

NATIONAL CALL FOR TENDER ACTED Jordan

Date: 09/08/2018

Tender N°: T/13DBI/91D/MULTI/Mafraq/EU MADAD WASH/09082018

ACTED is requesting through this tender a consultant office to provide detailed and written quotations for the following training services for projects being implemented in the North of Jordan.

PRODUCT SPECIFICATIONS:

1. Description: Consultancy for the provision of certified training services in the field of Water Distribution and Water Networking Maintenance for the Capacity-building of YWC (Yarmouk Water Company) technical staff
2. Product class / category: Training (consultancy)
3. Delivery: Amman or Irbid

Lot No.	Lot description	Duration & Specifications
Lot 1	Water Distribution Operator course – Level 1 (42 hours)	Specified in the terms of reference enclosed.
Lot 2	Water Networking Maintenance course (36 hours)	Specified in the terms of reference enclosed.

RESPONSIBILITIES OF THE CONTRACTOR:

1. Date of delivery: The consultancy will last for a total of 13 days over the project's timeline
2. Validity of the offer: Preferred 6 months.

The answers to this tender should include the following elements:

- A written quotation including all the product specifications, the price per unit, and total price;
- A written offer form as per ACTED template attached including all the service specifications, the price per day and any additional price, and total price, inclusive and exclusive of detailed VAT. Offer form must be signed and stamped.
- Other tender documents such as, instruction to bidders, bidder's questioner, bidder's ethical declaration and bidder's checklist. All documents must be signed and stamped.

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- Terms of reference, signed and stamped.
- A copy of the supplier legal representative ID is required
- A copy of the passport alongside a copy of their medical insurance for international consultants.
- Please note that ACTED will need to follow EuropeAid's Guidelines concerning the origin of supplies. For more information, EuropeAid procurement guidelines are fully detailed in PRAG
http://ec.europa.eu/europeaid/prag/welcome.do?header_description=Manuel+DEVCO+des+procedures+financi%E8res+et+contractuelles+Applicable+aux+actions+ext%E9rieures+financi%E9es+par+le+budget+g%E9n%E9ral+de+LUE+et+du+11e+FED&header_keywords=ePrag+%2C+europa&locale=en. In particular, rules of origin & nationality are detailed in section 2.3.1 of PRAG2015, and further in annex A2A.
 - ACTED reserves the right to exclude products or reject bids from certain origins with regard to guidelines of EuropeAid (please refer Annex a2a_ecprogrammes_eligibility2014_2020_en (1))

NOTE: the contract awarded following this tender will be signed with the supplier that offers the best quality and price for the specifications detailed within this document (best value for money)

GENERAL CONDITIONS:

1. The **closing date** of this tender is fixed on **10/09/2018 at 4:00 PM** in ACTED office at the following address : **ACTED representative office in Amman, JORDAN**
25, Ahmad Shawqi street, Jabal Weibdeh
Amman 11194, Jordan
(Opposite Terra Sancta Kindergarten)
Or emailed to
jordan.tender@acted.org with CC tender@acted.org
2. Offers shall be submitted **in English and in JOD** and should present **prices excluding sales tax and duty**, offers **include all delivery charges**.
3. Bidders will fill all items in the one lot, otherwise his offer will be not eligible to be considered.
4. Bidders will fill, sign, stamp each page and return the Offer form according to ACTED's format.
5. Bidders will sign, stamp and return all pages of the Product Specifications for which they apply.
6. The offer to the call for tender will not result in the award of a contract
7. Unsealed envelopes and late offers will not be considered.
8. The offer must be submitted to ACTED Jordan purchase department in a sealed envelope with the mention "T/13DBI/91D/MULTI/Mafraq/EU MADAD WASH/09082018" and the purpose of the offer.
9. Any bid with missing required documents will be automatically rejected.

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10. To ensure that funds are used exclusively for humanitarian purposes and in accordance with donors' compliance requirements, all contract offers are subject to the condition that contractors do not appear on anti-terrorism lists, in line with ACTED's anti-terrorism policy. To this end, ACTED reserves the right to carry out anti-terrorism checks on contractor, its board members, staff, volunteers, consultants, financial service providers and sub-contractor."

