INTERNATIONAL CALL FOR TENDER ACTED Iraq

Date: [20/04/2020]
Tender N°: T/10DVI/57FHPS/ERB/LOG/CONSULTANT/20042020/001

ACTED is requesting through this tender a company to provide detailed written quotations for the supply of the following products:

PRODUCT SPECIFICATIONS:

1. Delivery of Hygiene Promotion pilot study consultancy aimed at understanding menstrual hygiene management in Salamiyah IDP camp. Please refer to the ToR
   Option A: Consultancy performed remotely
   Option B: Consultancy including field works in Salamiyah IDP camp.

2. Product class / category: Consultancy service
3. Quantity/unit: Lump Sum

RESPONSIBILITIES OF THE CONTRACTOR:

1. Location of Delivery and Performance of the service:
   a. Option A: Consultancy performed remotely
      Option B: Consultancy performed in country, including travels to Salamiyah IDP camp.
      Please refer to the ToR

2. Date of delivery: 24/05/2019 – initial phase of implementation
   *This specification might be subject to change according to the project scope of work

3. Validity of the offer: ____________ Recommended: Six (6) months

TENDER PROCESS TIMEFRAME

10/05/2020 – 04:00 PM: Bid closing date
Any and all bids submitted after this date will not be considered eligible.
Bidders are encouraged to send their bids by e-mail to Iraq.tender@acted.org cc tender@acted.org

If the situation allows it, bidders can also submit their bids at the following addresses:
ACTED representative office in Erbil, IRAQ (6th street, Khabat street) on the right after Ankawa intersection, 1st street on the right, House #: 240/1/467 Hadiyab quarter, Ainkawa, Erbil, Iraq).

A tender Opening session will take place after the closing date of the tender.
Any bidders interested in having information about the tender opening session should send an e-mail to Iraq.tender@acted.org cc tender@acted.org .

GENERAL CONDITIONS:

1. The closing date of this tender is fixed on 10/05/2020 at 4pm in ACTED office at the following address:
Any and all bids submitted after this date will not be considered eligible.

Bidders are encouraged to send their bids by e-mail to Iraq_tender@acted.org cc tender@acted.org

If the situation allows it, bidders can also submit their bids at the following addresses:

ACTED representative office in Erbil, IRAQ (6th street, Khabat street) on the right after Ankawa intersection, 1st street on the right, House #: 240/1/467 Hadiyab quarter, Ainkawa, Erbil, Iraq).

The offer must be submitted to ACTED purchase department in a sealed envelope, signed and stamped, with the mention “T/10DVI/57FHPS/ERB/LOG/CONSULTANT/20042020/001” not to be opened before 10/05/2020. Suppliers name to be clearly mentioned on the envelope.

In case of electronic submission, please:

• Mention the tender reference number mentioned above in the subject tab.
• Fill the tender document, sign, stamp, scan and send them. Electronic stamp and signatures are not acceptable.

2. Tenderers will fill, sign, stamp all pages of this document.
3. Prices are mandatory in US Dollar (USD).
4. The quantities and specifications may be subject to change based on the project scope of work
5. The offer to the call for tender will not result in the award of a contract.
6. Bidders are required to provide an offer for both options
7. Unsealed envelope and late offers will not be considered.
8. In case of National consultant, the consultant shall subscribe a professional civil liability Insurance. Therefore, the copy of the insurance has to be submitted along with their offer.
9. To ensure that funds are used exclusively for humanitarian purposes and in accordance with donors’ compliance requirements, all contract offers are subject to the condition that contractors do not appear on anti-terrorism lists, in line with ACTED’s anti-terrorism policy. To this end, ACTED reserves the right to carry out anti-terrorism checks on contractor, its board members, staff, volunteers, consultants, financial service providers and sub-contractor.”

NOTE: ACTED adopts a zero tolerance approach towards corruption and is committed to respecting the highest standards in terms of efficiency, responsibility and transparency in its activities. In particular, ACTED has adopted a participatory approach to promote and ensure transparency within the organization and has set up a Transparency focal point (Transparency Team supervised by the Director of Audit and Transparency) via a specific e-mail address. As such, if you witness or suspect any unlawful, improper or unethical act or business practices (such as soliciting, accepting or attempting to provide or accept any kickback) during the tendering process send an e-mail to transparency@acted.org.

