

# NATIONAL CALL FOR TENDER - ACTED JORDAN

# PREFACE

ACTED is a French humanitarian NGO, founded in 1993, which supports vulnerable populations affected by humanitarian crises worldwide. ACTED provides continued support to vulnerable communities by ensuring the sustainability of post-crisis interventions and engaging long-term challenges facing our target populations, in order to break the poverty cycle, foster development and reduce vulnerability to disasters.

ACTED has its capital office in Amman, has around 190 national staff member and 11 international staff members. ACTED operates notably in the host communities in the northern governorates, Zaatari Refugee Camp, Azraq Refugee Camp, King Abdullah Park Camp.

These tender documents have been prepared by ACTED- Jordan mission for the procurement of supplies/works/services through open tendering in compliance with ACTED Procurement Policies and Rules.

Bidders Offer must be submitted using these documents, unavailability of any of the compulsory documents and/or all of the documents will cause an ineligibility of the offer should be explained further.

All eligible bidders that qualify and are technically competent for the requested supply /service detailed in these tender documents are invited to submit their proposals.

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# **INSTRUCTION TO BIDDERS PRO-05 – ACTED JORDAN**

Date:

18/02/2020

#### Tender N°: T/13DWG/63F/CSM/GCS/MAF/PRM/18022020

ACTED is requesting through this tender a company to provide detailed written quotations for the supply of the following services:

#### **PRODUCT SPECIFICATIONS:**

1. Description:

3. Work Period:

2. Product class / category:

	Consultancy Services
	Services
[	34 Days

4. Quantity and specifications:

Lot	Description	Unit	Delivery deadline
1	Consultancy services in climate-smart agriculture	Service	15th August 2020

Bidders should read the data carefully, understand the tender requirements and complete the documents by filling all the data in question in the relevant sections. When submitting proposal/offer on this tender, bidders will be considered committed until validity of the offer expires.

#### **RESPONSIBILITIES OF THE CONTRACTOR:**

- 1. Delivery Time: (Recom
- 2. Validity of the offer:

(Recommended 34 working days) (recommended 6 months)



The answers to this tender should include the following elements:

> A written quotation including all the specifications, and the workplan along with any other needed information.

> A written offer form as per ACTED template attached including all the service specifications, the price per unit and any additional price, and total price, inclusive and exclusive of detailed VAT. Offer form must be signed and stamped.

Other tender documents including instructions to bidders, bidder's questionnaire, bidder's ethical declaration and bidder's checklist. All documents must be signed and stamped and initialled at each page.
 A copy of the supplier legal representative ID is required

### General conditions:

1. The **closing date** of this tender is fixed on <u>10th March 2020 at 04:00 PM Jordan time</u> in ACTED office at the following address:

#### ACTED representative office in Amman, JORDAN 25, Ahmad Shawqi street, Jabal Weibdeh Amman 11194, Jordan (Opposite Terra Sancta Kindergarten)

Or emailed to jordan.tender@acted.org with CC tender@acted.org

- 2. Offers shall be submitted in English and in JOD with and without taxes.
- 3. Bidders will fill, sign, stamp each page and return the Offer form according to ACTED's format.
- 4. The offer to the call for tender will not result in the award of a contract
- 5. The offer must be submitted to ACTED Jordan purchase department in a sealed envelope with the mention <u>T/13DWG/63F/CSM/GCS/MAF/PRM/18022020</u>\_not to be opened before <u>10/03/20</u> and the purpose of the offer or by E-mail at <u>jordan.tender@acted.org</u>, Cc <u>tender@acted.org</u>. Late Bids will be automatically rejected.
- 6. Unsealed envelopes and late offers will not be considered.
- 7. Any bid with missing required documents will be automatically rejected.
- 8. Eligibility of the bidders is decided by a committee from ACTED. It takes a place publicly in a tender opening that bidders are welcomed to attend. Submitting the compulsory documents requested by ACTED determine the eligibility of the bidders. Tender opening committee opens the sealed envelopes one at a time, read out loud the name of the tenderer and the availability of each requested document, checks the submitted documents on the checklist page \_21\_\_\_- that based on the eligibility will be considered. No prices shall be disclosed during the tender opening.

Tender opening will be held on <u>11th March 2020 at 11:00AM Jordan Time</u> \_at the ACTED Jordan office. Please send an email to jordan.tender@acted.org CC tender@acted.org to register interest in attending, ACTED Jordan will then inform you if this date changes.

