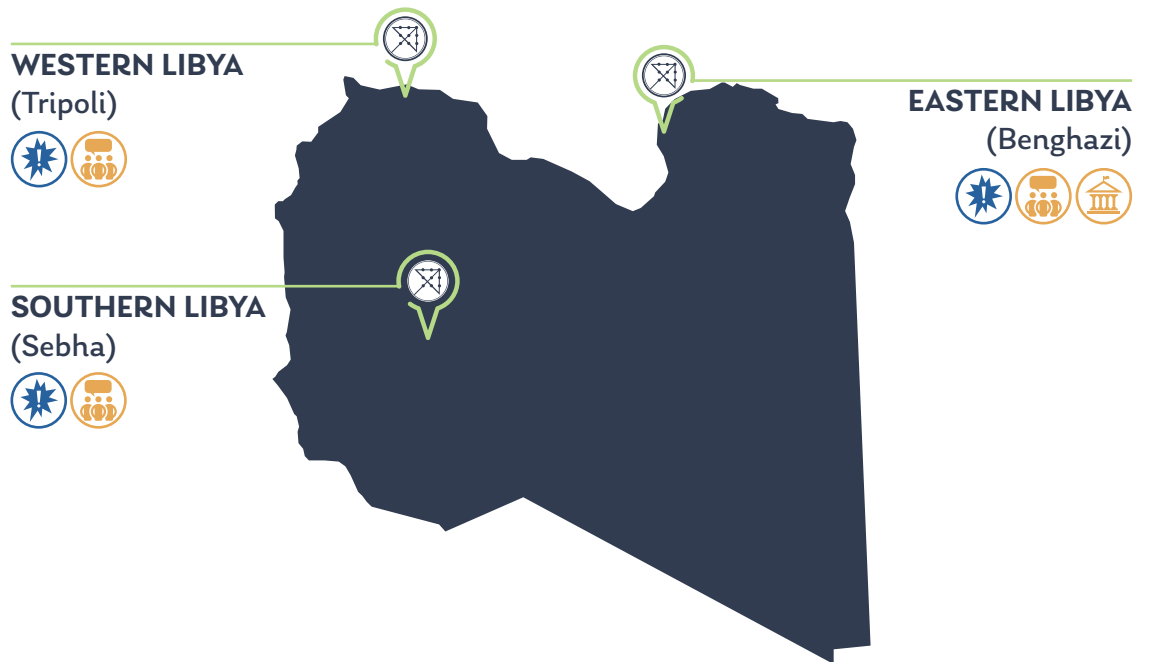
LIBYA

-  **27,111** beneficiaries
-  **€6,181,259** annual budget
-  **14** projects
-  **62** staff
-  **12** donors & supporting NGO partners
-  **3** partners

CONTEXT

Since 2011, Libya has witnessed several waves of conflict with episodic escalation across regions. Notably, military advances towards Tripoli in April 2019 and the intercommunal conflict in the south in August 2019 resulted in mass displacement and in a dramatic increase in humanitarian needs.

The protracted conflict in Libya has affected an estimated 1.62 million people on a national scale, with 823,000 people in need of humanitarian assistance.



OUR ACTION IN 2019

ACTED in Libya implements a two-fold approach addressing humanitarian needs through life-saving assistance for the most vulnerable, while supporting the recovery and development of conflict-affected communities.

ACTED provides assistance through cash-based interventions and protection response – community and household level monitoring, referral system, and a helpline – to mitigate the impact of the protracted humanitarian crisis.

ACTED further works towards community

stabilization by implementing Quick Impact Projects (QIPs) and infrastructure rehabilitation to strengthen social cohesion, improve service delivery and meet urgent infrastructure needs within the communities.

ACTED also supports local actors, mainly civil society organizations, through capacity-building and financial support. In 2019, ACTED has supported 45+ CSOs in playing an active role in emergency responses and development efforts in their communities.

2019 KEY ACHIEVEMENTS



ACTED distributed **981,163 EUR** to **8,510 people** within its cash assistance programmes to support the most vulnerable.



4,557 people were reached through protection monitoring and the protection helpline; **234 individuals** were reached through awareness-raising sessions.



ACTED completed **eight community stabilization projects** through Quick Impact Projects or rehabilitation activities.



ACTED supported **45 CSOs** through capacity-building and/or grants; **2414 individuals** benefited from CSO initiatives at the local level.

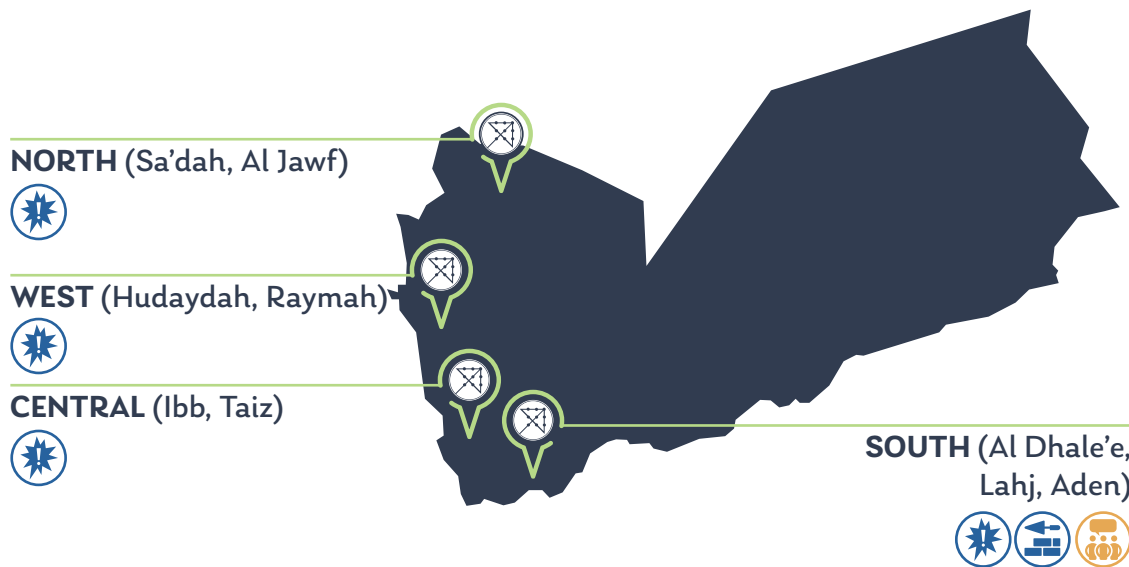


NAJLA

BENEFICIARY OF ACTED'S CAPACITY BUILDING PROGRAMME FOR LOCAL PROTECTION ACTORS

“ We integrated what we learned in the training into our work. One of the most important things we have done after the training is the creation of a unified database between us and a number of local active CSOs working on the same field, to avoid selecting the same families twice by different CSOs, and to ensure a better follow up process between us. ”

YEMEN



1,690,681 beneficiaries	
€25,389,810 annual budget	
11 projects	
403 staff	
9 donors & supporting NGO partners	
5 partners	

OUR ACTION IN 2019

ACTED delivered assistance across nine governorates of Yemen over the course of 2019, with the majority of projects focusing on emergency response, such as distributions of food vouchers, cash, hygiene kits and winterisation kits.

The food security situation in Yemen continues to be volatile and more households are increasingly relying on humanitarian assistance for their survival. ACTED's work also focused on the rehabilitation and recovery of communities, with beneficiaries participating in cash-for-work activities

and livelihoods trainings.

According to UNHCR, there are almost 2.4 million internally displaced people currently in Yemen, however, Camp Coordination and Camp Management (CCCM) is not looked upon favourably by the authorities.

Nevertheless, through ACTED's CCCM project in Aden and Al Dhale'e, the organisation has become the focal point for the CCCM cluster's area coordination in Al Dhale'e, affirming ACTED's knowledge and experience in the sector.

CONTEXT

The UN continues to describe the situation in Yemen as the world's worst humanitarian crisis.

The growing political fragmentation of the country, natural hazards, and funding shortfalls continue to stretch the coping capacity of many Yemenis.

According to the 2019 Humanitarian Needs Overview, 24.1 million people of a total population of 30 million require some form of humanitarian assistance, with 14.3 million in acute need of assistance.

2019 KEY ACHIEVEMENTS

CAMP COORDINATION & CAMP MANAGEMENT

ACTED made significant progress in CCCM through becoming the **focal point in Aden and Al Dhale'e governorates, setting up community committees in 55 IDP sites** across these two governorates, and designing and contributing to cluster guidance and tools.

LIVELIHOODS

418 female beneficiaries completed the full **40 days of Cash-for-Literacy activities** across Ibb, Taiz and Raymah governorates, improving their livelihood opportunities.

FOOD SECURITY

ACTED successfully delivered **food vouchers to over 1,200 beneficiaries** in Al Dhale'e governorate, utilising the food fair modality whereby individuals have a choice of vendor.

RAPID RESPONSE MECHANISM

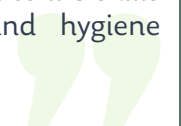
ACTED completed its Rapid Response Mechanism (RRM) project in 2019, **providing 17,594 households with 18,040 RRM kits**, consisting of Immediate Ready-to-eat Rations, Transit kit and Basic Hygiene Kits.

SAFA

BENEFICIARY OF ACTED'S CASH-FOR-LITERACY PROGRAMME (RAYMAH)



I have benefited a lot from the activity, I acquired many skills on teaching methods and how to support women to improve their literacy. I trained illiterate women on reading, writing and computer skills, as well as introduced them to life skills such as breastfeeding and hygiene practices.

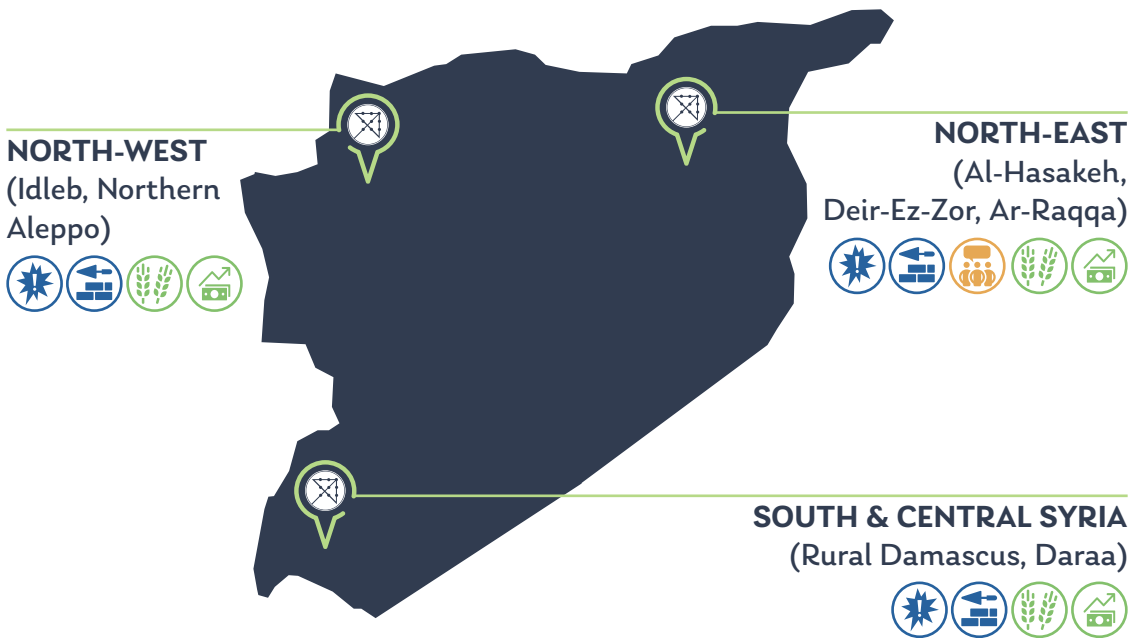


SYRIA

-  **2,979,302** beneficiaries
-  **€53,245,214** annual budget
-  **25** projects
-  **661** staff
-  **13** donors & supporting NGO partners
-  **5** partners

CONTEXT

In 2019, 12 million people in Syria were in need of humanitarian assistance, including internally displaced people, host community members and returnees. Among these, 6.2 million are in acute need of water, hygiene and sanitation assistance, 4.7 million people in need of shelter support and 6.5 million face food insecurity. Active armed conflict displaced 1.6 million people in 2019 alone, including in the northwest of Syria (1 million IDPs concentrated in Idleb) and in the northeast (170 000 IDPs). Overall in 2019, Syria hosted 6.2 million IDPs, 850,000 of whom were settled in last resort sites (i.e. formal and informal camps) and therefore entirely reliant on humanitarian assistance.



OUR ACTION IN 2019

In 2019, ACTED continued to deliver multi-sectoral emergency assistance to conflict-affected communities, while supporting their efforts to create opportunities and solutions for recovery. ACTED provided large-scale responses to approximately 3 million people through water, hygiene and sanitation, shelter and non-food items, food security and livelihoods, and camp coordination and camp management (CCCM) interventions.

In-camp, ACTED ensured access to water, sanitation and hygiene for over 364,000 people, and established itself as a key

CCCM stakeholder. Out of camp, ACTED supported newly displaced households with emergency food and key non-food items to meet their basic needs.

ACTED also contributed to economic recovery, by supporting livelihoods and providing assistance alongside the agricultural value chain in targeted communities. Through civil society and technical governance mechanisms, ACTED further supported the long-term restoration of services to enhance the resilience of conflict-affected communities.

2019 KEY ACHIEVEMENTS



SHELTER

As part of our efforts to ensure dignified conditions in camps, settlements and host communities across Syria, ACTED rehabilitated **1,222 private shelters**, and provided **over 340,000 individuals with shelter support**.



WATER, HYGIENE & SANITATION

About **2 million people** benefitted from emergency daily assistance in camps, but also large-scale responses in host communities with water safety plans, the rehabilitation of key WASH assets, and improved waste management.



FOOD SECURITY & LIVELIHOODS

ACTED supported **over 94,000 individuals** to meet their daily food needs, following displacement and in response to a loss of access to livelihoods and limited purchasing power linked to high inflation. ACTED also enhanced households' and communities' resilience through support to **1,326 small businesses and 133,519 farmers and their families**.



GOVERNANCE, CIVIL SOCIETY

As part of its exit strategy, ACTED supported long-term recovery of conflict-affected communities by working closely with existing local governance mechanisms, including **Agricultural Departments, 11 CBOs and 3 local NGOs**.



ABDALLAH

BENEFICIARY, ACTED'S KITCHEN GARDEN KIT INTERVENTION

An Iraqi refugee in Syria, Abdallah supports his wife and three children through farming

I used to plant a small variety of seeds in my kitchen garden, but not enough to cover all the needs of my family. After I received a kitchen garden kit from ACTED, I could plant a wide diversity of vegetables in my garden. Although I am experienced in farming, I got a lot of new knowledge from ACTED's training, it was amazing. Now I apply new practices like drip-irrigation and seedling preparation, and this pays off a lot in terms of quality. I am confident that I will get enough food for my family.

TURKEY



SOUTH
(Mersin)



569 beneficiaries



€656,428 annual budget



1 project



67 staff



1 donors & supporting NGO partners



OUR ACTION IN 2019

In 2019, ACTED supported the livelihoods opportunities of 569 vulnerable refugees and host community members through a variety of activities. ACTED conducted B1 level Turkish language training for 198 refugees in order to address the language barrier of refugees, supporting the social cohesion of communities and facilitating refugees' access for entering the labor market.

ACTED also worked towards increasing the resilience of refugees and host community members who are affected by the deteriorating economic conditions in Turkey. To this end, ACTED provided vocational training in

textile, food, and management sectors to 105 beneficiaries.

Moreover, ACTED contributed to the self-reliance of 100 refugees and host community members by providing business management training and 21 existing or starting entrepreneurs with small business grants.

To address the challenge of lack of rights awareness and opportunities, ACTED conducted workers' rights and legal framework seminars and supported beneficiaries with one-on-one legal counselling.

CONTEXT

Turkey hosts 3.9 million refugees from several countries including Syria, Iraq, Afghanistan and Iran, making it the country with the highest number of refugees in the world.

Refugees in Turkey are facing difficulties in accessing the Turkish labor market due to language barrier, lack of awareness of rights and opportunities, and deteriorating economic conditions in Turkey.

Social cohesion of refugee and host communities is also a key issue.

2019 KEY ACHIEVEMENTS



LIVELIHOODS

ACTED supported the livelihoods opportunities of **569 vulnerable refugees and host community members** by providing language and vocational trainings, Micro, Small and Medium Enterprises (MSMEs) support, and creating linkages between beneficiaries and employers.



PROTECTION

Complementary to livelihoods support, ACTED provided legal counselling to **61 refugees** to support them in finding solutions to the legal issues they face in Turkey such as registration with authorities, labor rights, public law and access to social services.



VOCATIONAL TRAINING

ACTED provided vocational training to **105 vulnerable refugee and host community members** in key sectors to increase their skills and employability in the Turkish labor market.



MSME SUPPORT

ACTED supported **21 start-up and existing small business owners** with entrepreneurship trainings and small cash grants to kick-start or expand their businesses contributing their individual livelihoods as well as the Turkish economy.

OMAR

BENEFICIARY OF
ACTED'S BUSINESS
MANAGEMENT
TRAINING &
ENTREPRENEURSHIP
GRANT PROGRAMME



I was facing challenges in providing for my four children and my wife. It is difficult to find employment as a refugee and I used to work in low-paid daily jobs without insurance. I had no capital to start my own business. After I received business management training and a small business grant from ACTED, I was able to open a barber shop. Thanks to ACTED, my family and I are living in dignity with hope for the future.

TUNISIA



937 beneficiaries



€34,339 annual budget



1 project



1 staff



2 donors

CONTEXT

Tunisia continues its path towards building its democracy. With several elections held in 2019, Tunisian citizens have been called to shape their political system.

However, with deep social and economic challenges, continuous mixed migration flows, as well as sporadic terrorist attacks in the country, building the new democracy must come with addressing social and territorial inequalities, tackling unemployment, and enhancing citizen engagement.

TUNIS



MADHIA, SOUSSE, MONASTIR



MEDENINE



OUR ACTION IN 2019

ACTED contributed to strengthening resilience against violent extremism among young people and women, by enhancing their participation in public life and in the development efforts of their region.

The “Programme to counter violent extremism among young people and women” aims to actively involve young people who are vulnerable to violent extremism in local public life. The project also supports women confronted by violent extremism to play an active role in local development, and to help prevent the spread of violent extremism.

ACTED also strives to enhance understanding of the humanitarian situation for migrants and refugees in Tunisia through contributing to the report “Realities and needs of migrants and refugees in the governorate of Medenine”. This assessment supported humanitarian actors to coordinate an immediate response and develop an effective long-term strategy.

ACTED also contributed to two Convergences Working Groups led by Convergences and to the 2019 Convergences Forum in Tunis to promote Social & Solidarity Economy in Tunisia (see photo below).



The Convergences Forum in Tunis gathered civil society organisations, entrepreneurs and representatives of the public and private sectors to discuss “Social & Solidarity Economy and Tunisian Transitions” (Tunis, 13 June 2019)





ACTED'S SYRIA CRISIS REGIONAL RESPONSE

The Syria crisis entered its ninth year in March 2019. Since early 2011, the Syrian conflict has resulted in enormous suffering for millions of people, displacing an estimated 12 million Syrians (nearly half of the estimated pre-war population). Of the displaced Syrians, 5.6 million are living as refugees in neighboring countries –Turkey (3.6 million), Lebanon (1 million), Jordan (almost 660,000) and Iraq (almost 250,000).

In 2019 alone, the conflict forced 1.6 million people to displacement. ACTED has intensified its interventions in Syria due to the significant increase in humanitarian needs, supporting displaced populations in camps and camp-like settings and out of camps, while supporting the recovery of basic services and agricultural livelihoods.

ACTED also remained mobilized to support Syrian populations who found refuge outside Syria, with emergency response operations in Iraq and Jordan, and recovery activities in Iraq, Lebanon, Jordan and Turkey to support livelihoods and access to employment, notably by supporting the creation and development of small businesses and providing educational and vocational training to foster the integration of refugees into their host communities and longer-term livelihoods to look forward to a better future.

ACTED has also implemented projects with civil society and municipalities to promote access to basic services for local and refugee populations in Lebanon, Jordan and Iraq.

