



# Multi-sector emergency aid for Sudanese refugees along Chad's Eastern border

Education

WASH

Environnement

Food Security

Shelter

Protection

CCCM

IGA

Agriculture

DRR

Humanitarian coordination

Health

Nutrition

NFI

## Objective

To support the Sudanese refugee population along the eastern border of Chad by providing multi-sectoral emergency assistance covering health, water, sanitation and hygiene (WASH), Non-Food items (NFI) and protection

START  
NETWORK

Donor

## Context

On April 15, 2023, armed clashes broke out in the Sudanese capital, Khartoum, between the Sudanese Armed Forces (SAF) and the paramilitary Rapid Support Forces (RSF), forcing many households to leave their homes and seek refuge in border countries. It is estimated by the Chadian government, UNHCR and IOM that over **600,000 Sudanese refugees** and **80,000 Chadian returnees** will arrive in eastern Chad before the end of 2023.

Prior to this new influx of people from Sudan, Chad was already hosting some **410,000 Sudanese refugees in 13 camps** in the 3 eastern provinces of Wadi Fira, Ouaddaï and Sila, following the Darfur crisis of 2003.



PREMIERE  
URGENCE  
INTERNATIONALE

Partners

## Needs

319 000

New refugees in the Ouaddaï province (15/09/23), where the project activities intervenes

Distributed across **11 host villages** and **7 camps**

**57% are minors** girls and boys

**56% are women**

**17% are people with disabilities**

Only **25.6%** of households have **access to an improved water source**, according to the revised HRP 2023.

**18,400**  
Sudanese  
refugees

Beneficiaries

**349,102**  
GBP

Budget

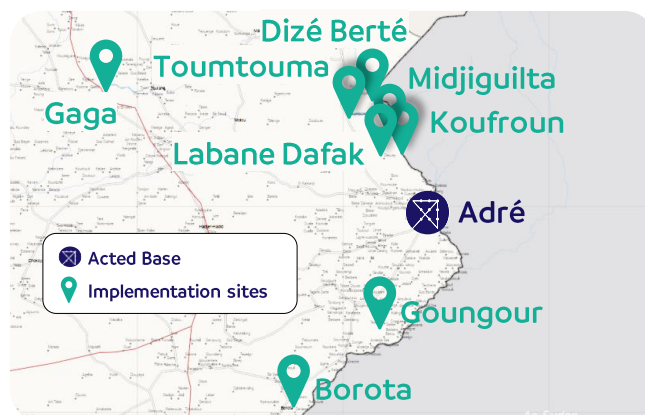
According to regular reports from UNHCR and OCHA, as well as from Acted teams on the ground, refugee families cross the border with very **few personal belongings**, and **many arrive wounded**.

**May, 5 –  
June, 19  
2023**  
45 days

Dates

## Acted's intervention

By creating synergies of expertise with different partners, this project has made it possible to provide a multi-sectoral emergency response in **essential household items** (Acted), **protection and WASH** (ADRAH), **health and nutrition** (PUI) to Sudanese refugees arriving along the border, right from the start of the crisis.



**Ouaddaï  
Province**  
8 refugees  
sites/camps

Location

Borota



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## Non Food Items distribution

Acted responded to the urgent and immediate needs of the refugees by distributing **1,165 AME kits benefiting a total of 4,080 individuals** in the Gaga camp.

The standard kit consisted of mats, blankets, mosquito nets, a solar lamp, soap, cooking utensils, a 20L container for transporting and storing water, a sakhane and a tarpaulin.



## Providing a health service through 2 mobile clinics

The international NGO Première Urgence Internationale (PUI) has deployed **2 mobile clinics** covering the sites of Koufroun, Dizé Berté and Toumtouma, enabling **a total of 10,259 medical consultations** to be carried out.



## Raising awareness of nutritional health

At the same time, PUI organized nutritional health awareness campaigns for **12,274 refugees** and identified **231 cases of SAM** among refugee children. Of these, **64 serious cases were referred** to health centers in the area.

## Monitoring Evaluation Accountability

To ensure strong accountability, even in emergency situations, Acted installs a Complaints Response Mechanism (CRM) at each intervention site, enabling feedback, recommendations and complaints from beneficiaries and stakeholders to be reported through a variety of channels (complaints boxes, free hotline, e-mail, SMS, local committee) adapted to all vulnerabilities (desire for anonymity, illiteracy, distance, etc.). This mechanism, which guarantees the confidentiality of the information received, is managed by Acted's MEAL teams, who are also in charge of project monitoring and evaluation, notably through satisfaction surveys.



## Access to water and sanitation

Local NGO ADRAH built **3 boreholes** in Borota and Goungour, **and 15 blocks of 4 latrines** in Labane Dafak, Midjiguita, Koufroun and Dizé Berté. This WASH intervention provided over 1,500 people with safe, regular access to water, and 300 people with access to sanitation. **4,500 people also benefited from a hygiene kit.**



## Identifying and assisting protection cases

ADRAH has also raised awareness of general protection principles and trained **3 women community relays on GBV** in Koufroun, Midjiguita and Dizé Berté. The creation of **2 psychosocial listening centers** enabled the identification and **referral of 305 cases** of GBV. Lastly, **500 dignity kits** were distributed to women and girls.