



NATIONAL CALL FOR TENDER PART A- Instructions to bidders ACTED *Syria/Turkey*

Date: 18/09/2019

RFQ N°: T/16/FWC/OFFICE SUPPLIES/ANT/18-09-2019/001

ACTED is requesting through this tender a company to provide detailed written quotations for the supply of the following products:

PRODUCT SPECIFICATIONS:

1. Description: Office supplies
2. Product class / category: Office supplies
3. Product stage: New
4. INCOTERM: All taxes, fees, and delivery charges are included in the price quoted
5. Quantity and specifications: As per request during the validity of the FA

Description	Product category	Qty	Product Stage
Office supplies	Office supplies	As per request during the validity of the FA	New, according to technical specifications

RESPONSIBILITIES OF THE CONTRACTOR:

1. Date of delivery: Delivery within 2 weeks upon request
2. Validity of the offer: 14 months (1 year fixed term framework agreement)

GENERAL CONDITIONS:

1. The **closing date** of this tender is fixed on **02/10/2019 at 17:00 local time** in ACTED office at the following address : **General Şükrü Kanatlı Mah. Atatürk Cad. No:190 Sarı Center Kat: 6 Antakya Hatay, TURKEY**. Or emailed to both: turkey.tender@acted.org and tender@acted.org
2. Bidders will fill, sign, stamp and return the Offer form according to ACTED's format.
3. Bidders will sign and return all pages of the Product Specifications for which they apply.
4. The offer to the tender will not result in the award of a contract.
5. The offer must be submitted to ACTED purchase department in a sealed envelope with the mention "**T/16/FWC/OFFICE SUPPLIES/ANT/18-09-2019/001**" not to be opened before **07/10/2019 at 11:00 local time**" and the purpose of the offer.
6. Unsealed envelope and late offers will not be considered.
7. Quantities are indicative and are subject to change.
8. Potential Bidders should submit offers for 100% of items in a lot to be considered eligible
9. Lots may be awarded individually based on the lowest overall price meeting all required specifications

PART B- OFFER FORM ACTED Syria/Turkey

Date:

Tender N°: T/16/FWC/OFFICE SUPPLIES/ANT/18-09-2019/001

To be Filled by Bidder (COMPULSORY)

Details of Bidding Company:

1. Company Name: (_____)

2. Company Authorized Representative Name: (_____)

3. Company Registration No: (_____)

No/Country/ Ministry

4. Company Specialization: (_____)

5. Mailing Address: (_____)

Country/Governorate./City/St name/Shop-Office No

a. Contact Numbers: (Land Line: _____ / Mobile No: _____)

b. E-mail Address: (_____)

I undersigned _____, agree to provide ACTED, non-profit NGO, with items answering the following specifications, according to the general conditions and responsibilities that I engage myself to follow.

PLEASE COMPLETE THE FOLLOWING TABLES:

LOT 1: OFFICE SUPPLIES – REFRESHMENTS

No	Item Specifications	Supplier's Specification (if different)	Brand Name	Country of Origin (made in)	Unit	Unit Price TRY including taxes	Supplier's Comments
1	Tea – black, bag of 1kg, good quality(Lipton,Çaykur,Tiryaki) Siyah çay- 1 kiloluk, iyi kalite(Lipton,Çaykur,Tiryaki)				Kg		
2	Tea – herbal, box of 20 tea bags, good quality Bitki çayı (sallama) 20'li kutu, iyi kalite				Box		
3	Tea – black, box of 100 tea bags, good quality Siyah çay, (sallama) 100'lü kutu				Box		
4	Instant coffee – bag of 200g, high quality Kahve- 200 gram'lık paket – yüksek kalite				Bag		
5	Turkish Coffee – freshly grounded, 1kg, high quality only Türk kahvesi- taze çekilmiş, 1kg, yüksek kalite				Kg		
6	Milk powder – bag of 500g, high quality Süt tozu- 500 gramlık paket , yüksek kalite				Bag		