- 9. For all inquiries regarding this tender, please contact the ACTED representative office in Amman by telephone + 962-6-4636275 or by E-mail at jordan.tender@acted.org, Cc tender@acted.org.
- 10. At any time prior to the deadline for offer submission, ACTED may amend the tender document by issuing addenda. Any addendum issued shall be part of the tender documents and shall be communicated in writing to all interested bidders.

Interested bidders must send ACTED a letter of interest to jordan.tender@acted.org Cctender@acted.org

- 11. To report any concerns or issues relating to this tender that wish to remain anonymous please email transperancy@acted.org in which emails are received by HQ.
- 12. To ensure that funds are used exclusively for humanitarian purposes and in accordance with donors' compliance requirements, all contract offers are subject to the condition that contractors do not appear on anti-terrorism lists, in line with ACTED's anti-terrorism policy. To this end, ACTED reserves the right to carry out anti-terrorism checks on contractor, its board members, staff, volunteers, consultants, financial service providers and sub-contractor."



# 13 A supplier will be selected based on the selection criteria from the table below (with a maximum score of 100). The Scoring Method will be based on the submitted bid and the highest scoring suppliers will be invited for interview ahead of selection.

<u>Criteria</u>	SCORING METHOD	MAXIMUM SCORE AVAILABLE
PRICE	Up to 50 points can be awarded based on the price of requested services	50
QUALITY	Up to 30 points can be awarded based on the quality evaluation of the requested services ( considering education, experience, and interview result)	30
RELIABILITY	Up to 10 points can be awarded for suppliers with a demonstrated good record of delivery with NGOs and experience in the sector	10
CAPACITY	Up to 10 points can be awarded based on the delivery time of the requested services	10

#### Key dates for this tender are indicated below. ACTED reserves the right to vary key dates:

Tenders advertisement
Deadline for offers submission
Tender Opening

•	
18th February 2020	
10th March 2020	
11th March 2020	

NOTE: ACTED adopts a zero-tolerance approach towards corruption and is committed to respecting the highest standards in terms of efficiency, responsibility and transparency in its activities. In particular, ACTED has adopted a participatory approach to promote and ensure transparency within the organization and has set up a Transparency focal point (Transparency Team supervised by the Director of Audit and Transparency) via a specific e-mail address. As such, if you witness or suspect any unlawful, improper or unethical act or business practices (such as soliciting, accepting or attempting to provide or accept any kickback) during the tendering process, please send an e-mail to transparency@acted.org.

Name of Bidder's Authorized Representative:		
Date:		
Authorized signature:		
Stamp:		



### OFFER FORM ACTED JORDAN

To be Filled by Bidder (COMPULSORY)

Date: 18/02/2020

Tender N° : T/13DWG/63F/CSM/GCS/MAF/PRM/18022020

Details	of Biddi	ng Company:		
<u>1.</u>		ny Name:	(	)
2.	Compar	y Authorized Representative Name	: ()	)
3.	Compar	y Registration No:	(	
			No/Country/ Ministry	
4.	Compar	y Specialization:	(	1
5.	Mailing	Address:	(	1
			Country/Governorate. /City/St name/Shop-Office	No
	a.	Contact Numbers:	(Land Line:	/ Mobile No: )
	b.	E-mail Address:	(	

I undersigned \_\_\_\_\_\_, agree to provide ACTED, non-profit NGO, with items answering the following specifications, according to the general conditions and responsibilities that I engage myself to follow.



#### **Consultancy Objective**

The selected consultant objectives are to raise the awareness of cooperatives and individuals participating in the project concerning the importance, benefits, and techniques of climate smart agriculture and permaculture, to encourage adoption of such practices and to contribute to improving farmers' agri-practicies and productivity.

#### Tasks/Work assignment

#### Component 1: Training of cooperatives:

- Deliver 4 days of training to the 2 selected Cooperatives in Balqa Governorate on climate-smart agriculture techniques adapted to the Jordanian context with emphasis on the following techniques:
  - Permaculture principles (including storing energy, producing zero waste and zero chemicals, and renewing resources, health of soil and plants)
  - Hydroponics (including wick systems, deep water culture, nutrient film technique, drip systems etc.)
  - $\circ \quad \text{Setting up wicking beds} \\$
  - $\circ$  Setting up reed beds
  - o Water harvesting swales on contours
- Share experience and best practices of Jordan in applying climate-smart agriculture techniques.