NOTE: ACTED adopts a zero tolerance approach towards corruption and is committed to respecting the highest standards in terms of efficiency, responsibility and transparency in its activities. In particular, ACTED has adopted a participatory approach to promote and ensure transparency within the organization and has set up a Transparency focal point (Transparency Team supervised by the Director of Audit and Transparency) via a specific e-mail address. As such, if you witness or suspect any unlawful, improper or unethical act or business practices (such as soliciting, accepting or attempting to provide or accept any kickback) during the tendering process, please contact the following e-mail to transparency@acted.org.

OFFER FORM – ACTED JORDAN

Date:

Tender N°: T/13DBI/91D/MULTI/Mafraq/EU MADAD WASH/09082018

To be Filled by Bidder (COMPULSORY)

Details of Bidding Company:

1. Company Name: (_____)

2. Company Authorized Representative Name: (_____)

3. Company Registration No: (_____)

No/Country/ Ministry

4. Company Specialization: (_____)

5. Mailing Address: (_____)

Country/Governorate. /City/St name/Shop-Office No

a. Contact Numbers: (Land Line: _____ / Mobile No: _____)

b. E-mail Address: (_____)

I undersigned _____, agree to provide ACTED, non-profit NGO, with items answering the following specifications, according to the general conditions and responsibilities that I engage myself to follow.

The projects scope shall include, but is not limited to:

LOT 1

- Prepare and implement the Water Operator Certification Program in two fields (water supply and wastewater treatment) for 15 participants;
- Provide qualified trainers for the entire course duration;
- Procure all training materials needed (such as curricula, transportation, CDs etc.) for all the participants to the training;
- Provide each participant with a legally valid training certificate by CAQA (Centre for Accreditation and Quality Assurance), as the only accreditation and quality assurance body in Jordan for the vocational training and education;
- Design and administer to the attendants a pre and post-assessment to evaluate improvement and learning achievements;
- Provide the WAAD Consortium with a detailed narrative report of the training, including challenges and further recommendations in terms of capacity-building, along with all the relevant documents (agenda, attendance lists, etc.).

LOT 2

- Prepare and implement the Water Networking Maintenance Certification Program for 15 participants;
- Provide qualified trainers for the entire course duration;
- Procure all training materials needed (such as curricula, transportation, CDs etc.) for all the participants to the training;
- Provide each participant with a legally valid training certificate by CAQA (Centre for Accreditation and Quality Assurance), as the only accreditation and quality assurance body in Jordan for the vocational training and education.
- Design and administer to the attendants a pre and post-assessment to evaluate improvement and learning achievements;
- Provide the WAAD Consortium with a detailed narrative report of each of the two trainings administered, including challenges and further recommendations in terms of capacity-building, along with all the relevant documents (agenda, attendance lists, etc.).

The following specifications shall be considered when applying for the tender:

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- WAAD security guidelines will have to be strictly followed throughout the consultancy;
- International consultants shall subscribe a medical and repatriation insurance. Therefore, the copy of insurance certificate must be submitted along with their offer. National consultants shall subscribe a civil and professional insurance. Therefore, the copy of the insurance certificate have to be submitted along with their offer;
- Training sessions shall be conducted in Arabic. However, relevant documents (attendance lists, etc.) shall report an English version as well;
- All projects communications, reports, recommendations, and all kind of documents as requested by the WAAD Consortium shall be in English & Arabic languages;
- WAAD Consortium and WAJ representative(s) shall have the right to attend the training sessions free of charge to monitor the punctual implementation of the training and the participation of the attendants.

PLEASE REFER TO THE TERMS OF REFERENCES DOCUMENTS FOR ADDITIONAL DETAILS AND SPECIFICATIONS

- **PLEASE FILL IN YOUR PRICES IN THE FOLLOWING TABLED BASED ON THE ENCLOSED TENDER DOCUMENTS:**
- ***Bidders needs to submit offer(s) for ALL items in the lot. (note that the Project is tax exempted as per the consortium's agreement with the EU Madad Fund)***

#	Description	Expected Deliverables	Unit	Quantity	Unit cost in JOD excluding VAT	Total cost in JOD excluding VAT
1	Water Distribution Operator course – Level 1 (42 hours)	<p>Prepare and implement the Water Operator Certification Program in two fields (water supply and wastewater treatment) for 15 (+/-3) participants;</p> <p>Provide qualified trainers for the entire course duration;</p> <p>Procure all training materials needed (such as curricula, transportation, CDs etc.) for all the participants to the training;</p> <p>Provide each participant with a legally valid training certificate by CAQA (Centre for Accreditation and Quality Assurance), as the</p>	attendees	15		