7	Long life milk – Bottle of 1 liter UHT süt – 1 litrelik Kutu/şişe				Bottle		
8	Sugar – bag of 1kg Şeker- 1 kiloluk				Kg		
9	Sugar – box of cubes, 1kg Küp şeker- 1 kiloluk kutu				Box		
10	Salt – bag of 1kg Tuz- 1 kiloluk				Kg		
11	Refill Gas Bottle – standard 12 kg- Kitchen Type Mutfak tüpü- standart 12 kg'lık				Bottle		
12	Drinkable water - 19 liter bottles İçme suyu- 19 Litrelik damacana (PH 7,66 - ISO 9001-2000)				Bottle		
13	Sparkling water (soda) – 500ml bottle Soda – 500 ml'lik şişe				Bottle		
14	Drinkable water – 500ml bottle İçme suyu- 500ml şişe				Bottle		
15	Freshly baked Turkish cookies Kuru pasta				Kg		

LOT 2: OFFICE SUPPLIES – CLEANING MATERIAL

No	Item Specifications	Supplier's Specification (if different)	Brand Name	Country of Origin (made in)	Unit	Unit Price TRY including taxes	Supplier's Comments
1	Washing machine powder - bag of 1kg Çamaşır deterjanı toz,makine kullanımı için 1 kg'lık				Bag		
2	Clothing softener – bottle of 1 liter Çamaşır yumuşatıcısı- 1 litrelik şişe				Bottle		
3	Descaling liquid – bottle of 750ml Kireç çözücü sıvı- 750 ml'lik şişe				Bottle		
4	Bleach – bottle of 750ml,gel Çamaşır suyu-jel,750 ml'lik				Bottle		
5	Cleaning liquid for floor – Bottle of 750 ml Yer silme deterjanı(sıvısı)-750 ml'lik şişe				Bottle		
6	Window cleaning liquid (spray) – bottle of 750ml Cam silme sıvısı(sprey) 750 ml'lik şişe				Bottle		
7	Degreaser spray – 750ml Yağ çözücü sprej-750ml				Bottle		
8	Dish washing liquid (good quality-fairy-cif-pril)- – bottle of 675ml Blaşık deterjanı,(fairy-cif-pril)- sıvı- 675ml'lik şişe				Bottle		

9	Dish washing sponge – pack of 5 Blaşık süngeri- 5'li paket				Pack		
10	Cleaning cloth – pack of 5 Temizlik bezi- 5'li paket				Pack		
11	Window cleaning cloth – pack of 5 Cam slime bezi-5'li paket				Pack		
12	Kitchen towels – pack of 5 Mutfak havlusu-5'li paket				Pack		
13	Broom – inside use Süpürge- ofis/ev içi kullanımı için				Pcs		
14	Shovel – plastic, for inside use Kürek(faraş)- plastik ev/ofis içi kullanımı için.				Pcs		
15	Broom – heavy duty, outside use Süpürge- ağır iş, dış kullanım için				Pcs		
16	Mop – paspas				Pcs		
17	Squizzy mop bucket set Sıkmalı paspas, kova- set				Set		
18	Squeegee for windows Cam sileceği-(çekpas)				Pcs		
19	Garbage bags large Çöp poşeti - büyük boy				Pack		
20	Garbage bags medium Çöp poşeti - orta boy				Pack		

21	Garbage bags small Çöp poşeti - küçük boy				Pack		
22	Anti-bacterial Liquid soap – bottle of 300ml Antibakteriyel sıvı sabun – 300ml'lik şişe				Bottle		
23	Liquid soap(good quality) – bottle of 500 ml(good quality) Sıvı sabun-500 ml'lik şişe (iyi kalite)(Hobby-Komili veya benzer)				Bottle		
24	Toilet freshener / spray – bottle of 500ml Tuvalet koku giderici/sprey – 500 ml'lik şişe				Bottle		
25	Toilet paper – pack of 24 rolls, 3 layers Tuvalet kağıdı- 24 rulolu paket,3 katlı				Pack		
26	Tissues – box Kutu peçete				Box		
27	Kitchen paper towels – pack of 12 rolls Kağıt havlu,mutfak tipi- 12 rulolu paket				Pack		
28	Disinfectant spray for surfaces – bottle of 750ml Yüzey için dezenfekte spreyi-750 ml'lik şişe				Bottle		
29	Tea Cup - box of 12 pieces Çay Bardağı-12'lik kutu				Box		