#### Component 2: Training of individual beneficiaries:

- Conduct 30 days of technical trainings in field for the individual beneficiaries: provide consultancy, advice and guidance on climate-smart agriculture techniques (including soil management, crop management, pest management, and water conservation), to individual beneficiaries in Mafraq and Irbid Governorates during their implementation of agri-businesses focusing on the following techniques:
  - Permaculture principles (including storing energy, producing zero waste and zero chemicals, and renewing resources, health of soil and plants)
  - o Hydroponics (including wick systems, deep water culture, nutrient film technique, drip systems etc.)
  - $\circ$  Setting up wicking beds
  - o Setting up reed beds
  - Water harvesting swales on contours
- Share experience and best practices of Jordan in applying climate-smart agriculture techniques.



#### Deliverables

Component 1: Climate-smart agriculture training for Cooperatives:

- 1. Submit training agenda and material based on the ILO-My.COOP methodology adapted to the Jordanian context (shall be delivered in English and Arabic) Completed by: March 15, 2020 (Might be negotiable depending on the awarding date)
- 2. Deliver a 4-day training to the Cooperatives including technical advice, practical elements, and support to the participants (shall be delivered in Arabic only) Completed by: April 9, 2020
- A detailed Training Report, including training schedule, pre-post assessments with analysis (conducted in coordination with ACTED Assessments, Monitoring and Evaluation (AME) Unit), outcomes, and recommendations (shall be delivered in English and Arabic) Completed by: May 1, 2020

#### Component 2: Climate-smart agriculture training for individual beneficiaries:

- 1. Submit training agenda and material (shall be delivered in English and Arabic) Completed by: March 15, 2020 (Might be negotiable depending on the awarding date)
- 2. Conduct 30 days of on field training sessions to the individual farmers in Irbid and Mafraq (shall be delivered in Arabic) *Completed date: July 30, 2020*
- 3. A detailed **Training Report**, including training schedule, pre-post assessments with analysis (conducted in coordination with ACTED Assessments, Monitoring and Evaluation (AME) Unit), outcomes, and recommendations (shall be delivered in English and Arabic) **Completed by: August 15, 2020**

#### **Specific conditions**

- Accommodation and transportation will not be provided by ACTED. All costs shall be included in the offer. The costs must be broken down by categories.
- ACTED security guidelines must be strictly followed throughout the consultancy;
- International consultants shall subscribe to medical and repatriation insurance. Therefore, the copy of insurance certificate has to be submitted along with their offer.
- National consultants shall subscribe to a civil and professional insurance. Therefore, the copy of the insurance certificate has to be submitted along with their offer.



### PLEASE REFER TO THE TERMS OF REFERENCE BEFORE FILLING IN THE TABLE BELOW:

ltem No.	Item	Bidder's specifications - If any -	Unit	Quantity	Unit price including tax (JOD)	Total Price including tax (JOD)	Unit price excluding tax (JOD)	Total Price excluding tax (JOD)
1	Submit training agenda and material (shall be delivered in English and Arabic) for indivisual beneficiaries. <i>Completion by: March 15, 2020</i>		L.S	1				
2	Submit training agenda and material (shall be delivered in English and Arabic) for cooperatives. <i>Completion by: March 15, 2020</i>		L.S	1				
3	Deliver a 4-day training to the Cooperatives including technical advice, practical elements, and support to the participants (shall be delivered in Arabic only) <i>Completion by:</i> April 9, 2020		Day	4				
4	Conduct 30 days of on field training sessions to the individual farmers in Irbid and Mafraq (shall be delivered in Arabic) Completion date: July 30, 2020		Day	30				
5	A detailed Training Report, including training schedule, pre-post assessments with analysis (conducted in coordination with ACTED Assessments, Monitoring and Evaluation (AME) Unit), outcomes, and recommendations (shall be delivered in English and Arabic) for cooperatives. <b>Completion by: May 1, 2020</b>		L.S	1				
6	A detailed Training Report, including training schedule, pre-post assessments with analysis (conducted in coordination with ACTED Assessments, Monitoring and Evaluation (AME) Unit), outcomes, and recommendations (shall be delivered in English and Arabic) for indivisual beneficiaries. <b>Completion by: August 15, 2020</b>		L.S	1				
	TOTAL PRICE IN JOD							



### **BIDDER'S COMMENTS/REMARKS:**

1.