THE SYRIA CRISIS IN NUMBERS

11.7M
PEOPLE IN NEED



6.1M PEOPLE INCL. **2.5M** CHILDREN INTERNALLY DISPLACED WITHIN SYRIA, THE BIGGEST INTERNALLY DISPLACED POPULATION IN THE WORLD

5.5M PEOPLE & **2.5M** CHILDREN FOUND SANCTUARY IN THE REGION

8M PEOPLE FOOD INSECURE

WITH A TOTAL OF **3.9M** REFUGEES ON ITS TERRITORY, INCLUDING **3.6M** SYRIANS,



WITH REFUGEES REPRESENTING **30%** OF THE OVERALL POPULATION,





IN 2019, WE PROVIDED...

EMERGENCY RESPONSE



CIVIL SOCIETY & BASIC SERVICES

RECOVERY, INCLUSIVE OPPORTUNITIES & INTEGRATION



SYRIA - EMERGENCY RESPONSE

After 8 years of conflict, characterized by large-scale conflict and mass displacement, families across Syria are facing a severe economic crisis and growing levels of humanitarian needs. Many families are forced to adopt detrimental measures, such as reducing the number of meals from three to two per day, or selling assets to cope with the spiralling inflation and price increase of staple items. In 2019, to address these needs, ACTED provided **multi-sector emergency assistance including food assistance through ready-to-eat rations, vouchers or food baskets to more than 94,224 people** across Syria. An additional **46,556 displaced people were provided with emergency shelter and hygiene kits** to support them in covering their basic needs.

LEBANON- CIVIL SOCIETY & BASIC SERVICES

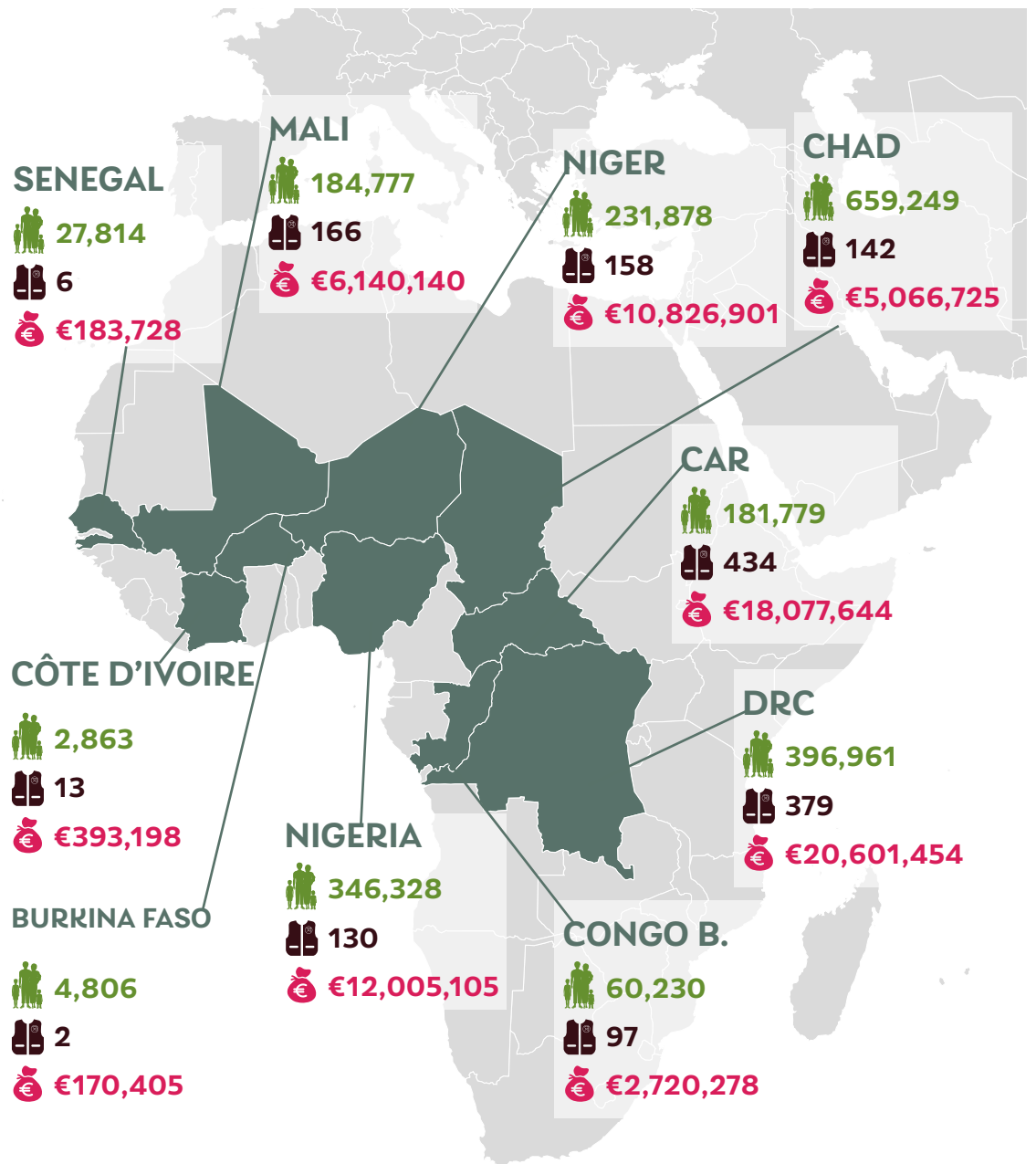
In Lebanon, local actors such as municipalities and grassroots organisations are standing on the frontline of the refugee response, providing essential services to the communities. Since 2017, ACTED works **with 50 municipalities and 50 civil society organisations (CSOs)** across Lebanon, supporting collaborative planning through the provision of quality services to local communities impacted by the influx of refugees from Syria. The increase in the population has put severe strains on local services and through this intervention ACTED supports **collaborative planning between CSOs and municipal service providers** for priority health, education and environment services for over **800,000 residents - host populations and refugees alike**.

JORDAN - RECOVERY, INCLUSIVE OPPORTUNITIES & INTEGRATION

Almost 660,000 registered Syrian refugees are still displaced in Jordan and face vulnerabilities as their savings, assets, and resources are long exhausted. Over 80% of them live below the national poverty line and face restricted access to the labour market. ACTED contributed to the provision of **inclusive and sustainable income-generating opportunities in northern Jordan for Syrian refugees and vulnerable Jordanian farmers** through enhancing the capacity of **7 agricultural cooperatives** to identify and develop economic expansion opportunities in the market and support Syrian refugees in engaging in sustainable micro-agribusinesses and wage employment. ACTED provided **technical skills and businesses development trainings to 654 (371 Syrian, and 283 Jordanian) beneficiaries**, out of which 594 (332 Syrian refugee, and 262 Jordanian) farmers received micro-grants.



WEST & CENTRAL AFRICA



KEY



PILLAR 1 - Responding to Emergencies & Building Disaster Resilience

- 1.a. Mitigation & Prevention
- 1.b. Preparedness
- 1.c. Emergency Response
- 1.d. Rehabilitation & Recovery



PILLAR 2 - Co-constructing Effective Governance

- 2.a. Pluralistic & Empowered Civil Society
- 2.b. Effective Public Institutions
- 2.c. Social Cohesion



PILLAR 3 - Promoting Inclusive & Sustainable Growth

- 3.a. Climate-Smart Agriculture
- 3.b. Employment, Income & Financial Inclusion

NUMBER OF BENEFICIARIES

NUMBER OF STAFF

BUDGET

CONGO REP.

-  **60,230** beneficiaries
-  **€2,720,278** annual budget
-  **7** projects
-  **97** staff
-  **5** donors & supporting NGO partners

CONTEXT

The Republic of Congo faces latent political rivalries, natural disasters, an unprecedented economic crisis with debt reaching 120% of GDP and structural inequalities affecting the entire population. Peace and security have gradually returned, while the government and the international community strive to consolidate the still-fragile peace in this southern department of the country. This is an area where the poorest 65% of Congolese citizens live and where extreme poverty rates have increased over the past years, especially in rural areas.

CUVETTE (Mossaka)



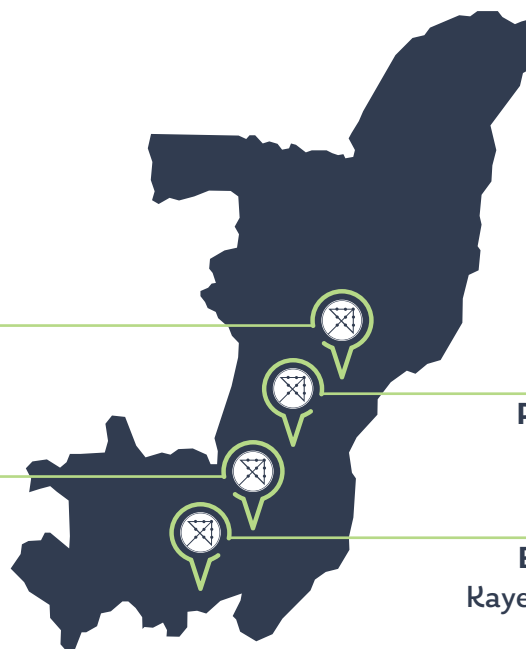
POOL (Mindouli, Mayama, Vindza, Kimba, Kindamba)



PLATEAUX (Gamboma, Makotipoko, Mpouya)



BOUENZA (Moyoundzi, Kayes, Loudima, Madingou)



OUR ACTION IN 2019

In 1997, ACTED's first mission on the African continent opened in the Republic of Congo. Since, our action in this country links emergency response, support for recovery efforts and development.

To date, ACTED's sectors of intervention include improving access to water, hygiene and sanitation and supporting agricultural recovery and diversification, especially in the conflict-affected Pool region.

ACTED's strategy aims at supporting vulnerable populations in the transition

from emergency to early recovery and then to the final implementation of development programmes for building resilience to crises and empowering populations.

This transition involves the implementation of programmes to support civil society organisations and support the development of sustainable socio-economic models (promoting gender equality, youth inclusion and natural resources protection).

2019 KEY ACHIEVEMENTS



AGRICULTURE

ACTED built the resilience of **1,000 farmers and herders** through agriculture support and income-generation activities.



WATER, HYGIENE & SANITATION

ACTED supported access to clean water for **8,500 people** through the rehabilitation of **17 water points**, thus reducing the risks of disease outbreaks.



FOOD SECURITY & NUTRITION

ACTED provided **25 primary schools** with food and nutrition support. This contributed to an increase in attendance, retention and successful completion of schooling, reaching almost **3,000 children**.



AGRICULTURE & FOOD SECURITY

ACTED rehabilitated **seven agricultural access roads with 4,500 people through the food-for-assets modality**. These roads will facilitate better access to markets for farmers and their products.

CLÉMENT

ASSISTANT WASH INFRASTRUCTURE PROJECT MANAGER



The rehabilitation of the water points in Bouemba was crucial. These are the only two water points available in this village. ACTED also distributed water containers to allow people to carry the water to their home and store it properly. Finally, the construction of ecological latrines and awareness-raising campaigns contributed to fighting water-borne diseases such as cholera. ACTED's assistance was very important, because water is life.

DEM. REP. CONGO



396,961 beneficiaries



€20,601,454 annual budget



21 projects



379 staff



11 donors & supporting NGO partners



6 partners



OUR ACTION IN 2019

In 2019, ACTED set up emergency projects to respond to the needs of the most vulnerable populations with projects in food security, water, sanitation and hygiene, protection and access to housing.

ACTED's teams also carried out long-term activities, by rehabilitating roads and infrastructure, restarting agriculture or setting up geographic information systems.

Our teams also support Congolese civil

society by working in partnership with six major national networks.

Through the Strategic Assistance for Emergency Response (SAFER) initiative gathering five INGOs, ACTED implemented a flexible and mobile emergency response to meet the immediate needs of crisis-affected populations throughout the country. The main assistance modality of SAFER is cash support.

CONTEXT

The Democratic Republic of the Congo continues to face an acute and complex humanitarian crisis.

Five major humanitarian impacts characterize this crisis: population movements linked to conflicts and natural disasters, acute food insecurity, acute malnutrition, measles, cholera and malaria epidemics, and the fragility of the protective environment. 12.8 million people were in need of assistance in 2019.

2019 KEY ACHIEVEMENTS



GENDER-BASED VIOLENCE

ACTED contributed to preventing and fighting sexual and gender-based violence through awareness-raising campaigns, the identification and management of cases through psychosocial, medical, legal and economic support, benefitting **34,834 people**.



RAPID RESPONSE MECHANISM

ACTED supported **over 100,000 vulnerable people** through emergency food, essential household items and shelter distributions and cash transfers.



WATER, HYGIENE & SANITATION

ACTED supported **16,000 Central African refugees and host communities** to improve their living conditions through the construction and rehabilitation of water points and latrines and the distribution of hygiene kits.



CIVIL SOCIETY

The organisation of a national forum with more than **300 CSO members from the 26 provinces of DRC** contributed to promoting sustainable partnerships and synergies of actions to influence decision-making among Congolese CSOs.

PAULIN

NATIONAL COORDINATOR OF THE PROJECT TO STRENGTHEN CSOs IN DRC



The Congolese civil society is united, strong and pluralistic. It is the source of social innovation for millions of Congolese and contributes significantly to the transformation of society, with a strong social function to "give power to the powerless". It holds great hope for the improvement of the living conditions of the population, for its emancipation and for the democratization of society.

CHAD

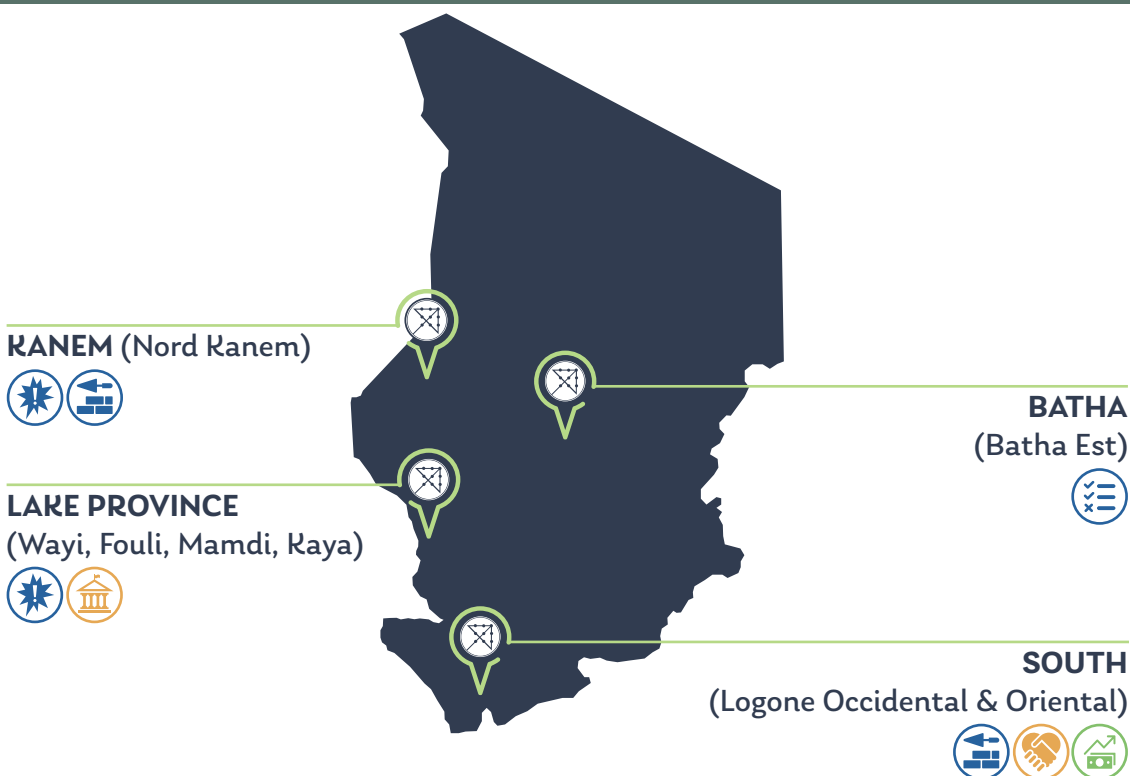
-  **659,249** beneficiaries
-  **€5,066,725** annual budget
-  **9** projects
-  **142** staff
-  **5** donors & supporting NGO partners

CONTEXT

In 2019, Chad was exposed to persistent humanitarian crisis, which are manifested through food and nutritional insecurity, frequent displacement, and poor access to basic services.

Additionally, the country is one of the most exposed to climate change according to the INFORM Index.

More than 4.3 million people were in need of humanitarian assistance and more than 600,000 lived in displacement.



OUR ACTION IN 2019

ACTED activities in Chad were primarily aimed at reducing levels of food and nutritional insecurity. 117,427 persons were supported through cash and food assistance across the year with a focus on the lean season. Nutritional assistance was also provided to 11,139 infants and to 5,254 pregnant and lactating women. This commitment to respond to food insecurity is illustrated by ACTED launching activities in North Kanem, one of the most affected areas by this challenge. These activities were associated with resilience building actions to reinforce household's capacity to withstand

chronic food crisis and included technical and material support to 35 market gardening groups and 5 spirulina production groups.

ACTED continued its support to host and refugee communities in southern Chad by implementing multi-sectorial activities (Water, Hygiene and Sanitation, Shelter, Livelihood, Social Cohesion, Protection), in order to contribute to the empowerment and the improvement of their living conditions of these communities.

2019 KEY ACHIEVEMENTS



FOOD SECURITY

ACTED supported **117,427 people** in 2019 through cash and food assistance in the Lake and Kanem Provinces.



NUTRITION SECURITY

Through the distribution of nutrients enriched flour to **11,139 infants and 5,254 pregnant and lactating women** in the Lake province, ACTED contributed to the prevention of malnutrition in the area.



AGRICULTURE

In the Lake and Kanem provinces, ACTED supported **40 agricultural groups composed of 950 people**, through technical assistance on productive methods, as well as tools and seeds provisions.



NON-FOOD ITEMS

In southern Tchad, ACTED distributed **3,000 Non-Food Items kits** containing food utensils, water buckets as well as mats and a mosquito net, to improve beneficiary's dignity and access to basic goods.



ZAKARIA

HEAD OF HEALTH CENTRE, FORLET (WAYI)

I am very satisfied with the intervention of ACTED in our health centre. Before the rehabilitations, working conditions were very challenging, as there were no waiting areas for patient as well as any latrines and electricity. The activities led by ACTED will allow us to work in better conditions and to better take care of the patients now and in the future.

CENTRAL AFRICAN REP.



181,779 beneficiaries



€18,077,644 annual budget



31 projects



434 staff



14 donors & supporting NGO partners



7 partners



OUR ACTION IN 2019

In 2019, ACTED's humanitarian response in the Central African Republic continued to focus on the most vulnerable populations.

In that way and through its projects, ACTED provided emergency assistance for displaced, returnee, host communities and any person who suffered from a lack of resources or basic services.

In December 2019, 17 projects were ongoing and most of them were implemented in the South-Eastern part of the country, that faces the most important needs and the most complicated logistical constraints. In these

remote areas, ACTED is well accepted by the populations thanks to its experience and interventions, such as the Mobile Intervention Brigade (MIB). Created in 2008 and still existing today, the MIB has for mission to rehabilitate degraded road infrastructures to facilitate the delivery of humanitarian aid to populations in need living in hard-to-reach areas.

For each intervention, ACTED is using the cash-for-work approach and communities are encouraged to participate in order to involve them as much as possible.

CONTEXT

Despite the signature of the Peace Agreements in February 2019 between the Central African Government and fourteen armed groups operating in the country, hostilities against the population continued to persist. The insecurity but also the political instability and some natural disasters have generated a huge pressure around available resources for the population.

According to OCHA's Humanitarian Needs Overview (HNO), in 2019 2.6 million people were in need of assistance, including 1.5 million people in acute need among displaced, returnee and host communities in all sectors.

2019 KEY ACHIEVEMENTS



9,000 vulnerable people in Haut-Mbomou received assistance through seeds and agricultural tools distributions, in order to support their vegetable growing activities and reduce the negative coping mechanisms linked to food insecurity.