30	Water Glass - box of 6 pieces Su Bardağı - 6'lık kutu				Box		
31	Coffee Cup Kupa Bardak				Piece		
32	Turkish Coffee cup – box of 12 pices Kahve fincanı – 12'li kutu				Box		
33	Plastic cup- pack of 100 pcs- Plastik bardak 100'lü paket				Pack		
34	Plastic plates-pack of 100 Plastik tabak 100'lü paket				Pack		
35	Nitril gloves-pack of 100 pcs Nitril eldiven 100'lü paket				Pack		
36	Gloves for dish washing (Small- Medium- Large) Bulaşık eldiveni (Küçük-orta-büyük boy)				PCS		
37	Fruit joice bottle of 1 Lt Meyve suyu 1 litrelik				Bottle		
38	Kitchen apron- Mutfak Önlüğü				PCS		
39	Steal teapot(25x25x8cm) Çaydalık				pcs		
40	Coffe pot- small Cezve küçük boy				Pcs		
41	Coffe pot- Medium Cezve orta boy				Pcs		
42	Coffe pot- Large Cezve büyük boy				Pcs		

43	Pan set–set of 3 pcs(16-20-24cm) 3'lüTava seti (16-20-24cm)				Set		
44	Toilet seat cover (Paper) pack of 250 pcs Klozet kapak örtüsü(250'li)				Pack		
45	Toilet seat cover Klozet kapağı				Pcs		
46	Dessert spoon –pack of 12 Tatlı kaşığı 12'li				Pack		
47	Soup spoon pack of 12 pcs Yemek Kaşığı 12'li				Pack		
48	Tea spoon pack of 12 pcs Çay Kaşığı 12'li				Pack		
49	Fork pack of 12pcs Çatal 12'li Büyük boy				Pack		
50	Glass closter pack of 12 Cam Bardak Altlığı 12'li				Pack		
51	Porcelain serving plate Porselen Servis Tabağı				pcs		
52	Glass pitcher - 1 Lt Cam Sürahi – 1 lt				Pcs		
53	Shower Head with hose Duşluk başlık- hortum				Pcs		
54	Mirror for bathroom Banyo için Ayna				Pcs		
55	Hanger for towel paper-(Metal) Havlu Peçete Askılığı-(Metal)				Pcs		
56	Paper towel holder for table (Metal) Havlu Peçetelik masalar için Metal				Pcs		

57	Hanger for toilets paper (metal) Tuvalet Kağıdı askısı metal				Pcs		
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BIDDER'S COMMENTS/REMARKS:

1. _____
2. _____

DELIVERY CONDITIONS GUARANTEED BY THE BIDDER:

..... Days for 100% of the services

BIDDER'S TERMS AND CONDITIONS:

1. Valid of the offer: _____ (recommended: 14 months or more)
2. Terms of delivery: _____
3. Terms of payment: _____

Name of Bidder's Authorized Representative: _____

Authorized signature and stamp: _____

Date: _____

NB: in case of Request for Quotation, please attach the service proposal to the present offer fo

Form PRO-06-01 Version 1.3

PART C- BIDDER'S QUESTIONNAIRE ACTED Syria/Turkey

Date:

TENDER N°: T/16/FWC/OFFICE SUPPLIES/ANT/18-09-2019/001

PART I: INFORMATION			
A. Company Details and General Information			
Name of Company		Trading As	
Address (headquarters)		Telephone	
Zip Code (headquarters)		Fax	
City (headquarters)		E-mail address 1	
PO Box		E-mail address 2	
Country (headquarters)		Website address	
Parent Company or name of owner		Subsidiaries/ Associates/ Overseas Representative	
Sales Person's Name		Sales Person's Position	
Sales Person's phone		Sales Persons' E-mail	
<i>Governance of the company: Chairman, Vice-Chairman, Treasurer or Secretary of the Board of Directors or Board of Trustees</i>			
Name (as in passport or other government-issued photo ID)		Date of birth (mm/dd/yyyy)	
Government-issued photo Identification Document (ID) number		Type of ID	
ID country of issuance		Rank or title in organization	
Other names used (nicknames or pseudonyms not listed as "Name")		Gender (e.g. male, female)	
Current employer and job title:		Occupation	
Address of residence		Citizenship(s)	
Province/Region		E-mail address	
Is the individual a U.S. citizen or legal permanent resident?	<input type="checkbox"/> Yes <input type="checkbox"/> No	Professional Licenses – State Issued Certifications	
<i>Management of the company: CEO, Executive Director, Deputy Director, President or Vice-President</i>			
Name (as in passport or other government-issued photo ID)		Date of birth (mm/dd/yyyy)	
Government-issued photo Identification Document (ID) number		type of ID	
ID country of issuance		Rank or title in organization	
Other names used (nicknames or pseudonyms not listed as "Name")		Gender (e.g. male, female)	
Current employer and job title:		Occupation	
Address of residence		Citizenship(s)	
Province/Region		E-mail addresses	