SPECIFIC CONDITIONS:

- The consultant must follow ACTED security guidelines for each specific region, as well as the rest of Iraq
- ACTED will provide refreshments (beverages and fast food/appetizers/snacks) for specific training sessions based upon request of the consultant in a timely manner (at least 3-week in advance notice)
- ACTED will not cover:
  a. Accommodation
  b. Transportation (round-trips) to sites and consultant office
  c. Staff to implement the activities at any type of level
  d. Stationary items/supplies
  e. Office or any type of space related for the consultant activities
**REQUIRED DOCUMENTS:**
- In case the bidder is applying through a consultancy offices/companies – company’s registration is required.
- Detailed Resumes (CV). *(compulsory)*
- Tax exemption certificate. - if applicable
- Copy of the academic certificates *(compulsory)*
- ID of the legal representative. *(compulsory)*
- Work Plan for the activities with clear timeframe *(compulsory)*
- Any additional document (as requested in the Terms of Reference) *(compulsory)*
- Detailed technical and financial proposal in US dollars (USD$) for the consultancy period. *(compulsory)*
- Due to the current situation and access restrictions, candidates are requested to submit an additional break-down to conduct this activity remotely *(compulsory)*
- Cover letter which clearly summarizing experience and three professional references with insightful service details *(compulsory)*

**THE OFFER WILL BE CONSIDERED ILLGIBLE IF:**
- The bid is late.
- Unsealed envelope.
- White ink is used, price correction by hand.
- All papers are not signed and stamped.
- Documents mentioned above are not attached.
- Electronic stamp and signature (in case of submission by e-mail).

**QUALIFICATIONS AND EXPERIENCE**
- Minimum of 5 years experience in a research institution or consultancy environment
- Ability to work independently with limited guidance, taking the lead on setting the research into motion
- Education : Masters degree in Global Health, Medicine, Public Health, Anthropology, Gender Studies or similar Social Science subjects
- Previous experience working in health care (nurse or gynaecologist) is desirable
- Proficient with MS office, Kobo or similar data collection software
- Must have experiencing working in conflict affected and multi-cultural contexts and have prior knowledge of humanitarian operations in the Middle East
- Living in the region and a familiarity of potential key informant would be considered as an asset
- Excellent written and verbal communication, with specific experience in communication of sensitive topics and engagement with women and girls from different social, cultural and economic backgrounds with the necessary discretion
- Fluency in English, Arabic is highly desired (where this is not the case, clear demonstration must be made in the proposal on how this limitation can be overcome)
- Proven experience in dealing with different ethnic groups
- At least three Profession references, of which one has to be from the most recent assignment or role

Authorized signature and stamp: ____________________________

Date: ____________________________
OFFER FORM

Date:

Tender N°: T/10DVI/57FHPS/ERB/LOG/CONSULTANT/20042020/001

To be Filled by Bidder (COMPULSORY)

<table>
<thead>
<tr>
<th>Details of Company</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Company Name</td>
<td>Company Specialization</td>
</tr>
<tr>
<td>Representative</td>
<td>Phone Number</td>
</tr>
<tr>
<td>Registration Number</td>
<td>Email Address</td>
</tr>
<tr>
<td>Country of Registration</td>
<td>Mailing Address</td>
</tr>
</tbody>
</table>

I undersigned ____________________________, agree to provide ACTED, non-profit NGO, with items answering the following specifications, according to the general conditions and responsibilities that I engage myself to follow.
Lot 1: Consultancy service

Option A working remotely

<table>
<thead>
<tr>
<th>#</th>
<th>Description</th>
<th>Bidder’s comments</th>
<th>Unit</th>
<th>Total Price (USD)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Conducting a Hygiene Promotion research consultancy aimed at understanding menstrual hygiene management in Salamiyah IDP camp.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Deliverables and service KPIs attached in Annex A (ToR)</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>The cost breakdown to perform the work <strong>remotely</strong> will be clearly indicated and detailed by the consultant based on the below timeline steps, as well as the number of days needed to complete the work.</td>
<td></td>
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</tr>
</tbody>
</table>

**TIMELINE AND COST BREAKDOWN**

The timeline is defined by the different steps the consultant would need to complete functions and objectives; these steps are:

<table>
<thead>
<tr>
<th>Deliverables</th>
<th>Duration (days)</th>
<th>Expected Deadline</th>
</tr>
</thead>
<tbody>
<tr>
<td>Submit revised research proposal with activity breakdown structure. Include at least contextual background, research methodology, limitations and implementation plan.</td>
<td>5</td>
<td>24 May 2020</td>
</tr>
<tr>
<td>Share questionnaire for 1. semi-structured interviews with Cluster representatives, 2. KAP survey to be used in camp and 3. FGDs questionnaire for in-camp data collection</td>
<td>20</td>
<td>21 June 2020</td>
</tr>
<tr>
<td>Conduct data collection through KIIIs, surveys and analyse</td>
<td>15</td>
<td>11 July 2020</td>
</tr>
<tr>
<td>Submit report for comments</td>
<td>5</td>
<td>18 July 2020</td>
</tr>
<tr>
<td>Submit final report</td>
<td>5</td>
<td>25 July 2020</td>
</tr>
<tr>
<td>Presentation of findings</td>
<td>5</td>
<td>01 August 2020</td>
</tr>
</tbody>
</table>
Option B including field works

<table>
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<tr>
<th>#</th>
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<tr>
<td>Presentation of findings</td>
<td>5</td>
<td>01 August 2020</td>
</tr>
</tbody>
</table>
DELIVERY CONDITIONS GUARANTEED BY COMPANY AFTER SIGNATURE OF THE CONTRACT:

............................................. Days for 100% of the items

TERMS AND CONDITIONS OF QUOTATION:

1. Valid of the offer: ______________________ (mandatory: 6 months)

2. Terms of delivery: 24/05/2019 – initial phase of implementation

3. Terms of payment: 10% at contract signature - 40% at submission of the report first draft - 50% at submission of the final report

I undersigned ________________________, agree to provide ACTED, non-profit NGO, with items answering the following specifications, according to the general conditions and responsibilities that I engage myself to follow.

Name of Company’s Authorized Representative: ______________________

Authorized signature and stamp
### BIDDER’S QUESTIONNAIRE – ACTED Iraq

(To be included in the technical offer envelope)

**Date:**

**Tender N°:** T/10DVI/57FHPS/ERB/LOG/CONSULTANT/20042020/001

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#### PART I: INFORMATION

##### A. Company Details and General Information

<table>
<thead>
<tr>
<th>Name of Company</th>
<th>Trading As</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address (headquarters)</td>
<td>Telephone</td>
</tr>
<tr>
<td>Zip Code (headquarters)</td>
<td>Fax</td>
</tr>
<tr>
<td>City (headquarters)</td>
<td>E-mail address 1</td>
</tr>
<tr>
<td>PO Box</td>
<td>E-mail address 2</td>
</tr>
<tr>
<td>Country (headquarters)</td>
<td>Website address</td>
</tr>
</tbody>
</table>

Parent Company or name of owner: Subsidiaries/ Associates/ Overseas Representative

Sales Person's Name

Sales Person's Position

Sales Person's phone

Sales Persons' E-mail

Governance of the company: Chairman, Vice-Chairman, Treasurer or Secretary of the Board of Directors or Board of Trustees

<table>
<thead>
<tr>
<th>Name (as in passport or other government-issued photo ID)</th>
<th>Date of birth (mm/dd/yyyy)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government-issued photo Identification Document (ID) number</td>
<td>Type of ID</td>
</tr>
<tr>
<td>ID country of issuance</td>
<td>Rank or title in organization</td>
</tr>
<tr>
<td>Other names used (nicknames or pseudonyms not listed as &quot;Name&quot;)</td>
<td>Gender (e.g. male, female)</td>
</tr>
<tr>
<td>Current employer and job title:</td>
<td>Occupation</td>
</tr>
<tr>
<td>Address of residence</td>
<td>Citizenship(s)</td>
</tr>
<tr>
<td>Province/Region</td>
<td>E-mail address</td>
</tr>
<tr>
<td>Is the individual a U.S. citizen or legal permanent resident?</td>
<td>☐ Yes ☐ No</td>
</tr>
</tbody>
</table>

Professional Licenses – State Issued Certifications

Management of the company: CEO, Executive Director, Deputy Director, President or Vice-President