ACTED rehabilitated **41 road crossing points** through its Mobile Intervention Brigade in the East of the country, thus allowing the humanitarian community to reach vulnerable, isolated communities which were previously cut off from any humanitarian assistance.



ACTED improved access to water and sanitation for **70,000 people** through the construction of **139 water points (boreholes, wells), showers and latrines** in Mbomou and Basse-Kotto provinces.



Through its Rapid Response Mechanism, ACTED provided non-food items to **20,000 displacement-affected people** after sudden shocks, and improved access to water and sanitation for **10,000 people**.

FLORENCE

BENEFICIARY OF ACTED'S THIMO ACTIVITIES
Employment-intensive activities link infrastructure development with employment creation, poverty reduction and local economic and social development.



I followed with great attention the mass sensitization for High Intensity Labour Works (THIMO) carried out by ACTED staff and by the Chief of District. For me, it was an opportunity to increase my income. For 10 working days, I earned 25,000 FCFA. I used the money to relaunch a small business I run selling smoked meat. For me, this work has been a source of fulfilment because thanks to the money I've earned, I've been able to increase my capital.

NIGER

-  **231,878** beneficiaries
-  **€10,826,901** annual budget
-  **15** projects
-  **158** staff
-  **12** donors & supporting NGO partners
-  **7** partners

CONTEXT

Niger faces a worsening humanitarian crisis due to active armed conflict on its borders with Nigeria, Mali and Burkina Faso, limited natural resources, worsening effects of climate change, inadequate basic social services and one of the highest population growth rates in the world.

In 2019, 2.3 million people were in need of humanitarian assistance, especially in the regions of Tillaberi, Tahoua, Diffa, and since the refugee crisis in 2019, Maradi.



OUR ACTION IN 2019

ACTED responds to the humanitarian needs of particularly vulnerable displaced and host populations due to the conflict in the Three-borders (Mali, Burkina Faso and Niger) and the Lake Chad areas.

Leading the Rapid Response Mechanism (RRM) Consortium, ACTED delivers emergency assistance to displaced households. ACTED provides food and cash-for-food assistance, shelter kits and non-food items, and access to water and sanitation to internally displaced, refugee and host communities.

ACTED also aims to improve the economic resilience of the most vulnerable by training and supporting beneficiaries through income-generating activities and vocational training.

ACTED promotes agricultural revival and market gardening activities by introducing beneficiaries to new environmentally sensitive techniques.

Finally, ACTED also works to reinforce local governance as part of the AGORA Initiative.

2019 KEY ACHIEVEMENTS



SHELTER & NON-FOOD ITEMS

Leading the nationwide Rapid Response Mechanism Consortium, ACTED provided emergency assistance to **71,571 displaced people**, by distributing **8,705 shelter kits** and **12,119 non-food items kits**.



LIVELIHOODS

ACTED supported **2,539 people**, prioritizing women and youth, with income-generating activities and vocational trainings to strengthen their economic resilience.



WATER, HYGIENE & SANITATION

108,773 vulnerable people benefited from drinking water supplies, family or emergency latrines, essential hygiene items, hand washing stations, and hygiene promotion and waste management interventions.



FOOD SECURITY

Climate-smart activities, such as market gardening, cattle feed stores and farmer field schools benefited to **15,463 people**. ACTED also contributed to preventing malnutrition and distributed emergency food supply to **42,636 people**.



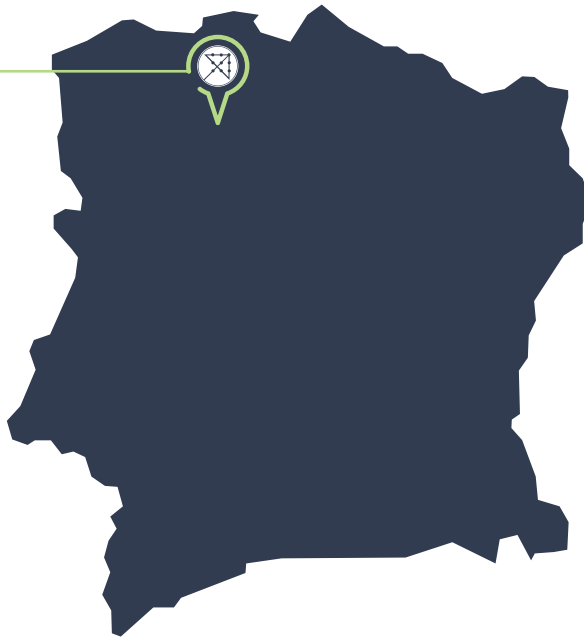
SEYNI

PROJECT MANAGER,
RAPID RESPONSE
MECHANISM (RRM),
ACTED

As part of our activities under the Rapid Response Mechanism, we provided assessments in the immediate aftermath of displacements, distributed Non-Food items to almost 2,000 households and provided water, hygiene and sanitation assistance to 2,000 more households to support them throughout this particularly vulnerable period. The smile on their faces is very fulfilling for me.

CÔTE D'IVOIRE

BOUNDIALI



2,863 beneficiaries



€393,198 annual budget



1 project



13 staff



1 donor



OUR ACTION IN 2019

In order to reduce disparities in learning between girls and boys, ACTED is supporting the government's extensive "Education for All" programme.

In 2019, ACTED built eight schools in the Boundiali region, involving the local population in the construction works to ensure ownership.

At the same time, ACTED organized awareness raising sessions to change mentalities on the importance of schooling: messages on girls' schooling were shared during awareness

sessions with the aim of encouraging parents to send their children to school, both girls and boys.

To facilitate girls' access to education, ACTED has also built latrines to preserve their privacy and to contribute to the reduction of diseases linked to lack of access to sanitation.

Finally, ACTED provided training to teachers in order to build the capacities of the local educational institutions.

CONTEXT

Ivory Coast's economy has expanded by an average of 8% per year since 2011, making it one of the fastest growing countries in the world.

The economic performance of Ivory Coast has however not produced the results expected in terms of social inclusion and a reduction in poverty. Low completion rates of lower secondary education, disparities in learning between girls and boys, maternal mortality, and youth unemployment are some of the main challenges to the development of Ivory Coast.

2019 KEY ACHIEVEMENTS



EDUCATION

Classroom blocks constructed benefitting **eight schools with 1,922 students**.

851 parents and community leaders sensitized on the importance of education.

90 teachers and school principals provided with technical training.



MALI

-  **184,777** beneficiaries
-  **€6,140,140** annual budget
-  **14** projects
-  **166** staff
-  **11** donors & supporting NGO partners
-  **73** partners

CONTEXT

The chronic instability of the Sahel region, the presence of armed groups and the resurgence of inter-community conflicts have aggravated the economic crisis affecting Mali, jeopardizing the country's development prospects.

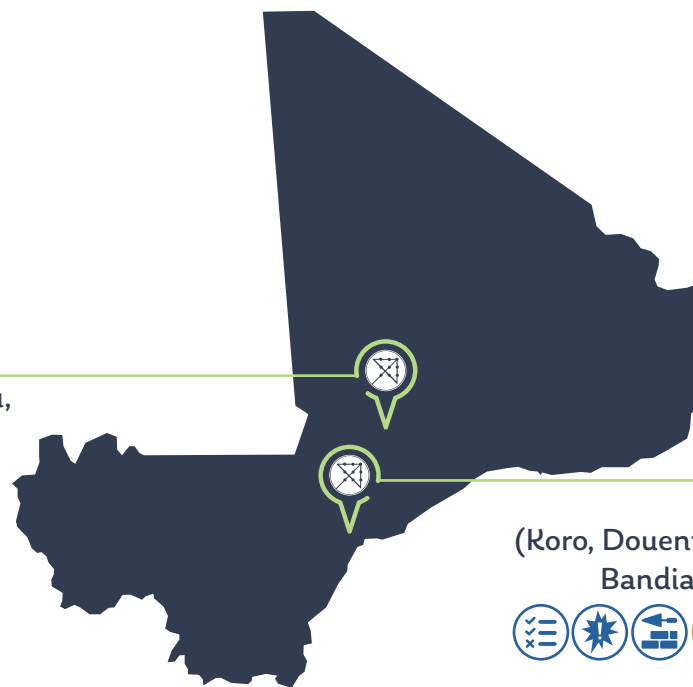
While some communities and regions are managing to recover from the crises and return to growth and stability (South), other areas remain highly vulnerable to economic, climatic and security shocks (Centre and North).

NORTH (Timbuktu, Gao, Menaka)



CENTRE

(Koro, Douentza, Bankass, Bandiagara, Sevare)



OUR ACTION IN 2019

In 2019, ACTED teams responded to the food and nutrition crisis in Mali while supporting the early recovery of communities.

In the North and Centre, access to water and hygiene practices were improved.

In the North, ACTED organized food and cash distributions to meet the immediate food needs of the most vulnerable.

In the Centre, activities to tackle malnutrition have been implemented and rapid interventions have been carried out to meet

the immediate needs of populations affected by natural disasters.

ACTED has reinforced its resilience strategy in Mali and contributes to the economic recovery of communities, notably through the support of livestock and agricultural livelihoods.

Also, ACTED implements disaster risk reduction projects, and supports health centre management associations to ensure their sustainability.

2019 KEY ACHIEVEMENTS



AGRICULTURE

ACTED organized vaccinations and deworming campaigns for vulnerable pastoralists in Gao and Menaka regions. In total, **60,500 cattle animals were treated, benefiting 12,100 people.**



HEALTH

ACTED supported the government in the implementation of a national rapid response plan to malnutrition. **11 health centres** can now anticipate peaks of malnutrition thanks to contingency stocks and the **training of 100 health actors.**



RAPID RESPONSE MECHANISM (RRM)

4,914 internally displaced people received multisectoral assistance through the ACTED led RRM. 72 hours after a population movement is alerted, a needs analysis is carried out, followed by organized distribution to meet immediate needs.



ACCESS TO ENERGY

750 vulnerable households have been equipped with low-fuel cooking stoves. These improved stoves will help reduce the daily expenses of these households and promote forest conservation.



HAROUNA

BENEFICIARY OF ACTED FARMER FIELD SCHOOL PROGRAMME

With regular support and capacity building, we have come to understand that organic production is the best in terms of cost and conservation, because it is more resistant to pests. In addition to family consumption, we are able to preserve our products over the medium term in order to enhance their value. The most impressive for me is the composting and treatment of pests without cost through locally available products.

SENEGAL



27,814 beneficiaries



€183,728 annual budget



2 projects



6 staff



2 donors & supporting NGO partners



3 partners



OUR ACTION IN 2019

ACTED has completed interventions that, capitalizing on its humanitarian experience, have allowed to shift towards longer-term development interventions.

In January 2019, ACTED organized the first consultation workshop of the sanitation sector, bringing together sectoral civil society and public institutions to foster coordination and share information on the many challenges that Senegal is having in guaranteeing access to proper sanitation facilities to its citizens.

In the rural areas of Matam and Ranérou, ACTED has supported 3,300 farmers in improving their harvests thanks to a subsidized purchase scheme for agricultural inputs managed by 45 trained “Services Provision Agents” (APS). These men and women have now established a “Group of economic interest” to continue to provide support to their communities. Moreover, ACTED has provided essential assets to 30 women-led initiatives working communal gardens, shops and food-processing activities.

CONTEXT

Senegal has continued its path of economic growth, improvement of its infrastructure, including through the extension of its toll-roads network, and of expansion of its welfare system and of its programmes for the most vulnerable.

In spite of this, severe poverty still affects a third of the population (32.8%), inequalities keep growing, with stark disparities between urban and rural population, high youth unemployment rates, and areas periodically hit by food insecurity.

2019 KEY ACHIEVEMENTS



WATER, HYGIENE & SANITATION

Organization of a national level consultation workshop among NGOs and CSOs, public institutions and local authorities working on sanitation.



LIVELIHOODS

Support to **3,300 families** with agricultural inputs and training to improve harvest and diversification.

Constitution of an “Economic interest group” of **45 service provision agents**, able to supply agricultural inputs in the villages and provide technical support.



FOOD SECURITY

Management of the complaints and response mechanism for government-led food distributions and support in setting up a public accountability system

DAOUDA

SERVICE PROVISION AGENT SUPPORTED BY ACTED (MATAM)



I am an example for many young people in my village. They have understood that there are opportunities even here and they are ready to pick them up. It's a matter of putting them in the right condition.



NIGERIA

-  **346,328** beneficiaries
-  **€12,005,105** annual budget
-  **15** projects
-  **130** staff
-  **9** donors & supporting NGO partners
-  **5** partners

CONTEXT

10 years of insurgent conflict in North-East Nigeria have left over 7.7 million civilians in dire need of humanitarian assistance.

Increased attacks by non-state armed groups perpetuated mass displacement of over 2 million, reduced access to land and livelihoods and dismantled social and economic infrastructure.

The volatile security context challenged humanitarian corridors, heightening protection risks for civilians and humanitarians alike.



BORNO STATE
(Maiduguri, Monguno, Dikwa, Mafa, Jere, Damasak LGAs)



OUR ACTION IN 2019

In response to the protracted conflict in North-East Nigeria, ACTED provided life-saving humanitarian assistance through Camp Coordination and Camp Management (CCCM), shelter and non-food item provision, critical food-assistance, emergency humanitarian logistics services and information management solutions to support a coordinated emergency response across Northern Nigeria.

Crucially, ACTED coordinated a consortium programme with five humanitarian partners, thereby providing integrated multi-sectoral

assistance to over 180,000 conflict-affected individuals in 2019 alone.

Moreover, ACTED closely collaborated with government officials, civil society actors and local leaders to build capacity and disaster risk reduction systems, strengthening urban resilience for 60,000 individuals from both internally displaced and host communities in Maiduguri, Borno State. ACTED's life-saving assistance modalities have benefitted over 350,000 individuals in 2019.

2019 KEY ACHIEVEMENTS



CAMP COORDINATION & CAMP MANAGEMENT

ACTED implemented effective Camp Coordination and Camp Management for **over 45,000 internally displaced persons across 10 camps and camp-like settings** in Maiduguri, Dikwa, and Mafa.



FOOD SECURITY

ACTED provided life-saving cash-based emergency food assistance and nutritional supplements for pregnant and lactating women, reaching **over 122,000 vulnerable people** in Monguno.



SHELTER

ACTED constructed **over 3,100 emergency shelters**, reducing protection risks by meeting critical shelter needs of **over 17,000 conflict-affected internally displaced people** in Maiduguri, Jere, Mafa and Monguno.



NON-FOOD ITEMS

ACTED distributed life-saving non-food item kits to **over 16,000 conflict-affected internally displaced people**, meeting the essential household needs of vulnerable individuals in Maiduguri, Mafa, Jere, Dikwa and Monguno.



HENRY

CAMP MANAGER,
ACTED

During my two-year career with ACTED, we have expanded our activities from managing two displacement camps to providing essential camp management services to over 45,000 vulnerable people. I love being part of ACTED since the work is not only meaningful and interesting, but there is also always room to learn more!

BURKINA FASO



NORTH & CENTRE-NORTH

- 4,806 beneficiaries 
- €170,405 annual budget 
- 2 projects 
- 2 staff 
- 2 donors & supporting NGO partners 
- 1 partner 

OUR ACTION IN 2019

As a result of increased violence and attacks targeting the civilian population in the three-border zone (Niger, Mali, Burkina Faso), displacements and related humanitarian needs in Burkina Faso are quickly rising in the northern regions. Insecurity remains a challenge to collect reliable data, which in turn hampers evidence-based decision-making by humanitarian responders.

ACTED addresses this gap through multi-sector assessments and monitoring of humanitarian needs while closely coordinating with actors and coordination

mechanisms currently operating in Burkina Faso.

In the North region, ACTED has been providing water, hygiene and sanitation assistance, including the rehabilitation of latrines, the distribution of hygiene and non-food items and mass media promotion campaigns on hygiene, sanitation and waste management. Activities were notably focused on the commune of Ouahigouya and Titao, hosting the largest numbers of displaced communities in the area.

CONTEXT

The northern regions of Burkina Faso present a fragile political and security context, marked by a complex multidimensional crisis.

In 2019, this has resulted in significant population displacements, directly impacting the local economic systems and livelihoods of displaced and host communities. The response capacities of the government, local authorities and the humanitarian community remains limited in the face of the affected populations' increasing needs.

2019 KEY ACHIEVEMENTS



WATER, HYGIENE & SANITATION

Following an in-depth needs assessment in Yatenga and Loroum provinces, ACTED has rehabilitated latrines in public schools, and distributed hygiene and non-food items to most vulnerable communities while promoting safe hygiene, sanitation and waste management practices.



INFORMATION MANAGEMENT

ACTED and IMPACT Initiatives have set up a multi-sector quarterly monitoring of the humanitarian situation in the three-border area between Mali, Burkina Faso and Niger, aiming at informing emergency responses and increase coordination.

FERDINAND

ACTED'S INFRASTRUCTURE SUPERVISOR



Our interventions are vital for displaced populations due to the deteriorating security situation in country. It is paramount that we continue providing water, hygiene and sanitation support, and that we can extend to other sectors such as supporting the creation of income-generating activities so as to enable the most vulnerable to live in dignity. Providing some relief to vulnerable people through our actions has been very rewarding for me.



SAHEL TACKLING FOOD INSECURITY & CLIMATE CHANGE

The Sahel covers an immense African region including, among others, Burkina Faso, Mali, Niger, Senegal, Chad and the northern states of Nigeria. ACTED works to support the most vulnerable against food insecurity and severe climatic shocks, with a particular focus on the Tri-Border area and on the Lake Chad region.

Sahel countries count among the world's most exposed to crises and disasters. Increasingly unpredictable weather patterns, recurrent droughts and floods, desertification and land degradation threaten the livelihoods of already highly vulnerable populations. Food insecurity and malnutrition reach record highs, pushing rural areas into severe crises. 12.2 million people face a critical lack of food, and 1.6 million children under 5 suffer from acute malnutrition.

Armed conflicts and violence in the region has severely disrupted basic services and livelihoods. The escalating insecurity situation has only worsened pre-existing and persistent needs, while forcing entire communities to displacement. 4.5 million people are displaced across the region, whether internally or to neighboring countries - more people than ever before. Conflicts coupled with environmental degradation have only exacerbated already deep-rooted community tensions, often linked to competition over resources.

Climatic shocks, political-security upheavals and socio-economic and demographic pressure have disrupted the dominant traditional transhumance system, thus compromising pastoral livestock farming and jeopardizing livelihoods and stability.



24 MILLION
PEOPLE IN NEED OF
HUMANITARIAN ASSISTANCE
THE HIGHEST NUMBER EVER RECORDED



TOTAL POPULATION: 120 MILLION



12.2 MILLION
PEOPLE IN FOOD CRISIS/EMERGENCY,
1.6 MILLION CHILDREN UNDER 5
ACUTELY MALNOURISHED



4.5 MILLION
FORCIBLY DISPLACED PEOPLE

OUR ACTION IN 2019



333,400
BENEFICIARIES OF FOOD & NUTRITION
ASSISTANCE



72,047
BENEFICIARIES OF
AGRICULTURAL
SUPPORT



6,185
BENEFICIARIES OF
LIVELIHOODS
SUPPORT



HAWA
COUNTRY
FINANCE
MANAGER,
SENEGAL

In Matam, a region affected by climatic hazards and water scarcity, ACTED fosters access to climate-smart agricultural inputs such as seeds for 27,622 vulnerable isolated people for them to grow their own food at a reasonable price.