Is the individual a U.S. citizen or legal permanent resident?	<input type="checkbox"/> Yes <input type="checkbox"/> No	Professional Licenses – State Issued Certifications	
<i>Management of the company: Chief Finance Officer or Chief Accountant</i>			
Name (as in passport or other government-issued photo ID)		Date of birth (mm/dd/yyyy)	
Government-issued photo Identification Document (ID) number		type of ID	
ID country of issuance		Rank or title in organization	
Other names used (nicknames or pseudonyms not listed as "Name")		Gender (e.g. male, female)	
Current employer and job title:		Occupation	
Address of residence		Citizenship(s)	
Province/Region		E-mail addresses	
Is the individual a U.S. citizen or legal permanent resident?	<input type="checkbox"/> Yes <input type="checkbox"/> No	Professional Licenses – State Issued Certifications	
<i>Company's staff & insurance</i>			
No. Full Time Employees:		Employee average work wage per hour:	
% of Men to Women:		Any employee(s) with relatives working with ACTED?	<input type="checkbox"/> Yes <input type="checkbox"/> No
No. of Children:		What is the legal minimum wage paid?	<input type="checkbox"/> Yes <input type="checkbox"/> No
In what capacity?		Are paid vacations offered?	<input type="checkbox"/> Yes <input type="checkbox"/> No
What are their ages?		Are flexible working hours offered?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Name of insurance company:		Staff covered by health insurance?	<input type="checkbox"/> Yes <input type="checkbox"/> No
<i>Description of the Company</i>			
Type of Business (multiple choices possible):	<input type="checkbox"/> Manufacturing <input type="checkbox"/> Consulting Company <input type="checkbox"/> Authorized Agent	<input type="checkbox"/> Manufacturing <input type="checkbox"/> Trader <input type="checkbox"/> Other, please specify : _____	
Sector of Business (multiple choices possible):	<input type="checkbox"/> Goods / supplies <input type="checkbox"/> Services <input type="checkbox"/> Equipment	<input type="checkbox"/> Works <input type="checkbox"/> Other, please specify : _____	
Year Established:		Country of registration:	
Licence number:		Valid until:	
Working languages:	<input type="checkbox"/> English <input type="checkbox"/> French <input type="checkbox"/> Spanish	<input type="checkbox"/> Arabic <input type="checkbox"/> Chinese <input type="checkbox"/> Other, please specify : _____	
Technical documents available in:	<input type="checkbox"/> English <input type="checkbox"/> French <input type="checkbox"/> Spanish	<input type="checkbox"/> Arabic <input type="checkbox"/> Chinese <input type="checkbox"/> Other, please specify : _____	
B. Financial Information			
VAT Number:		Tax Number:	
Bank Name:		Bank Account Number:	
Bank Address:		Account Name:	
Swift/BIC number:		Standard Payment Terms:	
Has the company been audited in the last 3 years?			<input type="checkbox"/> Yes <input type="checkbox"/> No
Please attach a copy of the company's most recent Annual or Audited Financial Report			<input type="checkbox"/> Attached

Annual Value of Total Sales for the last 3 Years:						
Year: USD:		Year: USD:		Year: USD:		
Annual Value of Export Sales for the last 3 years						
Year: USD:		Year: USD:		Year: USD:		
C. Experience						
Company's recent business with ACTED and/or other International Aid Agencies or United Nations Agencies:						
#	Organisation	Contact person	Phone/E-mail	Goods/Works/Services	Value (USD)	Destination
1						
2						
3						
4						
5						
What is your company's main area of expertise?						
What is your company's business coverage area?		<input type="checkbox"/> National <input type="checkbox"/> Restricted to (specify location) : _____				
To which countries has your company exported and/or managed projects in the last 3 years?						
Provide any other information that demonstrates your company's qualifications and experience (eg. awards)						
List any national or international Trade/Professional Organisations of which your company is a member						
D. Technical Capability						
Type of Quality Assurance Certificate		<input type="checkbox"/> Attached				
Type of Certification/Qualification Documents		<input type="checkbox"/> Attached				
International Offices/Representation						
List below up to 10 of the core Goods and/or Services your company sells:						
1)		6)				
2)		7)				
3)		8)				
4)		9)				
5)		10)				
List the main assets of your company (trucks & heavy machines, heavy & valuable equipment, premises & warehouses, production sites etc.)						
1)		6)				
2)		7)				
3)		8)				
4)		9)				
5)		10)				
E. Miscellaneous						
Does your company have an Environmental Policy? (Yes/No)				<input type="checkbox"/> Yes <input type="checkbox"/> No		
Does your company have an Ethical Trading Policy? (Yes/No)				<input type="checkbox"/> Yes <input type="checkbox"/> No		
Does your company have an Anti-terrorist Policy? (Yes/No)				<input type="checkbox"/> Yes <input type="checkbox"/> No		
Is your company compliant with the EU General Data Protection Regulation (or equivalent)? (Yes/No)				<input type="checkbox"/> Yes <input type="checkbox"/> No		
If you answered yes to the above two questions, please attach copies of your policy:					<input type="checkbox"/> Attached	

