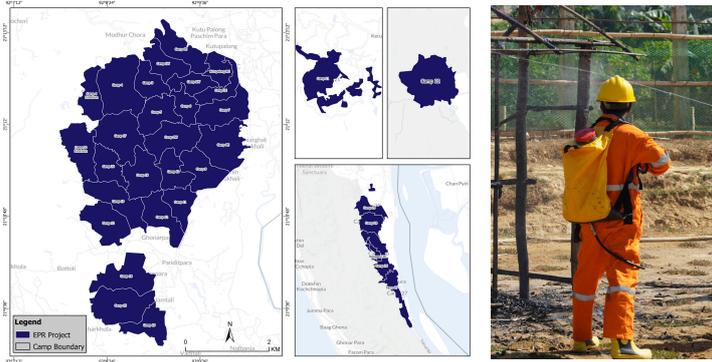




# Emergency Preparedness and Response (EPR) Programming

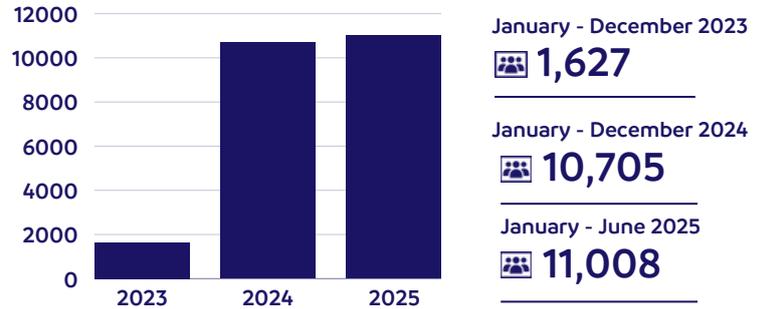
Acted Bangladesh

June 2025



Acted stands as the leading EPR partner in the Rohingya humanitarian response, delivering a comprehensive disaster preparedness program across 33 camps in Cox's Bazar, with the aim of strengthening the capacity of displaced Rohingya populations to respond to multi-hazard events. Supported by ECHO and UNHCR, the EPR activities include refresher training for Site Management Support Volunteers (SMSVs) fire safety response training, household fire prevention sessions reaching household individuals, and fire and water safety training for Learning center teachers. The initiative ensures continuous maintenance of Mobile Fire Fighting Units (MFFUs), with Acted-trained volunteers conducting daily checks and repairs. Aligned with the 'One Camp' approach, the project ensures coordinated, camp-specific response while enabling cross-camp support during emergencies.

● Total Number of Beneficiaries trained in EPR



Acted is implementing a comprehensive EPR program across 33 camps in Cox's Bazar. Between January 2023 and June 2025 with ECHO and UNHCR support, 3,369 SMSVs received fire safety response refresher training, including live fire simulations. Household fire prevention sessions trained 17,080 individuals, mostly women or the responsible person in the shelter for cooking. Teacher training on fire and water safety reached 825 teachers who are disseminating the learning to their students in the camp Learning Center (LC). Water and flood safety training covered 2,537 SMSVs. Acted also maintained 59 three-wheelers and 585 portable pumps, resolving 1,315 repair cases. SMSVs were trained to conduct routine checks and minor repairs, enhancing fire equipment readiness.

## Site Management Support (SMS) volunteers Emergency Preparedness and Response training

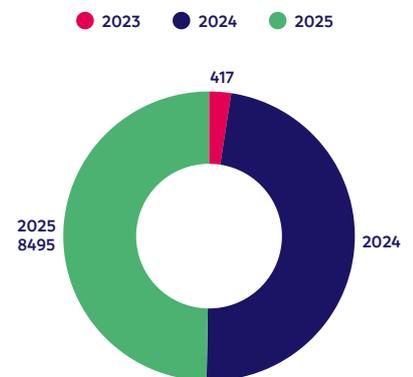
● Number of SMS volunteers trained



Acted is conducting diverse training programs for SMS volunteers to strengthen their emergency response capacity. Trainings include Fire Safety Response, Water and Flood Safety, Basic Repair and Maintenance, and Multi-Hazard Preparedness. These sessions equipped volunteers with practical skills and technical knowledge to act swiftly and effectively during emergencies.