		<p>only accreditation and quality assurance body in Jordan for the vocational training and education;</p> <p>Design and administer to the attendants a pre and post-assessment to evaluate improvement and learning achievements;</p> <p>Provide the WAAD Consortium with a detailed narrative report of the training, including challenges and further recommendations in terms of capacity-building, along with all the relevant documents (agenda, attendance lists, etc.).</p>				
2	Water Networking Maintenance course (36 hours)	<p>Prepare and implement the Water Networking Maintenance Certification Program for 15 (+/- 3) participants;</p> <p>Provide qualified trainers for the entire course duration;</p> <p>Procure all training materials needed (such as curricula, transportation, CDs etc.) for all the participants to the training;</p> <p>Provide each participant with a legally valid training certificate by CAQA (Centre for Accreditation and Quality Assurance), as the only accreditation and quality assurance body in Jordan for the vocational training and education.</p>	attendees	15		

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		<p>Design and administer to the attendants a pre and post-assessment to evaluate improvement and learning achievements;</p> <p>Provide the WAAD Consortium with a detailed narrative report of each of the two trainings administered, including challenges and further recommendations in terms of capacity-building, along with all the relevant documents (agenda, attendance lists, etc.).</p>				
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Please note the following when quoting your prices:

- The number of attendees is set at 15 with a variation (+/-) of 3 people
- Procure all training materials needed (such as curricula, transportation, CDs etc.) for all the participants to the training;
 - Transportation shall detail the pick-up and drop-off location and/or the cost per km that the tenderer is willing to cover
- Rental cost of the Hall that will be used to administer the training and its location in either Amman or Irbid
- The tenderer shall provide refreshments to all attendees throughout all sessions. These shall include a snack (manaish and/or moajanat and/or cookies and soft drinks) and lunch (mandi and/or sandwiches – zinger/shawarma/burgers – and soft drinks).
- **Enclosed the following documents which forms part of this tender and states more details of the above-mentioned table:**
 - Terms of Reference

BIDDER'S COMMENTS/REMARKS:

1. _____

2. _____

3. _____

BIDDER'S TERMS AND CONDITIONS:

1. Valid of the offer: _____ (Recommended: 6 months)
2. Terms of payment: _____

Name of Bidder's Authorized Representative: _____

Authorized signature and stamp: _____

Date: _____

BIDDER'S QUESTIONNAIRE – ACTED JORDAN

PART I: INFORMATION			
A. Company Details and General Information			
Name of Company		Trading As	
Address (headquarters)		Telephone	
Zip Code (headquarters)		Fax	
City (headquarters)		E-mail address 1	
PO Box		E-mail address 2	
Country (headquarters)		Website address	
Parent Company or name of owner		Subsidiaries/ Associates/ Overseas Representative	
Sales Person's Name		Sales Person's Position	
Sales Person's phone		Sales Persons' E-mail	
<i>Governance of the company: Chairman, Vice-Chairman, Treasurer or Secretary of the Board of Directors or Board of Trustees</i>			
Name (as in passport or other government-issued photo ID)		Date of birth (mm/dd/yyyy)	
Government-issued photo Identification Document (ID) number		Type of ID	
ID country of issuance		Rank or title in organization	
Other names used (nicknames or pseudonyms not listed as "Name")		Gender (e.g. male, female)	
Current employer and job title:		Occupation	
Address of residence		Citizenship(s)	
Province/Region		E-mail address	
Is the individual a U.S. citizen or legal permanent resident?	<input type="checkbox"/> Yes <input type="checkbox"/> No	Professional Licenses – State Issued Certifications	
<i>Management of the company: CEO, Executive Director, Deputy Director, President or Vice-President</i>			
Name (as in passport or other government-issued photo ID)		Date of birth (mm/dd/yyyy)	
Government-issued photo Identification Document (ID) number		type of ID	