Has your company ever been bankrupt, or is in the process of being wound up, having its affairs administered by the courts, has entered into an arrangement with creditors, has suspended business activities, is the subject of proceedings concerning these matters, or is in any analogous situation arising from a similar procedure provided for in national law?		<input type="checkbox"/> Yes	<input type="checkbox"/> No
If you answered yes, please provide details:			
Has your company ever been convicted of an offence concerning its professional conduct by a judgment which as force of res judicata?		<input type="checkbox"/> Yes	<input type="checkbox"/> No
If you answered yes, please provide details:			
Has your company ever been guilty of grave professional misconduct proven by other means?		<input type="checkbox"/> Yes	<input type="checkbox"/> No
If you answered yes, please provide details:			
Has your company ever not fulfilled its obligations relating to the payment of social security contributions, or the payment of taxes in accordance with the law of the country in which it is established, or with those of France, or those of the country where the contract is to be performed?		<input type="checkbox"/> Yes	<input type="checkbox"/> No
If you answered yes, please provide details:			
Has your company ever been the subject of a judgement, which has the force of res judicata for fraud, corruption, involvement in a criminal organisation or any other illegal activity?		<input type="checkbox"/> Yes	<input type="checkbox"/> No
If you answered yes, please provide details:			
Has your company ever been declared to be in serious breach of contract for failure to comply with its contractual obligations, following another procurement procedure or grant award procedure financed by a donor country?		<input type="checkbox"/> Yes	<input type="checkbox"/> No
If you answered yes, please provide details:			
Has your company ever been declared to be in serious breach of contract for failure to comply with its contractual obligations, following another procurement procedure or grant award procedure financed by a donor country?		<input type="checkbox"/> Yes	<input type="checkbox"/> No
If you answered yes, please provide details:			
Has your company ever been in any dispute with any Government Agency, the United Nations, or International Aid Organisations (including ACTED)?		<input type="checkbox"/> Yes	<input type="checkbox"/> No
If you answered yes, please provide details:			
Do you agree with terms of payment of 30 days?	<input type="checkbox"/> Yes <input type="checkbox"/> No	Do you accept visit of ACTED staff & external auditors to your office?	<input type="checkbox"/> Yes <input type="checkbox"/> No
PART II: CERTIFICATION			
I, the undersigned warrant that the information provided in this form is correct, and in the event of changes, details will be provided to ACTED as soon as possible in writing. I also understand that ACTED does not do business with companies, or any affiliates or subsidiaries, which engage in any practices that are in breach of ACTED's Child Protection, Sexual Exploitation and Abuse Protection, Conflict of Interest, Anti-fraud, Anti-terrorism Policy and Data Protection Policies (available on request).			
Name:		Date:	
Title/Position		Place:	
E-mail address (for contact for verification purposes):		Signature:	
Phone number (for contact for verification purposes):		Company Stamp:	
Check list of supporting documents			For ACTED use only
1) Trading license	<input type="checkbox"/> Attached	<input type="checkbox"/> Checked	
2) VAT registration/tax clearance certificate	<input type="checkbox"/> Attached	<input type="checkbox"/> Checked	

3)	Company profile	<input type="checkbox"/> Attached	<input type="checkbox"/> Checked
4)	Proof of trading/dealership/agent	<input type="checkbox"/> Attached	<input type="checkbox"/> Checked
5)	Evidence of similar contracts	<input type="checkbox"/> Attached	<input type="checkbox"/> Checked
6)	References	<input type="checkbox"/> Attached	<input type="checkbox"/> Checked
7)	Particulars of CEO and key personnel	<input type="checkbox"/> Attached	<input type="checkbox"/> Checked
8)	Articles of Association & Certificate of incorporation	<input type="checkbox"/> Attached	<input type="checkbox"/> Checked
9)	Financial statements (latest)	<input type="checkbox"/> Attached	<input type="checkbox"/> Checked
10)	Other (specify):	<input type="checkbox"/> Attached	<input type="checkbox"/> Checked

I undersigned, certify that I am the designated legal representative of this Company, that the information provided above is correct and I am aware of the fact that I will be held responsible for providing false information.