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<thead>
<tr>
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<td>Current employer and job title:</td>
<td>Occupation</td>
</tr>
<tr>
<td>Address of residence</td>
<td>Citizenship(s)</td>
</tr>
<tr>
<td>Province/Region</td>
<td>E-mail addresses</td>
</tr>
<tr>
<td>Is the individual a U.S. citizen or legal permanent resident?</td>
<td>☐ Yes ☐ No</td>
</tr>
</tbody>
</table>

Professional Licenses – State Issued Certifications

Management of the company: Chief Finance Officer or Chief Accountant

<table>
<thead>
<tr>
<th>Name (as in passport or other government-issued photo ID)</th>
<th>Date of birth (mm/dd/yyyy)</th>
</tr>
</thead>
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</tr>
<tr>
<td>ID country of issuance</td>
<td>Rank or title in organization</td>
</tr>
</tbody>
</table>
### Description of the Company

<table>
<thead>
<tr>
<th>Type of Business (multiple choices possible):</th>
<th>Manufacturing</th>
<th>Manufacturing</th>
<th>Consulting Company</th>
<th>Trader</th>
<th>Authorized Agent</th>
<th>Other, please specify: _________________________</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sector of Business (multiple choices possible):</td>
<td>Goods / supplies</td>
<td>Works</td>
<td>Services</td>
<td>Equipment</td>
<td>Other, please specify: _________________________</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Year Established:</th>
<th>Country of registration:</th>
</tr>
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</table>

<table>
<thead>
<tr>
<th>Licence number:</th>
<th>Valid until:</th>
</tr>
</thead>
</table>

| Working languages: | English | Arabic | French | Chinese | Spanish | Other, please specify: _________________________ |

| Technical documents available in: | English | Arabic | French | Chinese | Spanish | Other, please specify: _________________________ |

### B. Financial Information

<table>
<thead>
<tr>
<th>VAT Number:</th>
<th>Tax Number:</th>
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</thead>
</table>

<table>
<thead>
<tr>
<th>Bank Name:</th>
<th>Bank Account Number:</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Bank Address:</th>
<th>Account Name:</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Swift/BIC number:</th>
<th>Standard Payment Terms:</th>
</tr>
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</table>

<table>
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<tr>
<th>Has the company been audited in the last 3 years?</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
</table>

Please attach a copy of the company's most recent Annual or Audited Financial Report | Attached |

<table>
<thead>
<tr>
<th>Annual Value of Total Sales for the last 3 Years:</th>
<th>Year: USD:</th>
<th>Year:</th>
<th>Year:</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Annual Value of Export Sales for the last 3 years</th>
<th>Year: USD:</th>
<th>Year:</th>
<th>Year:</th>
</tr>
</thead>
</table>

### C. Experience

Company’s recent business with ACTED and/or other International Aid Agencies or United Nations Agencies:

<table>
<thead>
<tr>
<th>#</th>
<th>Organisation</th>
<th>Contact person</th>
<th>Phone/E-mail</th>
<th>Goods/Works/Services</th>
<th>Value (USD)</th>
<th>Destination</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td></td>
<td></td>
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<td></td>
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<tr>
<td>2</td>
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</tbody>
</table>

What is your company’s main area of expertise?

What is your company’s business coverage | National | Restricted to (specify location): _________________________ |
To which countries has your company exported and/or managed projects in the last 3 years?

Provide any other information that demonstrates your company’s qualifications and experience (e.g., awards)

List any national or international Trade/Professional Organisations of which your company is a member

<table>
<thead>
<tr>
<th>D. Technical Capability</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of Quality Assurance Certificate</td>
</tr>
<tr>
<td>Type of Certification/Qualification Documents</td>
</tr>
</tbody>
</table>

List below up to 10 of the core Goods and/or Services your company sells:

1) 6) 
2) 7) 
3) 8) 
4) 9) 
5) 10) 

List the main assets of your company (trucks & heavy machines, heavy & valuable equipment, premises & warehouses, production sites etc.)