2.

#### **DELIVERY CONDITIONS GUARANTEED BY THE BIDDER:**

> Number of days needed to deliver the training materials after the official request: (please fill in below table and provide a separate detailed work plan)

ltem No.	Deliverable	Number of working days needed	Completion date
1	Submit training agenda and material (shall be delivered in English and Arabic) for cooperatives and indivisual beneficiaries.		
2	Deliver a 4-day training to the Cooperatives including technical advice, practical elements, and support to the participants (shall be delivered in Arabic only)		
3	Conduct 30 days of on field training sessions to the individual farmers in Irbid and Mafraq (shall be delivered in Arabic)		
4	A detailed Training Report, including training schedule, pre-post assessments with analysis (conducted in coordination with ACTED Assessments, Monitoring and Evaluation (AME) Unit), outcomes, and recommendations (shall be delivered in English and Arabic) <b>For the cooperatives</b>		
5	A detailed Training Report, including training schedule, pre-post assessments with analysis (conducted in coordination with ACTED Assessments, Monitoring and Evaluation (AME) Unit), outcomes, and recommendations (shall be delivered in English and Arabic) <b>For the indivisual beneficiaries.</b>		

#### **BIDDER'S TERMS AND CONDITIONS:**

1. Validity of the offer: \_\_\_\_\_\_(Recommended: 6 months or more)



2.	Terms of delivery:		_(DDP required)
3.	Terms of payment:		_
Name of E	Bidder's Authorized Rep	presentative:	
Authorized	d signature and stamp:		
Date:			



17/02/2020

# BIDDER'S QUESTIONNAIRE PRO-06-01 - ACTED JORDAN

Date:

T/13DWG/63F/CSM/GCS/MAF/PRM/18022020

### PART I: INFORMATION

A. Company Details and G	eneral Information				
Name of Company		Trading As			
Address (headquarters)		Telephone			
Zip Code (headquarters)		Fax			
City (headquarters)		E-mail address 1			
PO Box		E-mail address 2			
Country (headquarters)		Website address			
Parent Company or name of owner		Subsidiaries/ Associates/ Overseas Representative			
Sales Person's Name		Sales Person's Position			
Sales Person's phone		Sales Persons' E- mail			
Governance of the company: C	hairman, Vice-Chairman, Treasurer or Se	cretary of the Board of D	irectors or Board of Trustees		
Name (as in passport or other government-issued photo ID)		Date of birth (mm/dd/yyyy)			
Government-issued photo Identification Document (ID) number		Type of ID			
ID country of issuance		Rank or title in organization			
Other names used (nicknames or pseudonyms not listed as "Name")		Gender (e.g. male, female)			
Current employer and job title:		Occupation			
Address of residence		Citizenship(s)			
Province/Region		E-mail address			
Is the individual a U.S. citizen or legal permanent resident?	🗆 Yes / No 🗆	Professional Licenses – State Issued Certifications			
Management of the company: CEO, Executive Director, Deputy Director, President or Vice-President					
Name (as in passport or other government-issued photo ID)		Date of birth (mm/dd/yyyy)			
Government-issued photo Identification Document (ID) number		type of ID			
ID country of issuance		Rank or title in organization			



Other names used (nicknames or pseudonyms not listed as "Name")		Gender (e.g. male, female)	
Current employer and job title:		Occupation	
Address of residence		Citizenship(s)	
Province/Region		E-mail addresses	
Is the individual a U.S. citizen or legal permanent resident?	🗆 Yes / No 🗆	Professional Licenses – State Issued Certifications	
Management of the company: (	Chief Finance Officer or Chief Accountant		
Name (as in passport or other government-issued photo ID)		Date of birth (mm/dd/yyyy)	
Government-issued photo Identification Document (ID) number		type of ID	
ID country of issuance		Rank or title in organization	
Other names used (nicknames or pseudonyms not listed as "Name")		Gender (e.g. male, female)	
Current employer and job title:		Occupation	
Address of residence		Citizenship(s)	
Province/Region		E-mail addresses	
Is the individual a U.S. citizen or legal permanent resident?	🗆 Yes / No 🗆	Professional Licenses – State Issued Certifications	
Company's staff & insurance			
No. Full Time Employees:		Employee average work wage per hour:	
% of Men to Women:		Any employee(s) with relatives Working with ACTED?	
No. of Children:		Legal minimum wage paid?	🗆 Yes / No 🗆
In what capacity?		Paid vacations are offered?	🗆 Yes / No 🗆
What are their ages?		Are flexible working hours offered?	$\Box$ Yes / No $\Box$
Name of insurance company:		Staff covered by health insurance?	🗆 Yes / No 🗆
Description of the Company			
Type of Business (multiple choices possible):	5	<ul> <li>☐ Trader</li> <li>☐ Authoriz</li> <li>☐ Other (please specify):</li> </ul>	ed Agent
Sector of Business (multiple choices possible):		□ Equipment □ Works □ Other (please specify):	