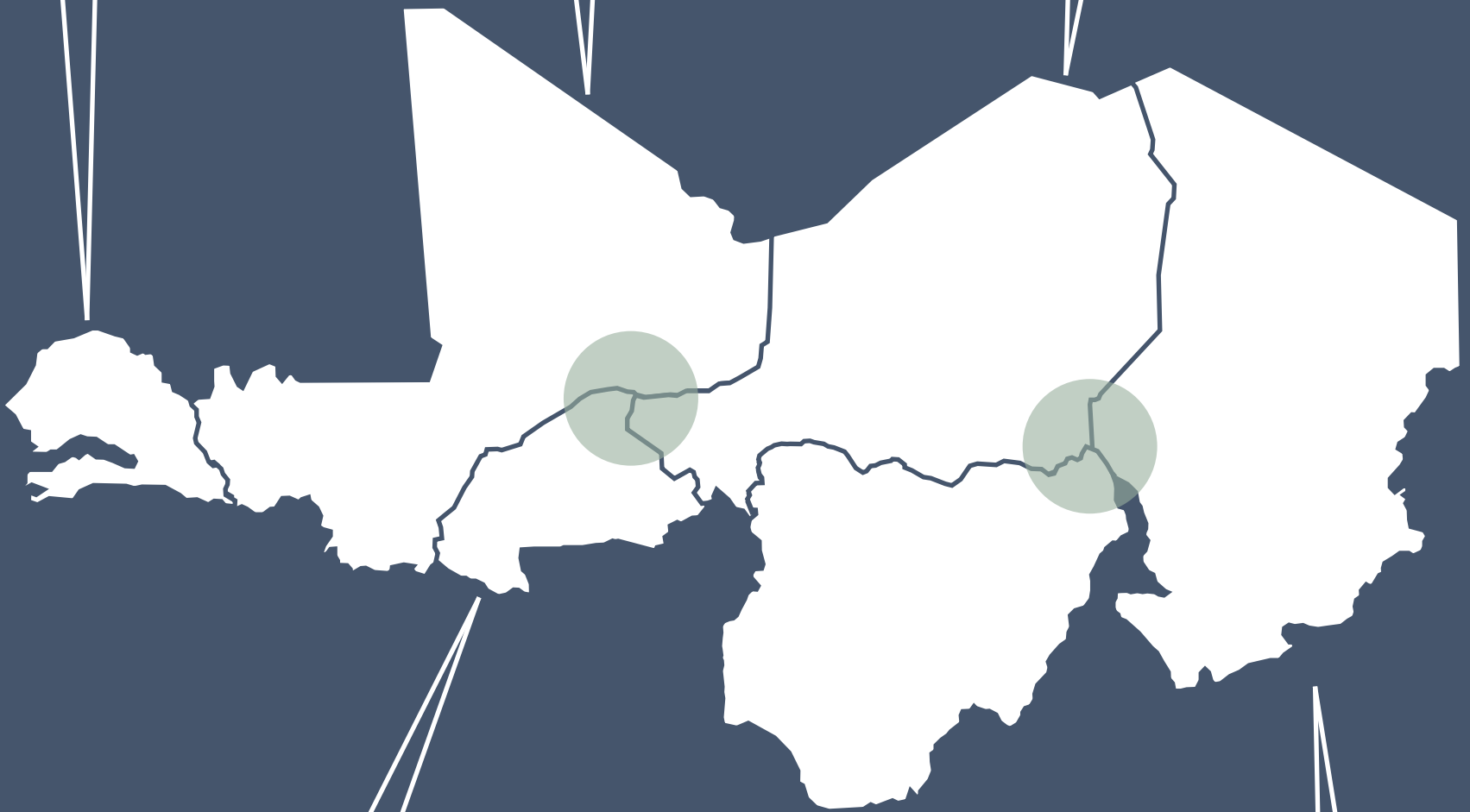
BOUBACAR
FOOD SECURITY
PROJECT
MANAGER,
MALI

We provided vital food assistance to almost 45,000 beneficiaries during the lean season in 2019 to cover the basic food and nutritional needs of communities in Menaka, in particular women and displaced, malnutrition-affected children.



FIRMIN
PROJECT
MANAGER,
NIGER

In N'Guigmi, in the Lake Chad region, we use the Farmer Field School approach, introducing communities to climate-smart farming techniques. By optimizing water resources and introducing improved crops, farmers enjoy greater resilience to food insecurity.



AMINATA
SENIOR
DISTRIBUTION
OFFICER,
BURKINA FASO

ACTED's food security interventions are vital to ensure displaced populations in North-Central Burkina Faso have access to food. Our teams in the Kaya base support 80,000 people in Barsalogo. We are proud to save lives.



PEACE
GENERAL FOOD
DISTRIBUTION
TEAM LEADER,
NIGERIA

As team leader of the General Food Distribution team, I oversee our work providing food security and nutrition assistance to over 100,000 beneficiaries who have been displaced by conflict now living in the town of Monguno in Borno state.

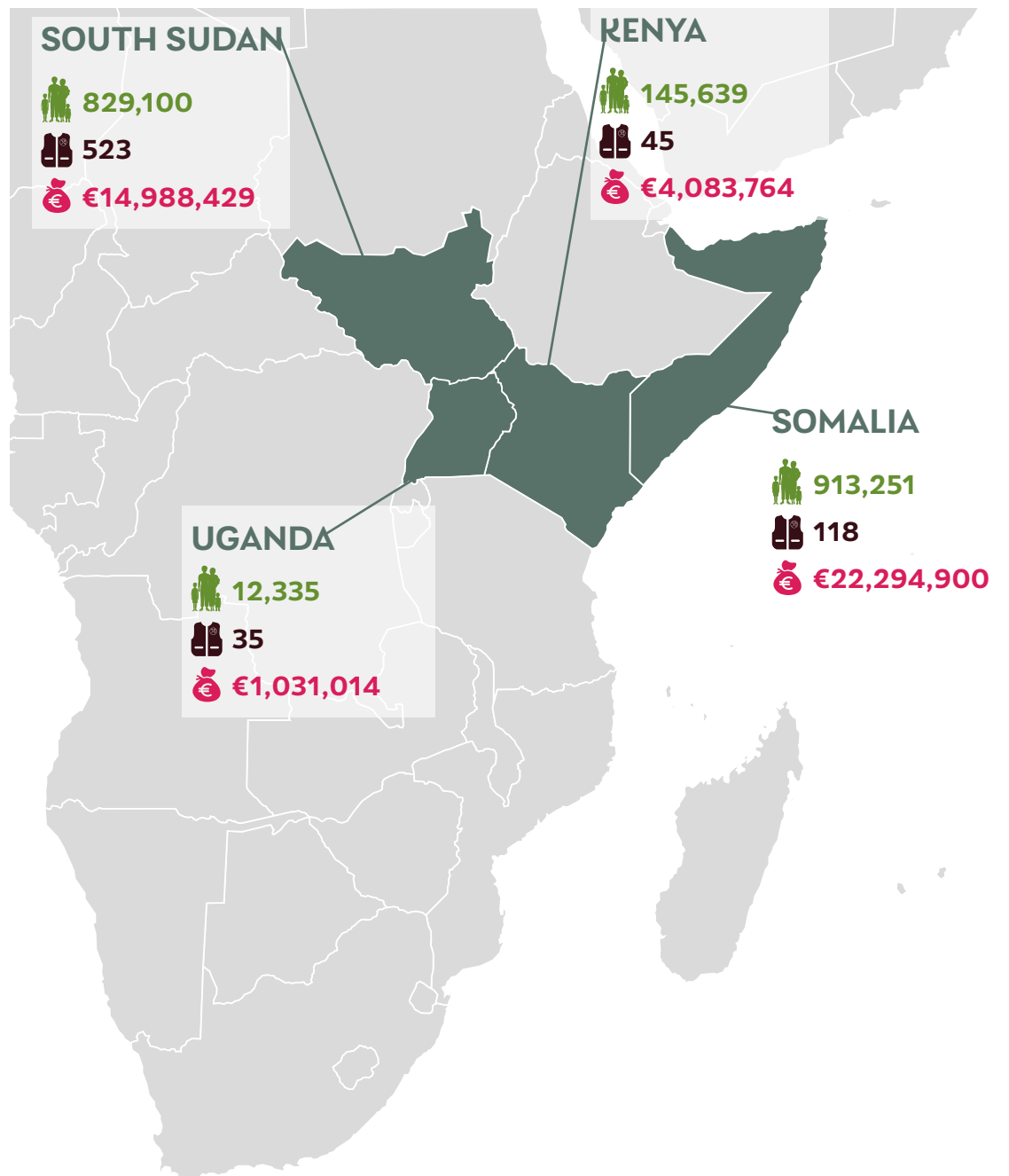


LÉA-MARIE
LAKE AREA
COORDINATOR,
CHAD

In 2019, ACTED's food security interventions in Lake Province in Chad reached 136,000 people. The needs are high due to climatic hazards, including low rainfall, locust invasions and poor cultivable soils.



EAST AFRICA



KEY



PILLAR 1 - Responding to Emergencies & Building Disaster Resilience

- 1.a. Mitigation & Prevention
- 1.b. Preparedness
- 1.c. Emergency Response
- 1.d. Rehabilitation & Recovery



PILLAR 2 - Co-constructing Effective Governance

- 2.a. Pluralistic & Empowered Civil Society
- 2.b. Effective Public Institutions
- 2.c. Social Cohesion



PILLAR 3 - Promoting Inclusive & Sustainable Growth

- 3.a. Climate-Smart Agriculture
- 3.b. Employment, Income & Financial Inclusion

NUMBER OF BENEFICIARIES

NUMBER OF STAFF

BUDGET

KENYA

-  **145,639** beneficiaries
-  **€4,083,764** annual budget
-  **6** projects
-  **45** staff
-  **4** donors & supporting NGO partners
-  **3** partners

CONTEXT

The Arid and Semi-Arid Lands (ASALs) of Kenya continued to face challenges as a result of the long-term effects of recurring shocks and stresses including droughts, flooding, conflicts, instability, corresponding food and nutrition emergencies and the desert locust invasion.

The increased frequency of these shocks has gradually eroded the coping capacities of the vulnerable communities, where over 2 million people were in need of food, nutrition, water, hygiene and sanitation assistance.



OUR ACTION IN 2019

In light of recurrent droughts and floods which drive vulnerability in Kenya, ACTED developed a strategy to support crises affected households through a three pillar approach: distributing unconditional cash, strengthening agricultural capacity and engaging civil society.

As lead of the Kenya Cash Consortium, ACTED led a group of NGOs to provide immediate support to flood and drought-affected communities through the distribution of unconditional cash to improve food security and quality of life.

Parallel to this, ACTED engaged farming communities in rural Kenya to improve agricultural practices and develop climate-smart solutions to increase the adaptive capacity as a result of a changing climate.

Finally, ACTED worked closely with Kenyan NGOs through the Arid and Semi-Arid Lands (ASAL) Humanitarian Network to improve their ability to gather information about the impact of crises and subsequently respond to the identified needs. By operationalizing the needs based strategy, ACTED developed and implemented activities to directly address vulnerabilities arising from natural crises.

2019 KEY ACHIEVEMENTS



CASH TRANSFER

ACTED provided unconditional cash transfers to **122,742 drought-affected and 16,542 flood-affected people** for them to cater for immediate food and basic need.



AGRICULTURE

600 women from mother to mother support groups identified to carry out nutrition sensitive climate-smart agriculture; **300 women** for kitchen/sack gardening; **600 women from farmer groups** to be trained on regenerative agriculture, all to be provided with farm inputs.



CIVIL SOCIETY

30 organizations from the Arid and Semi-Arid Lands Humanitarian Network Umbrella engaged in conducting assessments and ensuring complementarity in all humanitarian response.



MUMINA

BENEFICIARY OF ACTED'S UNCONDITIONAL CASH TRANSFER PROGRAMME



Women were prioritized in the beneficiary selection process. As women, we understand and bear the challenges of our households. We are the best custodians of any assistance targeting the household.



UGANDA



- 12,335 beneficiaries 
- €1,031,014 annual budget 
- 7 projects 
- 35 staff 
- 5 donors & supporting NGO partners 
- 1 partner 

OUR ACTION IN 2019

To address food security and emergency needs of newly arrived refugees, ACTED provided 1,610 Congolese in Kyaka II settlement (South-West) with unconditional cash transfers, seed inputs and climate-smart agriculture training. To support the livelihoods of host communities surrounding the settlement, ACTED also provided 690 beneficiaries with commodities distribution and agricultural training to boost employable skills and income generation.

In Karamoja, ACTED launched a two-year

programme under its flagship initiative REVIVE aimed at fighting land degradation whilst supporting community resilience to climatic shocks through regenerative agriculture trainings, tree nurseries' establishment and planting and surface water management.

ACTED Uganda also conducted a study covering the Horn of Africa and supported the development of a regional community resilience strategy for all Alliance 2015 partners across Uganda, Kenya, Somalia and Ethiopia.

CONTEXT

In 2019, Uganda hosted 1,381,122 refugees, mostly from South Sudan and the Democratic Republic of the Congo.

Notwithstanding progressive policies by the government, this influx, exacerbated by ongoing violence in Congo, has placed an increased strain on the south-western settlement capacities to provide assistance.

The Karamoja region remains marginalized with agro-pastoralists affected by erratic climate conditions and lack of livelihoods.

2019 KEY ACHIEVEMENTS



2,300 households provided with seed inputs and tools to provide for strengthened food security upon arrival in Kyaka-II refugee settlement.



1,610 refugee households provided with a one-off unconditional cash transfer to cater for most immediate needs following displacement.



2,300 households provided with training on climate-smart agriculture to boost their own food consumption but also production and future employable skills.



50 acres of land restored across Karamoja through permaculture design contributing to soil restoration, water harvesting as well as temporary employment of beneficiaries through cash-for-work opportunities.

BAHATI

BENEFICIARY OF ACTED'S INTERVENTION IN KYAKA-II REFUGEE SETTLEMENT
Bahati and his wife host one of ACTED's community tree nursery on their plot of land



We moved so many times – and now we are finally home. We want to teach people how important it is to plant a new tree after you cut one down. They do not come by themselves, so we need to educate people about how important this is.

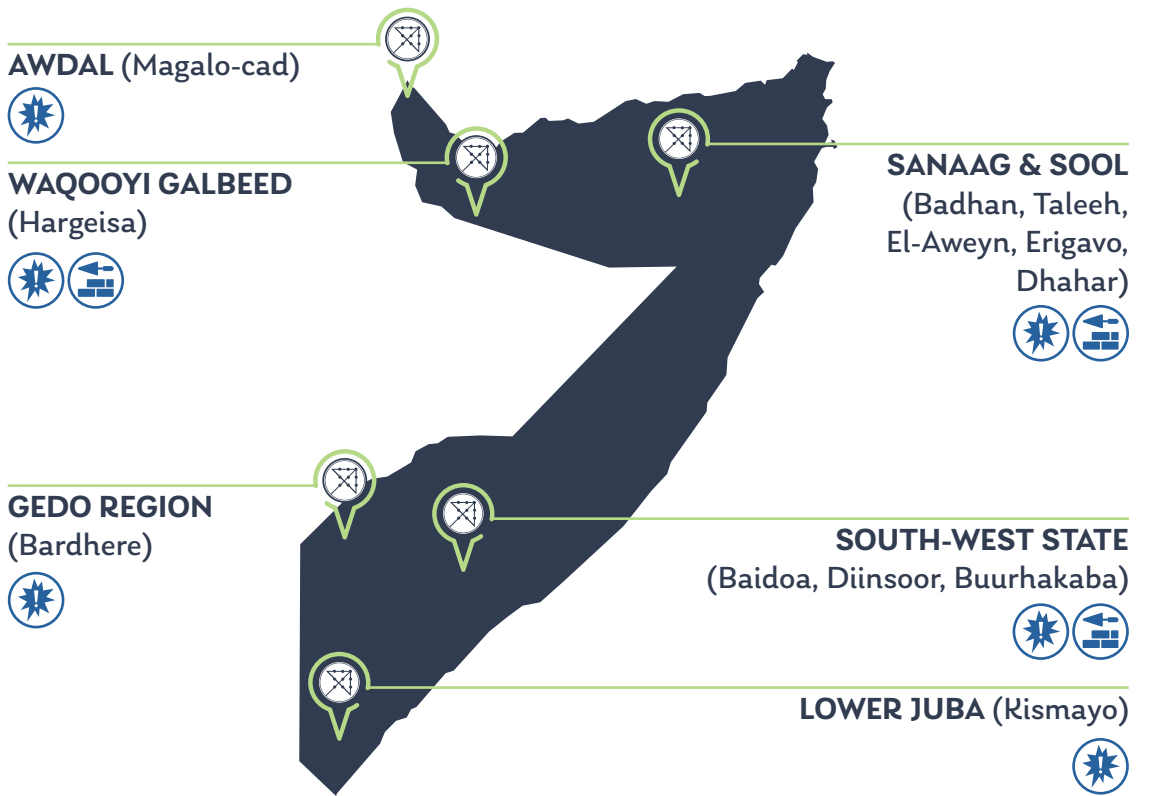


SOMALIA

-  **913,251** beneficiaries
-  **€22,294,900** annual budget
-  **27** projects
-  **118** staff
-  **14** donors & supporting NGO partners
-  **6** partners

CONTEXT

With ongoing manmade and natural crises in Somalia, communities have protracted vulnerabilities including food insecurity and limited livelihood options. Internally displaced people, agro-pastoralists and riverine farmers are particularly vulnerable to these continuous crises. As a result, in 2019, 4.2 million were in need of humanitarian assistance.



OUR ACTION IN 2019

ACTED provided cash assistance to vulnerable households in order to improve their immediate access to food and other key household need. The cash provided households with autonomy to meet their specific needs.

Also, ACTED implemented water, hygiene and sanitation (WASH) activities throughout Somalia including the construction and rehabilitation of boreholes, shallow wells and latrines in order to provide clean water to vulnerable households. Community engagement in the development of these projects ensures protection risks for

women and girls when accessing WASH related services are mitigated. ACTED also distributed hygiene kits and conducted hygiene promotion throughout IDP sites in Baidoa, Kismayo and Sanaag.

ACTED implemented Camp Coordination and Camp Management (CCCM) activities by providing capacity building for key community and camp governance stakeholders and by improving living conditions in IDP sites through site maintenance activities to reduce congestion and fire risks, as well as by installing solar lights.

2019 KEY ACHIEVEMENTS



RAPID RESPONSE MECHANISM

Leading the nationwide Rapid Response Mechanism Consortium, ACTED provided emergency assistance to **71,571 displaced people**, by distributing **8,705 shelter kits** and **12,119 non-food items kits**.



CASH TRANSFER

ACTED improved households' immediate access to food and non-food items through provision of conditional and unconditional cash assistance to **100,451 beneficiaries**.



WATER, HYGIENE & SANITATION

ACTED reached **278,302 beneficiaries** through constructing and rehabilitating **22 strategic water infrastructure** and **714 latrines**, distributed hygiene kits and conducted hygiene promotion campaigns.



FOOD SECURITY

ACTED supported **5,425 beneficiaries** to undertake climate-smart agricultural practices, and worked with communities to rehabilitate **80 hectares** of degraded land.



JAMAD

LEADER,
STADIUM CAMP



ACTED supported us with the donation of site maintenance tools and through the installation of solar lights in the alleys of the camp. Now we are able to move freely at night. ACTED truly touched the lives of the internally displaced people through its Camp Coordination and Camp Management intervention.



SOUTH SUDAN

829,100 beneficiaries



€14,988,429 annual budget



25 projects



523 staff



10 donors & supporting NGO partners



1 partner



WESTERN BAHR EL GHAZAL (Wau, Jur River, Raga)



LAKES (Mingkaman, Rumbek Centre, Awerial, Yirol, Yirol West)



EQUATORIAS (Juba, Maridi, Ibba, Yambio, Yei, Torit)



UPPER NILE (Melut, Maban)



JONGLEI (Akobo, Bor, Bor South, Fangak)



OUR ACTION IN 2019

ACTED provided emergency relief and continued to acknowledge the potential for stabilization and early recovery.

Thus, it provided emergency food, shelter and water, hygiene and sanitation assistance to 159,936 internally displaced people in and outside camps, through its static and mobile Camp Coordination and Camp Management (CCCM) response, while strengthening local structures and improving site management, service provision coordination and advocating for improved coverage of the needs and services.

ACTED also invested in resilience and long-term programmes. Through its Agro-Pastoral Field School (APFS) approach, ACTED improved families' food security level by providing inputs, strengthening decision-making capacities and mentoring on best practices. Complementary, it invested in climate-smart farming practices, natural resources management and saving loans associations, allowing farmers and entrepreneurs to launch and/or reinforce their businesses and income, better access to markets and enhance capacities to cope with external shocks.

CONTEXT

Despite the relative stability, humanitarian needs remained high across South Sudan in 2019.

The effects of conflict and insecurity with increased economic hardship and unprecedented floods has destroyed livelihoods and displaced 4.2 million people, leading to food insecurity and no access to basic services.