<table>
<thead>
<tr>
<th>E. Miscellaneous</th>
</tr>
</thead>
<tbody>
<tr>
<td>Does your company have an Environmental Policy? (Yes/No)</td>
</tr>
<tr>
<td>Does your company have an Ethical Trading Policy? (Yes/No)</td>
</tr>
<tr>
<td>Does your company have an Anti-terrorist Policy? (Yes/No)</td>
</tr>
<tr>
<td>Is your company compliant with the EU General Data Protection Regulation (or equivalent)? (Yes/No)</td>
</tr>
</tbody>
</table>

If you answered yes to the above two questions, please attach copies of your policy: ☐ Attached

Has your company ever been bankrupt, or is in the process of being wound up, having its affairs administered by the courts, has entered into an arrangement with creditors, has suspended business activities, is the subject of proceedings concerning these matters, or is in any analogous situation arising from a similar procedure provided for in national law? ☐ Yes ☐ No

If you answered yes, please provide details:

Has your company ever been convicted of an offence concerning its professional conduct by a judgment which as force of res judicata? ☐ Yes ☐ No

If you answered yes, please provide details:

Has your company ever been guilty of grave professional misconduct proven by other means? ☐ Yes ☐ No

If you answered yes, please provide details:

Has your company ever not fulfilled its obligations relating to the payment of social security contributions, or the payment of taxes in accordance with the law of the country in which it is established, or with those of France, or those of the country where the contract is to be performed? ☐ Yes ☐ No

If you answered yes, please provide details:

Has your company ever been the subject of a judgement, which has the force of res judicata for fraud, corruption, involvement in a criminal organisation or any other illegal activity? ☐ Yes ☐ No

If you answered yes, please provide details:

Has your company ever been declared to be in serious breach of contract for failure to comply with its contractual obligations, following another procurement procedure or grant award procedure financed by a donor country? ☐ Yes ☐ No
If you answered yes, please provide details:

Has your company ever been declared to be in serious breach of contract for failure to comply with its contractual obligations, following another procurement procedure or grant award procedure financed by a donor country? ☐ Yes ☐ No

If you answered yes, please provide details:

Has your company ever been in any dispute with any Government Agency, the United Nations, or International Aid Organisations (including ACTED)? ☐ Yes ☐ No

If you answered yes, please provide details:

Do you agree with terms of payment of 30 days? ☐ Yes ☐ No

Do you accept visit of ACTED staff & external auditors to your office? ☐ Yes ☐ No

PART II: CERTIFICATION

I, the undersigned warrant that the information provided in this form is correct, and in the event of changes, details will be provided to ACTED as soon as possible in writing. I also understand that ACTED does not do business with companies, or any affiliates or subsidiaries, which engage in any practices that are in breach of ACTED's Child Protection, Sexual Exploitation and Abuse Protection, Conflict of Interest, Anti-fraud, Anti-terrorism Policy and Data Protection Policies (available on request).

Name: __________________________
Title/Position: __________________________
E-mail address (for contact for verification purposes): __________________________
Phone number (for contact for verification purposes): __________________________

Signature: __________________________
Company Stamp: __________________________

Check list of supporting documents

<table>
<thead>
<tr>
<th>No.</th>
<th>Document</th>
<th>Attached</th>
<th>Checked</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Trading license</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>2</td>
<td>VAT registration/tax clearance certificate</td>
<td>☐</td>
<td>☐</td>
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<tr>
<td>3</td>
<td>Company profile</td>
<td>☐</td>
<td>☐</td>
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<tr>
<td>4</td>
<td>Proof of trading/dealership/agent</td>
<td>☐</td>
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<tr>
<td>5</td>
<td>Evidence of similar contracts</td>
<td>☐</td>
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<tr>
<td>6</td>
<td>References</td>
<td>☐</td>
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<tr>
<td>7</td>
<td>Particulars of CEO and key personnel</td>
<td>☐</td>
<td>☐</td>
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<tr>
<td>8</td>
<td>Articles of Association &amp; Certificate of incorporation</td>
<td>☐</td>
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<tr>
<td>9</td>
<td>Financial statements (latest)</td>
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<tr>
<td>10</td>
<td>Other (specify):</td>
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</tr>
</tbody>
</table>

For ACTED use only

Company Name: __________________________
Authorized Representative Name: __________________________
Signature: __________________________
Stamp: __________________________
BIDDER’S ETHICAL DECLARATION

Date:

Tender N°: T/10DVI/57FHPS/ERB/LOG/CONSULTANT/20042020/001
Tenderer’s name: ________________________________
Tenderer’s address: ________________________________

CODE OF CONDUCT:

1. Labour Standards

The labour standards in this code are based on the conventions of the International Labour Organisation (ILO).