## Household (HH) level Fire Prevention and Safe Cooking Training

### Cooking Safely, Living Securely: Empowering Households to Prevent Fire Hazards



By year: Beneficiaries of HH level fire prevention management training

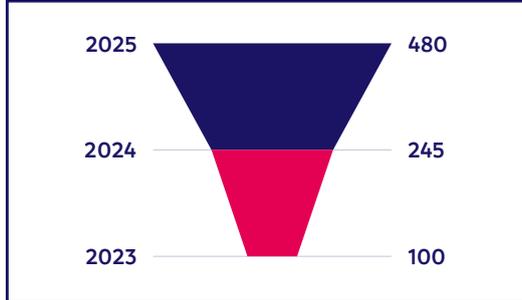
Household level fire prevention management training raised awareness on safe cooking practices among the camp residents. By addressing common fire hazards linked household use, the training empowered families to prevent accidents, protect lives, and promote a culture of safety in the densely populated camp environment.



# Acted's EPR Activities in the Rohingya Response

## WATER AND FIRE SAFETY TRAINING FOR TEACHERS

LC teachers in the Rohingya camp received vital water and fire safety training from Acted. This initiative aimed to build their capacity to educate children on life-saving practices.

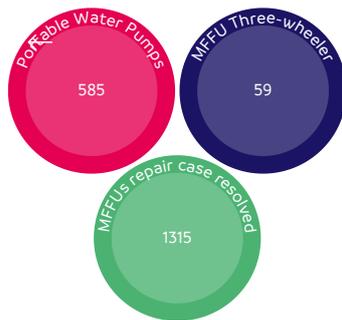


After receiving the training, teachers are now conducting engaging sessions for students using Information, Education, and Communication (IEC) materials, raising awareness about fire and water-related hazards. The training not only enhances safety knowledge but also empowers the community to prevent accidents and foster a safer learning environment.

## FIRE FIGHTING EQUIPMENT REPAIR AND MAINTENANCE

As part of emergency preparedness and operational readiness, Acted supported the repair and maintenance of Mobile Fire Fighting Units (MFFUs) across 33 camps in Cox's Bazar.

To improve community capacity, Acted conducted basic repair and maintenance training for SMSVs, enabling them to manage minor issues with three-wheeler fire fighting vehicles and portable pumps. Since May 2023, a total of 995 SMSVs were trained.



For complex technical problems, Acted established a dedicated hotline to report MFFU functionality issues and request repairs.

## FIRE SAFETY RESPONSE

Acted delivered two rounds of intensive refresher training on fire safety response to SMSVs across all 33 camps in Cox's Bazar. These sessions were designed to strengthen their capacity as frontline responders during fire emergencies, both within their own camps and in neighboring ones - reinforcing the 'One Camp' approach and enhancing cross-camp coordination.

Since January 2023, Acted has conducted hands-on 1,239 sessions and 133 live fire drills, where SMSVs experience real-time response scenarios, significantly enhancing their preparedness and coordination to minimize fire-related risks and protect lives in the Cox's Bazar camp settlement.



- SMS volunteers trained in Fire safety response: 3,369
- Refreshers Provided to the SMS volunteers: 2

## WATER AND FLOOD SAFETY TRAINING

As part of its emergency preparedness efforts, Acted is providing Water and Flood Safety training to SMSVs across 33 camps in Cox's Bazar.

The training combines both theoretical knowledge and practical exercises, equipping volunteers with the skills needed to respond effectively during water and flood emergencies.



This initiative significantly boosts the confidence of SMSVs, enabling them to support their communities more efficiently and contribute to reducing risks during seasonal floods and water-related hazards.

## FIRST RESPONDERS

Acted's fire safety response has equipped SMSVs to act as effective first responders during fire emergencies across the camps.



In the major fire at Camp 1W in December 2024, 395 trained Rohingya volunteers from 13 camps mobilized swiftly, utilizing 22 MFFU three-wheelers and 12 portable water pumps. Their rapid, coordinated response played a crucial role in containing the fire and protecting lives and shelters within the affected areas.

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