Therefore, humanitarian assistance and resilience continued to be the biggest focus, with women and children being the most affected.

2019 KEY ACHIEVEMENTS



CAMP COORDINATION & CAMP MANAGEMENT

CCCM interventions responded to sudden IDPs emergencies and protracted crises, thus reaching **159,936 internally displaced people** across the country and contributing to communities' capacities to respond to shocks within a context of displacement.



WATER, HYGIENE & SANITATION

ACTED provided **20.51 litres of water per person per day to 167,056 people in 4 refugee camps** in Maban. Also, ACTED built and/or restored **4,000 WASH facilities**, improving the hygiene and sanitation conditions of **28,000 households**.



SHELTER

ACTED improved security and access to housing for **2,030 households**, by engaging and training local leaderships on camp site management/maintenance, and by improving shelter and infrastructure in communities across the country.



FOOD SECURITY & LIVELIHOODS

ACTED supported **92,787 households** to restore their livelihoods, diverse their diet and improve their resilience through food, cash and seed distributions, training, village saving loans and women economic empowerment activities.

AYEN

BENEFICIARY OF ACTED'S FOOD DISTRIBUTION PROGRAMME



Thanks to this project, I have gained agricultural skills and knowledge related to raising nursery beds and kitchen gardening. I am very happy to apply the knowledge I have acquired to produce vegetables at home for my family.





CAMP COORDINATION & CAMP MANAGEMENT

Every day, thousands of people are forced to flee their homes as a consequence of conflict, persecution and natural or manmade disaster.

With the highest level of displacement on record and a continuously evolving context, ACTED works to support refugees and Internally Displaced Persons (IDPs) in some of the most severely displacement-affected countries in the world, through provision of Camp Coordination and Camp Management (CCCM) activities. In all its CCCM programming, ACTED aims at improving the quality of life, safety, and dignity of displaced people, ensuring the best possible protection and assistance environments, in accordance with international standards, and through multi-sectoral approaches.

ACTED implements camp management through dynamic methodologies including traditional in-site camp management, mobile response, CCCM mentoring and support to local authorities, adapting assistance provided to a variety of different in and out of camps displacement settings, in both urban and rural areas.

Camps are options of last resort. As such, all of ACTED's work in displacement sites is linked from the start with finding early and durable solutions to displacement - either through safe return to areas of origin, resettlement, or successful integration into host communities - and advocating on behalf of displaced people and other persons affected by humanitarian crises.

With ongoing activities in **seven countries** as a member of the **Global CCCM Cluster's Strategic Advisory Group (SAG)**, ACTED plays a leading role in developing global CCCM policies and strategies in contexts of displacement around the world.



MAIN 2019 ACHIEVEMENTS



**4 QUESTIONS TO
ELENA
CCCM TECHNICAL
COORDINATOR,
ACTED**

What is CCCM?

Elena: CCCM stands for Camp Coordination and Camp management and consists of providing assistance and protection to displaced populations living in communal settlements according to the legal protection framework and minimum humanitarian standards, thus ensuring that affected populations participate in humanitarian response.

What does ACTED do?

ACTED supports displaced population through Camp Management core functions that include coordination and monitoring of assistance, promotion and support of community participation mechanisms, dissemination of vital information and improvement of site environment and infrastructure. Often ACTED also intervenes to assist displaced population through the provision of services to other sectors of the humanitarian response, for example water, hygiene and sanitation, food security and livelihoods, or shelter and non-food items.

What are the issues faced by displaced and refugee people?

Displaced populations are amongst the most vulnerable affected by crisis or disasters: they often cannot access basic services that we might take for granted and their rights are denied on a daily basis. Because of their status, they are often discriminated and marginalized and tend to have extremely limited decision making power over matters that affect their lives.

What is ACTED's added value?

ACTED always adapts CCCM approaches and methodologies to the displacement context and the needs of the affected population. Field response and communities are always the centre. We have a network of motivated and dynamic CCCM practitioners: every time I need an advice, I know there is always another colleague, somewhere in the world, who is ready to support and inspire me.

IN 2019,
ACTED MANAGED **356** DISPLACEMENT SITES

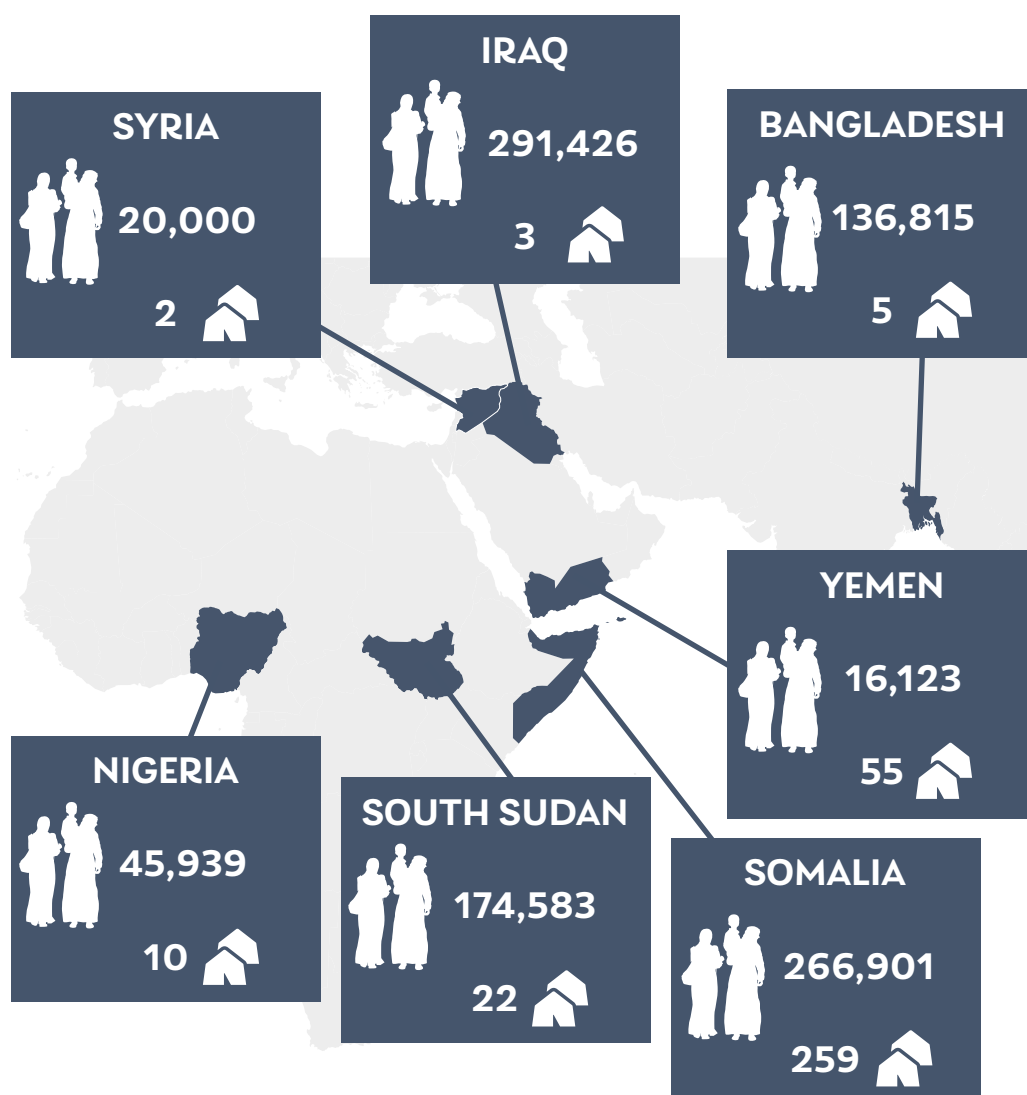
(222 CAMPS & 134 CAMP-LIKE SETTINGS)

IN **7** COUNTRIES,
REACHING

951,787 BENEFICIARIES

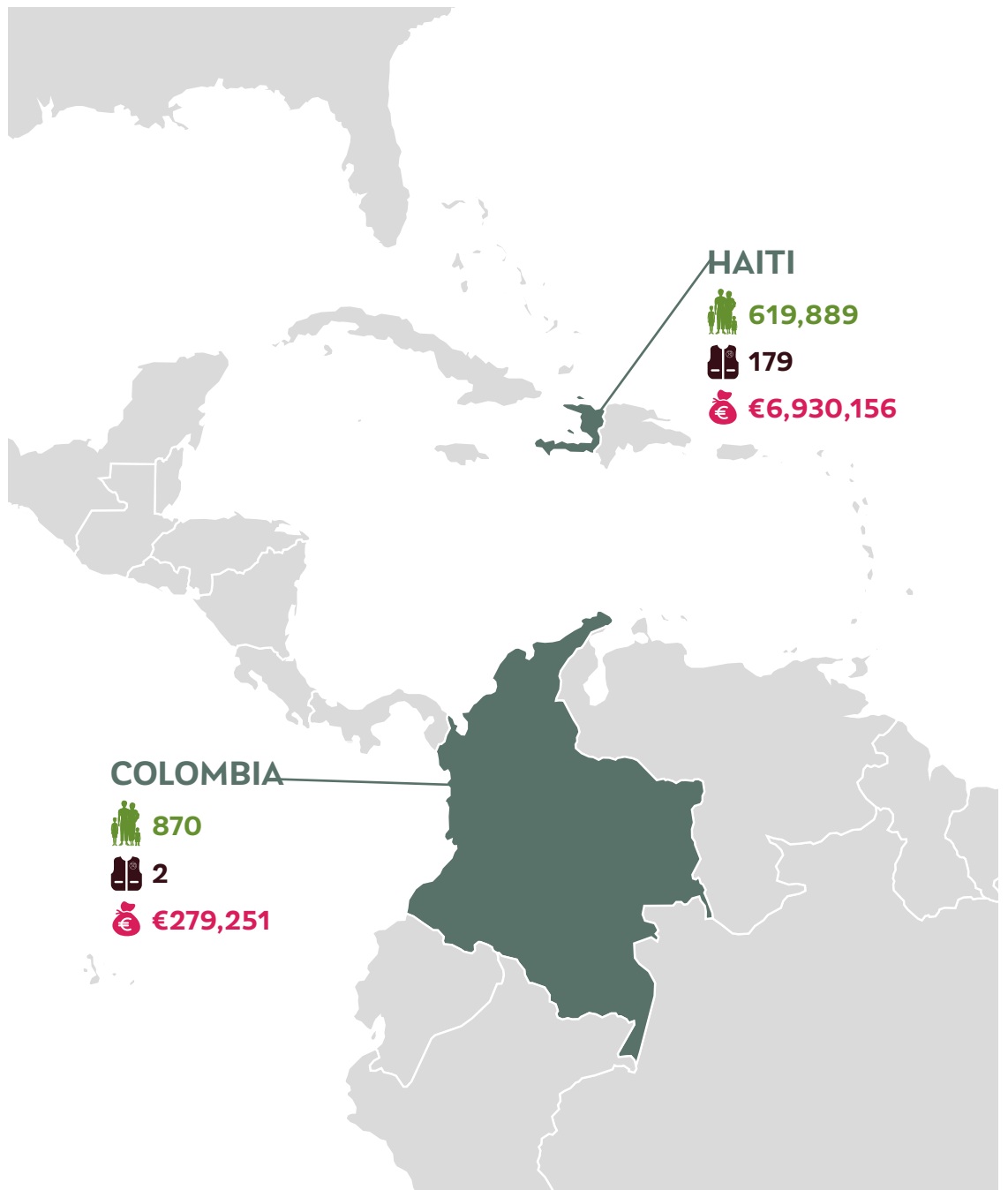
(790,271 BENEFICIARIES IN CAMPS

161,516 BENEFICIARIES IN CAMP-LIKE SETTINGS)





AMERICAS & CARIBBEAN



KEY



PILLAR 1 - Responding to Emergencies & Building Disaster Resilience

- 1.a. Mitigation & Prevention
- 1.b. Preparedness
- 1.c. Emergency Response
- 1.d. Rehabilitation & Recovery



PILLAR 2 - Co-constructing Effective Governance

- 2.a. Pluralistic & Empowered Civil Society
- 2.b. Effective Public Institutions
- 2.c. Social Cohesion



PILLAR 3 - Promoting Inclusive & Sustainable Growth

- 3.a. Climate-Smart Agriculture
- 3.b. Employment, Income & Financial Inclusion

NUMBER OF BENEFICIARIES

NUMBER OF STAFF

BUDGET

HAITI

-  **619,889** beneficiaries
-  **6,930,156 €** annual budget
-  **15** projects
-  **179** staff
-  **7** donors & supporting NGO partners
-  **8** partners

CONTEXT

2019 was marked by strong socio-political instability, insecurity and a deterioration of the economy resulting in increased humanitarian needs and reduced access to water, food, health care and education.

With 2.6 million people suffering from food insecurity and in need of humanitarian assistance, Haiti remained a forgotten and complex crisis throughout 2019.



OUR ACTION IN 2019

Present in Haiti since 2004, ACTED's teams were mobilized throughout 2019 with the aim of promoting food security and developing livelihoods, improving access to water, rebuilding, preparing and managing disaster risks, and fighting against cholera until its complete eradication.

As part of these efforts, ACTED has notably been focusing on reinforcing the economic resilience of vulnerable rural households through a holistic intervention in the Grand'Anse Department – where over half of the population is still suffering from food insecurity. The strategy of intervention

relies on the combination of an immediate food, nutrition and/or shelter assistance with a longer-term development approach. This involved providing 212 families with access to essential financial services through the creation of Village Saving and Loans Associations (VSLAs), as well as supporting the agricultural livelihoods through the provision of technical support to farmers.

Finally, as part of its comprehensive approach, ACTED strengthened health systems through the capacity-building of local actors to identify and prevent malnutrition.

2019 KEY ACHIEVEMENTS



DISASTER RISK MANAGEMENT

With the support of local construction workers, ACTED built **386 shelters** for vulnerable families hit by hurricane Matthew, designed in light of local preferences and able to withstand natural disasters.



WATER, HYGIENE & SANITATION

Over 500,000 people benefitted from ACTED's water, sanitation and hygiene activities (distribution of hygiene items, water points rehabilitation, etc.), which played a key role in the cholera response.



CHILD PROTECTION

In the South department, ACTED supported **48 children** through family reunifications and school support, and **7,035** through sensitizations on children's rights.



LIVELIHOODS

In an effort to promote livelihoods and green growth, ACTED provided agricultural inputs and training to **311 farmers**, and created **nine Village Savings and Credit Associations with over 66% of female members**.



JENNYFER

EMERGENCY PROJECT MANAGER



In 2019, our teams and partners have stepped up their efforts to fight against cholera with one goal in mind: the complete elimination of the disease. No cases were confirmed in Haiti since February 2019, and for me this shows that with determination and cooperation any goal can be achieved.



LA GUAJIRA (Riohacha)



OUR ACTION IN 2019

ACTED opened its mission in Colombia in early 2019. The teams worked to gain a deep understanding of the context and to build relations with different stakeholders at the local and national level.

ACTED conducted a multi-sectoral needs assessment in La Guajira, Magdalena and Norte de Santander. This assessment formed the basis for the identification of the most vulnerable beneficiaries of a project to provide one-off emergency cash assistance and training on nutrition to 1,000 Venezuelan migrants and refugees living in informal settlements in several municipalities of La Guajira.

In order to promote social cohesion and mitigate community tensions, ACTED supported Venezuelan refugees and migrants, Colombian returnees and host communities.

In addition, its engagement at the local level led ACTED to create and co-lead the Cash Working Group contributing to elaborating and disseminating good practices and intervention norms.

2019 KEY ACHIEVEMENTS



CASH ASSISTANCE

ACTED supported 200 vulnerable households with one round of emergency cash assistance, allowing them to address their most urgent needs including food, shelter repairs and medicine. ACTED additionally provided trainings on food security and nutrition.

In Riohacha, ACTED created the Cash Working Group, which is part of the GFIMM (Interagency group on mixed-migration fluxes).

COLOMBIA

870 beneficiaries



279,251 € annual budget



2 projects



2 staff



2 donors & supporting NGO partners



1 partners



CONTEXT

With the socio-economic crisis in Venezuela further deepening in 2019, Venezuelan citizens continued to cross the border to reach Colombia, which currently hosts over 1,8 Venezuelans. Mostly, they settle in large urban centres, living in informal sites with limited access to public services.

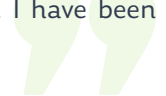
Their irregular status also severely impacts their access to sustainable livelihoods opportunities, leaving them at the margin of the society, living by the day.

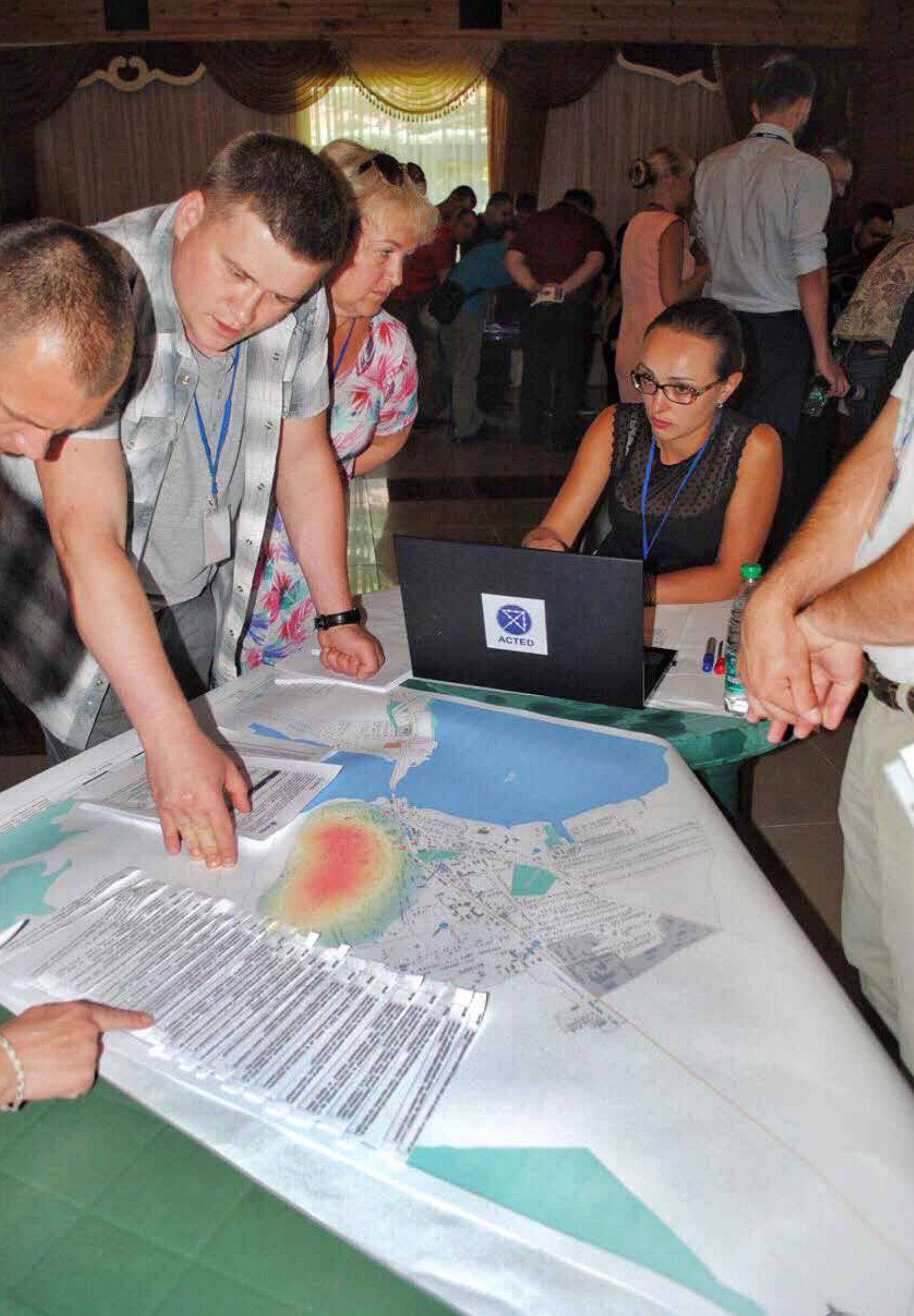
CLAUDIA

BENEFICIARY OF
ACTED'S CASH
ASSISTANCE



I have been in Colombia for three years now and have been living in this informal settlement since almost one year. I am a single mother, but here in the neighborhood we Venezuelan women are very close. However, it is difficult to work and to care for the children. Thanks to ACTED's cash support, I bought flour, rice, oil, canned goods, milk, eggs. I have been able to feed my children.