- Employment is freely chosen

There is no forced, bonded or involuntary prison labour. Workers are not required to lodge ‘deposits’ or their identity papers with the employer and are free to leave their employer after reasonable notice.

- Freedom of association and the right to collective bargaining are respected

Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively. The employer adopts an open attitude towards the legitimate activities of trade unions. Workers representatives are not discriminated against and have access to carry out their representative functions in the workplace. Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

- Working conditions are safe and hygienic

A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. Workers shall receive regular and recorded health and safety training, and such training shall be repeated for new or reassigned workers. Access to clean toilet facilities and potable water and, if appropriate, sanitary facilities for food storage shall be provided. Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers. The company observing the standards shall assign responsibility for health and safety to a senior management representative.

- Child Labour shall not be used

There shall be no new recruitment of child labour. Companies shall develop or participate in and contribute to policies and programmes, which provide for the transition of any child found to be performing child labour to enable her/him to attend and remain in quality education until no longer a child. Children and young people under 18 years of age shall not be employed at night or in hazardous conditions. These policies and procedures shall conform to the provisions of the relevant International Labour Organisation (ILO) standards.

- Living wages are paid
Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmarks. In any event wages should always be high enough to meet basic needs and to provide some discretionary income. All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment, and about the particulars of their wages for the pay period concerned each time that they are paid. Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the express and informed permission of the worker concerned. All disciplinary measures should be recorded.

- **Working hours are not excessive**

Working hours comply with national laws and benchmark industry standards, whichever affords greater protection. In any event, workers shall not on a regular basis be required to work in excess of the local legal working hours. Overtime shall be voluntary, shall not exceed local legal limits, shall not be demanded on a regular basis and shall always be compensated at a premium rate.

- **No discrimination is practised**

There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

- **Regular employment is provided**

To every extent possible work performed must be on the basis of a recognised employment relationship established through national law and practice. Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour-only contracting, sub-contracting or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

- **No harsh or inhumane treatment is allowed**

Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

**B. Environmental Standards**

Suppliers should as a minimum comply with all statutory and other legal requirements relating to the environmental impacts of their business. Detailed performance standards are a matter for suppliers, but should address at least the following:

- **Waste Management**

Waste is minimised and items recycled whenever this is practicable. Effective controls of waste in respect of ground, air, and water pollution are adopted. In the case of hazardous materials, emergency response plans are in place.

- **Packaging and Paper**

Undue and unnecessary use of materials is avoided, and recycled materials used whenever appropriate.

- **Conservation**

Processes and activities are monitored and modified as necessary to ensure that conservation of scarce resources, including water, flora and fauna and productive land in certain situations.
• **Energy Use**

All production and delivery processes, including the use of heating, ventilation, lighting, IT systems and transportation, are based on the need to maximise efficient energy use and to minimise harmful emissions.

• **Safety precautions for transport and cargo handling**

All transport and cargo handling processes are based on the need to maximise safety precautions and to minimise potential injuries to ACTED beneficiaries and staff as well as the suppliers’s employees or those of its subcontractors.

**C. Business Behaviour**

The conduct of the supplier should not violate the basic rights of ACTED’s beneficiaries.

The supplier should not be engaged
1. in the manufacture of arms
2. in the sale of arms to governments which systematically violate the human rights of their citizens; or where there is internal armed conflict or major tensions; or where the sale of arms may jeopardise regional peace and security.

**D. ACTED procurement rules and regulations**

Suppliers should comply with ACTED procurement rules and regulations outlines in ACTED Logistics Manual Version 1.2. or above. In particular, ACTED’s procurement policy set out in Section 2.1 and 2.4. (contract awarding). By doing so, Suppliers acknowledge that they do not find themselves in any of the situations of exclusion as referred to under section 2.4.2.

**Operating Principles**

The implementation of the Code of Conduct will be a shared responsibility between ACTED and its suppliers, informed by a number of operating principles, which will be reviewed from time to time.