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ID country of issuance		Rank or title in organization	
Other names used (nicknames or pseudonyms not listed as "Name")		Gender (e.g. male, female)	
Current employer and job title:		Occupation	
Address of residence		Citizenship(s)	
Province/Region		E-mail addresses	
Is the individual a U.S. citizen or legal permanent resident?	<input type="checkbox"/> Yes <input type="checkbox"/> No	Professional Licenses – State Issued Certifications	
<i>Management of the company: Chief Finance Officer or Chief Accountant</i>			
Name (as in passport or other government-issued photo ID)		Date of birth (mm/dd/yyyy)	
Government-issued photo Identification Document (ID) number		type of ID	
ID country of issuance		Rank or title in organization	
Other names used (nicknames or pseudonyms not listed as "Name")		Gender (e.g. male, female)	
Current employer and job title:		Occupation	
Address of residence		Citizenship(s)	
Province/Region		E-mail addresses	
Is the individual a U.S. citizen or legal permanent resident?	<input type="checkbox"/> Yes <input type="checkbox"/> No	Professional Licenses – State Issued Certifications	
<i>Company's staff & insurance</i>			
No. Full Time Employees:		Employee average work wage per hour:	
% of Men to Women:		Any employee(s) with relatives working with ACTED?	<input type="checkbox"/> Yes <input type="checkbox"/> No
No. of Children:		Legal minimum wage paid?	<input type="checkbox"/> Yes <input type="checkbox"/> No
In what capacity?		Paid vacations are offered?	<input type="checkbox"/> Yes <input type="checkbox"/> No
What are their ages?		Are flexible working hours offered?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Name of insurance company:		Staff covered by health insurance?	<input type="checkbox"/> Yes <input type="checkbox"/> No

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<i>Description of the Company</i>							
Type of Business (multiple choices possible):	<input type="checkbox"/> Manufacturer <input type="checkbox"/> Authorised Agent <input type="checkbox"/> Trader <input type="checkbox"/> Consulting Company <input type="checkbox"/> Other (Please Specify)						
Sector of Business (multiple choices possible):	<input type="checkbox"/> Goods/Suppl <input type="checkbox"/> Equipment <input type="checkbox"/> Works <input type="checkbox"/> Services <input type="checkbox"/> Other (Please Specify)						
Year Established:			Country of registration:				
Licence number:			Valid until:				
Working languages:	<input type="checkbox"/> English <input type="checkbox"/> French <input type="checkbox"/> Spanish <input type="checkbox"/> Russian <input type="checkbox"/> Arabic <input type="checkbox"/> Chinese <input type="checkbox"/> Other (Please Specify)						
Technical documents available in:	<input type="checkbox"/> English <input type="checkbox"/> French <input type="checkbox"/> Spanish <input type="checkbox"/> Russian <input type="checkbox"/> Arabic <input type="checkbox"/> Chinese <input type="checkbox"/> Other (Please Specify)						
B. Financial Information							
VAT Number:			Tax Number:				
Bank Name:			Bank Account Number:				
Bank Address:			Account Name:				
Swift/BIC number:			Standard Payment Terms:	<input type="checkbox"/> Yes <input type="checkbox"/> No			
Has the company been audited in the last 3 years?			<input type="checkbox"/> Attached				
Please attach a copy of the company's most recent Annual or Audited Financial Report							
Annual Value of Total Sales for the last 3 Years:							
Year: USD		Year: USD:		Year: USD:			
:							
Annual Value of Export Sales for the last 3 years							
Year: USD		Year: USD:		Year: USD:			
:							
C. Experience							
Company's recent business with ACTED and/or other International Aid Agencies or United Nations Agencies:							
	<i>Organis ation</i>	<i>Cont act pers on</i>	<i>Phone/E-mail</i>	<i>Goods/Works/Services</i>	<i>Val ue (U SD)</i>	<i>Year</i>	<i>Destination</i>
1							
2							
3							
4							
5							