EUROPE



KEY



PILLAR 1 - Responding to Emergencies & Building Disaster Resilience

- 1.a. Mitigation & Prevention
- 1.b. Preparedness
- 1.c. Emergency Response
- 1.d. Rehabilitation & Recovery



PILLAR 2 - Co-constructing Effective Governance

- 2.a. Pluralistic & Empowered Civil Society
- 2.b. Effective Public Institutions
- 2.c. Social Cohesion



PILLAR 3 - Promoting Inclusive & Sustainable Growth

- 3.a. Climate-Smart Agriculture
- 3.b. Employment, Income & Financial Inclusion

NUMBER OF BENEFICIARIES

NUMBER OF STAFF

BUDGET

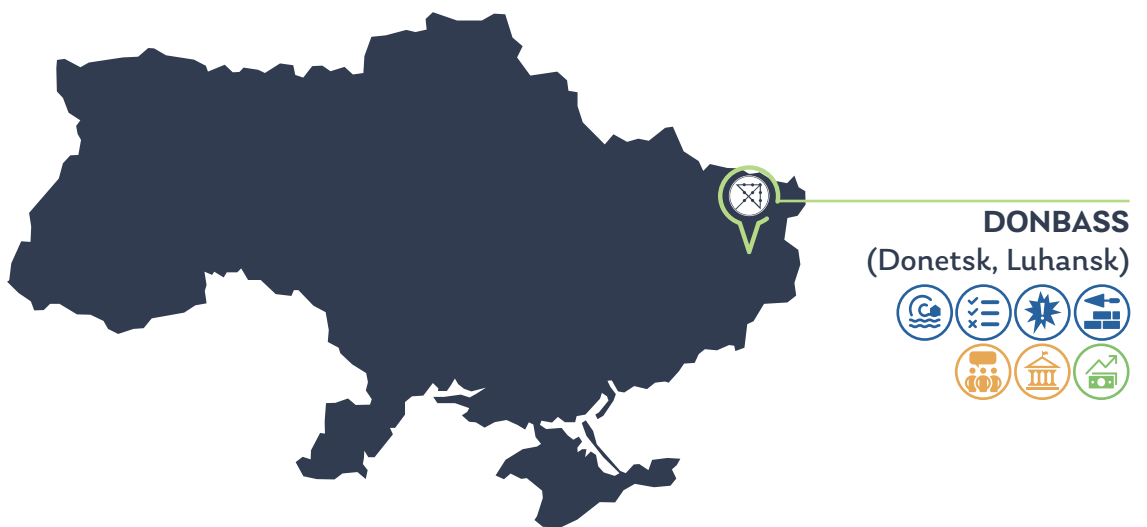
UKRAINE

-  **162,566** beneficiaries
-  **3,281,931 €** annual budget
-  **12** projects
-  **45** staff
-  **9** donors & supporting NGO partners
-  **4** partners

CONTEXT

2019 marked the sixth year of the conflict in Eastern Ukraine. Now considered protracted, this conflict has exhausted coping capacities of civilian populations on both sides of the contact line, and curtailed access to social services, markets and livelihood opportunities.

With 3.5 million people still in need of humanitarian assistance, recovery and development programming focus on inclusive social service delivery and economic transformation.



OUR ACTION IN 2019

ACTED's action in Eastern Ukraine has three pillars: to provide life-saving and life preserving humanitarian cash assistance; to support evidence-based planning and improve decision-making by local authorities; and to reduce vulnerability to disaster risks.

In 2019, after a pilot project on preparedness to conflict risks, ACTED launched the 3P consortium (Prevent, Prepare, Protect). The consortium works to strengthen local authorities' and communities' capacity to manage disaster risks. Working with 5 district

authorities, the 3P consortium focuses on the inter-play of industrial hazards, water safety and conflict by implementing area-based risk analyses, support the development of SOPs, contingency and risk mitigation plans, and provides material support towards risk reduction. At community level, through the Red Cross, 3P focuses on community and household preparedness. The 3P programme also reviews disaster risk management systems, to advocate for reforms.

2019 KEY ACHIEVEMENTS



DISASTER RISK MANAGEMENT

To strengthen disaster risk and emergency response capacity in Donetsk and Luhansk regions, ACTED worked with local authorities to develop **10 contingency plans covering 154,650 people.**



CASH TRANSFER

To support the most vulnerable in meeting their basic needs – especially food and health – ACTED transferred emergency cash assistance to **8,300 people living within 5km of the contact line.**



INFORMATION MANAGEMENT

To enable evidence-based humanitarian programming in Eastern Ukraine, ACTED led **two joint market monitoring exercises in 2019 covering 30+ settlements** close to the line of contact in Donetsk and Luhansk oblasts, and continued to co-lead the Cash Working Group in the field.



PROTECTION

ACTED supported the implementation of gender-based violence prevention activities and the provision of psycho-social support for conflict-affected populations to **713 people.**

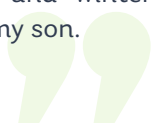


VOLODYMYR

BENEFICIARY OF ACTED'S CASH PROGRAMME



Due to the fighting and constant heavy artillery shots, my barn was destroyed and my house has significant cracks, that is why it is getting colder inside. With the support of ACTED and its partners, I was able to overcome difficulties this winter, and paid off debts for gas and winter clothes that I had bought for my son.



GLOBAL INITIATIVES

GLOBAL INITIATIVES

SAFEGUARDING & PROMOTING CULTURAL HERITAGE FOR SUSTAINABLE DEVELOPMENT

THE BACTRIA CULTURAL CENTRE



BACTRIA
CULTURAL CENTRE
CENTRE CULTUREL BACTRIA
МАРКАЗИ ФАРҲАНГИИ
БОҲТАР

ACTED established the Bactria Cultural Centre in 2001 in Dushanbe, Tajikistan, to address the lack of access to culture, information and training in the country. In cooperation with the national government, donors, civil society, businesses, artists and the public, Bactria offers a range of educational activities, including vocational training, language classes and courses on contemporary arts, as well as cultural activities that embrace literature, music, visual and performance arts.



THE MOSUL CULTURAL INSTITUTE: A NEW CHAPTER AFTER YEARS OF INSTABILITY

ACTED inaugurated the first Franco-Iraqi Cultural Institute in Mosul, Iraq, in April 2019.

ACTED has been present in Iraq since 2003, providing emergency humanitarian assistance at the frontlines and in camp and camp-like settings to support the most vulnerable displaced and refugee populations. Since Mosul was retaken from Islamic State of Iraq and the Levant (ISIL) in 2017, ACTED has been implementing recovery activities to support the reconstruction efforts and foster resilience.

The Mosul Cultural Institute was created as part of ACTED's overall aim to provide psycho-social support and non-formal education activities to conflict-affected children and youth in Mosul. Located in the University of Mosul, the Institute is a space for cultural exchange and debate. It hosts conferences, concerts and other performances, and offers French classes to prepare students for the DELF (Diplôme d'Etudes en Langue Française) and FLE (French as a Foreign Language) exams.



INNOVATION & MOBILISATION FOR SUSTAINABLE CHANGE

THE 3ZERO HOUSE

In 2019, ACTED launched the first Zero Exclusion, Zero Carbon, Zero Poverty (3Zero) House in Manila, Philippines, in collaboration with its sister organisation Convergences and its Philippines-based partner NGO Gawad Kalinga.

The 3Zero House is a multiplier of innovations and solutions in the heart of Manila, an incubator of collaborative and solidarity projects to foster local transformations, and a unique hub of solutions and social innovations supported by French and Filipino civil societies.

With the 3Zero House, ACTED lays a first stone to operationalise its 3Zero ambition of achieving a world free from poverty, exclusion and carbon, by promoting this solution-orientated grassroots model.

The first prototype of the 3Zero House was presented in the Convergences World Forum held in Paris in September 2019. The event gathered participants from a variety of different sectors in Northern and Southern countries to discuss meaningful solutions to achieve the UN Global Goals.



EUAV - LET'S ACT OUT!

In 2019, ACTED has continued to support the training and mobilization of young European volunteers in the humanitarian sector through the European Union Aid Volunteers (EUAV) initiative. ACTED welcomed and trained seven young professionals from different EU countries at its headquarters in Paris to prepare them for deployment in Myanmar, Jordan, the Philippines and the occupied Palestinian Territory for a period of 6 to 10 months.



ARIANE

PROJECT DEVELOPMENT EUAV, ACTED MYANMAR



My role as a Project Development EUAV in Myanmar with ACTED has been fantastic, challenging and eye-opening. My EUAV experience has been everything I wanted and nothing like I expected: I have met some fantastic people, visited some really interesting places and learnt a lot. Every day at work was full of new things to learn. The EUAV initiative has provided me with a unique inside in the humanitarian world in a safe and guarded way. I am very happy that I decided to apply for the position and lucky that ACTED picked me!

ACCOUNTABILITY TOWARDS COMMUNITIES

ACTED's accountability includes a **confidential and secure complaints and response mechanism (CRM)** for the participation of the communities we work with, and for our project teams to use **feedback** to improve our programming.



48,178
FEEDBACK & COMPLAINTS RECEIVED IN 2019
ACROSS **33 COUNTRIES**
OUT OF **20.7 MILLION BENEFICIARIES**

WHAT?

COMPLAINANTS:

- 52%** BENEFICIARIES
- 44%** NON-BENEFICIARIES
- 3%** COMMUNITY LEADERS
- 1%** CBOs & LOCAL AUTHORITIES
OF WHICH **42% OF WOMEN**

64% OF COMPLAINANTS
WISH TO BENEFIT FROM OUR ASSISTANCE
= FIRST REASON WHY PEOPLE CONTACT US



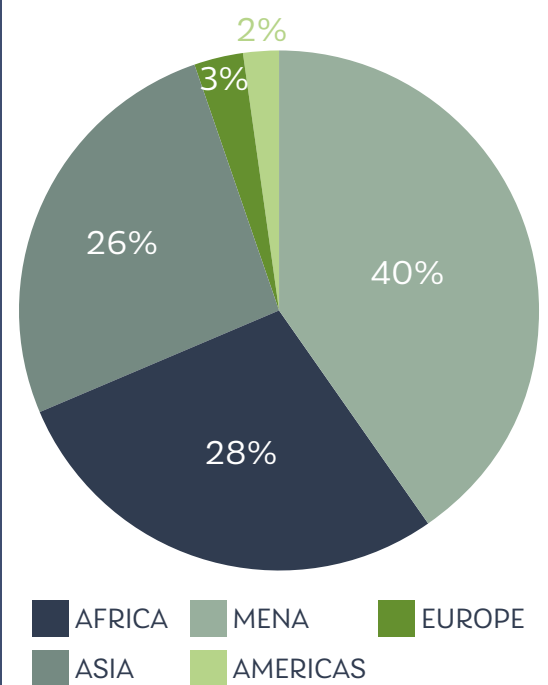
8,647 PEOPLE
USED THE
COMPLAINTS MECHANISMS
TO **THANK US**

28% MINOR
COMPLAINTS
ON AID QUALITY &
ACCESS

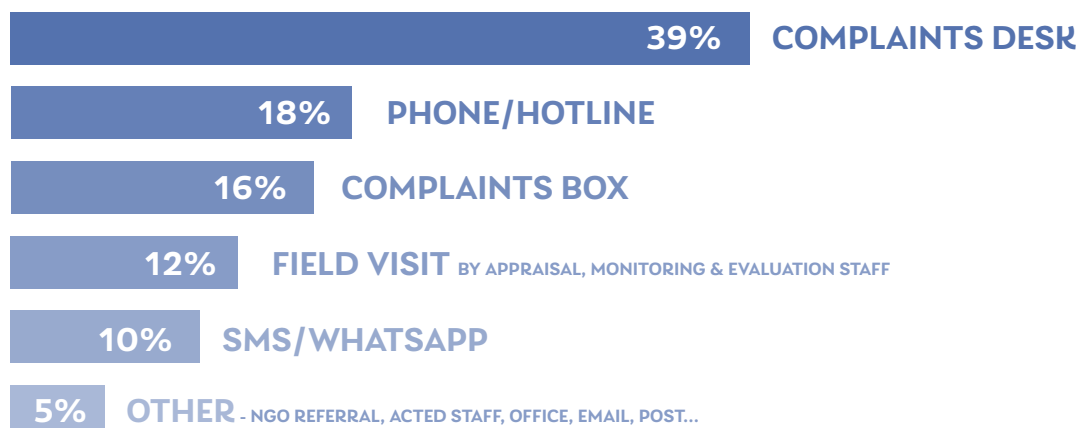
1.9% SENSITIVE
COMPLAINTS
INVESTIGATED BASED ON
ACTED'S PROCEDURES

87%
RECEIVED A
RESPONSE WITHIN
13.7 DAYS ON AVERAGE

WHERE?



HOW?



68%
OF THE CASES ARE
ACTED-RELATED
(ACTIVITIES, APPROACH, STAFF, PARTNERS,
CONTRACTORS)

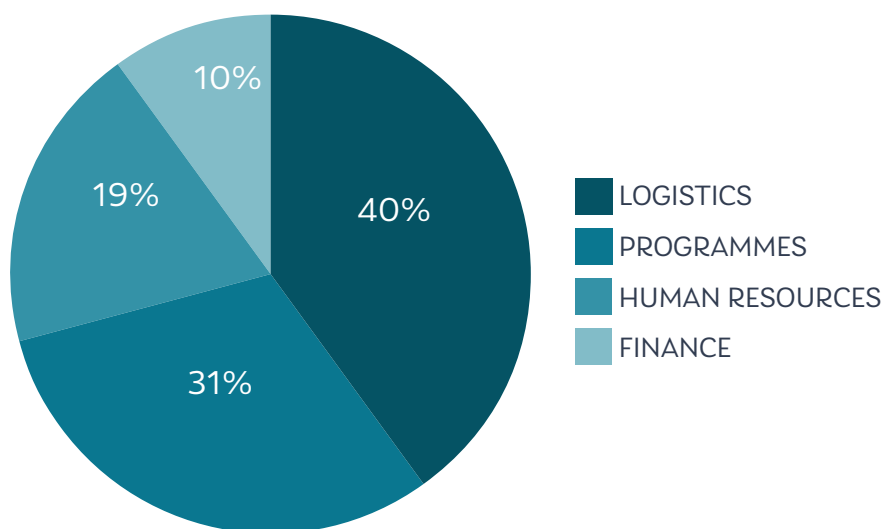
92%
OF THE CASES ARE
PROJECT-RELATED
ON 66% OF ALL ACTED'S PROJECTS

TRANSPARENCY & INVESTIGATION

ACTED has a no tolerance approach towards corruption and is committed to respecting the highest standards in terms of **efficiency, responsibility and transparency** in its activities. A dedicated **transparency mechanism** has been set up to receive alerts on corruption and is managed confidentially by the ACTED Investigation Unit.

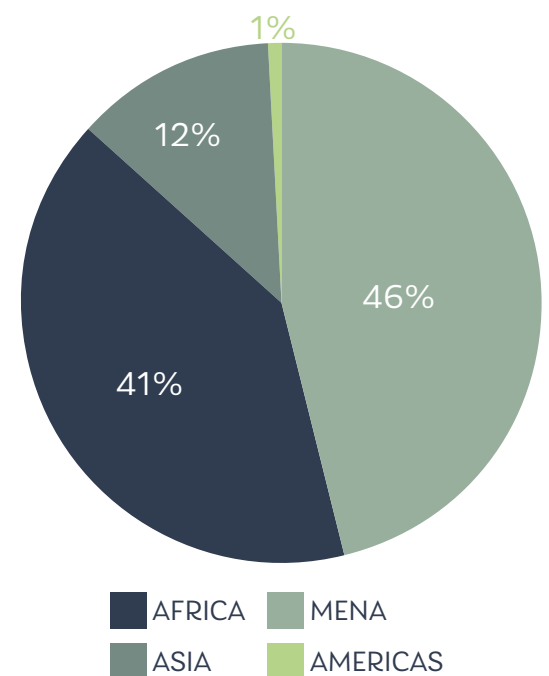


WHAT?

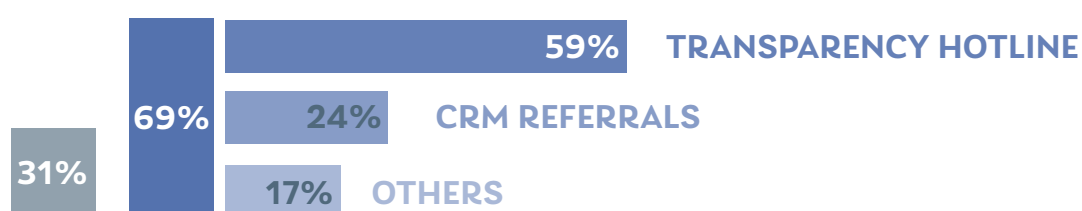


% OF ALERTS & COMPLAINTS BY DEPARTMENT INVESTIGATED IN 2019

WHERE?



HOW?



■ CASES IDENTIFIED BY INTERNAL CONTROL
 ■ COMPLAINTS RECEIVED EXTERNALLY



ACTED GLOBAL GOVERNANCE STRUCTURE

ACTED governance comprises of two main governance levels: the associative governance and the organisational & operational governance.

The associative governance is composed of the following four bodies:

The General Assembly (GA)

The General Assembly is the governing body of ACTED. The members of the association meet once a year for a General Assembly and whenever required for an extraordinary General Assembly (GA). The Ordinary and the Extraordinary GA have eight core responsibilities: a) to endorse the Moral Report, b) to endorse the financial statements, annual accounts, statutory auditor's report & allocate incomes, c) to elect the members of the Board of Directors, d) to review the strategic plan and main strategic organisational developments, e) to amend the organisation articles if required, f) to dissolve the organisation endorse ant merger /conversion of the organisation, g) to approve any exceptional financial decision heavily impacting on the organisation's finances notably purchasing real estate as well as issuing bonds.

The Board of Directors (BoD)

The BoD is elected by the General Assembly and is in charge of defining the general content of the policies and overall strategy of the organisation. This BoD meets four times a year and has 5 core responsibilities: a) to oversees the strategic plan and main strategic development directions of the organisation, b) to endorse the organisational ethics, policies and code of conduct, c) to endorses the anticipated budget for the year N-1, the forecast budget for the Year N, and the closing of annual accounts, d) to endorse the operational scope and notably the country missions to be opened or closed and e) to oversee the overall legal compliance at large of the organisation at HQ level as well as at country level.

The Bureau of the Board of Directors ("The Bureau")

The "Bureau" is an offspring of the Board of Directors that oversees the day-to-day management of the organisation and key

organisational risks. The Bureau of the BOD meets at least 10 times a year and has five core responsibilities: a) to follow up, assess and review risks on a monthly basis and notably 9 key categories of organisational risks (operational risks; reputational risks; financial sustainability & fundraising risks; strategic and positioning risks; safety and security risks; transparency risks; information security risks; compliance risks and legal risks) b) to endorse key decisions linked to the organisational risks, c) to take administrative decisions linked to countries of operation if required, d) to pre-review policies and the code of conduct and e) to review membership and endorse decisions relating to members.

The Committees of the Board of Directors are in charge of the follow up of specific risks and reports once a year to the board:

Risk & Audit Committee

This committee is overseeing ACTED's key organisational and operational risk management practices, ACTED's internal audit functions, ACTED's internal control mechanisms and ACTED's external audit results. It conducts a yearly risks analysis and proposes a list of priorities to be developed for the coming year which is presented during a BoD meeting.

Security and Safety Committee

This committee is overseeing the analysis of risks to safety and security within the organisation. This committee conducts a yearly review of security and safety risks and proposes a list of priorities to be developed for the coming year which is presented during a BoD meeting.

Remuneration Committee

This committee is overseeing ACTED's compensation strategy. This committee validates the compensation of the upper management and the global salary grid for the year to come.