I declare and certify that the information above is true and accurate to the best of my knowledge. I understand and accept any false or inaccurate information may result in the cancellation of any offer made by the Bidder, even if discovered later.

Name _____

Position: _____

Signature & Stamp: _____

Date: _____

PART D - BIDDER'S ETHICAL DECLARATION

Date:

Tender N°: T/16/FWC/OFFICE SUPPLIES/ANT/18-09-2019/001

Bidder's name: _____

Bidder's address: _____

CODE OF CONDUCT:

1. Labour Standards

The labour standards in this code are based on the conventions of the International Labour Organisation (ILO).

- *Employment is freely chosen*

There is no forced, bonded or involuntary prison labour. Workers are not required to lodge 'deposits' or their identity papers with the employer and are free to leave their employer after reasonable notice.

- *Freedom of association and the right to collective bargaining are respected*

Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively. The employer adopts an open attitude towards the legitimate activities of trade unions. Workers representatives are not discriminated against and have access to carry out their representative functions in the workplace. Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

- *Working conditions are safe and hygienic*

A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. Workers shall receive regular and recorded health and safety training, and such training shall be repeated for new or reassigned workers. Access to clean toilet facilities and potable water and, if appropriate, sanitary facilities for food storage shall be provided. Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers. The company observing the standards shall assign responsibility for health and safety to a senior management representative.

- *Child Labour shall not be used*

There shall be no new recruitment of child labour. Companies shall develop or participate in and contribute to policies and programmes, which provide for the transition of any child found to be performing child labour to enable her/him to attend and remain in quality education until no longer a child. Children and young people under 18 years of age shall not be employed at night or in hazardous conditions. These policies and procedures shall conform to the provisions of the relevant International Labour Organisation (ILO) standards.

- *Living wages are paid*

Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmarks. In any event wages should always be high enough to meet basic needs and to provide some discretionary income. All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment, and about the particulars of their wages for the pay period concerned each time that they are paid. Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the express and informed permission of the worker concerned. All disciplinary measures should be recorded.

- *Working hours are not excessive*

Working hours comply with national laws and benchmark industry standards, whichever affords greater protection. In any event, workers shall not on a regular basis be required to work in excess of the local legal working hours. Overtime shall be voluntary, shall not exceed local legal limits, shall not be demanded on a regular basis and shall always be compensated at a premium rate.

- *No discrimination is practised*

There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

- *Regular employment is provided*

To every extent possible work performed must be on the basis of a recognised employment relationship established through national law and practice. Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour-only contracting, sub-contracting or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

- *No harsh or inhumane treatment is allowed*

Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

B. Environmental Standards

Suppliers should as a minimum comply with all statutory and other legal requirements relating to the environmental impacts of their business. Detailed performance standards are a matter for suppliers, but should address at least the following:

- *Waste Management*

Waste is minimised and items recycled whenever this is practicable. Effective controls of waste in respect of ground, air, and water pollution are adopted. In the case of hazardous materials, emergency response plans are in place.

- *Packaging and Paper*

Undue and unnecessary use of materials is avoided, and recycled materials used whenever appropriate.

- *Conservation*

Processes and activities are monitored and modified as necessary to ensure that conservation of scarce resources, including water, flora and fauna and productive land in certain situations.

- *Energy Use*

All production and delivery processes, including the use of heating, ventilation, lighting, IT systems and transportation, are based on the need to maximise efficient energy use and to minimise harmful emissions.

- ***Safety precautions for transport and cargo handling***

All transport and cargo handling processes are based on the need to maximise safety precautions and to minimise potential injuries to ACTED beneficiaries and staff as well as the suppliers's employees or those of its subcontractors.

C. Business Behaviour

The conduct of the supplier should not violate the basic rights of ACTED's beneficiaries.