Year Establish	ned:				Country of registration						
Licence numb	er:				Valid until:						
Working langu	lages:	English		□ Frend			hinese		□ Spa	nish	
		□ Arabic		□ Russ	-			se specify):			
Technical doc available in:	uments	English					I				
	Information	□ Arabic		□ Russ	ian		other (pleas	se specify):			
	IIIIOIIIIatioII										
VAT Number:					Tax Numb						
Bank Name:					Bank Acco Number:	ount					
Bank Address	:				Account N	ame:					
Swift/BIC num	ber:				Standard F Terms:	Payment					
Has the comp	any been audited	l in the last 3 years?	)					Yes / No			
Please attach	a copy of the cor	npany's most recen	t Annual or	Audited Fi	inancial Report			[	□ Attached		
Annual Value	of Total Sales for	the last 3 Years:									
Year:	USD:		Year:		USD:		Year:		US	D:	
Annual Value	of Export Sales f	or the last 3 years:				-					
Year:	USD:		Year:		USD:		Year:		US	D:	
C. Experien	се										
Company's recent business with ACTED and/or other International Aid Agencies or United Nations Agencies:											
#	Organisation	Contact person	Phone/E	E-mail	Goods/Works	/Services	Value (USD)	Year		Destina	tion
1											
2											
3											
4											
5											
What is your o	company's main a	rea of expertise?									
What is your company's business coverage area?							Restricted - ecify location				
To which countries has your company exported and/or managed projects in the last 3 years?											
Provide any other information that demonstrates your company's qualifications and experience (e.g. awards)											
List any national or international Trade/Professional Organisations of which your company is a member											
D. Technica	I Capability		<u> </u>								
Type of Quality Assurance Certificate											
Type of Certification/Qualification Documents									□ Attach	ed	



International Offices/R	epresentation						
List below up to 10 of the core Goods and/or Services your company sells:							
1)				6)			
2)				7)			
3)				8)			
4)				9)			
5)				10)			
	your company (truck	s & heavy	machines, heavy & va	1	quipment, prer	mises & warehous	ses, production sites etc.)
1)				6)			
2)				7)			
3)				8)			
4)				9)			
5)				10)			
E. Miscellaneous							
Does your company ha			,				□ Yes / No □
Does your company ha			. ,				
Does your company ha			,	, .			
Is your company comp (Yes/No)	liant with the EU Gen	eral Data	Protection Regulation	(or equiv	/alent)?		□ Yes / No □
If you answered yes to	the above two quest	ions, plea	se attach copies of you	ur policy:			□ Attached
Has your company ever been bankrupt, or is in the process of being wound up, having its affairs administered by the courts, has entered into an arrangement with creditors, has suspended business activities, is the subject of proceedings concerning these matters, or is in any analogous situation arising from a similar procedure provided for in national law?					🗆 Yes / No 🗆		
If you answered yes, p provide details:	lease						
Has your company eve force of res judicata?	r been convicted of a	in offence	concerning its profess	sional co	nduct by a judg	gment which as	🗆 Yes / No 🗆
If you answered yes, p provide details:	lease						
Has your company eve	r been guilty of grave	e professio	onal misconduct prove	n by othe	er means?		🗆 Yes / No 🗆
If you answered yes, p provide details:							
Has your company ever payment of taxes in ac those of the country wi	cordance with the law	of the co	ountry in which it is esta				🗆 Yes / No 🗆
If you answered yes, please provide details:							
Has your company ever been the subject of a judgement which has the force of res judicata for fraud, corruption, involvement in a criminal organisation or any other illegal activity?					🗆 Yes / No 🗆		
If you answered yes, please provide details:							
	Has your company ever been declared to be in serious breach of contract for failure to comply with its contractual obligations, following another procurement procedure or grant award procedure financed by a donor country?						🗆 Yes / No 🗆
If you answered yes, p provide details:	lease						
Has your company ever been declared to be in serious breach of contract for failure to comply with its contractual obligations, following another procurement procedure or grant award procedure financed by a donor country?							