ACTED will:
1. Assign responsibility for ensuring compliance with the Code of Conduct to a senior manager.
2. Communicate its commitment to the Code of Conduct to employees, supporters and donors, as well as to all suppliers of goods and services.
3. Make appropriate human and financial resources available to meet its stated commitments, including training and guidelines for relevant personnel.
4. Provide guidance and reasonable non-financial support to suppliers who genuinely seek to promote and implement the Code standards in their own business and in the relevant supply chains, within available resources.
5. Adopt appropriate methods and systems for monitoring and verifying the achievement of the standards.
6. Seek to maximise the beneficial effect of the resources available, e.g. by collaborating with other NGOs, and by prioritising the most likely locations of non-compliance.

ACTED expects suppliers to:
1. Accept responsibility for labour and environmental conditions under which products are made and services provided. This includes all work contracted or sub-contracted and that conducted by home or other out-workers.
2. Assign responsibility for implementing the Code of Conduct to a senior manager.
3. Make a written Statement of Intent regarding the company’s policy in relation to the Code of Conduct and how it will be implemented, and communicate this to staff and suppliers as well as to ACTED.

Both parties will
1. require the immediate cessation of serious breaches of the Code and, where these persist, terminate the business relationship.
2. Seek to ensure all employees are aware of their rights and involved in the decisions which affect them.
3. Avoid discriminating against enterprises in developing countries.
4. Recognise official regulation and inspection of workplace standards, and the interests of legitimate trades unions and other representative organisations.
5. Seek arbitration in the case of unresolved disputes.

Qualifications To The Policy Statement

The humanitarian imperative is paramount. Where speed of deployment is essential in saving lives, ACTED will purchase necessary goods and services from the most appropriate available source.

ACTED can accept neither uncontrolled cost increases nor drops in quality. It accepts appropriate internal costs but will work with suppliers to achieve required ethical standards as far as possible at no increase in cost or decrease in quality.

I undersigned __________________________ agree to adopt the above Code of Conduct and to commit to comply with the labour and environmental standards specified, both in my own company and those of my suppliers.

Name & Position of Tenderer's authorized representative __________________________

Authorized signature __________________________
**BIDDER’S CHECK LIST ACTED [IRAQ]**

**Date:** [20/04/2020]

**Tender N°:** T/10DVI/57FHPS/ERB/LOG/CONSULTANT/20042020/001

BEFORE SENDING YOUR BIDDING DOCUMENTS, PLEASE CHECK THAT EACH OF THE FOLLOWING ITEM IS COMPLETE AND RESPECTS THE FOLLOWING CRITERIA:

<table>
<thead>
<tr>
<th>Description</th>
<th>To be filled in by Bidder Included</th>
<th>For ACTED use only (to be filled in by Purchase Committee)</th>
<th>Comments</th>
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</thead>
<tbody>
<tr>
<td>1. An original and one copy of the bid have been provided <strong>(compulsory)</strong></td>
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<td>2. PART 1 (form PRO-05) – Instructions to Bidders is attached, filled, signed and stamped by the supplier. <strong>(compulsory)</strong></td>
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<td>3. PART 2 (form PRO-06) – Offer Form is attached, filled, signed and stamped by the supplier. <strong>(compulsory)</strong></td>
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<td>4. The prices in the Offer Form are in USD or in local currency <strong>(compulsory)</strong></td>
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<td>5. PART 3 (form PRO-06-01) – Bidders Questionnaire Form is attached, filled, signed and stamped by the supplier. <strong>(compulsory)</strong></td>
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<td>6. PART 4 – (form PRO-06-02) – Bidder’s Ethical Declaration is attached, filled, signed and stamped by the supplier. <strong>(compulsory)</strong></td>
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<td>7. The Bidding documents are filled in English.</td>
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<td>8. ANNEXES – Proofs of past performances in a similar field of activity (e.g. past deliveries of similar items) are provided <strong>(compulsory)</strong></td>
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<td>9. ANNEXES – A Copy of Company registration documents and license are included <strong>(compulsory)</strong></td>
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<td>10. ANNEXES Tax exemption certificate. - if applicable</td>
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<td>11. ANNEXES - Details Resumes (CV), Copy of the academic certificates, Cover letter which clearly summarizing experience and 3 most recent professional references with insightful service details <strong>(compulsory)</strong></td>
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<td>12. ANNEXES - Work Plan for the activities with clear timeframe <strong>(compulsory)</strong></td>
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<td>13. ANNEXES – ToR signed <strong>(compulsory)</strong></td>
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Name & Position of Bidder’s authorized representative __________________________

Authorized signature __________________________