The Safeguarding and Adherence to the Code of Conduct Committee

This committee is responsible for ensuring that ACTED's Code of conduct and safeguarding policies are adhered to and respected.

The organisational & operational governance is composed of the following 4 bodies:

The Executive Committee (ExCom)

The ExCom is led by the CEO who has delegated authority from the President of ACTED and is composed of the CEO and the Vice CEOs of ACTED. It is the strategic upper management of the organisation and the key decision-making body with regards to ACTED's strategy development, positioning, alignment and risk management.

The Directors' Committee (DirCom)

The DirCom is composed of ACTED HQ Directors and Vice CEOs. It is the upper management of the organisation with regards to operational management. The DirCom has five (5) core responsibilities: a) to contribute to the development and review of ACTED processes and procedures, b) to deploy global organisational changes across department, c) to enforce ACTED's internal control mechanisms, d) to collectively troubleshoot operational risks at country level, e) to ensure efficient cross-departmental information-sharing and communication.

The Operational Risk Committee (ORC)

The ORC is composed of HQ directors and is in charge of reviewing operational risks (related to programmes, finance, logistics, HR, audit, security and legal affairs) in all ACTED countries of operation. It is an early warning and rapid response mechanism that allows ACTED HQ Directors to take relevant actions and to closely monitor the situation in each country missions until the problems are resolved and the situation has improved.

The Management Forum (MF)

The Management Forum is composed of all the upper management of the organisation: the Excom, the DirCom, Country Directors & representatives. It supports the implementation and operationalisation of ACTED's global Strategic Plan, facilitates internal communication and experience-sharing between country missions and to contribute to ACTED's external representation.

CODE OF CONDUCT & POLICIES

ACTED is governed by a set of 8 global policies that are regularly revised and reinforced:

Anti-Fraud, Bribery and Corruption Policy

ACTED has a no tolerance approach towards corruption and is committed to respecting the highest standards in terms of efficiency, responsibility and transparency in its activities.

Conflict of Interest Prevention Policy

To ensure the most efficient, responsible and transparent delivery of aid, ACTED, its staff and partners commit to preventing their private interests conflicting with their duties.

Anti-Terrorism and Anti-Money Laundering Policy

Never knowingly support, tolerate or encourage terrorism, the activities of those who embrace terrorism and anti-money laundering activities.

Child Protection Policy

Statement of intent demonstrating ACTED's commitment to safeguarding children from harm within internal procedure, throughout all activities.

Policy against Sexual Exploitation and Abuse

ACTED adopts a zero tolerance approach towards sexual exploitation and abuse, and is thus committed to their prevention both within the organisation and within the framework of its programmes and beneficiary populations.

Grievance Policy

A framework for professional grievances raised by staff through internal dedicated channels of reporting, and a proper response mechanism and follow-up.

Data Protection Policy

To ensure the protection and confidentiality of personal and sensitive data.

Environmental Safeguarding Policy

ACTED is committed to the promotion of a 3Zero world: zero exclusion, zero carbon, zero poverty. In line with this, ACTED is committed to good environmental stewardship in its operations and in all of its humanitarian and development programming. ACTED commits to minimising the environmental impact of our operations.





HUMAN & FINANCIAL RESOURCES

HUMAN RESOURCES



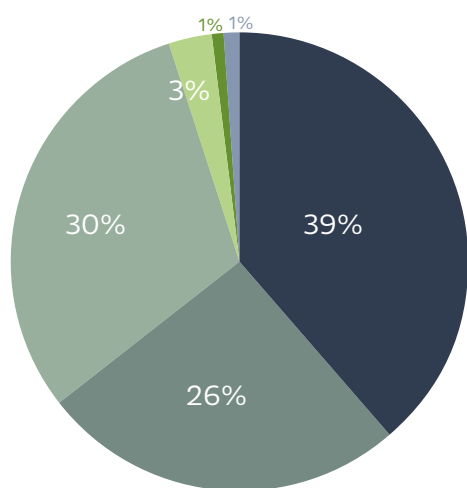
5,809
STAFF IN 2019
-INCL. PERMANENT & ON MISSION STAFF-

5,417
NATIONAL STAFF

317
INTERNATIONAL STAFF,
INCL. **59** HQ STAFF

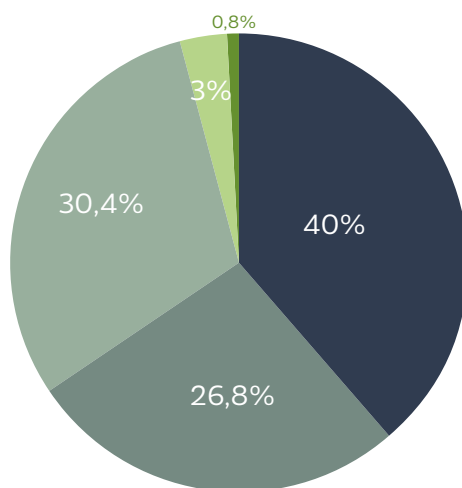
TOTAL ACTED STAFF
BREAKDOWN IN 2019 PER
GEOGRAPHICAL AREA

AFRICA MENA EUROPE
ASIA AMERICAS HQ

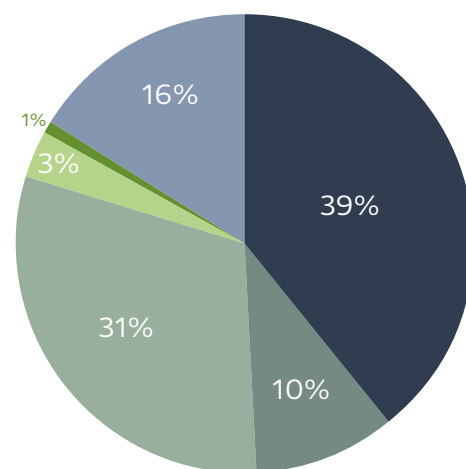


ACTED NATIONAL & INTERNATIONAL STAFF
BREAKDOWN IN 2019 PER GEOGRAPHICAL AREA

TOTAL ACTED NATIONAL STAFF
-INCL. PERMANENT & ON
MISSION-

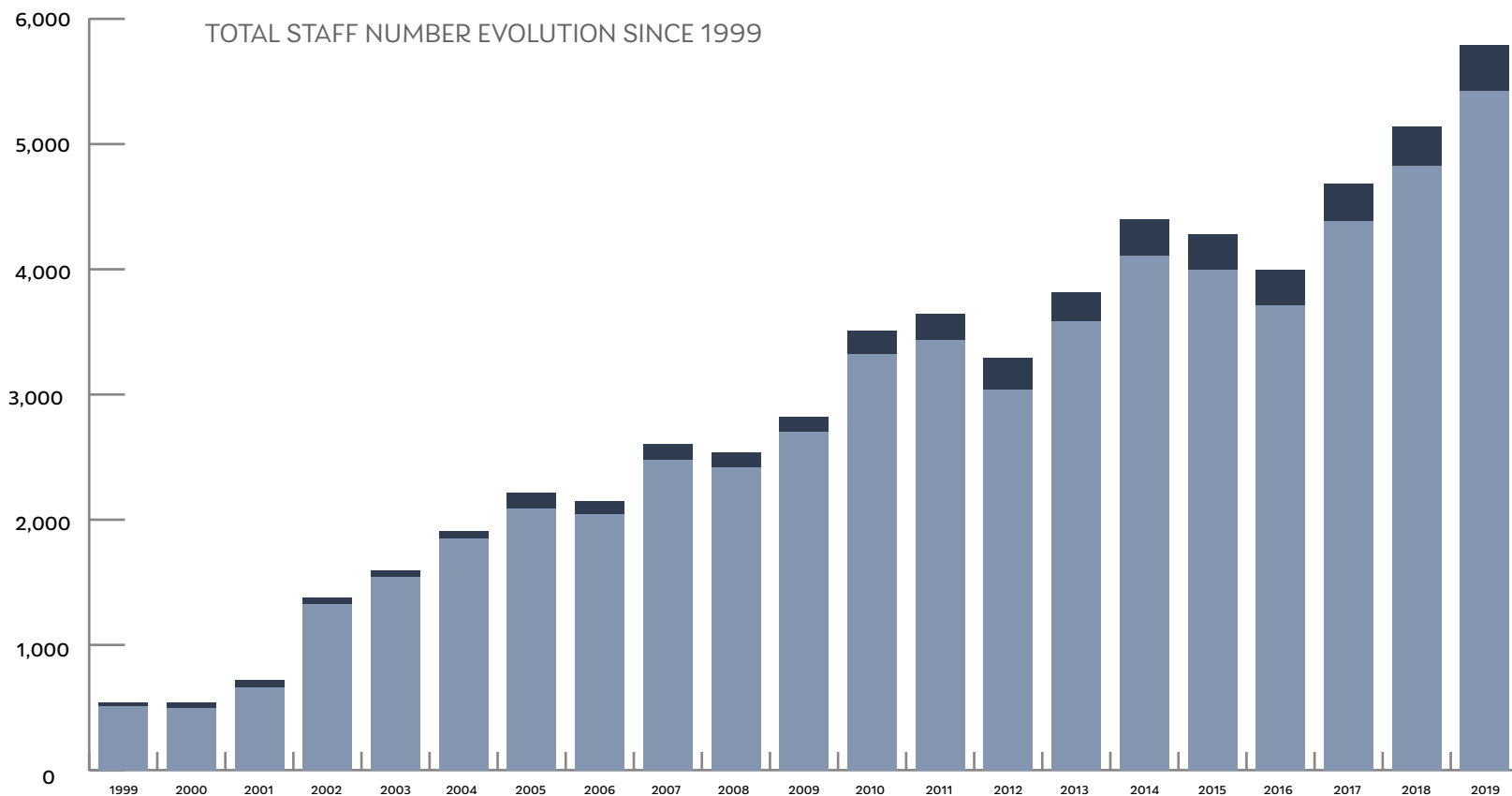


TOTAL ACTED INTERNATIONAL STAFF -INCL. PERMANENT & ON
MISSION-



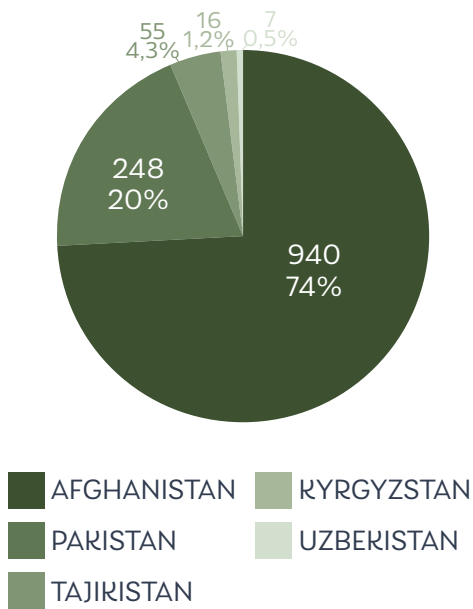
ACTED STAFF EVOLUTION PER YEAR

ACTED International & HQ staff
ACTED National staff

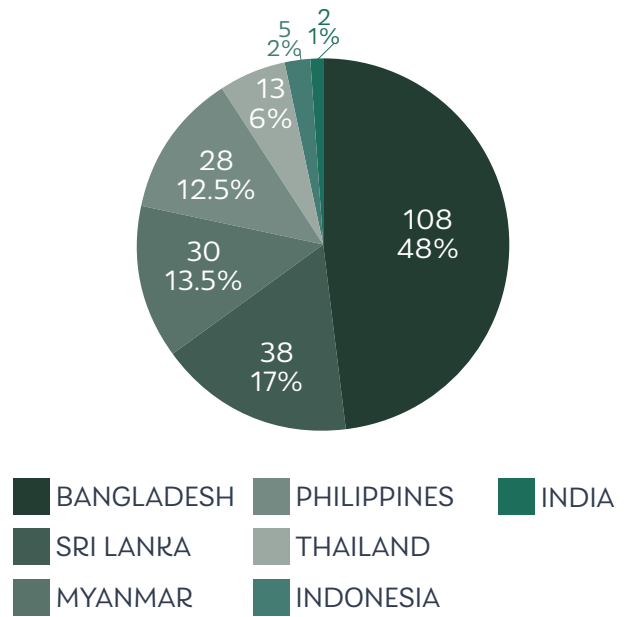


STAFF BREAKDOWN PER COUNTRY

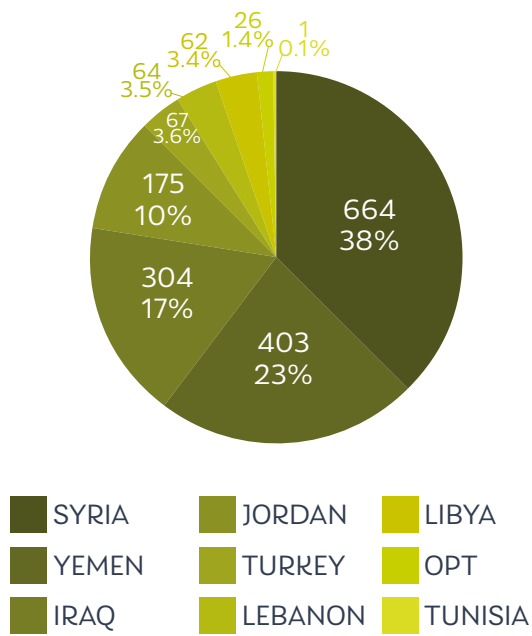
CENTRAL ASIA - TOTAL **1,267**



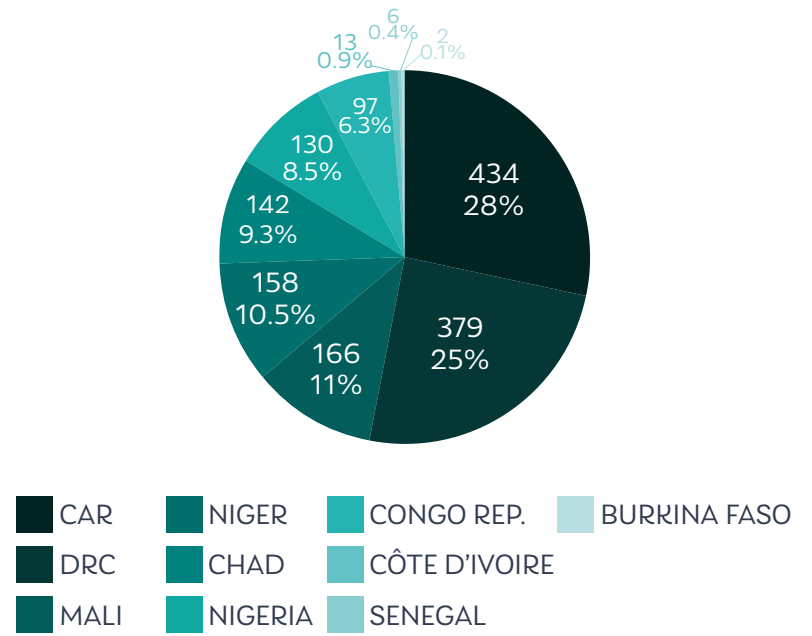
SOUTH & SOUTH-EAST ASIA - TOTAL **224**



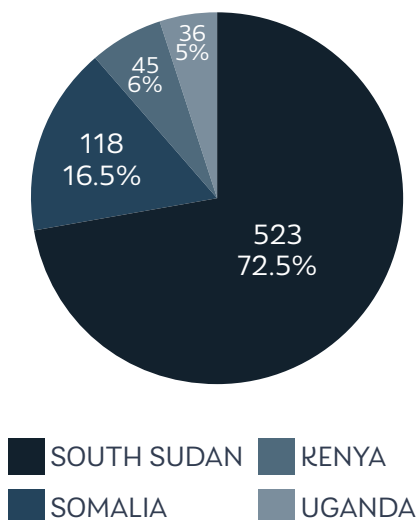
MENA - TOTAL **1,766**



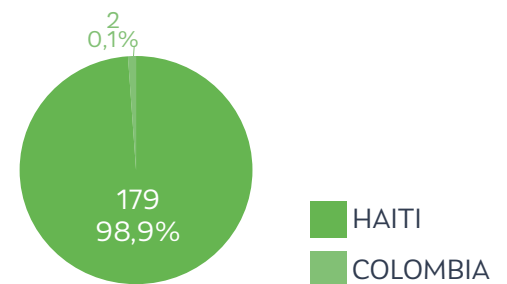
WEST & CENTRAL AFRICA - TOTAL **1,528**



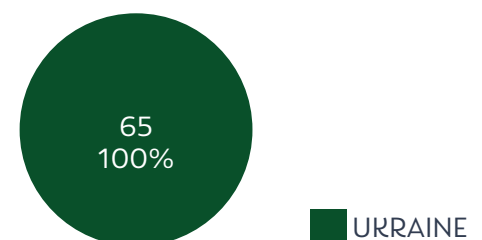
EAST AFRICA - TOTAL **722**



AMERICAS & CARIBBEAN - TOTAL **181**



EUROPE - TOTAL **45**



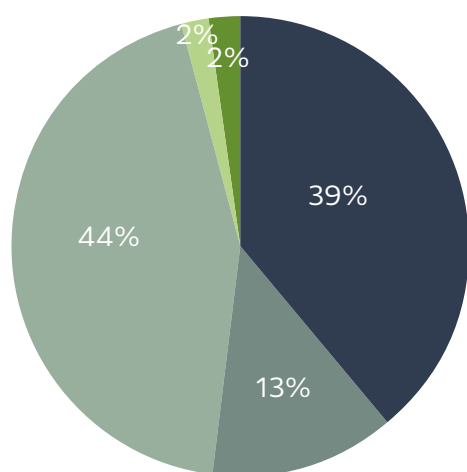
FINANCIAL RESOURCES

€ 316,168,384

TOTAL BUDGET IN 2019

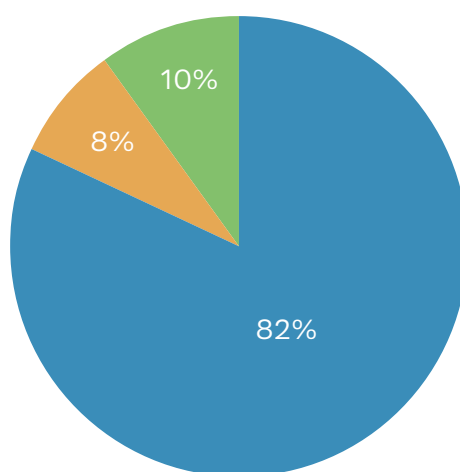


BUDGET SHARE PER REGION



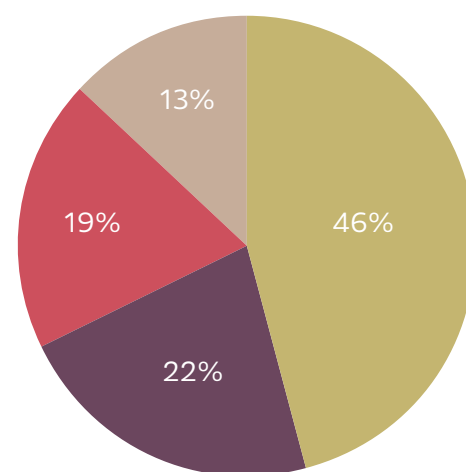
■ AFRICA ■ MENA ■ EUROPE
■ ASIA ■ AMERICAS ■ HQ