If you answere provide details	ed yes, please s:							
	Has your company ever been in any dispute with any Government Agency, the United Nations, or International Aid Organisations (including ACTED)?							
If you answere provide details	inswered yes, please e details:							
Do you agree payment of 30		🗆 Yes / No 🗆	Do you accept visit of ACTED staff & external auditors to your office?					
PART II: CERTIFICATION								
I, the undersigned warrant that the information provided in this form is correct, and in the event of changes, details will be provided to ACTED as soon as possible in writing. I also understand that ACTED does not do business with companies, or any affiliates or subsidiaries, which engage in any practices that are in breach of ACTED's Child Protection, Sexual Exploitation and Abuse Protection, Conflict of Interest, Anti-fraud, Anti-terrorism Policy and Data Protection Policies (available on request).								
	Name:		Date:					
	Title/Position:		Place:					
	E-mail address (for contact for verification purposes):							
	nber (for contact ation purposes):		Company Stamp:					
	Check	list of supporting documents		F	or ACTED use only			
1)	Trading license		□ Attached					
2)		x clearance certificate	□ Attached					
3)	Company profile		□ Attached					
4)	Proof of trading/dealership/agent		□ Attached					
5)	Evidence of similar contracts		□ Attached		Checked			
6)	References		□ Attached		Checked			
7)	Particulars of CEO	and key personnel	□ Attached		Checked			
8)	Articles of Associat	ion & Certificate of incorporation	□ Attached		Checked			
9)	Financial statemen	ts (latest)	□ Attached		Checked			

Name of Bidder's Authorized Representative:

Date:

10)

Authorized signature:

Other (specify):

Stamp:

□ Attached

 $\Box$  Checked



# BIDDER'S ETHICAL DECLARATION PRO-06-02 - ACTED JORDAN

Date:	18/02/2020
Tender N°:	T/13DWG/63F/CSM/GCS/MAF/PRM/18022020
Bidder's name:	
Bidder's address:	
CODE OF CONDUCT:	

## 1. Labour Standards

The labour standards in this code are based on the conventions of the International Labour Organisation (ILO).

• Employment is freely chosen

There is no forced, bonded or involuntary prison labour. Workers are not required to lodge `deposits' or their identity papers with the employer and are free to leave their employer after reasonable notice.

• Freedom of association and the right to collective bargaining are respected

Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively. The employer adopts an open attitude towards the legitimate activities of trade unions. Workers representatives are not discriminated against and have access to carry out their representative functions in the workplace. Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

• Working conditions are safe and hygienic

A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. Workers shall receive regular and recorded health and safety training, and such training shall be repeated for new or reassigned workers. Access to clean toilet facilities and potable water and, if appropriate, sanitary facilities for food storage shall be provided. Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers. The company observing the standards shall assign responsibility for health and safety to a senior management representative.

• Child Labour shall not be used

There shall be no new recruitment of child labour. Companies shall develop or participate in and contribute to policies and programmes, which provide for the transition of any child found to be performing child labour to enable her/him to attend and remain in quality education until no longer a child. Children and young people under 18 years of age shall not be employed at night or in hazardous conditions. These policies and procedures shall conform to the provisions of the relevant International Labour Organisation (ILO) standards.

• Living wages are paid

Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmarks. In any event wages should always be high enough to meet basic needs and to provide some



discretionary income. All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment, and about the particulars of their wages for the pay period concerned each time that they are paid. Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the express and informed permission of the worker concerned. All disciplinary measures should be recorded.

#### • Working hours are not excessive

Working hours comply with national laws and benchmark industry standards, whichever affords greater protection. In any event, workers shall not on a regular basis be required to work in excess of the local legal working hours. Overtime shall be voluntary, shall not exceed local legal limits, shall not be demanded on a regular basis and shall always be compensated at a premium rate.

• No discrimination is practised

There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

• Regular employment is provided

To every extent possible work performed must be on the basis of a recognised employment relationship established through national law and practice. Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour-only contracting, sub-contracting or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

• No harsh or inhumane treatment is allowed

Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

#### **B. Environmental Standards**

Suppliers should as a minimum comply with all statutory and other legal requirements relating to the environmental impacts of their business. Detailed performance standards are a matter for suppliers, but should address at least the following:

• Waste Management

Waste is minimised and items recycled whenever this is practicable. Effective controls of waste in respect of ground, air, and water pollution are adopted. In the case of hazardous materials, emergency response plans are in place.