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What is your company's main area of expertise?		
What is your company's business coverage area?	<input type="checkbox"/> National	<input type="checkbox"/> Restricted to (specify location)
To which countries has your company exported and/or managed projects in the last 3 years?		
Provide any other information that demonstrates your company's qualifications and experience (eg. awards)		
List any national or international Trade/Professional Organisations of which your company is a member		
D. Technical Capability		
Type of Quality Assurance Certificate		<input type="checkbox"/> Attached <input type="checkbox"/> Attached
Type of Certification/Qualification Documents		
International Offices/Representation		
List below up to 10 of the core Goods and/or Services your company sells:		
1)	6)	
2)	7)	
3)	8)	
4)	9)	
5)	10)	
List the main assets of your company (trucks & heavy machines, heavy & valuable equipment, premises & warehouses, production sites etc.)		
1)	6)	
2)	7)	
3)	8)	
4)	9)	
5)	10)	
E. Miscellaneous		
Does your company have an Environmental Policy? (Yes/No)	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Does your company have an Ethical Trading Policy? (Yes/No)	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Does your company have an Anti-terrorist Policy? (Yes/No)	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Is your company compliant with the EU General Data Protection Regulation (or equivalent)? (Yes/No)	<input type="checkbox"/> Yes	<input type="checkbox"/> No
If you answered yes to the above two questions, please attach copies of your policy:	<input type="checkbox"/> Attached	
Has your company ever been bankrupt, or is in the process of being wound up, having its affairs administered by the courts, has entered into an arrangement with creditors, has suspended business activities, is the subject of proceedings concerning these matters, or is in any analogous situation arising from a similar procedure provided for in national law?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
If you answered yes, please provide details:		
Has your company ever been convicted of an offence concerning its professional conduct by a judgment which has force of res judicata?	<input type="checkbox"/> Yes <input type="checkbox"/> No	

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If you answered yes, please provide details:			
Has your company ever been guilty of grave professional misconduct proven by other means?			<input type="checkbox"/> Yes <input type="checkbox"/> No
If you answered yes, please provide details:			
Has your company ever not fulfilled its obligations relating to the payment of social security contributions, or the payment of taxes in accordance with the law of the country in which it is established, or with those of France, or those of the country where the contract is to be performed?			<input type="checkbox"/> Yes <input type="checkbox"/> No
If you answered yes, please provide details:			
Has your company ever been the subject of a judgement which has the force of res judicata for fraud, corruption, involvement in a criminal organisation or any other illegal activity?			<input type="checkbox"/> Yes <input type="checkbox"/> No
If you answered yes, please provide details:			
Has your company ever been declared to be in serious breach of contract for failure to comply with its contractual obligations, following another procurement procedure or grant award procedure financed by a donor country?			<input type="checkbox"/> Yes <input type="checkbox"/> No
If you answered yes, please provide details:			
Has your company ever been declared to be in serious breach of contract for failure to comply with its contractual obligations, following another procurement procedure or grant award procedure financed by a donor country?			<input type="checkbox"/> Yes <input type="checkbox"/> No
If you answered yes, please provide details:			
Has your company ever been in any dispute with any Government Agency, the United Nations, or International Aid Organisations (including ACTED)?			<input type="checkbox"/> Yes <input type="checkbox"/> No
If you answered yes, please provide details:			
Do you agree with terms of payment of 30 days?	<input type="checkbox"/> Yes <input type="checkbox"/> No	Do you accept visit of ACTED staff & external auditors to your office?	<input type="checkbox"/> Yes <input type="checkbox"/> No

PART II: CERTIFICATION

I, the undersigned warrant that the information provided in this form is correct, and in the event of changes, details will be provided to ACTED as soon as possible in writing. I also understand that ACTED does not do business with companies, or any affiliates or subsidiaries, which engage in any practices that are in breach of ACTED's Child Protection, Sexual Exploitation and Abuse Protection, Conflict of Interest, Anti-fraud, Anti-terrorism Policy and Data Protection Policies (available on request).

Name:	<input type="text"/>	Date:	<input type="text"/>
Title/Position	<input type="text"/>	Place:	<input type="text"/>
E-mail address (for contact for verification purposes):	<input type="text"/>	Signature:	<input type="text"/>
Phone number (for contact for verification purposes):	<input type="text"/>	Company Stamp:	<input type="text"/>



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Check list of supporting documents		For ACTED use only	
1)	Trading license	<input type="checkbox"/> Attached	<input type="checkbox"/> Checked
2)	VAT registration/tax clearance certificate	<input type="checkbox"/> Attached	<input type="checkbox"/> Checked
3)	Company profile	<input type="checkbox"/> Attached	<input type="checkbox"/> Checked
4)	Proof of trading/dealership/agent	<input type="checkbox"/> Attached	<input type="checkbox"/> Checked
5)	Evidence of similar contracts	<input type="checkbox"/> Attached	<input type="checkbox"/> Checked
6)	References	<input type="checkbox"/> Attached	<input type="checkbox"/> Checked
7)	Particulars of CEO and key personnel	<input type="checkbox"/> Attached	<input type="checkbox"/> Checked
8)	Articles of Association & Certificate of incorporation	<input type="checkbox"/> Attached	<input type="checkbox"/> Checked
9)	Financial statements (latest)	<input type="checkbox"/> Attached	<input type="checkbox"/> Checked
10)	Other (specify):		

BIDDER'S ETHICAL DECLARATION – ACTED JORDAN

Date:

Tender N°: T/13DBI/91D/MULTI/Mafraq/EU MADAD WASH/09082018

Bidder's name: _____

Bidder's address: _____

CODE OF CONDUCT:

1. Labour Standards

The labour standards in this code are based on the conventions of the International Labour Organisation (ILO).

- *Employment is freely chosen*

There is no forced, bonded or involuntary prison labour. Workers are not required to lodge 'deposits' or their identity papers with the employer and are free to leave their employer after reasonable notice.

- *Freedom of association and the right to collective bargaining are respected*

Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively. The employer adopts an open attitude towards the legitimate activities of trade unions. Workers representatives are not discriminated against and have access to carry out their representative functions in the workplace. Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

- *Working conditions are safe and hygienic*

A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. Workers shall receive regular and recorded health and safety training, and such training shall be repeated for new or reassigned workers. Access to clean toilet facilities and potable water and, if appropriate, sanitary facilities for food storage shall be provided. Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers. The company observing the standards shall assign responsibility for health and safety to a senior management representative.

- *Child Labour shall not be used*

There shall be no new recruitment of child labour. Companies shall develop or participate in and contribute to policies and programmes, which provide for the transition of any child found to be performing child labour to enable her/him to attend and remain in quality education until no longer a child. Children and young people under 18 years of age shall not be employed at night or in hazardous conditions. These policies and procedures shall conform to the provisions of the relevant International Labour Organisation (ILO) standards.

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- *Living wages are paid*

Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmarks. In any event wages should always be high enough to meet basic needs and to provide some discretionary income. All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment, and about the particulars of their wages for the pay period concerned each time that they are paid. Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the express and informed permission of the worker concerned. All disciplinary measures should be recorded.

- *Working hours are not excessive*

Working hours comply with national laws and benchmark industry standards, whichever affords greater protection. In any event, workers shall not on a regular basis be required to work in excess of the local legal working hours. Overtime shall be voluntary, shall not exceed local legal limits, shall not be demanded on a regular basis and shall always be compensated at a premium rate.

- *No discrimination is practised*

There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

- *Regular employment is provided*

To every extent possible work performed must be on the basis of a recognised employment relationship established through national law and practice. Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour-only contracting, sub-contracting or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

- *No harsh or inhumane treatment is allowed*

Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

B. Environmental Standards

Suppliers should as a minimum comply with all statutory and other legal requirements relating to the environmental impacts of their business. Detailed performance standards are a matter for suppliers, but should address at least the following:

- *Waste Management*

Waste is minimised and items recycled whenever this is practicable. Effective controls of waste in respect of ground, air, and water pollution are adopted. In the case of hazardous materials, emergency response plans are in place.

- *Packaging and Paper*

Undue and unnecessary use of materials is avoided, and recycled materials used whenever appropriate.

- *Conservation*

Processes and activities are monitored and modified as necessary to ensure that conservation of scarce resources, including water, flora and fauna and productive land in certain situations.

- *Energy Use*

All production and delivery processes, including the use of heating, ventilation, lighting, IT systems and transportation, are based on the need to maximise efficient energy use and to minimise harmful emissions.

- *Safety precautions for transport and cargo handling*

All transport and cargo handling processes are based on the need to maximise safety precautions and to minimise potential injuries to ACTED beneficiaries and staff as well as the suppliers' employees or those of its subcontractors.

C. Business Behaviour

The conduct of the supplier should not violate the basic rights of ACTED's beneficiaries.

The supplier should not be engaged

1. in the manufacture of arms
2. in the sale of arms to governments which systematically violate the human rights of their citizens; or where there is internal armed conflict or major tensions; or where the sale of arms may jeopardise regional peace and security.

D. ACTED procurement rules and regulations

Suppliers should comply with ACTED procurement rules and regulations outlines in ACTED Logistics Manual Version 1.2. or above. In particular, ACTED's procurement policy set out in Section 2.1 and 2.4. (contract awarding). By doing so, Suppliers acknowledge that they do not find themselves in any of the situations of exclusion as referred to under section 2.4.2.

Operating Principles

The implementation of the Code of Conduct will be a shared responsibility between ACTED and its suppliers, informed by a number of operating principles, which will be reviewed from time to time.

ACTED will:

1. Assign responsibility for ensuring compliance with the Code of Conduct to a senior manager.
2. Communicate its commitment to the Code of Conduct to employees, supporters and donors, as well as to all suppliers of goods and services.
3. Make appropriate human and financial resources available to meet its stated commitments, including training and guidelines for relevant personnel.
4. Provide guidance and reasonable non-financial support to suppliers who genuinely seek to promote and implement the Code standards in their own business and in the relevant supply chains, within available resources.
5. Adopt appropriate methods and systems for monitoring and verifying the achievement of the standards.
6. Seek to maximise the beneficial effect of the resources available, e.g. by collaborating with other NGOs, and by prioritising the most likely locations of non-compliance.

ACTED expects suppliers to:

1. Accept responsibility for labour and environmental conditions under which products are made and services provided. This includes all work contracted or sub-contracted and that conducted by home or other out-workers.
2. Assign responsibility for implementing the Code of Conduct to a senior manager.

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3. Make a written Statement of Intent regarding the company's policy in relation to the Code of Conduct and how it will be implemented and communicated this to staff and suppliers as well as to ACTED.

Both parties will

1. Require the immediate cessation of serious breaches of the Code and, where these persist, terminate the business relationship.
2. Seek to ensure all employees are aware of their rights and involved in the decisions which affect them.
3. Avoid discriminating against enterprises in developing countries.
4. Recognise official regulation and inspection of workplace standards, and the interests of legitimate trades unions and other representative organisations.
5. Seek arbitration in the case of unresolved disputes.

Qualifications to the Policy Statement

The humanitarian imperative is paramount. Where speed of deployment is essential in saving lives, ACTED will purchase necessary goods and services from the most appropriate available source.

ACTED can accept neither uncontrolled cost increases nor drops in quality. It accepts appropriate internal costs but will work with suppliers to achieve required ethical standards as far as possible at no increase in cost or decrease in quality.

I undersigned _____, agree to adopt the above Code of Conduct and to commit to comply with the labour and environmental standards specified, both in my own company and those of my suppliers.

Name & Position of Bidder's authorized representative _____

Authorized signature _____

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BIDDER'S CHECK LIST – ACTED JORDAN

Date:

Tender N°: T/13DBI/91D/MULTI/Mafraq/EU MADAD WASH/09082018

BEFORE SENDING YOUR BIDDING DOCUMENTS, PLEASE CHECK THAT EACH OF THE FOLLOWING ITEM IS COMPLETE AND RESPECTS THE FOLLOWING CRITERIA:

Description	To be filled in by Bidder		For ACTED use only (to be filled in by Purchase Committee)		
	Included		Present		Comments
	Yes	No	Yes	No	
1. An original and one copy of the bid have been provided					
2. PART 1 (form PRO-05) – Instructions to Bidders is attached, filled, signed and stamped by the supplier. (compulsory)					
3. PART 2 (form PRO-06) – Offer Form is attached, filled, signed and stamped by the supplier. (compulsory)					
4. The prices in the Offer Form are in JOD (compulsory), excludes all applicable taxes.					
5. PART 3 (form PRO-06-01) – Bidders Questionnaire Form is attached, filled, signed and stamped by the supplier. (compulsory)					
6. PART 4 – (form PRO-06-02) – Bidder's Ethical Declaration is attached, filled, signed and stamped by the supplier. (compulsory)					
7. The Bidding documents are filled in English.					
8. ANNEXES – Proofs of past performances in a similar field of activity (e.g. past deliveries of similar items), briefing about the training agency profile, experiences and similar trainings implemented are provided					
9. ANNEXES – A Copy of Company registration documents and license are included, an ID copy of the company legal representative and Contractor Classification certificate are attached.					
10. ANNEXES – CVs of the trainers, copy of the ID, copy of the medical insurance certificate and work permit in Jordan (for un-Jordanian) are included					
11. ANNEXES - List of IT items that the consultant plans to use and formats of all training documents, reports and all other studies are provided					

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12. ANNEXES - Substantiation Documents for all requested data should be provided					
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Name & Position of Bidder's authorized representative _____

Authorized signature _____