BUDGET SHARE PER PROGRAMMATIC PILLAR

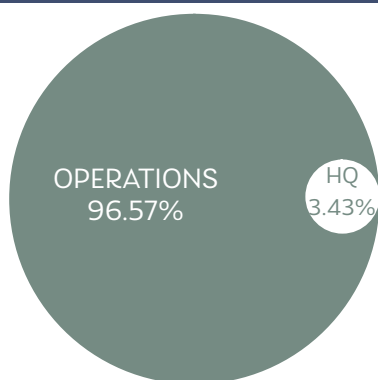


■ PILLAR I - EMERGENCY & RESILIENCE
■ PILLAR II - EFFECTIVE GOVERNANCE
■ PILLAR III - INCL. & SUST. GROWTH

BUDGET SHARE PER DONOR TYPE



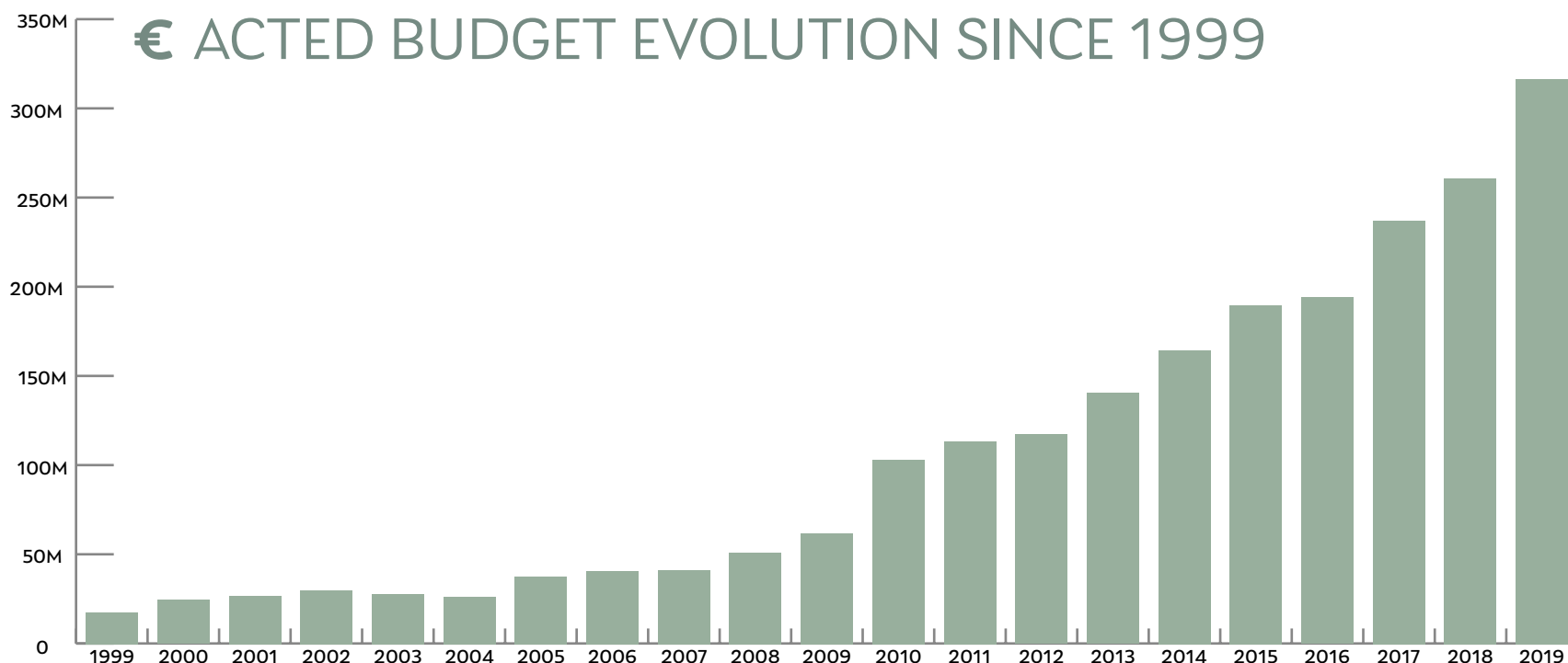
■ BILATERAL ■ EU
■ MULTILATERAL ■ CONSORTIA/NGOs



3.43%

TOTAL OPERATIONAL HEADQUARTERS EXPENSES IN 2019 (EXCLUDING EXCHANGE RATE LOSS) / TOTAL EXPENSES AS PER ACTED INCOME STATEMENT

€ ACTED BUDGET EVOLUTION SINCE 1999



**OUR
DONORS &
PARTNERS**

LIST OF DONORS WHO SUPPORTED ACTED IN 2019

LIST OF ACTED DONORS IN 2019 <i>(per alphabetical order)</i>												
	AFG	TAJ	PAR	KYR	UZB	SLK	IDN	BGD	MMR	THA	PHL	IRQ
AGA KHAN FOUNDATION (AKF)		•										
AGENCE DE L'EAU RHÔNE MÉDITERRANÉE CORSE												
AGENCE FRANÇAISE DE DÉVELOPPEMENT (AFD)									•			•
AGENCE MÉTROPOLITAINE DES DÉCHETS MÉNAGERS - SYCTOM												
AGENCY COORDINATING BODY FOR AFGHAN RELIEF AND DEVELOPMENT (ACBAR)	•											
ALSTOM CORPORATE FOUNDATION											•	
AUSTRALIAN HIGH COMMISSIONER TO KENYA												
BELGIAN DEVELOPMENT AGENCY - ENABEL			•									
CELLULE INFRASTRUCTURES - MINISTÈRE DES INFRASTRUCTURES, TRAVAUX PUBLICS ET RECONSTRUCTION DE LA RÉPUBLIQUE DÉMOCRATIQUE DU CONGO												
CENTRE DE CRISE ET DE SOUTIEN (CDCS) - MINISTÈRE DE L'EUROPE ET DES AFFAIRES ÉTRANGÈRES FRANÇAIS											•	
COMITÉ INTERMINISTÉRIEL D'AIDE ALIMENTAIRE (CIAA)												
COMMUNAUTÉ D'AGGLOMÉRATION DE BÉTHUNE-BRUAY, ARTOIS LYS ROMANE												
CONSEIL RÉGIONAL AUVERGNE-RHÔNE-ALPES												•
CONSEIL RÉGIONAL BOURGOGNE-FRANCHE-COMTÉ												•
CONSEIL RÉGIONAL D'ÎLE-DE-FRANCE												•
DEPARTMENT FOR INTERNATIONAL DEVELOPMENT (DFID)	•		•									
DEUTSCHE GESELLSCHAFT FÜR INTERNATIONALE ZUSAMMENARBEIT (GIZ)												•
EUROPEAN COMMISSION - BÊKOU TRUST FUND												
EUROPEAN COMMISSION: COMMISSION'S DIRECTORATE GENERAL FOR INTERNATIONAL COOPERATION AND DEVELOPMENT (DG DEVCO)					•	•						
EUROPEAN COMMISSION: DIRECTORATE-GENERAL FOR EUROPEAN CIVIL PROTECTION AND HUMANITARIAN AID OPERATIONS (DG ECHO)	•						•	•				
EUROPEAN COMMISSION: EU EMERGENCY TRUST FUND FOR AFRICA (EUTF)												
EUROPEAN COMMISSION: EU REGIONAL TRUST FUND IN RESPONSE TO THE SYRIAN CRISIS (EUTF MADAD)												•
FAMILLE VILLARD		•										
FEDERAL FOREIGN OFFICE - GOVERNMENT OF GERMANY											•	
FEDERAL PUBLIC SERVICE FOREIGN AFFAIRS, FOREIGN TRADE AND DEVELOPMENT COOPERATION - KINGDOM OF BELGIUM											•	
FOOD AND AGRICULTURE ORGANIZATION OF THE UNITED NATIONS (FAO)	•											•
FONDS HUMANITAIRE RDC (FHRDC)												
FONDATION SUEZ												•
FOREIGN AND COMMONWEALTH OFFICE (FCO) OF THE UK GOVERNMENT		•			•							
FUTURE IN OUR HANDS DEVELOPMENT FUND (FIOH)						•						
GLOBAL AFFAIRS CANADA (GAC), GOVERNMENT OF CANADA												
INTERNATIONAL LABOUR ORGANIZATION (ILO)												
INTERNATIONAL ORGANIZATION FOR MIGRATIONS (IOM)			•									
ITALIAN AGENCY FOR DEVELOPMENT COOPERATION (AICS)												

LIST OF ACTED DONORS IN 2019 (per alphabetical order)													
	AFG	TAJ	PAK	KYR	UZB	SLR	IDN	BGD	MMR	THA	PHL	IRQ	
MINISTÈRE DE L'ÉDUCATION NATIONALE DE LA RÉPUBLIQUE DE CÔTE D'IVOIRE													
MINISTÈRE DE L'EUROPE ET DES AFFAIRES ÉTRANGÈRES (MEAE) FRANÇAIS		•											
MINISTÈRE DE L'EUROPE ET DES AFFAIRES ÉTRANGÈRES - AMBASSADE DE FRANCE EN BIRMANIE									•				
MINISTRY OF FOREIGN AFFAIRS FROM THE NETHERLANDS - DUTCH GOVERNMENT		•											
NORWEGIAN MINISTRY OF FOREIGN AFFAIRS													
OFFICE DE L'EAU MARTINIQUE													
OFFICE OF THE AMBASSADOR OF FINLAND TO TAJIKISTAN		•											
PROGRAMME NATIONAL DE DÉSARMEMENT, DÉMOBILISATION, RÉINTÉGRATION ET RAPATRIEMENT (UEPNDDRR) DU GOUVERNEMENT CENTRAFRICAIN													
RÉGION SUD													
SHELTERBOX TRUST													
SINDH EDUCATION FOUNDATION (SEF)			•										
SOLIDARITY ACCORHOTELS													•
THE START NETWORK			•								•		
SWEDISH INTERNATIONAL DEVELOPMENT COOPERATION AGENCY (SIDA)													
SWISS AGENCY FOR DEVELOPMENT AND COOPERATION (SDC)		•											
SYNDICAT INTERCOMMUNAL DE L'EAU POTABLE DU BASSIN CANNOIS (SICASIL)													
THE COCA-COLA FOUNDATION						•							
THE EMBASSY OF AUSTRALIA IN MOSCOW					•								
THE EMBASSY OF U.S. IN DUSHANBE, TAJIKISTAN		•			•								
THE GENESIS CHARITABLE TRUST											•		
THE MINISTRY OF RURAL REHABILITATION AND DEVELOPMENT (MRRD), AFGHANISTAN	•												
THE SYRIA RECOVERY TRUST FUND (SRTF)													
TOULOUSE MÉTROPOLE													
U.S. AGENCY FOR INTERNATIONAL DEVELOPMENT - FOOD FOR PEACE (FFP)													
U.S. AGENCY FOR INTERNATIONAL DEVELOPMENT - OFFICE OF U.S. FOREIGN DISASTER ASSISTANCE (OFDA)	•		•										•
U.S. DEPARTMENT OF STATE - BUREAU OF DEMOCRACY, HUMAN RIGHTS, AND LABOUR (USDRL)						•					•		
U.S. DEPARTMENT OF STATE - BUREAU OF POPULATION, REFUGEES, AND MIGRATION (BPRM)													
U.S. DEPARTMENT OF STATE - OFFICE OF ACQUISITION MANAGEMENT (OAM)	•												
UNITED NATIONS DEVELOPMENT PROGRAMME (UNDP)													
UNITED NATIONS EDUCATIONAL, SCIENTIFIC AND CULTURAL ORGANIZATION (UNESCO)	•	•											
UNITED NATIONS ENTITY FOR GENDER EQUALITY AND THE EMPOWERMENT OF WOMEN (UN WOMEN)													•
UNITED NATIONS HUMAN SETTLEMENTS PROGRAMME (UN-HABITAT)													
UNITED NATIONS HIGH COMMISSIONER FOR REFUGEES (UNHCR)	•								•				•
UNITED NATIONS INTERNATIONAL CHILDREN'S EMERGENCY FUND (UNICEF)	•												
UNITED NATIONS OFFICE FOR THE COORDINATION OF HUMANITARIAN AFFAIRS (OCHA)	•												•
UNITED NATIONS OFFICE ON DRUGS AND CRIME (UNODC)	•												
UNITED NATIONS POPULATION FUND (UNFPA)													
VILLE D'EYBENS		•											
WORLD FOOD PROGRAM (WFP)			•										•

LIST OF SUPPORTING PARTNER NGOs IN 2019

- ACTION CONTRE LA FAIM (ACF)
- AGENCE DE DÉVELOPPEMENT ET DE SECOURS ADVENTISTE (ADRA)
- ALLIANCE 2015
- AMERICAN REFUGEE COMMITTEE (ARC)
- ARBEITER-SAMARITER-BUND DEUTSCHLAND (ASB)
- ARAB WOMEN ORGANISATION OF JORDAN (AWO)
- CARE NETHERLANDS
- CHEMONICS INTERNATIONAL INC.
- CITÉS UNIES FRANCE
- COMITATO INTERNAZIONALE PER LO SVILUPPO DEI POPOLI (CISP)
- COMPETENCY-BASED ECONOMIES THROUGH FORMATION OF ENTERPRISE (CEFE NET)
- CONCERN WORLDWIDE
- COOPERATION AND DEVELOPMENT (CESVI)
- DEVELOPMENT ALTERNATIVES, INC (DAI)
- DANISH REFUGEE COUNCIL (DRC)
- FUNDACION AYUDA EN ACCION
- GLOBAL NETWORK OF CIVIL SOCIETY ORGANISATIONS FOR DISASTER REDUCTION (GNDR)
- HANDICAP INTERNATIONAL / HUMANITY AND INCLUSION (HI)
- HELVETAS
- IMPACT INITIATIVES
- INSTITUTE OF DEVELOPMENT STUDIES (IDS)
- INTERNATIONAL RESCUE COMMITTEE (IRC)
- LA CROIX-ROUGE MALIENNE (CRM)
- MA'AN DEVELOPMENT CENTER
- MÉDECINS DU MONDE
- MERCY CORPS
- NORWEGIAN PROJECT OFFICE (NPO)
- NORWEGIAN REFUGEE COUNCIL (NRC)
- ONG NDA (RÉPUBLIQUE CENTRAFRICAINE)
- OXFORD COMMITTEE FOR FAMINE RELIEF (OXFAM)
- OXFAM INTERMON
- PEOPLE IN NEED (PIN)
- SAFERWORLD
- SAVE THE CHILDREN
- SOCIÉTÉ CANADIENNE DE LA CROIX-ROUGE (SCCR)
- SOLIDARITÉS INTERNATIONALE
- WELTHUNGERHILFE (WHH)
- WE LOVE SOUSSE (WLS)
- WORLD VISION

LIST OF PARTNERS WHO WORKED WITH ACTED IN 2019

- ABAAD - RESOURCE CENTRE FOR GENDER EQUALITY
- ACCION CONTRA EL HAMBRE - SPAIN
- ACTION CONTRE LA FAIM
- ACTION CONTRE LA FAIM - US
- ADULT BASIC EDUCATION SOCIETY
- ADVENTIST DEVELOPMENT AND RELIEF AGENCY
- AFRICA'S VOICES FOUNDATION LIMITED
- ARKAR NETWORK FOR DEVELOPMENT
- ARKAROUNA
- AMERICAN UNIVERSITY OF BEIRUT
- ASSOCIATION AGROPASTORALE DE NDA
- ASSOCIATION DE SANTÉ COMMUNAUTAIRE (ASACO) - MALI
- ASSOCIATION POUR LE DÉVELOPPEMENT DE NGUENAR ET VILLAGES ENVIRONNANTS
- AVSI
- BOUSLA FOR TRAINING AND INNOVATION
- CENTER FOR POVERTY ANALYSIS
- CENTRE DE SANTÉ COMMUNAUTAIRE (MALI)
- CENTRE DE SANTÉ DE RÉFÉRENCE RORO
- CENTRES DE SANTÉ COMMUNAUTAIRES DU CERCLE DE RORO
- CESVI
- COLLECTIF DES ORGANISATIONS DES JEUNES SOLIDAIRES DU CONGO RINSHASA
- COMPETENCY-BASED ECONOMIES THROUGH FORMATION OF ENTERPRISE
- CONCERN WORLDWIDE
- CONFÉDÉRATION PAYSANNE DU CONGO
- CONSEIL NATIONAL DES ONGS DE DÉVELOPPEMENT
- COOPI
- COORDINATION OF HUMANITARIAN ASSISTANCE
- COORDINATION POUR LE DÉVELOPPEMENT DE L'ARRONDISSEMENT DE BELLE-ANSE
- DANISH RED CROSS
- DANISH REFUGEE COUNCIL
- DIGITAL OPPORTUNITY TRUST LEBANON
- DIRECTION NATIONALE DU SAP
- DIRECTION RÉGIONAL DE L'HYDROLIQUE
- DIRECTION RÉGIONALE DE LA PECHE DE GAO
- DIRECTION RÉGIONALE DE LA PECHE DE MÉNARA
- DIRECTION RÉGIONALE DE L'AGRICULTURE DE GAO
- DIRECTION RÉGIONALE DE L'AGRICULTURE DE MÉNARA
- DIRECTION RÉGIONALE DE PRODUCTION ET INDUSTRIE ANIMALE
- DIRECTION RÉGIONALE DES SERVICES VÉTÉRINAIRES DE GAO
- DIRECTION RÉGIONALE DES SERVICES VÉTÉRINAIRES DE MÉNARA
- DIRECTION RÉGIONALE DU GÉNIE RURAL DE GAO
- DISTRICT SANITAIRE DE DOUENTZA
- DISTRICT SANITAIRE DE KORO
- DISTRICT SANITAIRE, FÉDÉRATION LOCALE DES ASSOCIATIONS DE SANTÉ COMMUNAUTAIRE & DIRECTION RÉGIONALE DE LA SANTÉ DE MOPTI
- ECOLE NATIONALE D'ADMINISTRATION
- ENTREPRENEURS DU MONDE
- FÉDÉRATION DES ASSOCIATIONS DU FOUTA POUR LE DÉVELOPPEMENT
- FEDERATION OF SRI LANKAN LOCAL GOVERNMENT AUTHORITIES
- FONDATION POUR LE DÉVELOPPEMENT ET L'ENCADREMENT DE LA FAMILLE HAITIENNE
- FONDATION SOLIDARITÉ
- FONDAZIONE ALMA MATER
- FUTURE IN OUR HAND
- GAWAD KALINGA
- GIRL EFFECT NIGERIA
- GOMAL DAMAN AREA WATER PARTNERSHIP
- HELVETAS SWISS INTERCOOPERATION
- HIVOS
- HORIZONS FOR GREEN DEVELOPMENT
- HUMANITY & INCLUSION
- IHSAN RELIEF AND DEVELOPMENT
- IMPACT INITIATIVES
- INSTITUT NATIONAL DE RECHERCHE EN SCIENCES ET TECHNOLOGIES POUR L'ENVIRONNEMENT ET L'AGRICULTURE
- INTERNATIONAL RESCUE COMMITTEE
- INTERNATIONAL UNION FOR THE CONSERVATION OF NATURE
- INTERSOS
- LEBANON SUPPORT
- LOCAL ADMINISTRATION COUNCIL UNIT
- MA'AN DEVELOPMENT CENTER
- MOVE WELFARE ORGANIZATION
- ORGANIZATION OF PROMOTING AFGHAN WOMEN'S CAPABILITIES
- OXFAM
- PAKISTAN RED CRESCENT SOCIETY
- PEACE ACTION SOCIETY
- ORGANISATION FOR SOMALIA
- PEOPLE IN NEED
- PLAN INTERNATIONAL
- POLISH HUMANITARIAN ACTION
- PREMIÈRE URGENCE INTERNATIONAL
- REFROMIST'S SOCIAL WELFARE DEVELOPMENT ORGANIZATION
- RELIEF INTERNATIONAL
- RESEAU NATIONAL DES ONGS DE DROITS DE L'HOMME DE LA RDC
- RESEAU POUR LA REFORME DU SECTEUR DE SÉCURITÉ ET DE LA JUSTICE
- RIGHT TO PLAY INTERNATIONAL
- RIGHT TO PROTECTION
- SAHEL ETUDES ACTIONS POUR LE DÉVELOPPEMENT
- SAP GAO/MÉNARA
- SAP TOMBOUCTOU
- SAVE THE CHILDREN INTERNATIONAL
- SOCIAL, HUMANITARIAN, ECONOMIC INTERVENTION FOR LOCAL DEVELOPMENT
- SOCIAL-LIFE AGRICULTURAL DEVELOPMENT ORGANISATION
- SOLIDARITÉS INTERNATIONAL
- ST. EPHREM PATRIARCHAL DEVELOPMENT COMMITTEE
- TERRE DES HOMMES
- UNION NATIONALE DES FEMMES
- UNITED YOUTH FOR PEACE AND DEVELOPMENT
- VOICE OF OLDER PEOPLE AND FAMILY
- WELTHUNGERHILFE (WHH)
- WOMEN AND CHILD CARE ORGANIZATION
- YEMEN FAMILY CARE ASSOCIATION

June 2019

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