• Packaging and Paper

Undue and unnecessary use of materials is avoided, and recycled materials used whenever appropriate.

Conservation

Processes and activities are monitored and modified as necessary to ensure that conservation of scarce resources, including water, flora and fauna and productive land in certain situations.



• Energy Use

All production and delivery processes, including the use of heating, ventilation, lighting, IT systems and transportation, are based on the need to maximise efficient energy use and to minimise harmful emissions.

• Safety precautions for transport and cargo handling

All transport and cargo handling processes are based on the need to maximise safety precautions and to minimise potential injuries to ACTED beneficiaries and staff as well as the suppliers' employees or those of its subcontractors.

#### C. Business Behaviour

The conduct of the supplier should not violate the basic rights of ACTED's beneficiaries.

The supplier should not be engaged

1. in the manufacture of arms

2. in the sale of arms to governments which systematically violate the human rights of their citizens; or where there is internal armed conflict or major tensions; or where the sale of arms may jeopardise regional peace and security.

#### D. ACTED procurement rules and regulations

Suppliers should comply with ACTED procurement rules and regulations outlines in ACTED Logistics Manual Version 1.2. Or above. In particular, ACTED's procurement policy set out in Section 2.1 and 2.4. (Contract awarding). By doing so, Suppliers acknowledge that they do not find themselves in any of the situations of exclusion as referred to under section 2.4.2.

#### **Operating Principles**

The implementation of the Code of Conduct will be a shared responsibility between ACTED and its suppliers, informed by a number of operating principles, which will be reviewed from time to time.

ACTED will:

1. Assign responsibility for ensuring compliance with the Code of Conduct to a senior manager.

2. Communicate its commitment to the Code of Conduct to employees, supporters and donors, as well as to all suppliers of goods and services.

3. Make appropriate human and financial resources available to meet its stated commitments, including training and guidelines for relevant personnel.

4. Provide guidance and reasonable non-financial support to suppliers who genuinely seek to promote and implement the Code standards in their own business and in the relevant supply chains, within available resources.

5. Adopt appropriate methods and systems for monitoring and verifying the achievement of the standards.

6. Seek to maximise the beneficial effect of the resources available, e.g. by collaborating with other NGOs, and by prioritising the most likely locations of non-compliance.

ACTED expects suppliers to:

1. Accept responsibility for labour and environmental conditions under which products are made and services provided. This includes all work contracted or sub-contracted and that conducted by home or other out-workers.

2. Assign responsibility for implementing the Code of Conduct to a senior manager.

3. Make a written Statement of Intent regarding the company's policy in relation to the Code of Conduct and how it will be implemented, and communicate this to staff and suppliers as well as to ACTED.



Both parties will:

1. Require the immediate cessation of serious breaches of the Code and, where these persist, terminate the business relationship.

2. Seek to ensure all employees are aware of their rights and involved in the decisions which affect them.

3. Avoid discriminating against enterprises in developing countries.

4. Recognise official regulation and inspection of workplace standards, and the interests of legitimate trades unions and other representative organisations.

5. Seek arbitration in the case of unresolved disputes.

#### **Qualifications to the Policy Statement**

The humanitarian imperative is paramount. Where speed of deployment is essential in saving lives, ACTED will purchase necessary goods and services from the most appropriate available source.

ACTED can accept neither uncontrolled cost increases nor drops in quality. It accepts appropriate internal costs but will work with suppliers to achieve required ethical standards as far as possible at no increase in cost or decrease in quality.

I undersigned \_\_\_\_\_\_, agree to adopt the above Code of Conduct and to commit to comply with the labour and environmental standards specified, both in my own company and those of my suppliers.