The supplier should not be engaged

1. in the manufacture of arms
2. in the sale of arms to governments which systematically violate the human rights of their citizens; or where there is internal armed conflict or major tensions; or where the sale of arms may jeopardise regional peace and security.

D. ACTED procurement rules and regulations

Suppliers should comply with ACTED procurement rules and regulations outlines in ACTED Logistics Manual Version 1.2. or above. In particular, ACTED's procurement policy set out in Section 2.1 and 2.4. (contract awarding). By doing so, Suppliers acknowledge that they do not find themselves in any of the situations of exclusion as referred to under section 2.4.2.

Operating Principles

The implementation of the Code of Conduct will be a shared responsibility between ACTED and its suppliers, informed by a number of operating principles, which will be reviewed from time to time.

ACTED will:

1. Assign responsibility for ensuring compliance with the Code of Conduct to a senior manager.
2. Communicate its commitment to the Code of Conduct to employees, supporters and donors, as well as to all suppliers of goods and services.
3. Make appropriate human and financial resources available to meet its stated commitments, including training and guidelines for relevant personnel.
4. Provide guidance and reasonable non-financial support to suppliers who genuinely seek to promote and implement the Code standards in their own business and in the relevant supply chains, within available resources.
5. Adopt appropriate methods and systems for monitoring and verifying the achievement of the standards.
6. Seek to maximise the beneficial effect of the resources available, e.g. by collaborating with other NGOs, and by prioritising the most likely locations of non-compliance.

ACTED expects suppliers to:

1. Accept responsibility for labour and environmental conditions under which products are made and services provided. This includes all work contracted or sub-contracted and that conducted by home or other out-workers.
2. Assign responsibility for implementing the Code of Conduct to a senior manager.

3. Make a written Statement of Intent regarding the company's policy in relation to the Code of Conduct and how it will be implemented, and communicate this to staff and suppliers as well as to ACTED.

Both parties will

1. require the immediate cessation of serious breaches of the Code and, where these persist, terminate the business relationship.
2. Seek to ensure all employees are aware of their rights and involved in the decisions which affect them.
3. Avoid discriminating against enterprises in developing countries.
4. Recognise official regulation and inspection of workplace standards, and the interests of legitimate trades unions and other representative organisations.
5. seek arbitration in the case of unresolved disputes.

Qualifications To The Policy Statement

The humanitarian imperative is paramount. Where speed of deployment is essential in saving lives, ACTED will purchase necessary goods and services from the most appropriate available source.

ACTED can accept neither uncontrolled cost increases nor drops in quality. It accepts appropriate internal costs but will work with suppliers to achieve required ethical standards as far as possible at no increase in cost or decrease in quality.

I undersigned _____, agree to adopt the above Code of Conduct and to commit to comply with the labour and environmental standards specified, both in my own company and those of my suppliers.

Name & Position of Bidder's authorized representative _____

Authorized signature & stamp _____

PART E- BIDDER'S CHECK LIST ACTED Syria/Turkey

Date:

Tender N°: T/16/FWC/OFFICE SUPPLIES/ANT/18-09-2019/001

BEFORE SENDING YOUR BIDDING DOCUMENTS, PLEASE CHECK THAT EACH OF THE FOLLOWING ITEM IS COMPLETE AND RESPECTS THE FOLLOWING CRITERIA :

Description	To be filled in by Bidder		For ACTED use only (to be filled in by Purchase Committee)		Comments
	Included		Present		
	Yes	No	Yes	No	
1. An original of the bid have been provided (compulsory)					
2. PART A (form PRO-05) – Instructions to Bidders is attached, filled, signed and stamped by the supplier. (compulsory)					
3. PART B (form PRO-06) – Offer Form is attached, filled, signed and stamped by the supplier. (compulsory)					
4. The prices in the Offer Form are in USD or in local currency (compulsory)					
5. PART C (form PRO-06-01)– Bidders Questionnaire Form is attached, filled, signed and stamped by the supplier. (compulsory)					
6. PART D – (form PRO-06-02)– Bidder's Ethical Declaration is attached, filled, signed and stamped by the supplier. (compulsory)					
7. The Bidding documents are filled in English.					
8. ANNEXES – Proofs of past performances in a similar field of activity (e.g. past deliveries of similar items) are provided					
9. ANNEXES – A Copy of Company registration documents and license are included and ID of the legal representative of the company					
10. ANNEXES – Color pictures or samples of item(s) are included (compulsory)					

Name & Position of Bidder's authorized representative _____

Authorized signature _____