Name of Bidder's Authorized Repre	sentative:	
Date:		
Authorized signature:		
Stamp:		



### How to Tender Steps:

- 1. Review the bidder's instructions document and follow the steps
- Request additional information from the ACTED Jordan Logistics team by emailing if needed: jordan.tender@acted.org
- 3. English is the **only** language accepted in the documents, even numbers must be in English.
- 4. Ensure that every page of the tender documents is duly initialled
- 5. Follow instructions for the necessary stamps and signatures (where prompted on the documents)
- 6. Make sure to provide copies of:
  - Legal Representative ID +authorized signature representative ID if different
  - Registration Documents
- 7. Provide a list of references **and** past experience
- 8. Make sure to fill in the information as instructed, paying particular attention to:
  - Bidder's Questionnaire
  - Ethical Declaration
  - Offer form
    - o Prices in JOD
- 9. Lastly, submit your bid by cross checking the Bidder's instruction document and enclosing the documents in a sealed envelope (stapled) or by email to jordan.tender@acted.org, with tender@acted.org\_in CC

### كيفية القيام بخطوات العطاء

راجع مستند تعليمات تقديم العطاء و اتبع الخطوات المذكورة 2. قدم طلب معلومات إضافية من قسم الخدمات اللوجيستية في أكتد الاردن عبر البريد الالكتروني عند الحاحة jordan.tender@acted.org اللغة الانجليزية هي اللغة الوحيدة المقبولة. بمستندات العطاء، الأرقام يجب أن تكون أرقام انحليز ية أيضياً 4. تأكد من توقيع الحروف الاولى من الاسم على كل صفحة من صفحات وثائق العطاء إتبع التعليمات الخاصة بالأختام و التوقيعات اللازمة (عند الطلب على المستندات) .6 تأكد من تقديم نسخ من : - هوية الأحوال للممثل القانوني للشركة - وثائق تسجيل الشركة 7. تقديم قائمة من المراجع و الخبرات السابقة 8. تأكد من ملئ المعلومات وفقاً للتعليمات، مع إيلاء اعتمام خاص ل: - استبيان العطاء للمناقصين - الإعلان الأخلاقي - استمارة العرض - الاسعار بالدينار الأردني وأخيراً، قم بتقديم العرض الخاص بك بعد مر اجعة مستند التعليمات و إر فاق المستندات في ظرف مختوم و مكبوس أو عبر البريد الإلكتروني

> إلى jordan.tender@acted.org بالاضافة الى tender@acted.org



### **BIDDER'S CHECKLIST ACTED JORDAN**

Date: 18/02/2020

#### Tender N°: T/13DWG/63F/CSM/GCS/MAF/PRM/18022020

BEFORE SENDING YOUR BIDDING DOCUMENTS, PLEASE CHECK THAT EACH OF THE FOLLOWING ITEM IS COMPLETE AND RESPECTS THE FOLLOWING CRITERIA:

### <u>REMEMBER TO ATTACH EVERY DOCUMENT & SIGN AND STAMP WHERE PROMPTED</u>. ANY BID MISSING COMPULSORY DOCUMENTS WILL BE AUTOMATICALLY REJECTED/INELIGIBLE.

Description	To be filled in by Bidder		For AC	only (to be filled in by Purchase Committee)		
Description	Incl	uded	Present		Comments	
	Yes	No	Yes	No	Comments	
1 - An original copy of the bid has been provided with manual stamp and signatures (suppliers may choose to submit a digital scanned copy on a /USB or email) (Compulsory)						
2 - PART 1 (form PRO-05) Instructions to Bidders is attached, filled, initialled on each page, signed and stamped by the supplier (Compulsory)						
3 - PART 2 (form PRO-06) Offer Form is attached, filled, initialled on each page, signed and stamped by the supplier (Compulsory)						
4 - The prices in the Offer Form are in JOD, excluding and including all applicable taxes (Compulsory)						
5 - PART 3 (form PRO-06-01) Bidders Questionnaire Form is attached, filled, initialled on each page, signed and stamped by the supplier (Compulsory)						
6 - PART 4 (form PRO-06-02) Bidder's Ethical Declaration is attached, filled, initialled on each page, signed and stamped by the supplier (Compulsory)						
7 - The Bidding documents are filled in English (Compulsory)						
8 - ANNEXES – Proofs of past performances in a similar field of activity are provided. (Recommendation letter stamped, contract, proof of delivery)						
9 - ANNEXES A Copy of the Company registration in JORDAN documents is included (Compulsory)						
10 - ANNEXES A Copy of the Company license						
11 - ANNEXES The ID of the person signing the bidding documents is attached (Compulsory) If the person who signed the documents is not the legal representative of the company, a copy of the legal representative ID must be annexed too. (Compulsory)						
12 - ANNEXES TOR(Terms of reference) filled in, signed and stamped (Compulsory)						

Name of Bidder's Authorized Representative: Authorized signature and stamp: